

Bachelor Thesis

DSL-Driven Generation of User Documentations for Web Applications

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Introduction

1.1 Motivation and Background

One of the most challenging tasks in software development is developing a long-term strategy for creating, managing and updating the documentation for the end users as the software product develops, adapts or increases in complexity. The challenge lies in the fact that the developer team, consisting of one or more persons, tasked to document the software has to do it manually by first selecting the information with the most value to the end users, structuring it and then when required updating it. In other words, the developer has to reproduce the steps or whole scenarios a potential end user would go trough and document where useful information are to be provided in order to reduce the time needed to understand the main functionality of the software.

Completing this process once does not necessarily free the developer from the task, it is a cycle that has to be repeated every time an update is introduced or a relevant part of the program has been changed. For a small single page application this might not sound dramatic, but considering complex applications developed by multiple teams, this task can raise the cost in time and resources as the information about the whole project has to be collected for the design of the documentation[4]. So the problem is, given a representation of the documentation of concern e.g. as a model, to find a way to automatically go through all those steps and generate parts of the model extended with semantic description and later on assemble those to a complete documentation.

Software projects are bound by budget and deadline requirements. This leads to the fact that automation processes become essential where the reduction of the development time can be increased. It is therefore of significant advantage for the developing team *and* the end user that the generation of user documentation is modeled in such a way that it

always reflects the most current development status of the software product. This thesis introduces the use of a graphical domain-specific language (DSL) as an alternative way of modeling end user documentation.

For simplicity's sake, this thesis proposes a solution in which one first models the user sequences using graphical DSL, and then uses generators to generate an modeling platform which then allows the designer to model the sequences to be replayed in the browser.

1.2 Objectives

In this thesis we develope a Cinco-based application for modeling different user action sequences in a web application and subsequently generating a markdown-based end user documentation. The "Cinco SCCE Meta Tooling Framework" is a generator-driven development environment for domain-specific graphical modeling tools. It is based on the Eclipse Modeling Framework and Graphiti Graphical Tooling Infrastructure, but aims to hide much of their complexity and intricate APIs (More information can be found at https://cinco.scce.info/)[1]. For simplicity's sake, we document a web application of our own, the TODO-App. Nonetheless, the applied method can be extrapolate to any other web application, since the elementary building blocks of those applications are the same.

The project has a maven nature, which allows us to manage the package dependencies and take advantage of its build life cycles for building and distributing the application. The code for the application can be found here https://github.com/MukendiMputu/UserDocGenerator.

The markdown-based documentation is supplemented with screenshots taken with the Selenium-WebDriver using the Selenium Page Object Model (POM) development pattern to replicate user actions. In addition to that we configure VuePress to serve the generated markdown files containing references to the screenshots as static site.

1.3 Outline

Chapter 2 presents the Cinco SCCE Meta Tooling Framework, in particular the two meta languages (Meta Graph Language (MGL) and Meta Style Language (MSL)) that constitute the specification (Section 2.1 and 2.2) and also the Cinco Product Definition (CPD) (Section 2.3). The chapter then rounds off with an outline of the Generator classes written in Xtend,

1.3. OUTLINE 5

a Java dialect that offers much flexibility and expressiveness in its syntax (Section 2.4). The specifics of the generated modeling platform are described in chapter 3. Whereby Section 3.1 explains the basic concepts of a graphical domain-specific language, then Sections 3.2, 3.3 and 3.4 relate about different modeling elements for configuring and designing the end user documentation.

Chapter 4 talks about the composition of user documentation as recommended by ISO/IEC standards. In chapter 5 a in-depth explanation of the methodology is given. Beginning with the evaluation of the selected work method in Section 5.1 followed by the system setups and the results (Section 5.2 and 5.3) and finally, in Section 5.4 concluding with a discussion on the approach taken in this thesis.

Further improvements of the program are presented in chapter 6. Chapter 7 relates about similar work on this topic. Lastly, chapter 8 winds up with a discussion on the thesis.

