

# **GROUP ONE**



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## **USER EXPERIENCE DESIGN PROJECT NJIT RATING APPLICATION FINAL PACKET**

# TABLE OF CONTENTS

S.NO	TOPIC	PAGE NO
1.	TEAM RESPONSIBILITIES	3
2.	PROBLEM AND VISION STATEMENTS	4
3.	STAKEHOLDERS AND TARGET DEMOGRAPHICS	5
4.	CLAIM ANALYSIS	8
5.	PERSONAS	46
6.	PROBLEM SCENARIO	52
7.	ACTIVITY SCENARIO	59
8.	INFORMATION SCENARIO	63
9.	KEY PATH SCENARIO	67
10.	ACCESS DIRECTIONS	99

# TEAM RESPONSIBILITIES

While working on the project NJIT Rating and Review System; we realized that a lot of skills along with nuances are required to complete the project by meeting the requirements and the expectations of the professor and the fellow students. Numerous innovative ideologies came up along with which a variety of conflicts in making required design decisions arose. Also the project work required a number of meetings and contribution from each one of the group member to complete it on time and within the scope. To handle all these; required skills and knowledge such as scheduling meetings, problem solving, conflict resolution, wire framing, technical documentation and prototyping. Over the course of the project, every team member contributed equally to each milestone; right from developing a problem and vision statement, identifying stakeholders and target demographics, performing claim analysis, analyzing and creating personas, developing problem scenario, activity scenario, information scenario, and key path scenario for each one of the personas along with designing prototype using Axure. Thus the team responsibilities were always shared among us, as a group.

# **PROBLEM AND VISION STATEMENT**

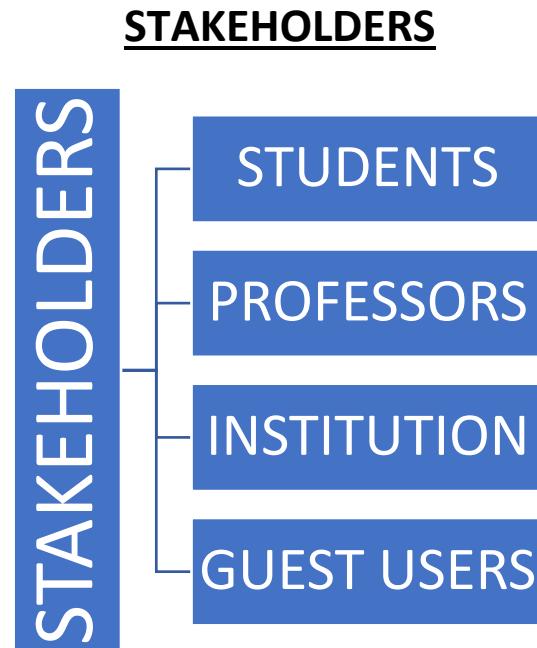
## **PROBLEM STATEMENT**

To create a mobile application that will serve as a reliable platform for students as well as guest users to view, rate professors and peers which enables them to make informed decisions while selecting the professors for a particular subject or while selecting teammates for a particular subject.

## **VISION STATEMENT**

Using the proposed mobile application, i.e. NJIT Rating App the students can search the professors by department, course or name. The search results will show the professor's name, achievements, ratings and his experience. The student can search other students to work with them as a team member, rate professors and their teammates. Professor's rating includes punctuality, availability, knowledge, grading and student's rating includes responsibilities, skillset, knowledge, attitude and communication skills. Additionally, professors can find students based on certain attributes, which fits their requirements to work with.

# STAKE HOLDERS & TARGET DEMOGRAPHICS



- **STUDENTS**

TYPE	STAKEHOLDERS	HOW ARE THEY AFFECTED
AFFECTED DIRECTLY	UNDERGRADUATE	Students can rate the professor and their peers.
	GRADUATE	
	DOCTORATE	
	NON- DEGREE	Students can opt for a certification course based on the professor rating.
AFFECTED INDIRECTLY	ALUMNI	Potential and current students can view the alumni rating.

- **PROFESSORS**

TYPE	STAKEHOLDERS	HOW ARE THEY AFFECTED
AFFECTED DIRECTLY	TEACHING ASSISTANT	Based on the student's rating the professor can select them as their assistant.
	RESEARCH ASSISTANT	Students who want to work under a professor can select them based on their area of interest.
	PROFESSOR WITH TENURE	Professor can view their ratings and work on them
	PROFESSOR WITHOUT TENURE	

- **OTHER USERS**

TYPE	STAKEHOLDERS	HOW ARE THEY AFFECTED
AFFECTED DIRECTLY	ADMINISTRATIVE STAFF	Can view professors rating and take necessary actions.
AFFECTED INDIRECTLY	POTENTIAL STUDENTS	Students can view professor ratings and review.
	PARENTS	Parents can view their children's rating and get to know about the professors.
	INSTITUTION	Overall rating of students and professors reflects on the institution's reputation.

# TARGET DEMOGRAPHIC

**Students-** What do they want?

**Undergraduate Students-**

To be able to view, analyze, compare and review professors to help them decide which classes to take and get good teammates to work with.

**Graduate Students-**

To be able to find professors who provide RA and TA opportunities and find teammates to do group projects with.

**Doctorate Students-**

To be able to find professors with research experience so they can get expert help with their dissertations.

**Online courses (Non-degree students)-**

To find an experienced professor to obtain knowledge in the subject. Grades and exams are not of prime importance.

**Professors-** What do they want?

To be able to receive genuine feedbacks and ratings from the students who have attended their classes.

**Parents-** What do they want?

To have a reliable platform to track their child's performance.

**Administrative Department-** What do they want?

- To obtain genuine feedback about professors in NJIT.
- A platform to track professor's performance.

# CLAIM ANALYSIS



**APPROACH-** International online trading platform.

**DESCRIPTION-** Provides a way for users to view, compare and buy/sell from a wide collection of products using their phones, tablets/PC. Ebay also provides a way to compare and review similar products based on various criteria and choose the best one.

## RELEVANT EXAMPLES

- Amazon
- Walmart
- Best Buy
- Staples

## FEATURE 1

### Daily Deals

- Attractive deals offered on a daily basis.
- Deals are categorized as daily, trending and featured which caters to a range of customers.

The screenshot shows the eBay Deals homepage with a navigation bar at the top labeled 'Deals' and categories: Featured, Tech, Fashion, Home & Garden, Sporting Goods, Automotive, and Other Deals. A banner at the top says 'Save. Then Save More.' and 'Free shipping and price matching on all eBay Deals, every day.' Below the banner, there are three main sections: 'SPOTLIGHT DEAL' featuring a Samsung Galaxy Note 8 smartphone for \$899.99 with a 10% discount, 'TRENDING DEALS' featuring a Credit Suisse gold bar for \$1,327.99 with a 11% discount, and 'FEATURED DEALS' featuring an iTunes code for \$85.00 with a 15% discount, a sit-to-stand desk for \$119.99 with a 40% discount, and a Samsonite luggage set for \$169.99 with a 72% discount.

## FEATURE 2

### Featured Sales & Events

- Sales and events based on different brands, seasons.
- Exhaustive price ranges and styles.



Just In! Fall Fashion Must-Haves  
Shop new-season styles from \$29.99.



Shoes of the Moment—From \$29.99  
Velvet, embroidery & prints galore.



Perfect Dresses for Shifting Seasons  
Easy-to-layer pieces from \$39.99



Fall's Best Trends - From \$29.99  
Dark denim, thick sweaters & more.



Step It Up for Fall—From \$29.99  
Sharp colors, rich textures & more.



Trending: Fall Coziness From \$7.99  
Layer up in navy, burgundy, and more.



Jump Into Action  
Women's athletic shoes from \$24.99



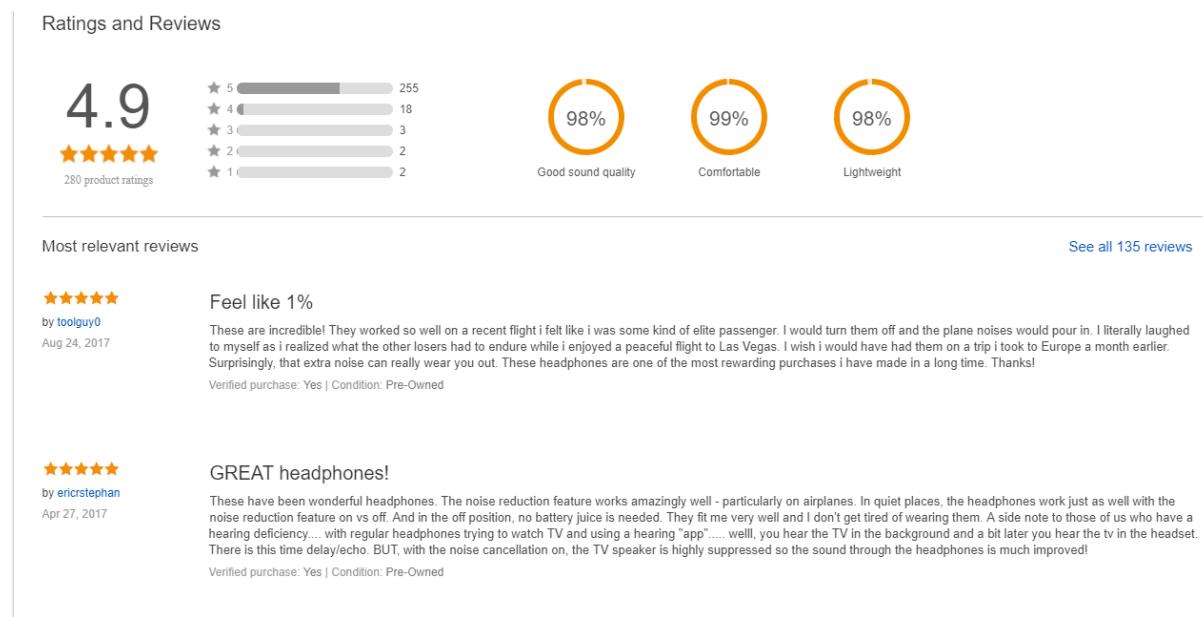
Hit the Ground Running  
Men's athletic shoes from \$24.99



Handbags of the Season—From \$74.99  
Fun straps top the fall trend list.

