



MUHEEB AHMED

AI DEVELOPER & CLIENT SUPPORT SPECIALIST



Islamabad, 44000



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ABOUT ME

Gold Medalist in BS Artificial Intelligence (SZABIST) with experience in AI development, QA testing, e-commerce account management, and data transcription. Skilled in delivering international freelance projects via Upwork, including full-stack AI solutions, marketplace management, and customer support with a strong focus on accuracy, problem-solving, and client satisfaction.

LINKS

Portfolio:

<https://muheeeeb.github.io/>

LinkedIn:

www.linkedin.com/in/muheeb-ahmed-58223a275

SKILLS

PROGRAMMING & AI: PYTHON, C++, PHP, REACT, NODE.JS, TENSORFLOW

WEB & FULL STACK: MERN STACK, API DEVELOPMENT, DATABASE

QUALITY ASSURANCE: MANUAL TESTING, BUG TRACKING

CUSTOMER SUPPORT: TECHNICAL SUPPORT, CRM TOOLS

CORE COMPETENCIES: PROBLEM-SOLVING, TIME MANAGEMENT

LANGUAGES

ENGLISH

URDU

EDUCATION

SZABIST
Islamabad
2025

BS Artificial Intelligence (Gold Medalist)

- CGPA: 3.72 / 4.00
- Specialized in Machine Learning, Deep Learning, NLP, and Computer Vision, with hands-on projects in AI-driven solutions.
- Final Year Project: HireSmart: AI-Driven Recruitment and Onboarding

WORK EXPERIENCE

**SELF-EMPLOYED
(VIA UPWORK &
DIRECT CLIENTS)**
Islamabad
Jan 2025 - Present

Freelance Full Stack Developer

- Delivered diverse freelance projects across AI development, software testing, e-commerce management, and data transcription for international clients.
- AI & Development: Built and deployed AI-powered applications and full-stack solutions, ensuring scalability and performance.

VIRTUOBYTE
Islamabad
Jun 2024 - Dec 2024

QA-Engineer

- Designed and executed manual and automated test cases to ensure product quality and functionality.
- Collaborated with developers, product managers, and business teams to clarify requirements and resolve defects.

AL-ALAMIRI
Islamabad
Jun 2022 - Feb 2023

E-Commerce Manager

- Managed and optimized seller accounts on Amazon, eBay, and OnBuy, ensuring compliance with marketplace policies.
- Responded to customer queries, complaints, and return requests, maintaining high customer satisfaction and positive feedback scores.

**TOUCHSTONE
COMMUNICATION**
Islamabad
Nov 2020 - Aug 2021

Customer Support Representative

- Accurately listened to and transcribed customer service calls, ensuring high attention to detail and confidentiality.
- Maintained confidentiality and achieved >95% accuracy in call evaluations.