

# MUKUND KRISHNA K

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Bengaluru, Karnataka

## CAREER OBJECTIVE

Motivated and detail-oriented professional with strengths in web development, Python programming, and data analysis. Skilled in creating responsive, user centric solutions using modern technologies, supported by strong analytical and visualization abilities with tools like Power BI. Hands-on experience building interactive Python projects and currently expanding knowledge in Kubernetes and cloud technologies. Ready to work in any environment while delivering efficient, scalable digital solutions.

## PROJECTS

### • Career Match

Developed a responsive job-matching interface using HTML and CSS, enabling resume uploads and automated internship/job recommendations, improving opportunity visibility and user navigation efficiency by 40%.

### • BSF ( Bikers Safety First )

Engineered interactive UI/UX wireframes and prototypes using Figma and user-centered design principles, incorporating gamified elements to enhance road-safety awareness and increase user engagement by 35%.

### • Tours and Travel Management System

Built a structured web-based travel management platform using HTML and CSS, streamlining tour browsing and booking workflows, resulting in user task-completion improvement of 30%

## CERTIFICATIONS

- Foundations of User Experience (UX) Design - Google
- Foundations: Data, Data, Everywhere - Google
- Python Project for Data Science - IBM
- Introduction to Databases - Meta
- Fundamentals of Deep Learning - NVIDIA
- Generative AI: Introduction and Applications - IBM

## EXPERIENCE

### Customer Experience Agent | Alorica - Bengaluru | Feb - Aug 2024

Decreased average customer resolution time by 5 minutes by enhancing issue diagnosis and implementing efficient troubleshooting workflows, resulting in higher customer satisfaction and measurable process improvements.

## DIGITAL FOOTPRINT

- linkedin.com/in/mukundkrishna-70167b249
- https://github.com/MukundKrishnaK
- leetcode.com/u/MAYPnLzPqO/

## EDUCATION

### ALLIANCE UNIVERSITY

Master of Computer Application 2024 - 2026  
Bengaluru, Karnataka

### NEW HORIZON COLLEGE

Bachelor of Computer Application 2020 - 2023  
Bengaluru, Karnataka

## TECHNICAL SKILLS

- Python and Java programming
- Web development (HTML, CSS)
- Database management (MySQL)
- Development tools (VS Code)
- Design software (Canva, figma)
- Data analysis (Jupyter)

## SOFT SKILLS

- Multitasking abilities
- Problem-solving skills
- Team collaboration
- Complaint handling

## EXTRA CURRICULAR

### Adventure Club Head

Led the college Adventure Club, organizing major outdoor events (400+ participants) including trekking and competitive activities, while serving in the core committee of a state-level cultural fest.

## LANGUAGE

- English
- Malayalam
- Kannada
- Hindi
- Tamil
- Telugu