

### **TOTAL DUE**

\$0.00

Your account has a zero balance, no payment is due.

Never worry about forgetting to pay, and save money too. With the AutoPay Discount, you save \$5/line (up to \$30) every month. Sign up for AutoPay at t-mo.co/autopay

### Hi Loopback,

### Here's your bill for May.

Did you know you could be saving up to \$5/line every month when you sign up for AutoPay? Plus, you'll never have to worry about late fees or missed payments again. See details at t-mo.co/autopay

PLANS \$1.30.47 3 VOICE LINES = \$130.47

#### This month's charges are the same as last month's

- Reminder: The Regulatory Programs & Telco Recovery Fee on your monthly bill has increased by \$0.50/line for voice lines of service and \$0.20/line for data only lines effective 4/23/2025.
- Thanks for being a part of the T-Mobile family!

### Your plan includes:

- Unlimited entertainment streaming at DVD quality, 480p
- Unlimited international texts from the US to most countries

Details @ t-mo.co/Plans

EQUIPMENT \$∩.00

### This month's charges are the same as last month's

 You can always go to My.T-Mobile.com/shop to check out new device deals and promotions.

### The T-Life app lets you easily:

- Pay your bill anytime/anywhere
- Upgrade your phone
- Get 24/7 support

Download the app @ t-mo.co/App

SERVICES \$\bigcap.00

### This month's charges are the same as last month's

Call, text, and browse in Mexico & Canada. No setup.
 No roaming charges. Your phone works the moment you arrive.

#### T-Mobile® Essentials

- Take advantage of unlimited 3G HotSpot
- · Connect virtually anywhere

ONE-TIME CHARGES
-\$130.47

1 OTHER ONE-TIME CHARGE = -\$130.47

 This month your account had a Zeroed Int - Emp of -\$130.47 applied.



### THIS BILL SUMMARY

|                | Line Type | Plans    | Equipment | Services | One-time charges | Total    |
|----------------|-----------|----------|-----------|----------|------------------|----------|
| Totals         |           | \$130.47 | \$0.00    | \$0.00   | -\$130.47        | \$0.00   |
| Account        |           | \$100.00 | -         | -        | -\$130.47        | -\$30.47 |
| (470) 301-1377 | Voice     | \$3.49   | -         | -        | -                | \$3.49   |
| (470) 338-1931 | Voice     | \$3.49   | -         | -        | -                | \$3.49   |
| (404) 513-1919 | Voice     | \$23.49  | -         | -        | -                | \$23.49  |

### **DETAILED CHARGES**

PLANS \$130.47

REGULAR CHARGES May 03 - Jun 02 \$120.00

0

Charged in advance for bill period May 03 - Jun 02. Changes made after May 02 will be shown on a future bill

### **VOICE LINES**

| Account        | Essentials              | \$100.00 |
|----------------|-------------------------|----------|
| (470) 301-1377 | Essentials              | Included |
| (470) 338-1931 | Essentials              | Included |
| (404) 513-1919 | T-Mobile Essentials AAL | \$20.00  |

### **TAXES & FEES**

T-Mobile fees & charges \$10.47

ONE-TIME CHARGES Apr 03 - May 02 -\$130.47

OTHER ONE-TIME CHARGE

Account Zeroed Int - Emp -\$130.47

### **YOU USED**

### $0.00^{GB}$

### of unlimited data with T-Mobile Essentials

| (404) 313-1717 | 0.00                      |
|----------------|---------------------------|
|                |                           |
| (470) 301-1377 | <b>0.00</b> <sub>GB</sub> |

(470) 338-1931

(101) 513-1010

 $0.00^{GB}$ 

U UUGB

### O minutes of talk & O messages.

## But no worries, it's all unlimited with T-Mobile Essentials!

Please see important unlimited plan details below

### **TAXES & FEES BREAKDOWN**

Below are your T-Mobile fees & charges and your government taxes & fees



The taxes & fees below were summarized as line items above. Here is the breakdown of the individual charges.



