MUKUNDH SRIKANTH

Digital Technologies Professional

9-1-69, Hasmathpet, Manovikas Nagar, Secunderabad, Telangana, India 500009
+91 8072332533/+91 8121174796,

PROFESSIONAL SUMMARY

I have 2.9 years of IT industry Experience in Digital Technologies covering New Generation Digital Web Technologies, Production Support, Software Development, Dev Ops, Cloud, Databases, Scripting and Business Development. I will strive to be of great value to any organization through my problem-solving ability, dedication to work, flexibility, and continuous learning ability.

PROFESSIONAL EXPERIENCE

CSG International
04/22 – Present
Software Developer — Bangalore, India

- Involved in developing roadmaps for short- and long-term work, manage prioritization and monitor the work to meet objectives.
- Work with stakeholders to develop and design custom solutions and provide required functionality.
- Involved in execution and planning to meet SRE (Site Reliability Engineering) goals using tools such as Python and Perl scripting.
- Worked on customer treatment and GL financial reporting modules. Developed customer service module screens and worked on custom API for the same.

Amdocs Ltd
10/19 – 04/22
Software Developer — Pune, India

- Extensive domain knowledge in telecom billing and orchestration solutions. In charge for development/support of customer portal management software. SME knowledge in business processes and operational workflows.
- Carrying out enhancements, bug fixes, technical solutions, testing, and deployment for client-specific applications such as CSM Mobility and CSM LD.
- Solved over 400+ mission-critical tickets involving C/C++ code, Linux scripts, Data issues, and production outages. Worked with multi-disciplinary, multi-cultural, multi-locational teams.
- Completion of full migration for a legacy project from Unix to Linux   (Eclipse, Java, Struts Tomcat, Log4J, Oracle, Gradle), handling both the front-end and back-end part of the application.
- Promoted from Software Associate Engineer to Software Developer, in a short span, having received recognition from clients and internal management, for providing value and resolving issues with quick turnaround time.

EDUCATION

SRM Institute of Science and Technology
06/15 – 05/19
Bachelor of Technology in Electronics and communication — Chennai, India

Graduated with distinction procuring a 7.89 GPA. Core subject matter strength in microprocessor and microcontrollers, wireless communication, and digital communication.

DAV Public School
05/13 – 05/15
Senior Secondary Education — Hyderabad, India

Graduated in 2015 with 85 percentage points

Pallavi Model School
05/11 – 05/13
Secondary Education — Hyderabad, India

Graduated in 2013 with 9.2 GPA

SKILLS

- *Languages*: Java, HTML/CSS/JS, C/C++, Shell Scripting
- *Databases*: MySQL, Oracle, SQL
- *Tools*: Azure, Eclipse, PowerBuilder, Tomcat, Oracle Tuxedo, TOAD,SQL Developer, Git/Atlassian, Power BI
- *Environments and Frameworks*: Windows, Linux, Unix, Bootstrap

KEY CAPABILITIES AND STRENGTHS

- *Tasks Handled*: Production Support, Debugging, Code Fixes and Deployment, Customer communication, Status Tracking, High-Level Documentation Design, Testing Documentation.
- *Strengths*: Ability to handle tough technical challenges in diverse environments, communicate effectively withteam and customers and drive outcomes

AWARDS AND ACHIEVEMENTS

- Valuable employee of the month award – for excellent client solutioning (AT&T)
- SmartOps – Cricket tournament award – Runners Up
- Workshop on "Foundations of Deep Learning" – Participation Award
- NCMEC – 2018 (National conference on microelectronics, embedded systems, and communication) – Participation Award
- All round excellence certificate – Secondary Education

CERTIFICATES

AZ900 – Microsoft Certified, Azure Fundamentals
DP900 – Microsoft Certified, Azure Data Fundamentals
AZ204 - Azure Developer Associate (Perusing)

LANGUAGES

English – Proficient in reading, writing, and speaking
Tamil – Native Language, Proficient in speaking
Hindi – Proficient in reading, writing, and speaking
Telegu – Proficient in speaking
Japanese– Beginner in reading, writing, and speaking

INTERESTS

♫ Music   ⚽ Football   🏋 Working Out   📚 Reading Books