Introduction to Model-Driven Development with Cinco

This chapter lays down the fundamentals of the model-driven development (MDD) using the Cinco SCCE Meta Tooling Framework, as well as the steps necessary to get up and running with the framework. The term MDD refers to a development paradigm where the functionalities of the software are first specified as models, from which then executable code can be automatically generated. To create and use models to represent the software system, a domain-specific language (DSL) that is close to the problem domain, is needed. Application domain experts possess the knowledge of the application structure, which they represent in form of models. Domain experts and application programmers have to agree on how the specification language determines syntax and semantic of the model elements.

2.1 Core Principles of Model-Driven Development

The core principles of model-driven development (MDD) reside in the fact that software development is accelerated by providing a simple, but efficient abstraction of the software structure as a model. Those model abstraction, representation of real-world objects, are transposed trough a series of model-to-model or model-to-code transformations [10]. Our work is to utilize the DSL provide by the Cinco framework to design our graphical DSL, which in turn will permit the generation of a functioning Selenium Java application.

Opposed to the common development method, applying a graphical model to layout the different user sequences allows even non-programmer (here the domain expert with much more expertise on how to design a great software documentation) to accomplish the task of documenting the features offered by the web application. Nonetheless, the programmer has the tasks — in collaboration with the domain expert — to specify the meaning of each model element for the code generation process.

When applied correctly, the result of the model-driven development process is a tailored application to domain. This reflects one of the main advantages of MDD, the accuracy of targeting directly the specific problem. Besides, it is still possible to change the DSL so that it adapts to the new challenges emerging during the development process. This can be iterated until the specification reaches preciseness wanted to solve the problem.

2.2 Domain Specific Language

A domain-specific language (DSL), as the name suggests, is a language adapted to specific development domain. [7] gives a succinct analogy to DSLs by saying that it is comparable to a tool specially crafted only for one specific task as opposed to general programming languages that can be seen as tools for multiple different tasks. If we stick to this analogy, just as one would start with a blueprint to construction a mechanical tool, designing as DSL required similar steps. One have to conceptually lay out the behavior and eventually — in case it is a graphical language we want to design — the look of each element that can be used in our DSL.

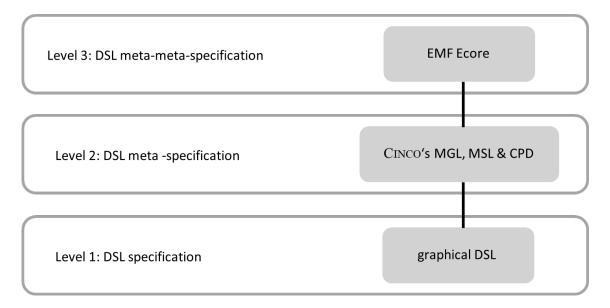


Figure 2.1: Hierarchy of our graphical DSL specification

Blueprinting our DSL is equivalent to defining a meta-language or meta-DSL to our language. *Meta* literally means *situated behind or beyond*. So the meta-language is the descriptive language coming before our language, describing the meaning (semantic) and the relationship between the objects of our target language. In other words, the meta-DSL is the abstract syntax and the resulting DSL concrete syntax. It is possible to ascend the modelling hierarchy of meta definition until we reach a self-referencing language, like it is the case Unified Modeling Language (UML).

In our case, we want a graphical language for creating models that represent the different parts of a web application and how the end-user can possibly interact with them. The meta-language to our graphical DSL is provided by the Cinco SCCE Meta Tooling framework. It comprises the Meta Graph Language (MGL), the Meta Style Language (MSL) and the Cinco Product Definition (CPD) as depicted in fig. 2.1, all has been constructed using Xtext, a language Workbench for writing textual DSLs [6]. Coming chapters will explain those concepts in detail.