### T-MOBILE FEES & CHARGES

| PLANS                               |   | \$10.47 |  |  |
|-------------------------------------|---|---------|--|--|
| 1 RAVINIA DR, Atlanta GA 30346-2112 |   |         |  |  |
| (404) 513-1919                      | Regulatory Programs & Telco<br>Recovery Fee | \$3.49  |  |  |
| (470) 301-1377                      | Regulatory Programs & Telco<br>Recovery Fee | \$3.49  |  |  |
| (470) 338-1931                      | Regulatory Programs & Telco<br>Recovery Fee | \$3.49  |  |  |



### WHAT YOU NEED TO KNOW

T-Mobile Essentials recurring charges include applicable Government taxes & fees & T-Mobile fees & charges as determined by your primary place of use.

### **GOVERNMENT TAXES & FEES**

Government taxes & fees includes sales, use, excise, public utility & E911 taxes & governmental charges & fees that we are required by law to bill & remit. These may change without notice.

### **T-MOBILE FEES & CHARGES**

These fees & charges are T-Mobile recovery charges, not governmentally imposed taxes. What is included in the fees & charges may vary by locale & rate plan & is subject to change. These include:

- 1. Regulatory Programs & Telco Recovery Fee, collected & retained by us:
  - a. Regulatory Programs Fee (\$0.50 for voice lines, \$0.12 data only lines) help cover certain costs for funding & complying with government mandates, programs, & obligations, like E911 and local number portability.
  - Telco Recovery Fee (\$3.49 for voice lines, \$1.48 data only lines) helps cover costs and charges imposed on us by other carriers for delivery of calls from our customers to theirs and for certain network facilities (e.g. leases), operations, and services we obtain to provide you service.
- 2. State & federal Universal Service Fund charges (recovers charges imposed on us by the government to support universal service).
- 3. Other governmental assessments including, without limitation, gross receipt & excise taxes.

#### LATE FEES

Late Fees, which are assessed up to the highest amount permitted by law, may apply on unpaid balances. This fee is a liquidated damage & not a penalty.

### PAYMENT BY CHECK

When you pay by check, you authorize us to either use information from your check to make a one-time electronic fund transfer (EFT) from your account or to process the payment as a check transaction. If we process your payment by EFT, the funds may be withdrawn the same day we receive your check, & your canceled check will not be returned. If payment is returned unpaid, you authorize us to collect additional fees as outlined in the Terms & Conditions of Service at t-mobile.com/terms-conditions. Call (800) 937-8997 with any questions.

### **EQUIPMENT PROTECT**

Equipment Protect by Assurant (in Puerto Rico: CAPIC) is for the equipment repair & replacement you may have selected. See Equipment Protection Terms & Conditions at tmobile.com for details.

### **CONTACT US**

Contact us with any questions or disputes about your service or bill:



N PHONE

Call (800) 937-8997 or 611 from your T-Mobile device. TTY Dial 711 to reach a Relay



Write to T-Mobile Customer Relations, P.O. Box 37380, Albuquerque, NM 87176-7380.



View your bill & usage details online by logging into your account at t-mobile.com.

View Terms & Conditions online at t-mobile.com/terms-conditions and our Open Internet Policy at t-mobile.com/openinternet.

Partial megabytes (MB) rounded up. 1024 MB = 1 GB

During congestion, heavy data users and customers choosing lower-prioritized plans may notice lower speeds than other customers. Video typically streams on smartphone/ tablet at DVD quality (480p), unless you add HD-capable (1080p) plan/feature. Highspeed tethering up to allotment, if any, and then max 3G speeds. See plan for details.

| CHANGE OF ADDRESS | Effective date |                |  |
|-------------------|----------------|----------------|--|
| Address           |                |                |  |
| City              | State          | ZIP            |  |
| Home phone        | Business phone | Business phone |  |

Check out the latest perks in the 1 Life app.

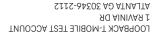




more—just for being a customer. Great deals on food, gas, entertainment and

### Free stuff & exclusive perks







# T-Life. One App. All the things.

Check out the T-Life app for the best way to manage your account, access your T-Mobile benefits, and shop our best deals.

Download the app at www.t-mobile.com/apps



Pay by phone: \*PAY(\*729) Pay online: t-mobile.com/pay

T-MOBILE PO BOX 742596 CINCINNATI OH 45274-2596 No payment is required Amount enclosed \$0.00

> LOOPBACK T-MOBILE TEST ACCOUNT Account number: 998648942

Change your address - Check box and provide new address on reverse side