

## Communication & Presentation Skills

### Quiz 1

#### CLO 1

#### Q1) Choose the best answer. [7]

1. Good communication occurs when a(n) \_\_\_\_\_ meaning is reached.
  - a. unresolved
  - b. shared
  - c. prejudice
  - d. nonverbal
2. Who is responsible for effective communication?
  - a. Senders
  - b. Receivers
  - c. Cultures
  - d. Both senders and receivers
3. The response from a receiver is called
  - a. Medium
  - b. Communication
  - c. Feedback
  - d. Context
4. The medium in the communication process is
  - a. Person who responds to communication
  - b. Person who started the communication
  - c. The location where communication takes place
  - d. The tool being used to communicate
5. The context in the communication process is
  - a. Person who responds to communication
  - b. Person who started the communication
  - c. The location where communication takes place
  - d. The tool being used to communicate
6. Effective communication is essentially a
  - a. One-way process
  - b. Two-way process
  - c. Seven-way process

7. In most situations, competent communicators will
- a. be able to choose from a wide range of behaviors.
  - b. demonstrate empathy.
  - c. employ self-monitoring behaviors.
  - d. All of these are correct.

**Q2) An instructor is lively and joking in a class in which students come prepared and always do more than the assigned work. The same instructor is strict and unyielding in a class that tries to slide by with minimal work and comes without having read assignments. Although this is the same instructor, the communication behavior is different. Discuss the following:**

1. The teacher may teach well in which class and why?
2. Who is responsible for the teacher's strict and unyielding attitude in another class? Give reasons for your answer.
3. What do you learn about the importance of feedback from this scenario?

NOTE: For each question, write your answer in 2 to 3 sentences only. Anything beyond 3 sentences will NOT BE ASSESSED.

**Q3) Your friend asks to borrow your car. Recently, you've had car problems and have been bombarded by other friends for requests to use your car. You're not feeling well and just want to go home. You respond angrily to your friend's request, although on other occasions this particular friend has borrowed your car with no problems. Which barrier(s) impacts your communication here? Explain in detail in 1to2 sentences ONLY. Refer to the speaker-related barrier slides. How could you have overcome this barrier; answer in 2 sentences ONLY.**