2.3 CINCO SCCE Meta Tooling Framework

The Cinco Framework is a generator-driven development environment for domain-specific graphical modelling tools [1]. It is actually developed by the chair of programming systems at the Technical University of Dortmund. One of the great features of this framework is that it allows us to generate an entire editor application with just one click from a simple textual specification language — the Meta Graph Language (MGL) mentioned in the previous section.

The MGL together with the MSL form the meta-model from which CINCO generates a ready-to-run modeling tools called CINCO product. The MSL is where the CINCO developer defines the look every node and edge element, as well as the font and color of the text to be displayed in the graphical model [6]. The created meta-model is based on Ecore, the meta-modeling language of the Eclipse Modeling Framework (EMF) and the Graphiti framework is used to generate the corresponding graphical model editor. Additionally, you find the right button to trigger code generation in the created editor. Chapter 4 is devoted to the CINCO product (the editor application), in particular section 4.3 gives an in-depth explanation of the generation process.

2.4 End-User Documentation

Our main goal is to produce an entire end-user documentation page on a graphical model. For that we have to first determine what the essential parts of a good documentation are. Before going further, we ought to precise that the type of documentation to be created will depend on how the documentation designer lays out the model, that means the model could be designed to represent a technical documentation, requiring deep knowledge of the application documented or it could also be structured to produce a documentation for simple end-user with no technical knowledge at all of the underlying web application.

Bearing that in mind, a good documentation should respond three important questions: *what* is the purpose of the application, meaning the problem the application intends to solve, *what* is the end-user supposed to do to quickly and efficiently get to the solution and *how* is it achieved [4]. The last question is better answered by providing visual help in form of screen captures or any illustration that fastens the understanding of the documentation.

Our focus is primarily on the documentation of web application, hence documenting the User Interface (UI), which is composed of web elements (like buttons, navigation links, checkboxes, etc.) the end-user can interact with. This settles implicitly the type of end-user documentation we aim to create, a step-by-step guide for navigating UI to reach the expected result.

DSL Specification with CINCO

This chapter explains the specification underlying the user documentation model. In our case, the specification is a textual DSL used to generate the graphical model element. 3.1 starts by giving a overview of the framework in use and the boilerplate code coming with it. It then continues with the main aspects of the meta graph language and the meta style language as well as the cinco product definition. Finally, important key points of the Xtend generator classes are provided.

3.1 CINCO SCCE Meta Tooling Framework

The Cinco Framework is one of the many projects of the SCCE Group, which aims at allowing the application experts, rather than programming experts, to take charge of the development tasks [9]. It is a generator-driven development environment for graphical domain-specific modeling tools. As for many software frameworks, the purpose to ease the development process by hiding the complexity of the underlying APIs and also by offering a selective integration of custom user-written code. Hence, it is reusable and application specific. The framework is based on the Eclipse Modeling Framework (EMF) and Graphiti Graphical Tooling Infrastructure [1]. The widely spread Eclipse's Integrated Development Environment (IDE) provides the necessary support and a certain familiarity with the editor, which makes it easy to use for software development.

The term *Meta* indicates that the tooling suite proposes a solution for the metaspecification of the corresponding domain-specific modeling tool. That means, the developer specifies the behavior and restrictions of the resulting graphical domain-specific modeling tool. Applying the concept of specialization at higher level brings much more control over the definition of the modeling tool and hence simplifies the development

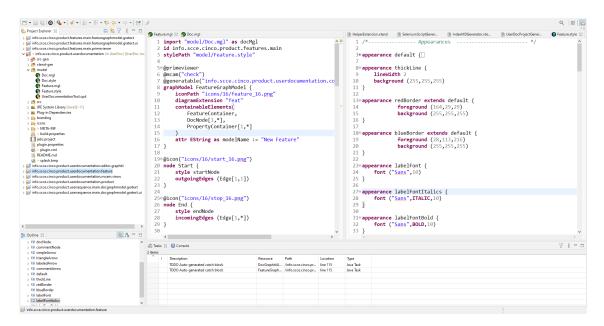


Figure 3.1: The look of the CINCO IDE based on Eclipse

process. In this regard, the CINCO framework offers a push-button generation at metaspecification level for the creation of the graphical tool editor [9]. The generated editor instance is also an Eclipse-based editor, that can as well generate and execute programs on its turn, based on the tailored graphical model.

