

# Mujtaba Ali Khan

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https://github.com/Mujtaba-AliKhan Hyderabad, India

## PROFESSIONAL SUMMARY

Web Developer and IT Support Specialist with over 3 years of experience in customer service and technical support. Skilled in building responsive web applications using React.js, Flask, and JavaScript, with proven ability to troubleshoot complex technical issues and ensure client satisfaction. Seeking to leverage full-stack development skills to create efficient and user-friendly web solutions.

## ACADEMIC PERFORMANCE


**Bachelor of Computer Applications, Gulbarga University**  
Jul 2017 – Nov 2020 | Gulbarga, India  
Relevant Course Work : C language, C++, Java, HTML, SQL, C# & .net.

**Higher Secondary Certificate, The Indian School, Kingdom of Bahrain**   
May 2017  
Relevant Course Work: English, Business, Accountancy, Economics, Multimedia and Web Technology (HTML, JavaScript, CSS)


## PROFESSIONAL EXPERIENCE

**Web Developer, Firstclusive Branding**  
Feb 2025 – present | Hyderabad, India


- Build and style web pages using HTML, CSS, and JavaScript.
- Ensure websites are responsive, functional, and error-free through testing and debugging.
- Update content and implement basic security measures to maintain website integrity.
- Collaborate with designers and backend developers while managing code with Git.

**Customer Service Professional, Foundever**   
Jul 2024 – Jan 2025 | Hyderabad, India

- Supported Verizon Wireless business clients with network, billing, and WiFi issues.
- Resolved smartphone and tablet issues, maintaining high customer satisfaction.
- Collaborated on escalated cases, ensuring efficient solutions.

**IT Support associate, Tech Mahindra**   
Jun 2021 – Nov 2023 | Hyderabad, India

- Managed 20+ tasks daily, achieving a 98% on-time delivery rate and improving efficiency by 30%.
- Customized tech solutions with a 95% success rate to meet client needs.
- Trained 100+ non-technical stakeholders, resulting in a 90% satisfaction rate.

**Process Analyst, VNK4U Consulting Private Limited**   
Mar 2020 – Mar 2021 | Hyderabad, India

- Explained Form 1040 and tax documents to clients, achieving a 95% understanding rate.
- Delivered accurate drafts with a 90% satisfaction rate and managed 150+ payments annually.
- Addressed 50+ client inquiries, ensuring precise tax filings and an 85% on-time service rate.

## INTERNSHIP

**Web Developer, Afame Technologies**  
Apr 2024 – May 2024

- Assisted in developing front-end features with HTML, CSS, and JavaScript.
- Conducted code reviews, and debugging for performance optimization.
- Supported website maintenance and updates to improve user experience.

## PROFESSIONAL SKILLS

**Front-End Development:** HTML5, CSS3, JavaScript, React.js, Tailwind CSS, Bootstrap, Redux


**Back-end Development:** Python, Flask, SQL, DBMS


**Tools and Technologies:** Git, GitHub, MS Office, Photoshop


**Soft Skills:** Customer service, client communication, problem-solving

**Testing & Debugging:** Code reviews, performance optimization, debugging


## COURSES

**Full-Stack Development with Python, Niltech Edu**   
Aug 2023 – May 2024  
In-depth training on Python and full-stack technologies for both front-end and back-end.


**Python Complete Course For Python Beginners, Udemy.com**   
Mastered python programming concepts and application development.

**Responsive Web Design, Freecodecamp.com**   
Certification covering CSS, HTML, and principles of responsive design.


## PROJECTS

**Mujtaba Ali Khan Portfolio** 

- Developed a personal portfolio website showcasing projects and skills with a focus on responsive design and SEO best practices.
- Tools & Technologies: React.js, Vite, HTML5, CSS3, JavaScript, Bootstrap.


**Wikipurrdia** 


- Created an informative React site to display cat breed and coat information, incorporating a carousel component for dynamic content display.
- Tools & Technologies: React.js, Vite, HTML5, CSS3, JavaScript.

**Weather App using Flask** 

- Built a weather application using Flask to fetch real-time data from the OpenWeather API and displayed it in a user-friendly interface.
- Tools & Technologies: Flask, HTML5, CSS3, JavaScript, OpenWeather API.

**Resume Builder, a Flask-based resume builder app with extensive use of front-end technologies**  
Tools and Technologies: HTML5, CSS3, Javascript

**To-do List App, a simple to-do list application**   
Tools and Technologies: HTML5, CSS3, Javascript

**Food Munch App, A responsive commercial website for a restaurant**   
Tools and Technologies: HTML5, CSS3