## FEATURE 3

Ebay displays top 3 attributes of the product, sourced from the user reviews.



## THE CLAIMS

### PROS

- Head to head comparison of similar product options.
- Comprehensive product rating system using attributes as a scale of quality.
- Spotlight/ trending deals.
- Selling used items.

### CONS

- Sometimes, the reviews are not from genuine customers.
- Many products do not have any ratings to begin with. This deters users from getting an overview of the product's quality.
- First-time users can be overwhelmed by the amount of information on a single screen.
- Different sellers for the same product; hard to figure out genuine sellers with real offers.

## RATE MY PROFESSOR

**APPROACH-** Collect anonymous ratings, reviews and comments about professors of various universities.

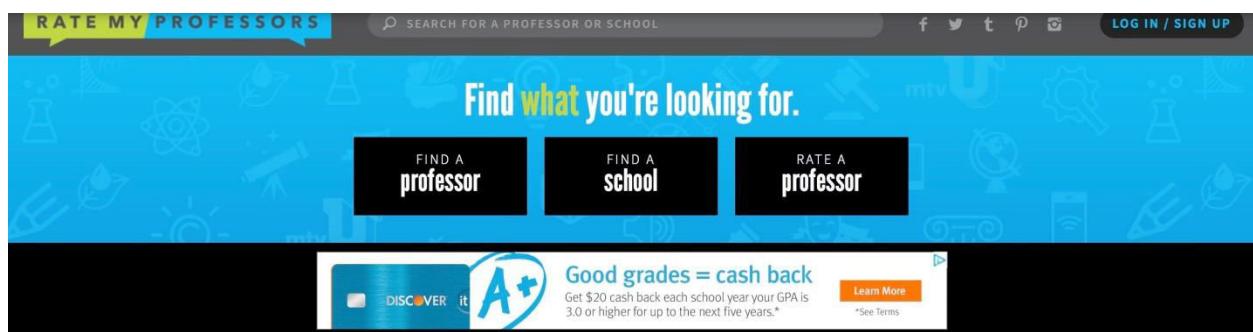
**DESCRIPTION-** It is a website with a simple user interface aimed at providing a simple way for end-users to find and register classes based on professor ratings.

### RELEVANT EXAMPLES

- Ratemyteacher
- Uloop
- Koofers
- Studentsreview

### FEATURE 1

Rate my professor helps students register for classes with specific professors based on the ratings and comments on the website.



The student can start their search either based on the name of the professor or the name of the school.

The screenshot shows the Rate My Professors website interface. On the left, there's a vertical sidebar with icons for PROFS, SCHOOL, RATE, and BLOG. The main content area has a header "29 Student Ratings". Below it, there's a search bar and a "CONTINUE YOUR RATING" button. The ratings table includes columns for DATE, CLASS, COMMENT, and various rating details like OVERALL QUALITY and LEVEL OF DIFFICULTY. To the right, there's a promotional banner for the LEGO NINJAGO movie and some sponsored stories from CBS News Reports.

DATE	CLASS	COMMENT
09/26/2016	IS661	SKIP CLASS? YOU WON'T PASS. AMAZING LECTURES GROUP PROJECTS For Credit: Yes Attendance: Mandatory Good Textbook Used: Yes Would Take Again: Yes Grade Received: A+ report this rating
09/24/2016	IS661	AMAZING LECTURES INSPIRATIONAL GIVES GOOD FEEDBACK For Credit: N/A Attendance: Mandatory Ued assignments are fun to do Textbook Used: Yes Would Take Again: Yes Grade Received: N/A report this rating
09/22/2016	IS661001	INSPIRATIONAL GROUP PROJECTS AMAZING LECTURES For Credit: Yes HE IS VERY NICE AND HELPED US ALOT FOR DOING PROJECT THING AND ALL

The screenshot shows the Rate My Professors website with a blue-themed search interface. It features a search bar with options to "SEARCH BY NAME" or "SCHOOL". Below the search bar, there are fields for "your school" and "professor's name", with a "Search" button. At the bottom, there's an advertisement for Toyota Corolla.

The figure below shows the ratings to a particular professor based on “search by name of professor”.

The below figure shows the ratings of different professors based on “search by school”.

The screenshot shows the homepage of Rate My Professors. On the left, there's a sidebar with icons for '68 PROFS' (with a graduation cap icon), 'SCHOOL' (with a building icon), 'RATE' (with a checkmark icon), and 'BLOG' (with a pencil icon). The main content area has a header 'SEARCH FOR A PROFESSOR OR SCHOOL' with a magnifying glass icon. Below it, there's a search bar with 'in Enter Your Department' and a dropdown arrow. Underneath, it says '1333 professors found' and 'MOST RATED'. There's another search bar 'Enter Your Professor's Name' with a dropdown menu showing letters A through Z and 'ALL'. A table then lists ten professors with their names, ratings, and the number of ratings:

Professor	Ratings
Kwestel, Morty	2.7
Mohabbi, Soroosh	3.6
Jones, Quentin	3.4
Zaleski, Joseph	4.7
Hunter, John	4.2
Nirroomand, Kurban	2.1
Maljian, Libby	4.6
Abdeljaaber, Soha	4.9
Ratnasmayam, Jeyakumaran	3.6
Curley, Jon	4.7

## FEATURE-2

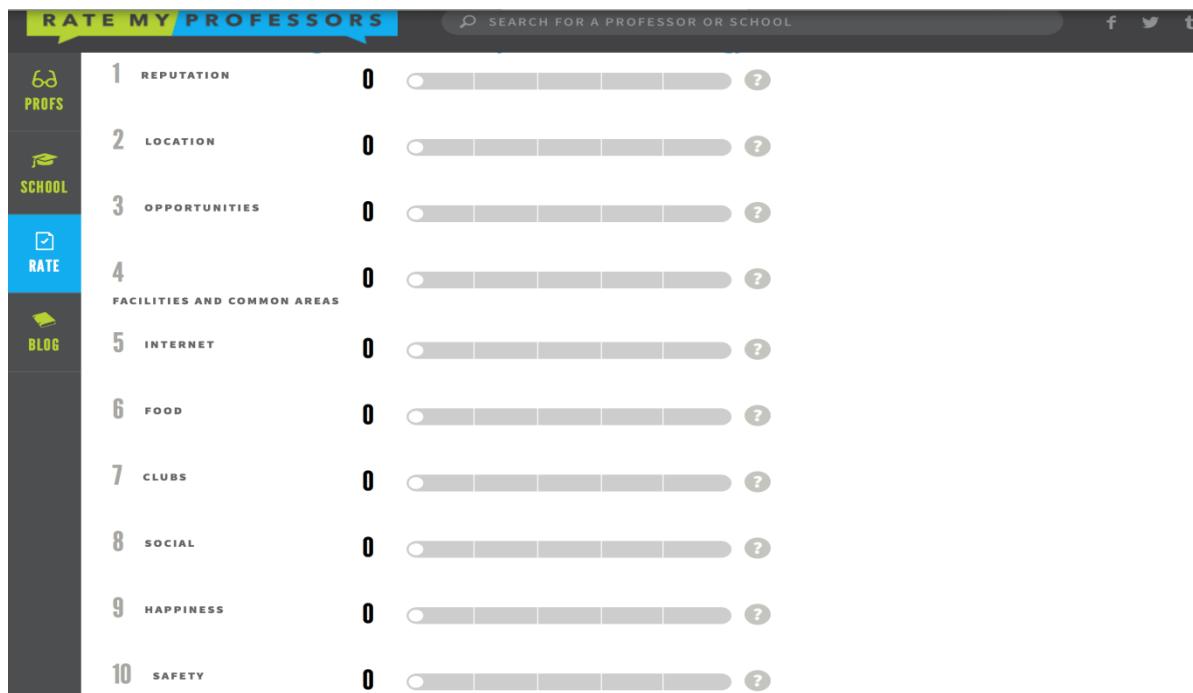
Rate my professor helps the students to rate professors and schools anonymously by just providing the name of the concerned entity.

This site includes the guideline that has to be taken care of before rating the concerned professor or school.

The page title is 'Rating Do's and Don'ts' in large blue text. To its right is a link 'VIEW THE FULL SITE GUIDELINES' in blue. Below the title, there are three columns: 'Do', 'Do', and 'Don't'. Each column has a list of guidelines:

- Do**: Double check your comments before posting. It never hurts to check your grammar.
- Do**: Refer to the rating categories to help you better elaborate your comments.
- Don't**: Reference existing comments or comments that have been deleted by our moderators.

The following image consists of attributes based on which ratings are given.



## FEATURE-3

Rate my professor also has a feature called blog that gives students the information on various things.

The screenshot shows the 'Rate My Professors Blog' section. On the left, there's a sidebar with navigation links for 'PROFS', 'SCHOOL', 'RATE', and 'BLOG'. The main content area displays several 'LISTS' items:

- TOP LISTS UNIVERSITIES**: The 2016-2017 Annual Top Lists are here!
- HIGHEST RATED UNIVERSITIES**: Highest Rated Universities of 2016-2017
- HIGHEST RATED JUNIOR AND COMMUNITY COLLEGES**: Highest Rated Junior and Community Colleges of 2016-2017

On the right side of the page, there are two large promotional banners:

- A banner for the **LEGO NINJAGO MOVIE** with the tagline "FIND THE NINJA WITHIN YA" and "IN THEATERS FRIDAY". It includes a "GET TICKETS" button.
- A banner for a Toyota Corolla car, showing a person standing next to it against a graffiti wall, with a "LEARN MORE" button.

## **THE CLAIMS**

### **PROS**

- Students can easily access the rating of different professors and schools in a convenient way at one stop.
- There are many features that help the students to make the selection process easier.
- It's easily accessible and reduces the efforts and the time.
- It consists of diverse comments and average rating which reduces the single rating to prevail.

### **CONS**

- The website can't compare different professors for the same subject from a particular university.
- The website is used to view ratings and reviews of universities only in USA.
- Not all reviews are legitimate.
- Reviews of all the professors are not present.
- New professor database is not updated.



**APPROACH-** Platform for searching, reviewing restaurants and other businesses.

**DESCRIPTION-** Yelp.com or Yelp mobile application help users to find restaurants, other service providers around them and helps them to decide the restaurants/service providers based on user reviews, ratings and other filters.