Xtext is used to define the textual syntax of the meta-specification that defines the appearance and structure of the model elements. This will not be discuss further as this will extrapolate the context of the thesis. 'Implementing Domain-Specific Languages with Xtext and Xtend' by Lorenzo Bettini is a good reference to read more about use of Xtext in DSL development. On the official Eclipse website, Xtext is defined as an open source framework for development of programming languages and domain-specific languages. Section 2.2, 2.3 and 2.4 will offer an in-depth explanation on how this DSL syntax is used to determine the look of each model element.

With each generation an Ecore object specific to each tool is also created to provide a description for the model and support needed at runtime. Ecore stands for *Eclipse Modeling Framework (EMF) core*, which is the meta model included in that framework. In addition, a corresponding editor based on Graphiti framework as well. It enables the creation, visualization and manipulation of the resulting model elements. Like most framework used in Cinco, Graphiti is also build around the EMF to allow the creation of diagram editors for targeted graphical domain models. More about Graphiti can be found here.

The full generation process of a graphical modeling tool (of a Cinco Product Application) comprises four essential (meta-) levels [7]. The first level, associated with the role Eclipse Developer, is where the Ecore.ecore and GraphitiDiagram.ecore meta model are developed. The second level is where Cinco Developers of the Chair 5 for Programming Systems used the aforementioned meta model to develope the MGL.ecore and Style.ecore (actually corresponding to the MSL described in Sec. 2.3), which in turns will become meta model of the third specification level, where the Cinco Product Developers operate. This is where this thesis work comes in. So this means the Eclipse Developers are now at the meta meta level, the Cinco Developers at meta level of the specification elaborated in this work. For the remainder of the chapters we will be focusing on the third and forth specification level. Latter is the level where the Cinco Product Users use the generated graphical editor to create the domain specific models.

3.2 Meta Graph Language

The Meta Graph Language (MGL) sketches the behavior, the constraints and gathers the all the graphical components that will constitute the model elements that come in use in every graph diagram created in the modeling tool. As a Cinco Product developer, this is most likely the first place to start: the main elements that can be define in a MGL are **nodes**, **containers** and **edges**.

As illustrated below in listing 3.1, we first begin by determining giving the graph an id (line 2), that will be use as the package name containing all classes generated base on the herein specified nodes. Optionally, we could also import an external graph; in that case the import statement should come in first position as it is the case in our listing example. The imported graph gets a variable name specified by the keyword as, hence can be reference throughout the entire code (cf. line 1). Next, we specify the style to be used for the graphical representation of each model element; line 3 at global level and in line 18 and 24 i.e. at node level. Note that the style defined at node level have to exist in a dedicated style file prior to assigning them here, otherwise a compile error is raised until the missing style is added and saved.

```
import "model/Doc.mgl" as docMgl
id info.scce.cinco.product.features.main
stylePath "model/Feature.style"

deprimeviewer
demcam("check")
degeneratable("info.scce.cinco.product.userdocumentation.codegen.Generate", "/src-gen/")
graphModel FeatureGraphModel {
   iconPath "icons/16/feature_16.png"
```

```
10
       diagramExtension "feat"
11
       containableElements(FeatureContainer, DocNode[1,*])
       attr EString as modelName := "New Feature"
12
       attr EString as description := "New Description"
13
14 }
15
0 @icon("icons/16/start_16.png")
node Start extends docMgl::StartNode {
      style startNode
18
       outgoingEdges (Edge[1,1])
19
20 }
21
22 @icon("icons/16/stop_16.png")
23
   node End extends docMgl::EndNode {
24
       style endNode
25
       incomingEdges (Edge[1,*])
26 }
27
28 @icon("icons/16/container_16.png")
29 container FeatureContainer {
      style featureContainer("${title}")
30
       containableElements(
31
           Start[1,1],
32
           End[1,1],
33
           DocNode[1,*]
34
       )
35
36
       attr EString as title := "New Feature"
       attr EString as description := "This is an example of a short
   documentation that will appear in the markdown file later on."
38 }
39
40 @doubleClickAction("info.scce.cinco.product.userdocumentation.action.
   DocNodeOpenSubmodel")
41 node DocNode{
       style docNode("${mgl.modelName}")
42
       prime docMgl::DocGraphModel as mgl
43
       attr EBoolean as createScreenshots := true
44
       incomingEdges (*[1,*])
45
46
       outgoingEdges (Edge[1,*])
  }
47
48
49 enum Browsers {
       firefox chrome Edge safari ie opera
50
51 }
52
53 edge Edge {
       style simpleArrow
54
55 }
```

