

MUHAMMAD AZIM BIN KAMARUDIN

IT FRESH GRADUATE

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PENDANG, KEDAH

SUMMARY

Detail-oriented and versatile IT professionals with hands-on experience in software development and technical support engineering. Skilled in integrating third-party software, developing user-friendly features, and creating comprehensive system documentation. Experienced in preventive maintenance, switch replacement projects, and network troubleshooting to ensure reliable connectivity and minimize downtime. Adept at preparing technical reports (RCA, PM, SOP) and supporting large-scale IT infrastructure projects. Strong problem-solving, documentation, and cross-team collaboration skills, with proven ability to enhance system functionality and improve user experience.

EXPERIENCE

June 2025 - Sept 2025

Technical Support (K-Youth)

Weststar Engineering

- Performed Preventive Maintenance (PM) for Access Points.
- Prepared Root Cause Analysis (RCA), Preventive Maintenance (PM), and Standard Operating Procedure (SOP) documentation.
- Actively involved in the Switch Replacement Project, supporting project planning, device replacement, and network migration.
- Gained hands-on experience in campus core and data center core environments, enhancing understanding of enterprise network architecture.

Sept 2024 - Jan 2025

Intern in Software Development

Works25

- Integrated third-party software to enhance system functionality and compatibility.
- Created and updated system documentation and code tutorials for user guidance.
- Conducted bug testing and improved system usability.
- Developed a theme customization feature with different options.
- Created a feature for users to choose from pre-designed website templates.

EDUCATION

2021 - 2025

Bachelor of Computer Science (Hons.)

Universiti Teknologi MARA, Tapah Road, Perak

- Major in Computer Science.
- Graduated with a Bachelor of Computer Science (Hons.) with a CGPA of 3.4

2019 - 2020

Sijil Tinggi Pelajaran Malaysia (STPM)

Sekolah Menengah Kebangsaan Kubor Panjang, Kedah

- Graduated with a CGPA of 3.84
- Achieved MUET Band 4
- Strong foundation in Social Science subjects, including Pengajian Am, Bahasa Melayu, Sejarah, and Seni Visual.

TECHNICAL SKILLS

- Proficient in JavaScript and SQL for programming
- Experienced in MySQL and SQLite for database management
- Troubleshooting and optimization
- Basic video and image editing skills using platforms like CapCut and Canva
- Familiar with AI tools like ChatGPT and AI-driven automation
- Research on best AI tools for task optimization
- AI Video Generation

CERTIFICATES

- Google Cybersecurity Professional Certificate
- Certificate of Completion (K-Youth Development Programme 2025)
- Certificate of Completion (AI For MY Future)
- Certificate of Completion (CGM Academy for Youth)
- Certificate of Completion (Career Essentials in Sustainable Tech by Microsoft and LinkedIn)
- Certificate of Completion (Digital Literacy and Productivity Learning Pathway)
- Certificate of Completion (Professional Soft Skills Learning Pathway)