## RELEVANT EXAMPLES

- OpenTable
- Manta
- FourSquare
- Zomato

## FEATURE 1

It helps users to write a review for any business according to their experience.

The screenshot shows the Yelp website interface. At the top, there's a red header bar with the Yelp logo, a search bar containing "Find tacos, cheap dinner, Max's" and "Near Jersey City, NJ", and buttons for "Sign Up" and "Log In". Below the header, there are navigation links for "Restaurants", "Nightlife", "Home Services", "Write a Review", "Events", and "Talk".

The main content area has two main sections:

- Write a Review**: On the left, it shows a thumbnail of a Walmart Supercenter storefront, its name, address (1 Teterboro Landing Dr, Teterboro, NJ 07608), and a rating of 1 star. It includes fields for "Your review" (with a 5-star rating scale) and "Read our review guidelines". A note says: "Your review helps others learn about great local businesses. Please don't review this business if you received a freebie for writing this review, or if you're connected in any way to the owner or employees."
- Reviews for Walmart Supercenter**: On the right, it lists reviews from users Tom S. and Alex Y. Tom S. (1 star, 144 reviews, 9 photos, 8 check-ins) wrote: "The place was packed on a Saturday night and the lanes were closing quickly. With lots of customer waiting, and only 4-5 lanes accommodating there was a surge of long lines. It wasn't completely the establishments fault, because I never saw so many people on a Saturday night at Walmart at 1130pm." Alex Y. (1 star, 516 reviews, 380 photos, 1678 check-ins, Elite '17) wrote: "Huge place where you can find just about anything you want (or don't want). Pretty good location since it's right next to Costco. If there's specific items that I don't want to get in bulk, I can just run across the street and get it here instead." Both reviews have a "Read more" link.

At the bottom left, there are "Sign Up and Post" and "Cancel" buttons. A small note at the bottom says: "\* You can always edit or remove reviews later."

## FEATURE 2

Yelp suggests users the upcoming popular events around them and allows them to see who all are interested in that event as well as the discussions going about that event.

The screenshot shows a Yelp event page for "Sip For The Sea" at Central Park Zoo. The event is described as a benefit for the New York Aquarium. It features a map showing the location in Central Park, event details (Thu, Sep 28, 6:30 pm - 9:30 pm), ticket prices (\$200.00 - \$500.00), and a link to get tickets. Below the main event info, there's a section titled "What's Why?" with a detailed description of the event's purpose and a quote from the Wildlife Conservation Society. There are also sections for "Discuss This Event" where users can leave comments and "Who's In?" which lists user profiles of attendees.

## FEATURE 3

Yelp allow users to talk about different topics and others can reply on that.

The screenshot shows the Yelp Talk feature for Jersey City. The top navigation bar includes search fields for "Find tacos, cheap dinner, Max's" and "Near Jersey City, NJ, US", along with links for "Sign Up", "Log In", and categories like "Restaurants", "Nightlife", "Home Services". The main area is titled "Yelp Jersey City" and features a "Search Talk" bar and a "New Conversation" button. On the left, there's a sidebar with links for "Talk", "All Conversations" (8 minutes ago), "Local Questions & Answers" (32 minutes ago), "Events" (9/15/2017), "Food" (3 hours ago), "Shopping & Products" (9/15/2017), "Travel" (7 hours ago), "Relationships & Dating" (29 minutes ago), and "Humor & Offbeat" (8 minutes ago). The right side displays several conversations: "TOL 2" by Aura B. (Humor & Offbeat, 5823 replies), "State your favorite threesome." by Mardory V. (Humor & Offbeat, 17 replies), "What are you doing?" by Karen S. (Humor & Offbeat, 1297 replies), "Lyrics Conversation - reply to the previous comment with a lyric." by Edward G. (Humor & Offbeat, 4130 replies), "dating" by Sarah G. (Relationships & Dating, 84 replies), and "I throw in the towl NYC" by Marvin H. (Local Questions & Answers, 172 replies).

## FEATURE 4

Yelp even allows the users to request a quote from different vendors who provides the same service.

The screenshot shows a search result for a home renovation project. At the top, there is a review from a user named Anthony and Hudson Building Group (HBG) with a 5-star rating. Below it, there are two service providers listed:

- 8. Infinity Maintenance**: 4 reviews, serving Jersey City and the surrounding area, contact info: (201) 892-4135. Response time: about 4 hours. A "Request a Quote" button is present.
- 9. Hudson Home Services**: 4 reviews, serving Jersey City and the surrounding area, contact info: (201) 668-9012. Response time: about 1 hour. A "Request a Quote" button is present.

At the bottom of the screenshot, there is an advertisement for Jersey City Homes for Sale, followed by another service provider:

- 10. Saquib Rahim - Coldwell Banker Residential Brokerage**: 10 reviews, serving Jersey City and the surrounding area, contact info: (732) 692-0989. Response time: about 2 hours. A "Contact Agent" button is present.

Each listing includes a small profile picture of the service provider and a brief description of their work.

## THE CLAIM

### PROS

- Easy to use as most of the functionalities are accessible from the homepage itself.
- Users can reserve table for a restaurant online.
- Yelp allows you to be friends with other people who have common interests like you.

### CONS

- Reviews are not totally reliable as the users are not verified.
- Yelp doesn't list out the places that are closed at current time.
- User can choose whether the reviews from other people are useful, funny or cool but the user can't select any option if he finds the review is vague.

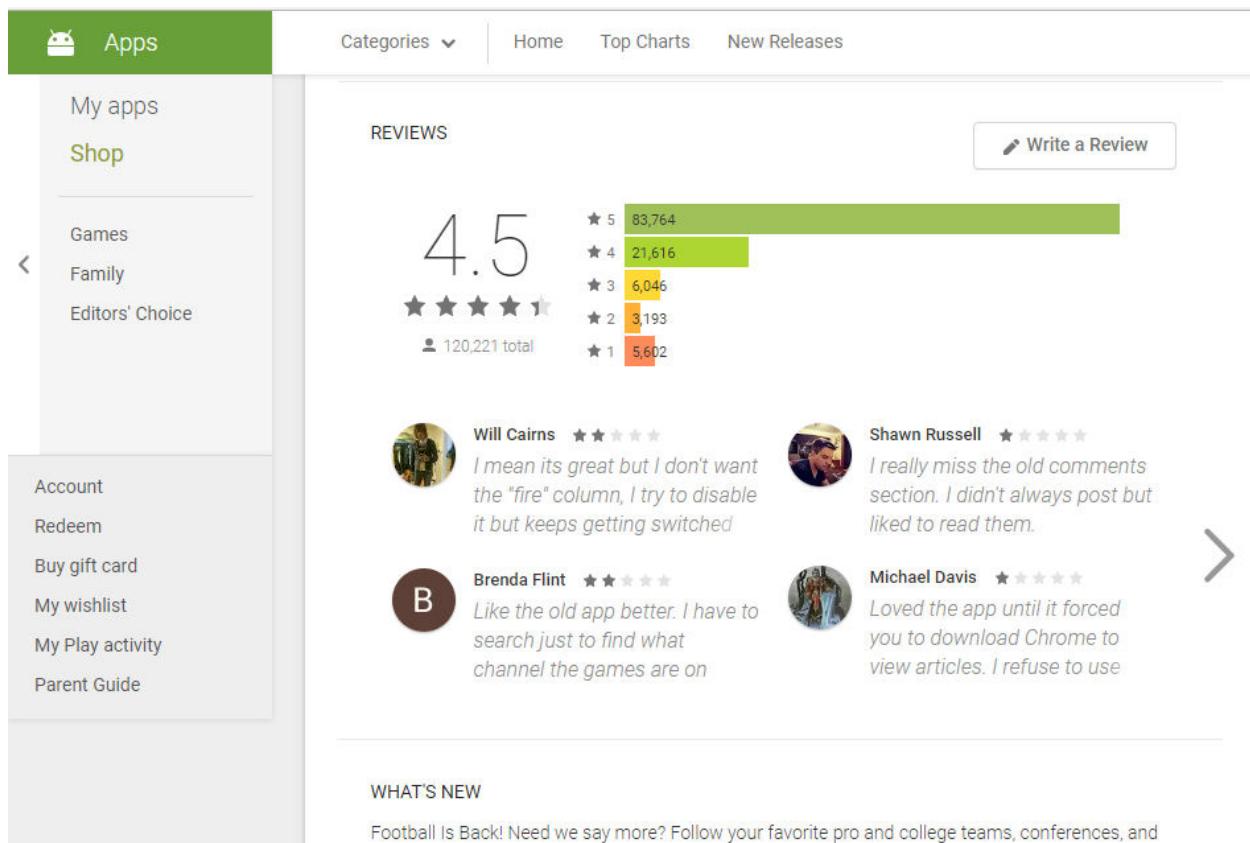
# CLAIM ANALYSIS

## 1. APPLICATION STORE:

Application Stores allow the users to download the applications for their mobile/desktop by reviewing it based on the ratings provided by other users. The users can also rate any application based on their experience.