Listing 3.1: Doc.mgl for the user sequence graph model

Then from line 8 to 14 we define some important attributes of the graph model line the icon and the file extension to be used for visual representation in the graphical modeling tool, as well as the model name and a list of element that can be contained with the modeling canvas. More will be explain in coming chapters.

Last, from line 17 to the end, we define graph model nodes by associating an existing style in the file specified by the **stylePath** keyword and restricting the type of edges that can be connect from an to them. In our case, the start node can only have an outgoing edge of the type Transition and opposed that the end node can only be connected one incoming transition edge. Those constraints are enforced using multiplicity statements like in Unified Modeling Language (UML) diagrams. In the same manner, container nodes can be given a style, attributes and incoming and/or outgoing edges with multiplicity constraints. In line 53 we see a definition of the edge element that will connect model elements.

Additional elements like enum and user custom type introduced by keyword type can be added to create more tailored model elements. It is also possible to use annotation, which will be interpreted by external plugins, to add more functionality to node element. For example, line 7 shows a use of the @generatable annotation, which allows for code generation within the graphical editor. Here we give as parameter the Xtend class that will generate the code and the output folder.

For demonstration purposes, we kept our example listings short. An exhaustive list of all the usable elements and annotations can be found on the Cinco's Wiki page.

3.3 Meta Style Language

The appearance of all the elements defined in the MGL are laid down using the textual language named Meta Style Language (MSL). As explained in [3], three essential elements constitute the design of a MGL model, namely: **appearance**, **nodeStyle** and the **edgeStyle**.

