



# Mujtaba Ghulam

## Student Business IT & Management Automation Expert

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Eigelhorst 9, 3085VB, Rotterdam, Netherlands

## Profiel

Hardworking Business IT & Management student. Proficient in dealing with technology including various data related applications and office programs. Has advanced computer skills. Has a positive attitude and is willing to learn new programs. Driven student who is ready to take the next step.

## Geboortedatum / Plaats

29-07-2002 / Rotterdam

## Rijbewijs

B

## Nationaliteit

Nederlands

## Work experience

### Automation Expert, SMRTR, Rotterdam

08/2022–Heden

- Robotic Process Automation (RPA): Proficient in designing, developing, and implementing RPA solutions to streamline processes and boost operational efficiency.
- Microsoft Power Apps: Expertise in leveraging Power Apps to create custom business applications, improving data management and user accessibility.
- Certification Acumen: Holds multiple certifications in RPA technologies, validating a strong foundation in automation tools and techniques.
- Client-Centric Approach: Skilled in building and maintaining client relationships through clear and effective communication, ensuring client needs are met and exceeded.
- Certified Robotic Process Automation Professional (CRPAP)
- Microsoft Power Apps Developer (MPD)

### Stagiair Datadiensten, Gemeente Rotterdam, Rotterdam

02/2022–07/2022

- Collected functional requirements
- Had interviews to acquire information
- Took the first step for the implementation with TOPdesk
- Compared agile toolings

## Links

[LinkedIN](#)

[Portfolio](#)

## Vaardigheden

**Fast Learner**

**Computer Skills**

**Ability to Work in a Team**

**Business Intelligence**

**Python**

**Microsoft Office**

**Data analyse**

**Robotic Process Automation**

**Microsoft Power Apps**

**Customer-service employee, Conduent (VodafoneZiggo), Rotterdam**

03/2021–08/2022

- Always worked in a customer-oriented way,
- Collaborated with supervisors and colleagues to achieve objective to achieve
- Functioned well both independently and in a team
- Remained open-minded and humble
- Leading to great collaborations

**Shop assistant, New Yorker, Rotterdam**

06/2019–02/2020

- Developed strategic sales techniques and ensured that our store remained visually appealing to customers
- Oversaw inventory and took control of everything related to inventory across the width of the store.

Education

**Minor Consultancy & Ondernemerschap, Hogeschool Rotterdam, Rotterdam**

02/2023–07/2023

Minor afgerond met een 7.5

**Business IT & Management, Hogeschool Rotterdam, Rotterdam**

08/2020–Heden

4th year student

**Havo, CSG Calvin, Rotterdam**

08/2014–07/2020

Profiel: Natuur & Techniek

Biology, Science, Physics, English, Dutch and mathematics for scientific studies, mathematics for the hard sciences, mathematics (analyse and geometry)

Cursussen

Introduction to Cybersecurity, Cisco Networking Academy

10/2021–12/2021

RPA Solution Architect, UiPath Learning

02/2023–05/2023

RPA Developer Advanced, UiPath Learning

02/2023–04/2023

RPA Developer Foundation, UiPath Learning

08/2022–08/2022

Azure Data Fundamentals, Microsoft Certified

09/2023–09/2023

Language

|        |    |
|--------|----|
| Dutch  | C2 |
| Engels | C1 |
| Duits  | B1 |
| Frans  | A2 |
| Urdu   | C1 |

Hobby's

Going out with the family, football, travelling, gaming, reading and increasing my knowledge.