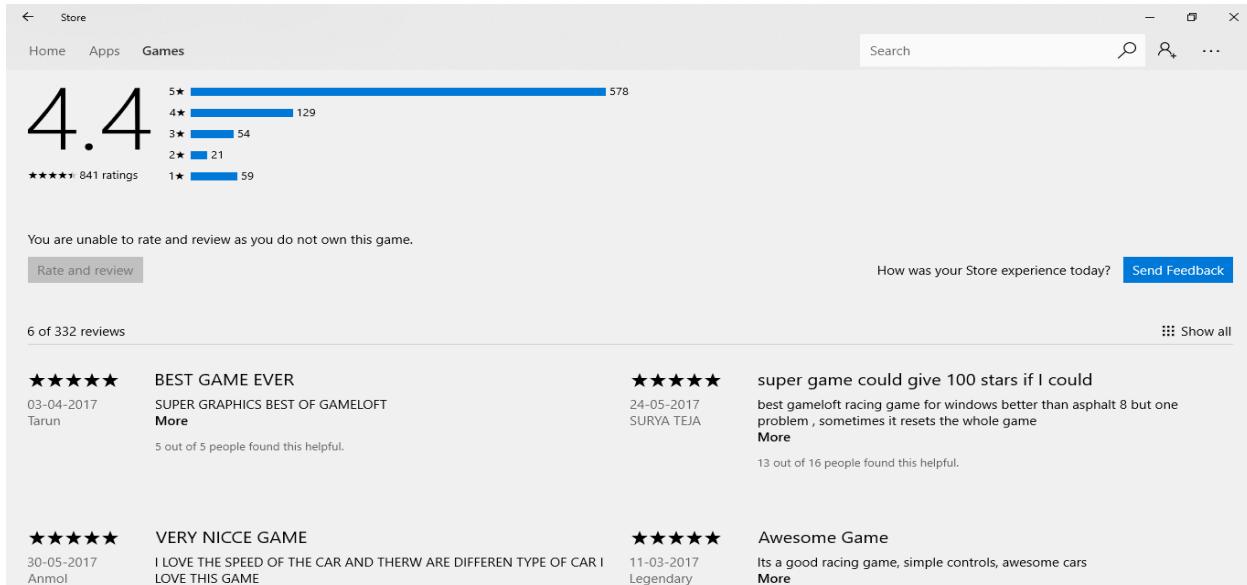
### RELEVANT APPS/WEBSITES:

#### Google Play Store



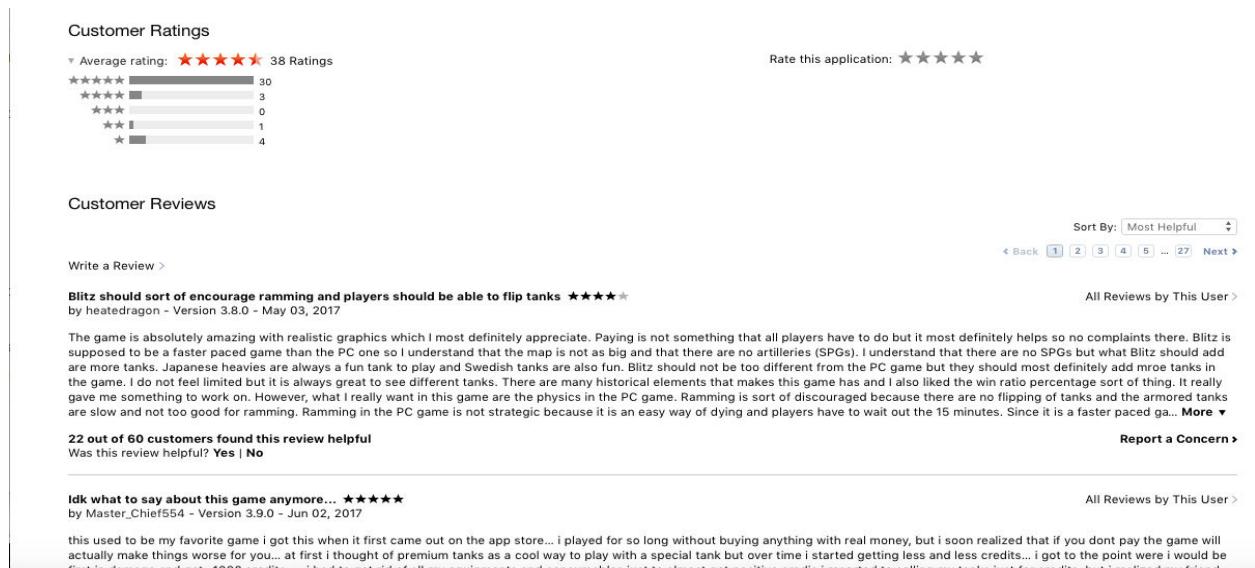
Google play store allows the users to review the ratings of all the applications before downloading them and rate only those applications that they have used. It is only for mobile applications.

## Apple App Store



App Store is similar to Google Play Store but the difference is users can rate an application even if they have never used it.

## Windows Store



Store allows the windows users to rate and review the applications.

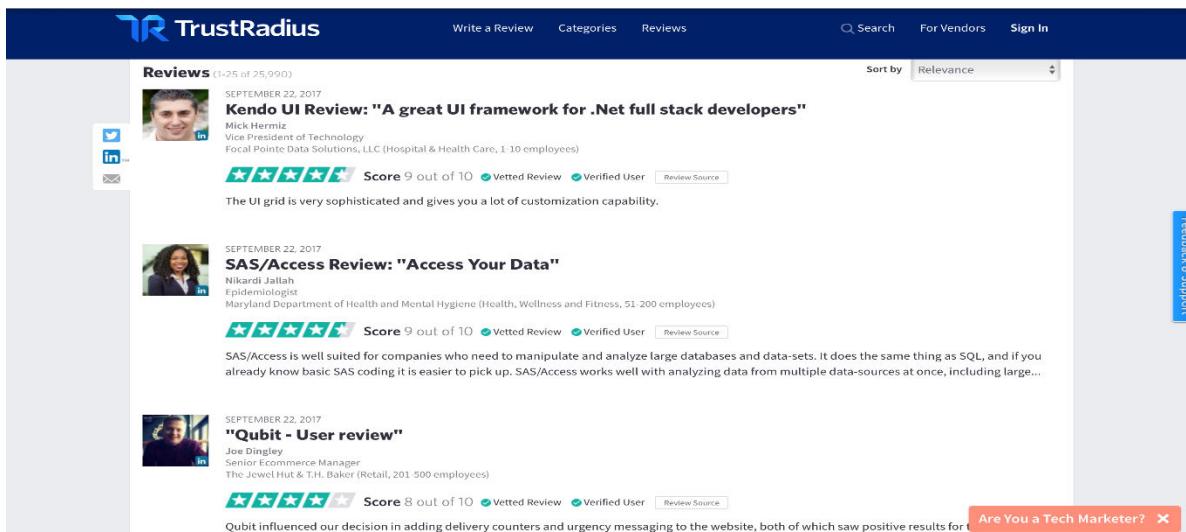
## 2. BUSINESS APPLICATIONS:

The business applications help the users find the right software, services and agents for the business based on the business categories.

### RELEVANT WEBSITE

#### TRUSTRADIUS

Trustradius is a review site for business softwares. It has the profiles of all the business, vendor profiles and blogs giving information on various businesses. The users can review a particular product/service and can also view reviews of various other users.



The above diagram represents the reviews from various customers for various business products/services which can be viewed by public.

## Sign in with LinkedIn to start your review

By clicking Sign In with LinkedIn, you agree to let TrustRadius store, use and/or disclose your LinkedIn profile and email address in accordance with the TrustRadius [Privacy Policy](#) and agree to the [Terms of Use](#).



The diagram depicts how to give review as a new user. To review a particular business product or service, the user should sign in using a LinkedIn account only.

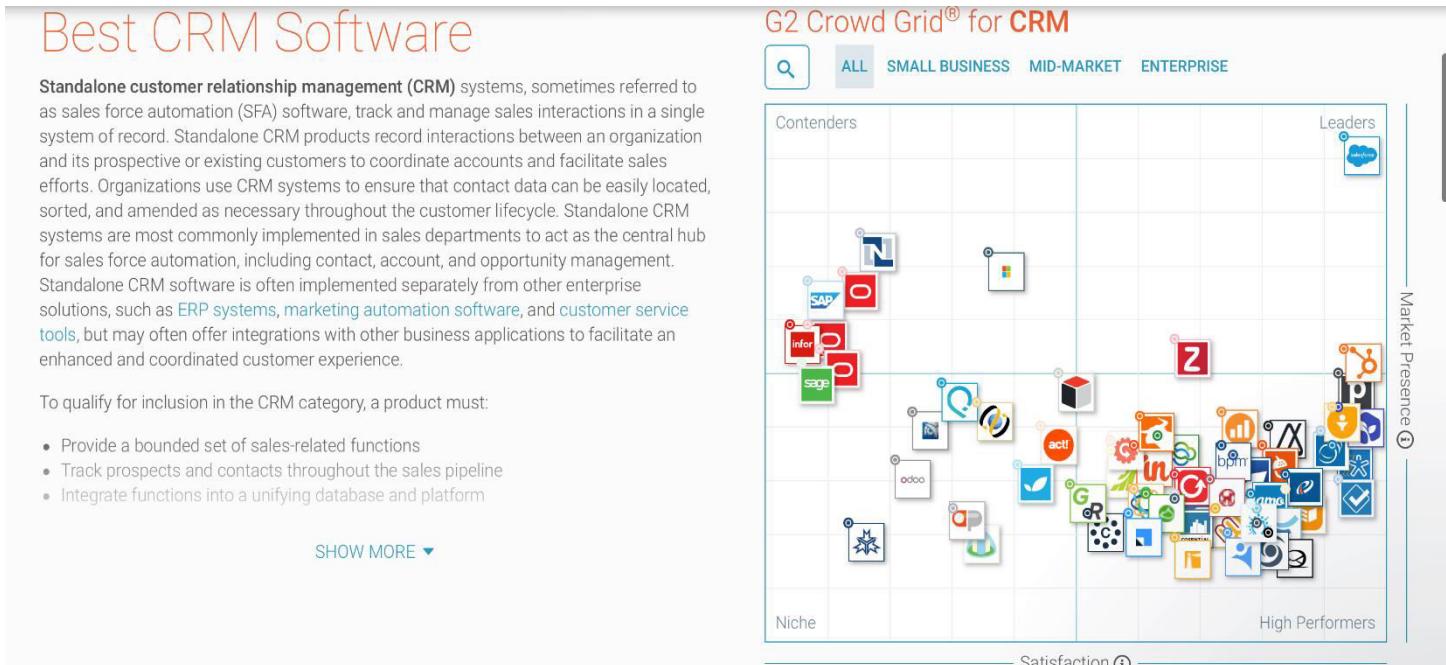
The vendors post their service/ products and can acquire or syndicate the reviews.

A screenshot of the TrustRadius website. At the top, there's a dark header with the TrustRadius logo, a search bar, and navigation links for "Write a Review", "Categories", "For Vendors", and "Sign In". A dropdown menu is open over the "Sign In" link, listing options like "Get Started on TrustRadius", "Sign In to Vendor Portal", "Vendor Offerings", "Acquire Reviews", "Syndicate Reviews", "B2B Disconnect", "TrustRadius Blog", and "Request A Demo". The main content area shows a review by Mick Hermiz, Vice President of Technology at Focal Pointe Data Solutions, LLC. The review is titled "Kendo UI Review: 'A great UI framework for .Net fu". Below the review, there are social sharing icons for Twitter, LinkedIn, and Email.