Each nodeStyle specification makes use of an appearance element, which in fact determines the attributes like background color, the thickness of the drawn lines and so on. The beginning of listing 3.2 shows the use of those attributes. It is also possible to control the appearance dynamically at runtime by associating to the concerned nodeStyle an appearance provider (cf. line 52), which is in fact the implementation of the Cinco meta core interface StyleAppearance. The nodeStyle is hierarchically composed of a shape that can be given a size, position and a text element with a value attribute that takes a (format) string (line 20). Either the graph element in the MGL using corresponding style has to provide a an attribute of type EString that will be display in the graphical model (see line 30 in listing 3.1) or the string provided by the value attribute is display. One other way to represent a node graphically is to use an image component instead of a shape element and provide a path to the image file — like done for the screenshotNode nodeStyle in line 73.

```
/*----*/
  appearance default {
3
      lineWidth 1
5
      background (255,255,255)
  appearance redBorder extends default {
8
      foreground (164,29,29)
9
      background (224,27,36)
10
11
  }
12
  appearance labelFont {
13
14
      font ("Sans",10)
15 }
16
   /*----*/
17
18
  nodeStyle startNode {
19
     roundedRectangle {
20
          appearance extends default {
21
              foreground (46,194,126)
22
23
              background (46,194,126)
24
          position (0, 0)
25
26
          size (96, 32)
          corner (8, 8)
27
          text {
28
29
              position (CENTER, MIDDLE)
              value "Start"
30
31
          }
      }
32
33 }
34
35 nodeStyle endNode {
36
    roundedRectangle {
       appearance extends default {
37
              foreground (237,51,59)
38
              background (237,51,59)
39
          }
40
41
          position (0, 0)
42
          size (96, 32)
43
          corner (8, 8)
44
          text {
45
              position (CENTER, MIDDLE)
              value "End"
46
47
          }
      }
48
49 }
50
51 nodeStyle inputNode(1) {
     appearanceProvider("info.scce.cinco.product.userdocumentation.
52
   appearance.HighlightInputNodeAppearance")
53
    roundedRectangle outer {
54
          appearance extends default {
55
              foreground (245,245,245)
56
              lineWidth 3
          }
57
      size(62,62)
```

```
59
           corner(8,8)
60
           roundedRectangle inner {
               appearance default
61
               position(CENTER, MIDDLE)
62
                size(60,60)
63
                corner (8,8)
                    position ( CENTER, MIDDLE )
                    value "%s"
67
                }
68
            }
69
70
        }
   }
71
72
73
   nodeStyle screenshotNode {
74
       image {
75
            size (32, 32)
            path ("icons/32/browser_32.png")
76
       }
77
  }
78
```

Listing 3.2: Doc.style: styles to be applied to Doc.mgl

Similarly, the edgeStyle is defined with an appearance component as well as a decorator. The appearance specifies the look of the edge line drawn in the diagram and the decorator draws the shape of the endings (see line 81 in listing 3.3). Possible shapes are ARROW, DIAMOND, CIRCLE and TRIANGLE. [3] offers a exhaustive documentation on the Cinco Product Specification.

It is also worth mentioning that the concept of inheritance in the Object Oriented Programming (OOP) can be applied between meta model element of the same type, hence avoiding repetitive definition of the same attributes within multiple different elements and allowing some elements to extends the properties of the parent elements. For example, we see in line 8 the redBorder appearance extends the default one and at the same time redefines the background color.

```
/*----*/
79
80
  edgeStyle simpleArrow {
81
      appearance default
82
      decorator {
85
       location (1.0)
         ARROW
86
         appearance default
87
      }
88
  }
89
90
  edgeStyle commentArrow {
91
      appearance extends default {
92
          lineStyle DOT
93
94
95
```

```
decorator {
    location (1.0)

ARROW

appearance default

}
```

Listing 3.3: Doc.style part 2

3.4 Cinco Product Definition

The Cinco Product Definition (CPD) offers an entry point when it comes to generating the application code. Herein, the Cinco Product Developer has to provide key information like the Cinco product name, at least one or more MGL files to be included into the generation process. Optionally, one can setup a splash screen with branding images, add a descriptive text about the application and specify plugins and/or features [3]. The listing below gives an insight into the CPD specification language.

```
1 CincoProduct UserDocumentationTool {
     mgl "model/Feature.mgl"
       mgl "model/Doc.mgl"
3
4
       splashScreen "branding/splash.bmp" {
5
           progressBar (37,268,190,10)
6
           progressMessage (37,280,190,18)
7
       }
8
9
       image16 "branding/Icon16_dark.png"
10
       image32 "branding/Icon32.png"
11
       image48 "branding/Icon48.png"
12
       image64 "branding/Icon64.png"
13
       image128 "branding/Icon128.png"
14
       linuxIcon "branding/Icon512.xpm"
15
16
17
           text "UserDoc is a DSL-driven generator of end user documentation
18
   for web application. It is a bachelor thesis project developed with the
   Cinco SCCE Meta Tooling Suite ( http://cinco.scce.info )."
19
20
21
       plugins {
22
           info.scce.cinco.product.userdocumentation.edit,
           info.scce.cinco.product.userdocumentation.editor
23
       }
24
25 }
```

Listing 3.4: UserDocumentationTool.cpd

To generate the Cinco product after completion of the mandatory information, rightclick in the project explorer on the .cpd file, then on "Generate Cinco Product". Subsequently, a set of gratext and graphiti plugins (see 3.1) are generated, providing enhancements for the target editor like the aforementioned generate button or the dual perspective on the model diagram (both source code and graphical diagram).

