## Banner General Person Record Creation/Maintenance

**NOTE**: The diagram below details the general use case, does not account for any error handling or special use cases, and does not delve into how duplicates should be flagged for resolution or how manual suspense resolution should happen (currently happens manually for some and through different TUportal pages for others and so should probably be centralized, *maybe in accounts.temple.edu?*). Details regarding the mentioned gaps are left out mainly because these details need to be discussed and have political buy-in from the collaboration centers, the portal group, the DBAs, and possibly others. These details do not need to be ironed out prior to implementing the below in the ESB since any cases that are not addressed below are currently manual anyway and can remain so until the implementation details are decided upon.