The website also has a dedicated team that helps the vendors to understand the voice of the customers and improvise on it.

## G2CROWD

This website is used to find a software or service based on the reviews and feedback from other customers. It also helps compare different products of the same functionality alongside gives a verified data analysis using a graph or a pie chart.



The above diagram gives the list of all software for Customer Relationship Management in the form of a performance grid based on customer ratings and feedbacks.

The following diagram gives the list of all the CRM software and their ratings.

Software	Avg Rating	Reviews	Price	Action
Salesforce CRM	★★★★★	(3020)	\$\$\$	<a href="#">Read All Reviews</a>   <a href="#">COMPARE</a>
HubSpot CRM	★★★★★	(643)	\$\$\$	<a href="#">Read All Reviews</a>   <a href="#">COMPARE</a>
Pipedrive	★★★★★	(457)	\$\$\$	<a href="#">Read All Reviews</a>   <a href="#">COMPARE</a>
ProsperWorks CRM	★★★★★	(238)	\$\$\$	<a href="#">Read All Reviews</a>   <a href="#">COMPARE</a>
Freshsales	★★★★★	(145)	\$\$\$	<a href="#">Read All Reviews</a>   <a href="#">COMPARE</a>
PipelineDeals	★★★★★	(383)	\$\$\$	<a href="#">Read All Reviews</a>   <a href="#">COMPARE</a>
Nimble	★★★★★	(491)	\$\$	<a href="#">Read All Reviews</a>   <a href="#">COMPARE</a>
Zoho CRM	★★★★★	(373)	\$\$\$	<a href="#">Read All Reviews</a>   <a href="#">COMPARE</a>

The diagram shows the review for a software from the above list.

### 3. TRAVEL APPLICATIONS

The travel applications are those which help us schedule the itinerary for any particular travel right from booking flights, hotels, finding restaurants nearby, planning a sightseeing schedule, etc.

## RELEVANT APPLICATIONS

### TRIP ADVISOR

This is a traveler application which helps the users to make a travel plan based on the customer reviews and ratings. Each and every category has ratings accordingly.

The above diagram shows the user's reviews for a particular hotel. The application

**Reviews (694)**

**Traveler rating**

<input type="checkbox"/> Excellent	528
<input type="checkbox"/> Very good	25
<input type="checkbox"/> Average	4
<input type="checkbox"/> Poor	0
<input type="checkbox"/> Terrible	2

**Traveler type**

<input type="checkbox"/> Families
<input type="checkbox"/> Couples
<input type="checkbox"/> Solo
<input type="checkbox"/> Business
<input type="checkbox"/> Friends

**Time of year**

<input type="checkbox"/> Mar-May
<input type="checkbox"/> Jun-Aug
<input type="checkbox"/> Sep-Nov
<input type="checkbox"/> Dec-Feb

**Language**

- All languages
- English (559)
- Chinese (Sim.) (73)
- Chinese (Trad.) (72)

[More languages](#)

**Show reviews that mention**

Search reviews

[All reviews](#) [kubu restaurant](#) [ayung river](#) [kids club](#) [the cocoon](#) [vintage tour](#) [director of operations](#)

[vitality pool](#) [the fine dining restaurant](#) [river front](#) [rice](#) [degustation menu](#) [personal butler](#)

[buggy service](#) [the general manager](#) [living room](#) [bali village](#) [walk in closet](#)

1 - 5 of 559 reviews

 **bulldog9** Reviewed 4 days ago

**It Hurt to Leave**

We all know that Bali is a special, unique and definitely unusual little blip on the globe, and those more intrepid travelers who choose to veer away from the famed beaches head into the legendary artist colony of Ubud, deep in the small island's center.... [More](#)

 Thank bulldog9

**Response from Aghpt, Front Office Manager at Mandapa, A Ritz-Carlton Reserve**

Responded 3 days ago

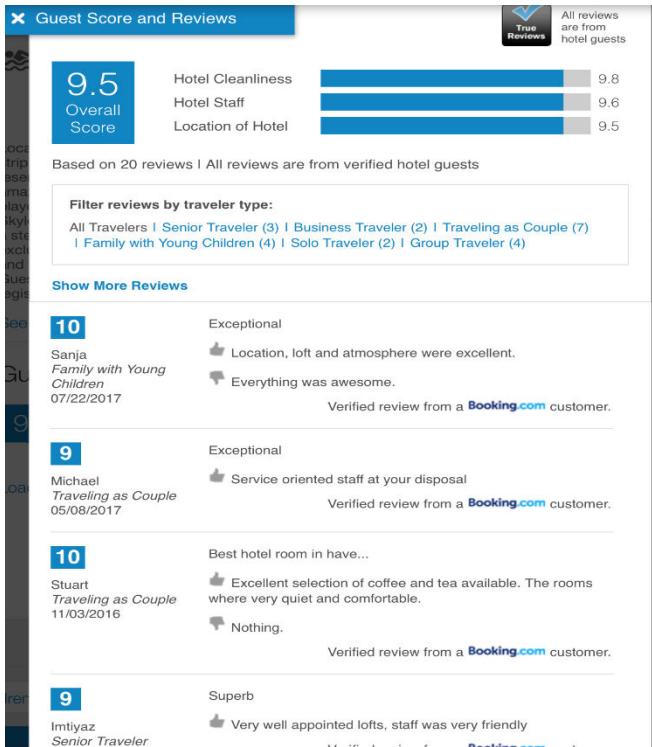
Dear bulldog9, It was a great pleasure to have you staying at Mandapa, a



also categorizes the users based on their ratings as how many users have given excellent, very good, average, poor, and terrible.

### PRICELINE

This is a traveler application which also helps the travelers schedule the travel plan alongside recommends hotels, restaurants, etc. The hotels and other service categories can be clubbed based on the rating categories.



The diagrams depict the customer reviews for a specific hotel. This is available for all other categories. The overall rating is given based on the cumulative customer ratings.

## 4. SHOPPING WEBSITES:

Shopping websites are created with the sole purpose of buying and selling merchandise in an online platform. They help manufacturers and sellers profit more than they would, In a traditional environment.

### RELEVANT WEBSITES:

- Amazon
- Sears
- Walmart
- Newegg
- Ebay

### FEATURES:

All the above websites have a reputation system for evaluating their products and providing statistics for them based on user reviews. The main difference is the way they are deployed. A few of them are listed below:

- All the websites provide a 5-Star based rating along with the product description.

Course: 17 F - IS 661003 | [Amazon.com: Acer Predator Ge...  
Secure | https://www.amazon.com/Acer-Predator-GeForce-Backlit-G3-571-77QK/dp/B06Y4GZS9C/ref=sr\\_1\\_2?ie=UTF8&qid=1506275725&sr=1-2&keywords=acer+predator+helios+300](https://www.amazon.com/Acer-Predator-GeForce-Backlit-G3-571-77QK/dp/B06Y4GZS9C/ref=sr_1_2?ie=UTF8&qid=1506275725&sr=1-2&keywords=acer+predator+helios+300)

**NEW & INTERESTING FINDS ON AMAZON** EXPLORE

Electronics | acer predator helios 300

Shop Back to School

Departments | Browsing History | Kishore's Amazon.com | Today's Deals | Gift Cards & Registry | Sell | Help | EN | Hello, Kishore | Account & Lists | Orders | Prime | Cart

Computers | Laptops | Tablets | Desktops | Monitors | Computer Accessories | PC Components | PC Gaming | Deals

Back to search results for "acer predator helios 300"

**acer**

Acer Predator Helios 300 Gaming Laptop, Intel Core i7 CPU, GeForce GTX 1060 6GB, VR Ready, 15.6" Full HD, 16GB DDR4, 256GB SSD, Red Backlit KB, Metal Chassis, G3-571-77QK

★★★★★ 365 customer reviews | 563 answered questions

List Price: \$1,099.99  
Price: \$1,049.99 Prime  
You Save: \$50.00 (5%)

Get \$70 off instantly: Pay \$979.99 upon approval for the Amazon Prime Rewards Visa Card.  
Save \$20 on Microsoft Office with PC 1 Applicable Promotion(s)

In Stock.  
Want it Tuesday, Sept. 26? Order within 13 hrs and choose Two-Day Shipping at checkout.  
Details

Qty: 1

Include 3-Year Accident Protection for \$82.99  
 Include 2-Year Accident Protection for \$58.99

Add to Cart

Turn on 1-Click ordering for this browser

Ship to: Kishore Kumar Red-Harrison - 07029

https://www.amazon.com/Back-to-School-Supplies/b/ref=nav\_swm\_BTS17\_SWM\_Save?ie=UTF8&nnode=1065840&pf\_rd\_p=fab2b839-2c75-4e5c-82cd-6b3545672a46&pf\_rd\_s=nav-sitewide-msg&pf\_rd\_t=4201&pf\_rd\_i=navbar-4201&pf\_rd\_m=ATVPDK..

11:06 AM 9/24/2017

Amazon.com

Course: 17 F - IS 661003 | [Dell.com: Acer Preda...  
Acer Predator Helios 300 | Inspiron 15 5568 2-in-1 |](https://www.dell.com/en-us/shop/city/pdp/spd/inspiron-15-5568-2-in-1-laptop/fncwsb0004b?st=&gclid=EAjaiQobChMI2oW1q7a-1gIV0I-zCh14Z...)

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Intel® Core™ Processors Compare

**Inspiron 15 5000 2-in-1**

★★★★★ 3.7 (1302) Write a review Ask a question

Picture the possibilities.

15-inch 2-in-1 stylishly designed with four flexible modes, an expansive screen, and your choice of features, like a backlit keyboard. Featuring the latest Intel® processors.