In order to start the actual CINCO Product application right-click on the project containing the .mgl, .style and .cpd files and select "Run as" then "Eclipse Application". A new Eclipse IDE will start and after selecting the workspace, you can then create a new project and begin with the creation of a model graph. More to it in Chapter 4.

3.5 Xtend Generators

So far we merely accomplished ground plan of our target application, which laying down the graphical syntax of each model element. Now comes the most intricate task the Cinco Product Developer has to fulfill: implementing the model semantic.

This section introduces the concept of code generation with Java and Xtend classes, not to be confused with the generation process of the editor application components. The semantic generation approach utilizes Java's and Xtend's text templating feature which is based on the generation pattern used in the Java Application Building Center (jABC) [11, 12]. In fact, many generator classes in our example project implement and extends interfaces from the generator runtime and template package of the jABC Cinco meta plugin. One important one is the IGenerator interface from the runtime package, that ought to be implemented, for its abstract method generate, which has to be overridden, is the target of the generate button in the graphical editor. Another one is the ProjectTemplate abstract class from the template package. This class offers an abstract method projectDescription, that allows to generate a whole project structure, specifying project natures, required dependencies plus creating package and folder structure.

3.6 Additional Features

Besides the aforementioned Xtend generators there are some additional feature a Cinco product developer can utilize to gain more control over the application behavior and functionalities. Inside the source folder src of the Cinco project, the developer can add divers packages — besides the generator package — to reinforce constraints and model validation or establish a certain number of actions to be executed e.g on model when saving or creating a diagram. For instance, we have mentioned previously that the appearance of the model elements can be determined or modified at runtime; so the

responsible Xtend or Java classes reside for example in the appearance package under the src folder. It is also possible to implement post-creation actions to take effect immediately after model instantiation for example under the hook package. By means of those additional feature the developer can gain extended control over the targeted editor application and the models that are to be laid out with it.

In the next chapters, we deliver an extended explanation of the generator and feature classes, while introducing our application as an on going example, where listings with concrete implementation examples will be depicted.

CINCO Product Application

Having described the meta-level of the user documentation model, we come now to the description of the graphical model instantiated from it. The goal of this chapter is to explain the the appearance and behavior of the various model elements. First, we give a strict definition of a graphical DSL, then illustrate the fundamental building blocks of our documentation model. Later on, we demonstrate the use of these graphical elements to specify the important configuration of the website that we want to document. At the end, we show how using the editor built-in generator, a project structure, that constitute the target application, is generated.

4.1 Graphical DSL

Under domain-specific languages (DSLs) we understand a languages tailored to describe or solve problems in a specific computational domain. They represent the core concept of most state of the art programming paradigms [8]. As stated in [7], one of their great advantage is that they permit domain experts with no programming experience to design application by means of graphical components, whose behavior and semantic meaning on the other hand have been or will be programed by developers with coding experience.

As a matter of fact, DSLs can be used in any thinkable domain because instances of a DSL are models and those can be used to represent any real-live object with all its possible interaction in a given environment.

4.2 Model Graphs

- 4.2.1 User Action Model Elements
- **4.2.2** Configuration Elements
- 4.3 Generation Process

End-User Documentation

The value of a good software product, in fact, of any product destined to be brought to the consumer is determined on how effective the end-user is able to use the product. Hence, putting a great effort to generate and manage a useful, well-structured documentation is as much important as the development of the product itself.

