



SERVICE PROPERTY INFO:	SERVICE BILLING INFO: <input type="checkbox"/> Same as property info
Name: _____	Name: _____
Address: _____	Address: _____
City/Zip: _____ Unit #: _____	City/Zip: _____ Unit #: _____
Phone: _____ Phone: _____	Phone: _____ Phone: _____
Email: _____	Email: _____

RESIDENTIAL RODENT & WILDLIFE CONTROL:	
<b>ANIMALS TARGETED UNDER THIS SERVICE AGREEMENT:</b> <input type="checkbox"/> Rats <input type="checkbox"/> Mice <input type="checkbox"/> Squirrels <input type="checkbox"/> Raccoons/Opossums <input type="checkbox"/> Skunks <input type="checkbox"/> Felines <input type="checkbox"/> Other _____	
<b>1. INITIAL SERVICE:</b> <input type="checkbox"/> <b>Exclusion:</b> Patch and seal potential animal access points and penetrations as needed. <input type="checkbox"/> <b>Trapping:</b> Supply and set up <input type="checkbox"/> Kill Traps <input type="checkbox"/> Glue traps <input type="checkbox"/> Live Traps <input type="checkbox"/> Bait Stations In the following locations <input type="checkbox"/> Attic <input type="checkbox"/> Interior <input type="checkbox"/> Sub Area <input type="checkbox"/> Garage <input type="checkbox"/> Exterior <input type="checkbox"/> <b>Eviction device:</b> Supply and install a one-way door in the <input type="checkbox"/> Attic <input type="checkbox"/> Sub Area  • The cost of initial service \$ _____	<b>Special Notes &amp; Instructions</b>
<b>2. RECURRING SERVICES:</b> Provide a total of _____ follow-up visits to: <input type="checkbox"/> Trap check, remove trapped carcasses and re-bait traps. <input type="checkbox"/> Repair new holes and entry points. <input type="checkbox"/> Live trapping daily trap check and remove trapped animals.  • The cost of an additional follow-up visit, if required \$ _____	

SUBSCRIPTION SERVICES:
<input type="checkbox"/> <b>Trapping:</b> Inspect for new rodent activity, inspect traps, remove trapped carcasses and re-bait traps <input type="checkbox"/> Monthly <input type="checkbox"/> Quarterly
<input type="checkbox"/> <b>Bait stations:</b> Inspect and re-bait bait stations <input type="checkbox"/> Monthly <input type="checkbox"/> Quarterly

SUBSCRIPTION SERVICES:
<input type="checkbox"/> <b>Trapping:</b> Trap check, remove trapped carcasses and re-bait traps <input type="checkbox"/> Monthly <input type="checkbox"/> Quarterly

WHAT TO EXPECT:
Titan Rodent Control ensures all visible entry points will be sealed upon the initial service to exclude rodents from the property, while leaving baited traps to catch any rodents on site. Should any entry points become visible during a scheduled follow-up visit, the technician will seal it at no additional charge. Customers should note that it may take time to control any infestation or catch rodents in any traps, sometimes taking two-to-three weeks or not at all. Interior treatments may prove longer for total control, depending on the parameters of the job. No guarantee is given on proofing work or trapping services outside of the 30-day warranty. Should there be any questions or concerns for ongoing issues, please refer to the technician on site.

CUSTOMER SIGNATURE:
The undersigned agrees to abide by all provisions of this agreement. It is agreed and understood that Titan Rodent and Pest Control is in no way responsible for damages caused by pests, insects, or rodents. Customer acknowledges that if certain areas of the yard or structure are deemed inaccessible, Titan Rodent and Pest Control will not be responsible for servicing these areas (ie. Steep hillsides, construction, excess of bushes or shrubbery, etc.). This agreement does not include termite or wood destroying organisms. Customer shall be charged \$25.00 service charge on any returned checks from the bank. This agreement may be cancelled within 30 days of the next service by written notice from either party. Services may not be waved without prior arrangement. Early cancellations on one-year term agreements will result in a cancellation fee of \$150.00.
Tech ID: _____ Customer Signature: _____ Date: _____

NOTICE TO OWNER/TENANT

I. TERMS AND CONDITIONS

1. **FUTURE DAMAGE, LIMITATION OF LIABILITY.** This agreement does not provide for the control or prevention of termites, powder-post beetles, woodborers, carpenter ants, carpenter bees, wood wasps, wood-decay fungus or any other pest not indicated herein. The customer expressly waives and releases Titan Rodent and Pest Control from liability for any claim for personal injury or damages to the structure or its contents caused by wood infesting organisms, fire ants, pharaoh ants, spiders, ticks, fleas, wasps, bees or other pests either listed or not listed on this contract.