\$479.99

Add to Cart

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Dell.com

Course: 17 F - IS 661003 Quest 36" Ultra Cruiser R

Secure | https://www.walmart.com/ip/Quest-36-Ultra-Cruiser-Remix-Longboard-Skateboard/54515231

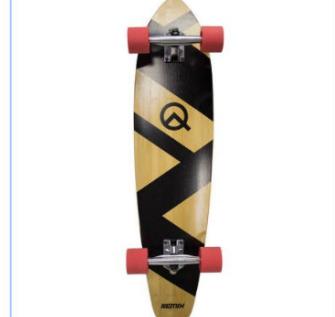
**Walmart**

All Departments Clothing Clearance My local store Pick it up TODAY Tips & Ideas Reorder your favorites

Toys > Kids' Bikes & Riding Toys > Skateboards

**Quest 36" Ultra Cruiser Remix Longboard Skateboard**

★ ★ ★ ★ 2 reviews Q&A By: Quest Walmart #: 550244649



**\$44.18**

Sold & shipped by **Walmart**

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Protect your purchase with a Care Plan [?](#)

Add 2-Year Protection \$4.00

Quantity: 1 **Add to Cart**

[Add to List](#) [Add to Registry](#)

We're on a roll with our amazing bike savings 

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## Walmart.com

Course: 17 F - IS 661003 Quest 36" Ultra Cruiser R Samsung Galaxy Note8

https://www.bestbuy.com/site/samsung-galaxy-note8-64gb-unlocked-midnight-black/6002605.p?skuId=6002605&skuid=6002605&pageType=REDIRECT&isSrlr=1&searchTerm=note8+unlocked

**BEST BUY**

note8 unlocked

PRODUCTS BRANDS DEALS SERVICES

Account Shopping History Order Status Saved Items

Best Buy > Cell Phones > Unlocked Cell Phones > All Unlocked Cell Phones Share Print

**Samsung - Galaxy Note8 64 GB (Unlocked) - Midnight Black**

Model: SM-N950UZKAXAA SKU: 6002605 Release Date: 09/14/2017 ★★★★★ 4.6 (71)  
105 Questions, 179 Answers

**\$929.99**

**Add to Cart**

Geek PROTECT YOUR PRODUCT Learn about Geek Squad Protection Plans

**Save for Later** **Add to Registry**

Color: Midnight Black  

**Special Offers**  
 Save \$50 with Cricket Offer  
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 Flexible Financing: See Details

**Cardmember Offers**  
 24-Month Financing  
 12-Month Financing  
 6-Month Financing

11:45 AM 9/24/2017

## Bestbuy.com

- When a customer is actually interested in a product, He / She can scroll down to find detailed ratings of the product.

**Customer reviews**

3.9 out of 5 stars • 365

Share your thoughts with other customers

Write a customer review

**Customer images**

See all customer images

**Most recent customer reviews**

★★★★★ Best gaming laptop in the \$1000 price range  
By D. Hofford on June 11, 2017  
Style: Laptop • Verified Purchase

I had been looking around for a while at many different gaming laptops, planning to get one for sure, but was really on the fence about which one to get. I looked at all of the MSI, Asus, Acer, Dell, HP, Lenovo, Sabre, etc. and to be honest, all these companies had great gaming laptops to offer for around the \$1000 price point I was looking for. And I would hope that anyone looking for a gaming laptop in this price range would understand that companies are going to make compromises to reach that price range. All of the gaming laptops I looked at had some sort of compromise in either the build or in the performance. I ended up getting this laptop because it reached that point. Ultimately though, most all of the other ones I looked at for this price were making their compromise in the form of the GPU, stepping them down to a GTX 1050 instead of the 1060 to try and cut costs. This was the only one that I found that still included the GTX 1060, and a 6gb one at that. No, it doesn't have the Aeroblade fans like some of the more expensive Predator line, and doesn't have a Thunderbolt port, but it does still have a USB-C 3.1, and the dual fans that it does have are still very good. I'll try to spare the more specific details on the specs on the laptop, as you can simply read those yourself on the main page here for the Helios 300, so I will move on to the concerns I had and what I think of the laptop so far now that I've had it for a few weeks and had plenty of time to run it through the mill.

There was another reviewer on here that had purchased the Helios 300 as well, and in his review stated that once he got it, Acer did not have the current driver software update on their site for the GPU, so his GTX 1060 in it was useless at that time. He updated his review a few weeks later stating that Acer did finally update their driver software support to the most current version, but I was still concerned about this at the time of my purchase. Needless to say, my concerns about this were immediately alleviated once I got the laptop, as I opened the GeForce Experience program the laptop comes installed with and was easily able to update the driver software within the first 10 minutes of turning it on. Now to my second concern I had, which was heat and cooling

Read more

3 comments | 349 people found this helpful. Was this review helpful to you? Yes No Report abuse

11:19 AM 9/24/2017

## Amazon.com

Customize Features Ratings & Reviews Drivers, Manuals & Support

★★★★★ 3.7 | 1302 Reviews

Search topics and reviews

1302 Reviews 20 Questions 5 Answers

**Reviews**

**Rating Snapshot**

Select a row below to filter reviews.

Rating	Count
5★	471
4★	384
3★	201
2★	99
1★	147

**Average Customer Ratings**

Category	Overall Rating
Features	4.0
Performance	1.0
Value	3.5
Quality	1.0
Customer Service	3.8
Operating System	4.5

1–8 of 1302 Reviews

Sort ▾

11:15 AM 9/24/2017

Dell.com

**Customer reviews**

5 out of 5

see all 2 reviews

Sort by: Most relevant

**Good longboard!** by coltrv

It has a smooth ride and good steering. I especially like its design on the bottom. It's very beautiful. Only wish it had more colors.

**Very nice** by Sriini

Nice product and best price in Walmart

Was this review helpful?

1 of 2 reviews See all

**Ratings & Reviews**

**Overall Customer Rating:** 4.6 (71 Reviews)

92% of customers would recommend this product to a friend (65 out of 71)

**See All 71 Reviews**

**Services**

**Geek Protection** Extend your coverage with Geek Squad Protection

**12.0MP rear-facing cameras for HD pictures and videos**  
The dual-pixel camera is fast enough to catch just about anything and smart enough to understand what it sees. Also includes a front-facing 8 MP camera for self-portraits and video.

**64GB internal memory plus a micro SD slot**  
Provides plenty of storage space for your contacts, music, apps and more. Expand storage up to 256GB by adding a microSD card (sold separately).

**Cloud support lets you access your files anywhere**  
Store your photos, videos, documents and other files on Samsung Cloud for secure access across multiple devices. Fees may apply.

**Use your smartphone as a mobile hotspot**  
Share your 4G data connection with other compatible wireless devices.\*

**Stream and share content with Samsung Link**  
Stream videos to your Samsung Smart TV, listen to music stored on your PC while on the go and share content across multiple devices for easy access whenever you are.

**Always on Display**  
Get the time or notifications without waking your screen.

**Meet Bixby**  
Bixby is an intelligent interface that learns from you to help you do more. It learns your routines to serve up the right content and apps at the right time.

**IP68 water-resistant**  
Repels spills and splashes. Water-resistant in up to 5 feet of water for up to 30 minutes.

**Communicate in new ways with the S Pen**  
Draw your own emoji, make animated GIFs, write handwritten messages on photos, or make notes without unlocking - the S Pen is more than just a pen.

\* SIM Card not included.

**Specifications**

**Ratings & Reviews**

**Frequently Bought Together**

**Buying Options**

**From the Manufacturer**

11:46 AM 9/24/2017

Bestbuy.com

- They also have the option to ask questions related to the product and reply to questions of other customers

**Acer Predator Helios 300 Gaming Laptop, Intel Core i7 CPU, GeForce GTX 1060 6GB, VR Ready, 15.6" Full HD, 16GB DDR4, 256GB SSD, Red Backlit KB, Metal Chassis, G3-571-77QK**

\$1,049.99 **prime** | In Stock. Ships from and sold by Amazon.com. Gift-wrap available.

with i7-7700HQ, 16GB... Intel Core i7 2.8 GHz... 256GB PCIe SSD + 1TB... i7-7700HQ, 32GB... 256GB PCIe SSD + 1TB... Full HD Gaming... Intel Core i7, 16GB... 770HQ, 8GB, GTX...  
★☆☆☆☆ 2 6 ★☆☆☆☆ 22 ★☆☆☆☆ 22 ★☆☆☆☆ 4 ★☆☆☆☆ 2 ★☆☆☆☆ 117 ★☆☆☆☆ 6  
\$1,099.99 **prime** \$1,098.99 **prime** \$1,729.99 **prime** \$1,944.99 **prime** \$1,389.99 **prime** \$999.99 **prime** \$1,899.99 **prime** \$999.99 **prime**

**Customer questions & answers**

Q. Have a question? Search for answers.

**Question:** How can I fix error Code 43?  
**Answer:** You can download the latest NVIDIA GTX 1060 driver to fix this issue. We have a support article with instructions at [https://us.answers.acer.com/app/answers/detail/a\\_id/47731](https://us.answers.acer.com/app/answers/detail/a_id/47731). By Acer America **MANUFACTURER** on June 8, 2017

**Question:** What is the max amount of ram i can upgrade to on this system?  
**Answer:** 32GB  
By John Robert Crist on May 25, 2017

**Question:** does it have the latest dual Aeroblades??  
**Answer:** We were able to confirm that the Predator Helios 300 does not ship with Aeroblade or Aeroblade 3D fans. CORRECTION: This particular model of the Predator Helios 300 does not have the metal Aeroblade fans. It does however have dual fans for optimal cooling.  
By Acer America **MANUFACTURER** on May 23, 2017  
See more answers (4)

**Question:** Where can i get the latest nvidia gtx 1060 driver for my system?  
**Answer:** The real answer to your question is you need to google nvidia g force experience. This is the free software that automatically keeps your drivers updated. You just make a simple login, save your password some where safe and click auto download driver updates. Then you're set.  
By Tank on September 3, 2017  
See more answers (1)

**See more answered questions (559)**

Saved for later (0) 11:18 AM 9/24/2017

## Amazon.com

**Acer Predator Helios 300**

1–8 of 1302 Reviews

★★★★ 3.7 | 1302 Reviews

Search topics and reviews

1302 Reviews 20 Questions 5 Answers

**Questions**

1–10 of 20 Questions

hanse · a year ago  
does it have a camera?

Answer this Question

jstahl8 · 15 days ago  
yes, it does come with a camera/webcam

Helpful? Yes - 0 | No - 0 Report

Emmy · a year ago  
Is this 2 in 1 laptop slow or is it fast

Answer this Question

Naty · a year ago  
Slower than it should

1 answer

11:20 AM 9/24/2017

## Dell.com

- Websites like walmart.com and amazon.com also have the related items section which gives all the products related to the product being searched.

