

## Infosys Way of Life

### 1. Who are the culture ambassadors at Infosys?

- a. The Board of Directors
- b. Leaders
- c. Managers
- d. Every Infoscion ✓

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### 2. One of your teammates, A, who is new to the project, is facing challenges at work and personal issues on the family side. A seems overwhelmed and is struggling to balance both the responsibilities. What would you do?

- a. Personal issues should not be brought to work. Focus solely on A's work performance.
- b. Discuss A's issues with your team members and offer financial help.
- c. Offer to take over all of A's work among the team members so that A is free to deal with personal issues.
- d. Express empathy and offer support and inquire if there are any ways the team can assist A during this difficult period. Encourage open communication and the possibility of adjusting workloads or deadlines to accommodate A's situation ✓

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3. You're part of a project that involves multiple teams from different departments, and you notice that there is a lack of communication and collaboration among these teams, which is affecting project progress. How would you address this situation to promote the value of collaboration and ensure the teams work together effectively as "One Infosys"?

- a. Raise this with your manager so that they can take it ahead through appropriate channels to resolve the issue.
- b. Send a company-wide email emphasizing the importance of collaboration, hoping it will inspire teams to work together.
- c. Act as a bridge between the teams, organizing regular cross-functional meetings, fostering open communication channels, and providing the necessary resources and support for teams to collaborate effectively. Encourage team leaders to set clear expectations for collaboration and lead by example, emphasizing the "One Infosys" ethos. ✓
- d. Hold a meeting to discuss the issues; one meeting should help fix all the problems
- e. All of the above

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4. Continuous Learning is an essential part of Infosys culture. What is the name of Infosys' in-house learning platform where employees can go to access a variety of courses to enhance their skills and knowledge?

- a. Springboard
  - b. Wingspan
  - c. Lex ✓
  - d. Topaz
  - e. Both a&b

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5. This is the act of creating an environment where any individual or group of people feels respected, supported, and valued; where they feel able to show up as their authentic selves; and where they are able to participate fully, especially in interactions like group discussions and work-related decision-making

- a. Diversity
  - b. Equality
  - c. Inclusion ✓
  - d. All of the above
  - e. None of the above

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6. You are presiding over a critical recurring work call, where the team members are a mix of in-office and remote employees. How do you ensure you promote inclusivity during this discussion, without making the remote team members feel excluded?

- a. Advise remote team members to speak up more during the call if they want to be heard, placing the responsibility on them.
- b. Create a welcoming environment where everyone can freely participate, ensure discussions don't happen in silos, be mindful of different time zones, and make sure that all ideas and opinions are heard and respected. ✓
- c. Have separate calls, one for in-person attendees, and another for virtual participants, to ensure clarity.
- d. Propose that all team members switch to remote work to create a level playing field, potentially sacrificing the benefits of in-person collaboration

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7. Can you name all the C-LIFE values that define the 'Infosys Way of Life'?

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7. Can you name all the C-LIFE values that define the 'Infosys Way of Life'?

- a. Client Value, Leadership by Example, Integrity and Transparency, Fairness, Excellence ✓
- b. Collaboration, Leadership by Example, Innovation, Fairness, Excellence
- c. Client Value, Leadership by Example, Integrity and Transparency, Fairness, Efficiency
- d. Culture, Learning, Innovation, Fairness, Excellence

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8. Client Value in C-LIFE is to surpass client expectations consistently with our hunger and boldness

- a. True ✓  
 b. False

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- b. False

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9. You approach your manager informing him/her that you are feeling burnt out. Your manager listen to you actively, offer support and advice to tackle the situation and make accommodations where possible to manage your negative feelings. This denotes which tenet of IWOL

- a. Care & Value ✓  
 b. Collaboration  
 c. Client Centricity  
 d. Inclusivity  
 e. None of the above

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