2. **DISCLAIMER**

A. Titan Rodent and Pest Control's liability under this agreement will be terminated if Titan Rodent and Pest Control is prevented from fulfilling its responsibilities under the terms of this agreement by reason of delays in transportation, shortages of fuel and or materials, strikes, embargoes, fire, floods, quarantine restrictions, protests, earthquakes, hurricanes or any other act of God or circumstances or cause beyond the control of Titan Rodent and Pest Control.

B. Titan Rodent and Pest Control **DISCLAIMS ANY LIABILITY FOR SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES. THE GUARANTEES STATED IN THIS AGREEMENT ARE GIVEN IN LIEU OF MERCHANT ABILITY OR FITNESS FOR A PARTICULAR PURPOSE.**

C. Customers must lock up any/all pets while technicians are on site, keeping these animals out of the servicing area as to not impede the technician to properly perform his job duties, to ensure technicians are not harmed, and/or to secure the animal does not escape the property. Technicians are not to engage with any animals or pets while on site.

D. Titan Rodent Control technicians will service accessible areas only. Technicians will not damage or break areas of the structure for access purposes (drywall, siding, etc.). Any areas which need accessibility must be handled before inspection/treatment by the customer only.

E. Titan Rodent Control does not perform roof repairs, nor get on two-story roofs or roofs with problematic tiles that can break.

F. Homes built before year \_\_\_\_\_ and homes with complicated architecture (towers, round rooms, etc.), Terracotta tiles, dry-rotting siding, unkempt, yards with trees, bushes, vines allowing access to roofs, mobile homes, buildings with skirting, and inaccessible areas of homes due to decks, raised patios, and other free standing structures directly against the infested building which could block potential entry points from being identified and properly sealed.

G. Homes that have openings around the entire attic and/or crawlspace perimeter.

H. All payments are due upfront via credit card or upon completion of first day's work via check given/left for the technician.

II. **PAYMENT AND INVOICING.** Customers shall receive an invoice for all Titan Rodent and Pest Control work on the first day of service. All payments must be made in full to Titan Rodent and Pest Control upon completion of the initial service. Titan Rodent and Pest Control reserves the right to discontinue service for non-payment.

1. **NON-PAYMENT RULES.** Customers shall be emailed their first invoice by Titan Rodent and Pest Control once a week until payment is made in full. After 30 days from the initial service, an invoice shall be mailed to the customer containing all late payment fees on top of the initial service fee. After 45 days, a letter shall be mailed to the customer containing an invoice with an intent to lien. After 60 days from the initial service, an invoice shall be mailed to the customer by Titan Rodent and Pest Control with an official lien, including all filing fees.

2. **LATE-PAYMENT PENALTY.** Any/all late payments shall incur a penalty at the rate of 2% of the total servicing invoice per week, to start accruing after ten working days from the initial service.

III. **ARBITRATION.** The purchaser and Titan Rodent and Pest Control agree that any controversy or claim between them arising out of relating to this agreement shall be settled exclusively by arbitration. Such arbitration shall be conducted in accordance with the Commercial Arbitration Rules then in force of the American Arbitration Association. The decision of the arbitrator shall be final and the binding resolution of the disagreement, which may be entered as a judgment of the arbitrator's decision. Neither party shall sue the other where the basis of the suit is this agreement other than for enforcement of the judgment of the arbitrator's decision. In no event shall either party be liable to the other for indirect, special or consequential damages or loss of anticipated profits.

UPON REQUEST TITAN RODENT AND PEST CONTROL WILL PROVIDE THE PURCHASER WITH A COPY OF THE MANUFACTURER'S SPECIMEN LABEL OF PESTICIDES WHICH WILL BE USED TO TREAT THE PREMISES

State Law requires that you be given the following information: **CAUTION - PESTICIDES ARE TOXIC CHEMICALS.** Structural Pest Control Operations are licensed and regulated by the Structural Pest Control Board and apply pesticides which are registered and approved for use by the California Department of Food and Agriculture and the United States Environmental Protection Agency. Registration is granted when the state finds that based on existing scientific evidence there are no appreciable risks if proper use conditions are followed or that the risks are outweighed by the benefits. The degree of risk depends upon the degree of exposure, so exposure should be minimized. If within 24 hours following application you experience symptoms similar to common seasonal illness comparable to the flu, contact your physician or poison control center 1-800-222-1222 and your pest control operator immediately. For future information, contact any of the following: your pest control operator; for Health Questions: County Health Dept. – Orange (714) 834-3155, Los Angeles (562) 347-1700. For Applications Information: County Agriculture Commission - Orange (714) 955-3000, Los Angeles (626) 575-5471, Riverside (909) 387-2105. And for Regulatory Information:

Structural Pest Control Board- 2005 Evergreen St., Suite #1500, Sacramento, CA 95825, (916) 461-8700.