Check out these related products

\$84.99	\$99.95	\$53.02	\$102.78 list price \$132.99 save \$30.21	\$82.95	\$38.95	\$63.49
MOOSE Longboard DROP THROUGH...	DREGS Longboard DITCH SURF FISH TAIL...	BAMBOO DROP THROUGH THRU...	39 Inch Complete Pintail Longboard Cruiser...	ORANGE Drop Down LONGBOARD...	LONGBOARD SKATEBOARD 180mm...	BLACK Randal 180 LONGBOARD...

Walmart.com

## FEATURES UNIQUE TO WEBSITES:

Sponsored links

- moonshinemf...** Longboard Cruisers - Built with Passion
 

Take the smoothest ride you've experience. Shop our collection.  
Est. 2014 - Made In USA  
Models: Outlaw, Proof, Elixir, Pro Tucker, Tucker, Hoedown, Rum Runner, Spirit, Hooch  
Complete Boards      Wheels
- indiegogo.com** The SMART electric skateboard - Introducing the SPECTRA
 

The carbon-fiber SPECTRA is lightweight, safe, and smartest of its kind.  
Videos      Rideable Intelligence  
LED Indicators & Lights      Electric Skateboard  
Blue Tooth Controls      Safe & Smart Battery
- wiki.ezvid.com** 10 Best Longboards - See September 2017's Top Picks
 

We've Compiled 7,200+ Free Reviews To Find You The Best Longboards!  
Types: Tools, Appliance, Sports, Outdoors, Work, Home, Mobile, Electronics, Fitness
- ronjonsurfshop...** Ron Jon Surf Shop - One of a Kind
 

Free shipping on orders \$125+ in the continental US.  
Gift Cards Available - Norton Secured Site



Walmart.com gives sponsored links related to the product.

Screenshot of a web browser showing three user reviews for the Samsung Galaxy Note 8 on BestBuy.com. The reviews are as follows:

- Review 1 (exiledpreest):** 5 stars. "Great phone, but beware if you're on sprint." **Summary:** Normally I wouldn't write reviews, but I felt compelled to write this one. As of this time I pre-ordered and received. Was shipped by UPS ground, which was faster than expected. Sadly if you have Sprint don't waste your time at the moment(9/10/17). I just spent 3 hours on the phone and via online talking with them trying to activate the sim card and through the issues with that. Ultimately it came down to the phone(unlocked version) being not supported on their Network. So as of right now my only options are to hope a new sim card will work maybe work, wait for them to finally add support for the device, or take it back and spend the extra \$40+ difference (\$30 + taxes) between this unlocked version or the sprint branded one loaded with all the bloatware that should never come preinstalled on a phone. Great phone. But be careful.
- Review 2 (LAWD):** 5 stars. "Amazing" **Summary:** I've been purchasing Samsung phones since '01. Samsung never fails to amaze me. This phone has blown me away. I gave it a test at a festival that was an all day and night event. Videos, features, and pictures have amazing quality. The best thing that stood out with this phone is the battery. Yes we know they had a lot of flack about the Note 7's battery issue but man did they make up for it. I started recording, taking pics at 98% and ended with 45% by the end of the night. That's 12:30pm - 10:45pm without charging...Wow! I love this phone. The design, power, battery life... can go on. Samsung did a great job by focusing on the consumers feedback! Go out and purchase one. It's a definite must buy!
- Review 3 (BillK):** 5 stars. "Amazing" **Summary:** I've been purchasing Samsung phones since '01. Samsung never fails to amaze me. This phone has blown me away. I gave it a test at a festival that was an all day and night event. Videos, features, and pictures have amazing quality. The best thing that stood out with this phone is the battery. Yes we know they had a lot of flack about the Note 7's battery issue but man did they make up for it. I started recording, taking pics at 98% and ended with 45% by the end of the night. That's 12:30pm - 10:45pm without charging...Wow! I love this phone. The design, power, battery life... can go on. Samsung did a great job by focusing on the consumers feedback! Go out and purchase one. It's a definite must buy!

Bestbuy.com gives the users a way to get the most out of the review section.

Screenshot of a web browser showing a comparison of Acer Predator Helios 300 Gaming Laptops on Amazon.com. The page displays six laptops with their prices, ratings, and "Add to Cart" buttons. A sidebar shows a shopping cart with a subtotal of \$1,049.99 and a "Proceed to checkout" button. The laptop models compared are:

- Acer Predator Helios 300 Gaming Laptop, Intel Core i7 CPU, GeForce GTX 1060 6GB, VR Ready, 15.6" Full HD, 16GB DDR4, 256GB SSD, Red Backlit KB, Metal Chassis, G3-571-77QK
- Acer Aspire E 15 ES-575-53BM 15.6-inch FHD Notebook (Intel Core i7-7700HQ, 2TB HDD, 16GB DDR4, 4GB Graphics, 620, Windows 10 Home), Obsidian Black
- Acer Aspire E 15 ES-575G-57D4 15.6-inch FHD Notebook (Intel Core i7-7700HQ, 1TB 5400RPM M.2 SSD, 8GB DDR4 SDRAM, 256GB SSD)
- Acer Predator Helios 300 Gaming Laptop, Intel Core i7, GeForce GTX 1060 Ti, 15.6" Full HD, 16GB DDR4, 256GB SSD, Black, P317I-51-787B
- Acer Aspire VX 15 Gaming Laptop, 7th Gen Intel Core i7, NVIDIA GeForce GTX 1050 Ti, 15.6" Full HD, 16GB DDR4, 256GB SSD, VX5-591G-758H
- AU5 FX502VM-AS75 15.6-inch Full HD Gaming Laptop, 7th Gen Core i7, GTX 1060 8GB DDR4 RAM, 128GB SSD + 1TB HDD with Windows 10

Amazon.com helps users compare similar products in the same page.

The screenshot shows a web browser window with several tabs open. The active tab is for a Dell laptop review. The page includes navigation links for 'Customize', 'Features', 'Ratings & Reviews' (which is selected), and 'Drivers, Manuals & Support'. A sidebar on the right has a 'Chat or Call' button.

**User 1:**

- Profile: icenfire62, Charleston, SC, United States
- Reviews: 2
- Votes: 0
- Gender: Male
- Age: 55 to 64
- Lifestyle: Retired
- Incentive: No
- Read Reviews: Yes
- Where did you purchase?: Online
- Why Choose?: Previous Customer
- How did you learn of this product?: Online Ad
- Duration of product use: 3-4 months
- What is your level of experience?: Expert
- How do you use your product?: Everyday computing
- No, I do not recommend this product.

**User 2:**

- Profile: Squirrel, Reviewer 1
- Rating: ★★☆☆☆ - 2 months ago
- Review: A beautiful computer.....

**Summary Bar Chart (based on user 1's review):**

Category	Score
Features	Medium
Performance	Low
Value	High
Quality	Medium
Customer Service	Medium
Operating System	High

Dell.com provides allows users to provide detailed reviews of a product.

- Some websites like newegg.com do not provide a good UX at all. But, They are still popular because of their competitive pricing.

Course: 17 F - IS 661003 Quest 36" Ultra Cruiser Samsung Galaxy Note8 EVGA GeForce GTX 1080

Secure | https://www.newegg.com/Product/Product.aspx?Item=N82E16814487385

**EVGA GeForce GTX 1080 Ti FTW3 ELITE GAMING WHITE, 11G-P4-6797-K1, 11GB 12 GHz GDDR5X, iCX Technology - 9 Thermal Sensors & RGB LED G/P/M**

**12GHz Memory, Exclusive White ELITE Shroud, iCX Tech 9 Sensor, RGB LED**

Be the first to review this product... Ask Or Answer A Question

In stock. Limit 1 per customer. Ships from United States.

Sold and Shipped by Newegg

- 11GB 352-Bit GDDR5X
- Core Clock 1569 MHz
- Boost Clock 1683 MHz
- 1 x Dual-Link DVI-D 1 x HDMI 2.0b 3 x DisplayPort 1.4
- 3584 CUDA Cores
- PCI Express 3.0

**\$849.99**  
PREMIER - FREE 3 DAY or faster shipping

3 Year VGA Protection Plan \$124.99  
4 Year VGA Protection Plan \$169.99  
More Warranty Options

1 ADD TO CART

ADD TO COMPARE   
 ADD TO WISH LIST Found on 1 wish list

11:50 AM 9/24/2017

Course: 17 F - IS 661003 Quest 36" Ultra Cruiser Samsung Galaxy Note8 EVGA GeForce GTX 1080

Secure | https://www.newegg.com/Product/Product.aspx?Item=N82E16814487385

**EVGA GeForce GTX 1080 Ti FTW3 ELITE GAMING WHITE, 11G-P4-6797-K1, 11GB 12 GHz GDDR5X, iCX Technology - 9 Thermal Sensors & RGB LED G/P/M**

In stock. Limit 1 per customer. Ships from United States.

