

My driver didn't match the profile in my app

For every trip, your Uber app helps you recognize the vehicle and driver you ride with. After your ride request is accepted, your app displays your driver's name, vehicle make and model, and license plate number.

If the driver for this trip was not who you were expecting, please let us know [here](#).

My driver's vehicle was different

When a driver confirms your request for a trip, your app provides confirmation of your driver's vehicle make, model and licence plate number. This info helps you recognise the driver's vehicle at your pick-up location.

If your driver arrived in a vehicle different than what the app confirmed, please provide details about what was different (such as make, model or licence plate).

[Do you want to report a wrong driver?](#)

My driver drove dangerously

Uber is committed to the safety of everyone who uses the platform. If the driver was driving in an unsafe manner, you can share details with us on this page.

Thank you for taking the time to report this incident.

For more information on Safety, you can head over to our [Community Guidelines](#).

Report inappropriate driver behaviour

Uber is committed to the safety of everyone who uses the platform. Behaviours or comments that could make people feel unsafe are not tolerated.

Please use the following questions to report safety concerns like threatening behavior, sexual comments/gestures, etc., or use the below links to report other trip-related issues.

My driver was rude: Please use this link if your driver's behaviour was unprofessional or rude i.e feedback about your trip

I was discriminated against by my driver: Please use this link if your driver's behaviour or conduct was discriminatory

My fare was too high: Please use this link if you have concerns about the route the driver took and was overcharged

Report fraud cash screen shown: Please use this link if you were shown a fake or modified screen to collect extra cash

Supporting Information Disclaimer

By submitting this information, I confirm that it was created and/or obtained in compliance with all applicable legal requirements.

You may also reach out to us on the number +91 88006 88666, during the trip or within 30 minutes of your trip getting completed.

For more information on Safety, you can head over to our [Community Guidelines](#).

Thank you for taking the time to report this incident. Reporting is key for keeping you and other riders safe on the platform.

I was involved in an accident

Uber is committed to the safety of everyone using our platform. If you have been involved in an accident, please make sure that you

and all parties involved are safe. Immediately notify police and medical personnel if necessary.

Please let us know what happened by sharing details that will help us to support you. We will get in touch.

In the future, if there is a safety concern during the trip, you can also click on the “**Emergency**” tab, which is present on the live trip page, and select the “**Call Police**” option.

You will be connected to local police authorities immediately. Instantly, an alert will also be sent to Uber Incident Response Team which is on standby 24x7, so our response agents can monitor your trip real-time and provide instant support.

You may reach out to us on the number 8800688666 within 30 minutes of your trip getting completed.

Thank you for taking the time to report this incident. Keeping you and other riders safe on the platform is a top priority.

Call us

Uber is committed to the safety of everyone using our platform. If you need assistance on a safety-related issue on your Uber trip, please use the link below to contact our safety team.

You may use the link within 30 minutes of your trip getting completed.

My driver's vehicle was unsafe or broke down

Vehicles need to meet certain standards and requirements to help ensure a safe trip for everyone.

If you didn't feel safe riding in this vehicle or experienced a mechanical failure, please let us know why below. We'll be in touch to help

If your moto driver has not provided a helmet, please let us know by reporting it on the below link:

My driver's vehicle was unsafe or broke down

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If you didn't feel safe riding in this vehicle or experienced a mechanical failure, please let us know why below. We'll be in touch to help.

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