**Dominique Taylor**

**3110 Auburn Lane Hampton, VA 23666**

**Phone: 540-589-1027**

**Email: dominiquetaylor0807@gmail.com**

**Active Secret Clearance**

# Professional Summary

* 5+ years of experience in IT systems troubleshooting experience.
* 4+ years of experience in Linux, Windows, and VMware.
* 4+ years of experience in Cybersecurity/RMF
* 3+ years of experience in Application administration, Active Directory & DNS, Kerberos.
* Identified issues with databases, performed troubleshooting and implemented effective solutions.
* Delivered complex business requirements for the shipyard by leveraging strong troubleshooting skills and extensive oversight.
* Addressed a full range of customer needs, including troubleshooting, technical assistance, password resets, and system usage support.

# Skills

* **Scriptin**g: PowerShell
* **Operating Systems:** Windows 11,10,8,7, Mac, Linux
* **Databases:** SQL Server, MySQL, VBA
* **Programs**: Microsoft Office, Active Directory, Microsoft Project, Active Client, Wireshark
* **Networking**: Ethernet 802.3, TCP/IP, DHCP, DNS, FTP, Telnet, DSL/Cable, Hubs, Routers (Cisco products), NAT, VPN, VLAN, Ethernet 802.11, LAN/WAN.

**Education**

* Bachelor of Science in Cybercrime and Interdisciplinary Studies, Old Dominion University (ODU), Norfolk, VA

# August 2015 - May 2019

Relevant Coursework: Cybercrime, and Security (CRJS 405), CYSE 495, CS 150, IT 205, CRJS 323

**Certifications:**

* SecurityX / CASP + October 2024.
* Security + CE August 2020
* Disa ACAS version 5.3 (2016) March 2021

**Professional Experience:**

# ACAS System Engineer – Hampton, VA

**August 2023 – Present**

# Provided cyber security remote scanning and remediation support, as necessary, to sites preparing for CCRIs

* Provided the Program Management Office (PMO) with remote maintenance of base/site lists and Internet Protocol host counts.
* Performed systems analysis, design review, programming, documentation and implementation of complex system applications and related IT/ADP systems concepts.
* Assisted in the installation/maintenance of configuration files, signatures and other such files necessary to add new vulnerability discovery capabilities into the ACAS system tool.

# IT database developer Naval shipyard – Norfolk, VA. March 2021 – August 2023

* Delivered complex business requirements for the shipyard by leveraging strong troubleshooting skills and extensive oversight.
* Coordinated with project management staff on database development timelines and project scope.
* Identified issues with databases, performed troubleshooting, and implemented effective solutions.
* Used VBA to work with excel applications to reduce repetitive tasks.

# Tier 1 Help Desk Technician Apex Systems – Norfolk, VA. September 2020 – March 2021

* Address a full range of customer needs, including troubleshooting, technical assistance, password resets, and system usage support.
* Provide the first point of support for incoming requests with continuous coverage of incoming call queues.
* Document each customer incident in the ticket tracking system in clear and concise formatting.
* Educate and train customers on applications and technology.

**U.S. Army Reserves – Supply specialist, Current rank - E-4 – Virginia Beach,** **VA**

**October 2019 – present**

# Established and implemented departmental policies, goals, objectives, and procedures, conferring with

# board members, organization officials, and staff members as necessary.

# Security Officer Allied Universal – Norfolk, VA.

# May 2019- October 2019

* Secured multiple vessels for the United States Navy at the BAE shipyard.
* Conducted enhanced security screenings for individuals leaving and entering the premises.

# Intern Old Dominion University (Cyse 268) – Norfolk, VA.

# August 2018 – December 2018

* Created an informative YouTube channel that focused on issues with cybersecurity in today’s society – was intended to inform other cybersecurity students at ODU about arising issues.
* Interviewed other students and got interviewed to produce original content for the channel.

# Intern U.S. Navy – Norfolk, VA.

# July 2018 – August 2018

* Combined joint operations from the Sea Centre of Excellence Completed contract work for the U.S. Navy and produced work that has been conducted by an internationally recognized, NATO-accredited center of excellence.
* Produced a 15-page paper that focused on Big Data and how it could be used in the maritime environment.

# Norfolk Police Department Observer ODU Research Foundation – Norfolk, VA. January 2017 – 2018

* Observed and coded videos by police body camera footage.
* Filled out reflecting forms of the videos watched.
* Learned the appropriate actions of police work entail, and how to properly reflect on police actions depending on situations.