End-User documentation, also referred to as user documentation aims to provide the end users with the information necessary to properly interact with the software. It is part of the development life cycle and the bridge between the product developer's idea and the user. By improving the structure and usefulness of the information delivered to end-user, the developer not only reduces significantly the return of calls for support, but enhances also reputation of the product as well as of the producing company[5].

In this chapter we will go trough the main characteristics of end-user documentation, focusing on the standards establish by the ISO/IEC/IEEE. Next we will talk about the specifics of documenting web application by giving an example of a documented web app, the TODO-App. We will also present the currently used technologies for creating and managing such documentation.

5.1 Characteristics

There are many ways of characterizing an end-user documentation.

5.2 Markdown

5.3 VuePress

Evaluation

The purpose of this chapter is to explain our approach and its results. First, we justify the decision for the chosen approach to the topic, as well as the challenges posed and the solutions found for them. A brief description of the design pattern used and the resulting benefits is also given. Subsequently, a minimal system is used to demonstrate the development of end-user documentation. In addition, we present the resulting application, how it can be created and launched. Finally, the overall results and any alternative approaches will be discussed.

6.1 Method selection

Selenium is at the core of our methodology, as it is per se the default automated testing and manipulation framework for web application. Not only the API documentation is thorough and exhaustive, due to the fact that it is open-source, but it also allows the manipulation of the majority of the browser engines through WebDrivers [2]. In addition, it integrates very well in a java as a maven dependency, hence well-fitted for purposes. For now, it has to be note that we do not intend to use Selenium for testing our application, rather for automatically executing the tasks or steps the documentation developer would have to do in order to create screen captures. In that sense, the Selenium WebDriver simulates the end-user steps and saves them as pictures in a dedicated folder.

Another state-of-the-art framework we chose is VuePress; it is well suited for creating static websites and is therefore perfect for designing technical documentation pages. Moreover, the effort required to configure a VuePress project is so low that the website can be up and running quickly. Alternatively, you can effortlessly bind the generated website to an existing domain, for example a company wiki page or similar. As for

Selenium, VuePress also has a great online documentation page, with a step-by-step guide on how to quickly setup a project and launch the server.

The link between the Selenium WebDriver and the VuePress project is the generated java maven project. Here, we decided to relieve the documentation developer of the task of adjusting the project properties, adding the dependencies, naming the different packages and so on. This are the tasks an experienced java programmer would and as we intend to empower non-programmer to be comfortable using our application, it is best we determine for ourselves implementation of said application.

Consequently, our editor application offered the capability to create a graphical model, which upon clicking the *generate button* triggered the creation of both the java application and the VuePress project structure, and subsequently, the Selenium WebDriver took the indicated screenshots and saved them within the VuePress project folders.

6.2 Setup

Since our editor application is a CINCO editor, which is based on Eclipse, setting up the development environment is straight forward — at least if a certain acquaintance with the Eclipse environment already exists. Beforehand, a java version must be present of the system in order to run the application. Also, to automate a web browser of choice, the corresponding Selenium WebDriver executable has to be downloaded and its location path has to be added to the system's PATH variable. Concerning the Selenium libraries, we already take care of it by generation the pom.xml file, containing the required dependencies, along with the whole application structure.

After downloading and extracting the application package, it has to be started just like a common Eclipse IDE would normally be. A splash screen presenting the application and indicating the progress of the launch process appears. And within a few second a Cinco product IDE is started.

6.3 Results

6.4. DISCUSSION 27

6.4 Discussion

- $\hbox{-} Synchronization issue with Selenium\ WebDriver,}$
- Checks (Training wheel protocol)
- Selenium screenshots at the right moment

Future Work

- Improve highlighting element on web page before screenshot

Related Work

Chapter 9

Conclusion

Appendix A

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DECLARATION 43

I hereby certify that I have written this paper independently and have not used any sources or aids other than those indicated, and that I have clearly marked any citations.

Dortmund, October 18, 2021

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