# **MUIZZ MUHAMMAD**

## SOFTWARE DEVELOPER

## **SUMMARY**

Soon-to-be Computer Science graduate from University of North Carolina at Greensboro. I am eager to continue to explore and learn in innovative field of Software development. As a seasoned intern, I am looking for a full-time opportunity where I can utilize skills to maximum full potential.

### **EDUCATION**

University of North Carolina Greensboro (UNCG), Greensboro, NC

Aug. 2019 to Present

Bachelor of Science, Computer Science

- Data Structures
- Algorithm Design
- Database Management System
- Systems Programming
- Artificial Intelligence
- . Concepts of Operating Systems

#### **EMPLOYMENT**

Abnyte Capital LLC

Software Developer Intern

High Point, NC Jun. 2022 to Aug. 2022

- Implemented Agile methodology along with daily scrum meetings
- Executed full software development life cycle (SDLC)
- Created flowcharts, layouts, and documentation to identify requirements and solutions
- Wrote well-designed, testable code
- Introduced specifications and determined operational feasibility
- Integrated software components into a functional software system
- Developed software verification plans and quality assurance procedures
- Documented and maintain software functionality
- Troubleshoot, debug and upgrade existing systems
- Implemented programs and evaluate user feedback
- Directed project plans to meet industry standards
- Ensured software is updated with latest features

Lowes Inc

Customer Service Specialist

High Point, NC Apr. 2021 to Aug. 2022

- Spearheaded daily morning scrum meetings to lay out days plan
- Explained technical details about products to customers who are unfamiliar with item being sold
- Ensured all customer orders are accurately filled, processed, and delivered on time
- Performed clerical tasks such as entering data into computers, answering phones, and filing paperwork
- Provided customers with loading and unloading large purchases from vehicles
- Ledcontractors with selecting and ordering supplies for Jobsite use
- Interacted with contractors, architects, designers, and other team members throughout project life cycle

Wal-Mart Inc

2628 South Main St, High Point, NC May 2019 to May 2021

• Orchestrate daily morning meetings

Electronic Sales Associate Lead

- Direct sales Led customers to items they're looking for and up-sell other products
- Customer service Organized and completed sales, resolve issues with returns or exchanges, and ensured store visitors received a positive experience
- Cash management Managed customer transactions and balanced cash drawers
- Inventory control Standardized stock and inventory management
- Communication skills Engaged with customers and other team members

#### **SKILLS**

PROGRAMMING LANGUAGES: Java, SQL, C/C++, Python, JavaScript, HTML/CSS

ANALYTICAL SKILLS: Problem Solving, Team Building, Logical Reasoning, Communication, Conceptual Thinking, Creative

# **VOLUNTEERING**

Red Cross · Blood Donor Ambassador High Point,NC

Jul. 2016 to Jul. 2018

- Managed reception process by ensuring each donor is warmly greeted with initial intake according to appointment priority system
- Managed hospitality experience by offering refreshments to donors, thanking donors for contribution, and alerting staff immediately if a donor shows signs of feeling unwell
- Exhibited five key courtesies: respect, compassion, communication, collaboration, competence

Reading Connections · Tutor 901 N Main St, High Point, NC 27263 Jun. 2016 to Jul. 2019

- Initiated One-to-One or Small Group Tutoring
- Supported Basic Reading and Writing Assistance
- Developed Learning English as a Second Language program
- GED or High School Equivalency Preparation