**\$849.99**  
+ FREE SHIPPING AVAILABLE

**Overview** **Specifications** **Warranty & Returns** **Reviews**

### Shopping Insight

See what other informed Newegg customers purchased after viewing this product

Product	Price	Percentage
EVGA GeForce GTX 1080 Ti FTW3 ELITE GAMING WHITE, 11G-P4-6797-K1, 11GB 12 GHz GDDR5X, iCX Technology - 9 Thermal Sensors & RGB LED G/P/M	\$849.99	40%
EVGA GeForce GTX 1080 Ti SC Black Edition GAMING, 11G-P4-6393-KR, 11GB GDDR5X, iCX Cooler & LED	\$749.99	11%
EVGA GeForce GTX 1080 Ti FTW3 ELITE GAMING BLACK, 11G-P4-6797-K2, 11GB 12 GHz GDDR5X, iCX Technology - 9 Thermal Sensors & RGB LED G/P/M	\$849.99	11%
EVGA GeForce GTX 1080 Ti FTW3 GAMING, 11G-P4-6696-KR, 11GB GDDR5X, iCX Technology - 9 Thermal Sensors & RGB LED G/P/M	\$799.99	7%

**THE PRODUCT ON THIS PAGE**

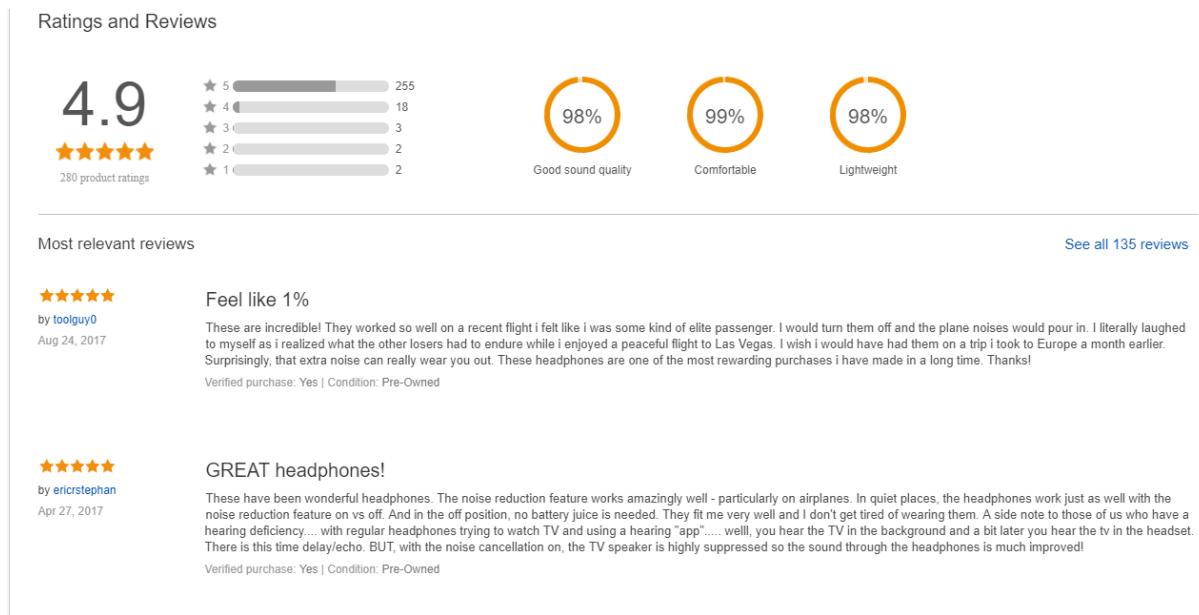
https://www.newegg.com/Product/Product.aspx?Item=N82E16814487385

11:52 AM 9/24/2017

Newegg.com

## EBAY

Ebay displays top 3 attributes related to the product, sourced from the user reviews.



## 5. VIDEO STREAMING SITES:

Websites like youtube.com are built for the sole purpose of streaming videos from a remote server using the internet. Users can view them, like / dislike them, and review them based on their quality.

## RELATED APPLICATIONS:

1. Youtube
2. Amazon prime

## FEATURES:

Youtube.com

The screenshot shows the YouTube homepage with a search bar containing "pewdiepie". Below the search bar, there is a "Recommended" section displaying various video thumbnails. The videos include:

- 40 UNEXPECTED LIFE HACKS TO IMPROVE YOUR 5-Minute Crafts (18:20)
- What's the Deepest Hole We Can Possibly Dig? RealLifeLore (8:11)
- INCREDIBLE LUFTHANSA FIRST CLASS REVIEW CaseyNeistat (7:34)
- HOW DEEP IS THE OCEAN? Tech Insider (3:30)
- 16 FAMOUS LOGOS WITH A HIDDEN MEANING (That We BRIGHT SIDE (6:33))
- Sad Shy Clown With His Mind Blowing Version of Sia's MusicTalentNow (6:24)
- THE \$7500 PC UNBOXING Nadeshot (8:23)
- New Weapon Designed By Russian Inventor MuhdZikry (6:16)
- Plane Hits the Birds | Sully (2016) | 1080p BluRay HD AcademyAwardClips (4:31)
- The first Trap Can Catch ALOT of fish & Crabs And Eels By 5 Amazing Video (9:46)

At the bottom of the page, there is a navigation bar with links to other YouTube channels and a timestamp of 3:24 PM 9/24/2017.

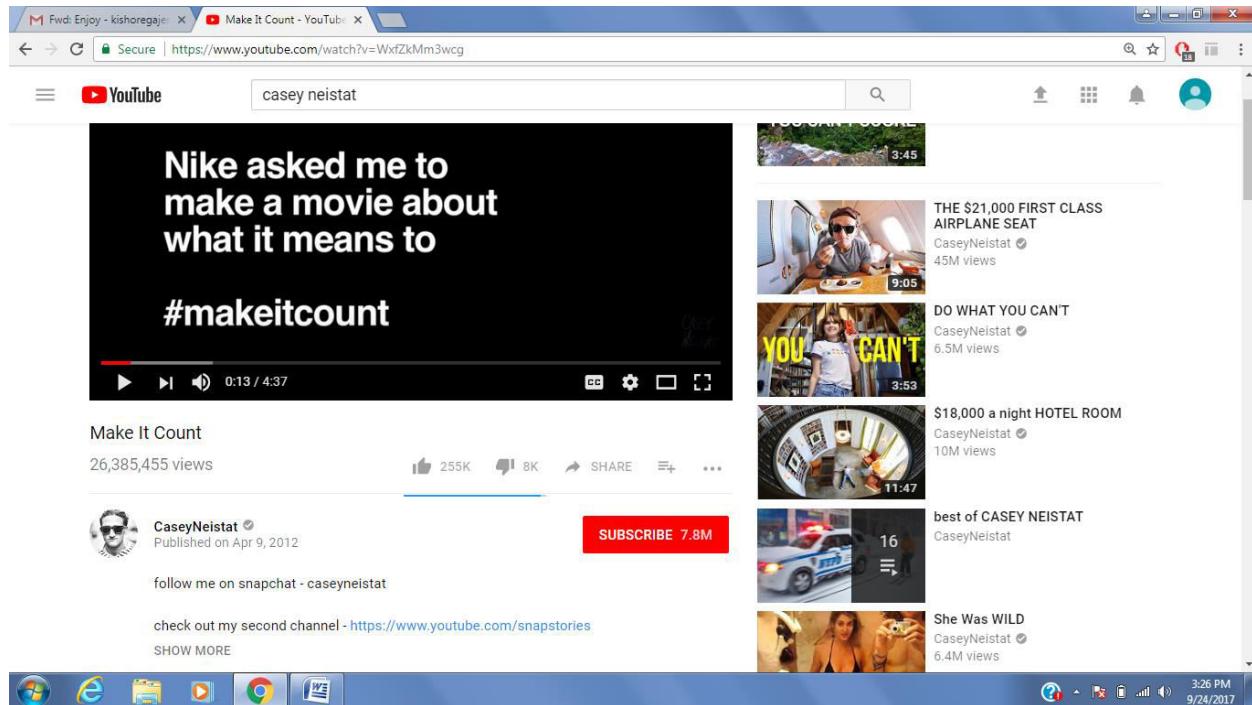
The homepage categorizes videos based on tags like recommended, most popular and many more.

The screenshot shows the YouTube search results for "pewdiepie" with a total of about 5,590,000 results. The results include:

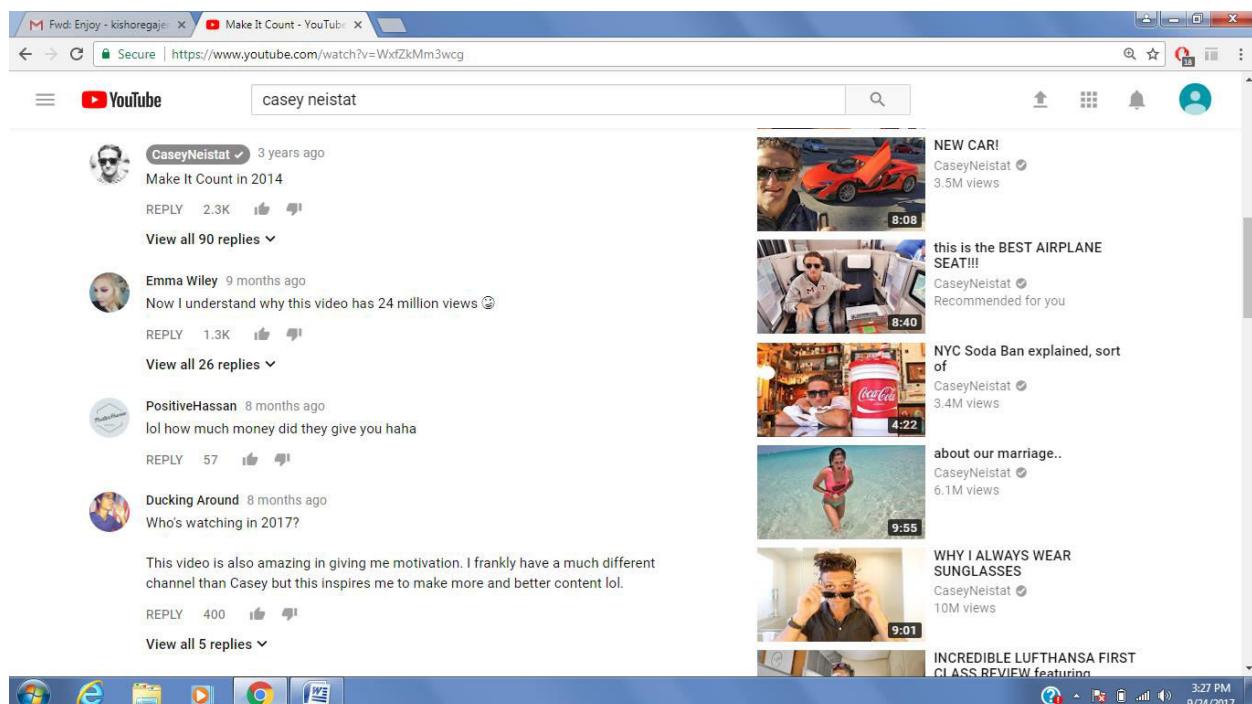
- PewDiePie** (57,336,716 subscribers, 3,297 videos)
  - NETFLIX** (12:58)
  - this was me before youtube... (10:05)
- Netflix Is Ruining EVERYTHING I LOVE** (2.6M views, 1 day ago)
- this was me before youtube...** (2.5M views, 2 days ago)
- PewDiePie** Music
  - YOUTUBE MIX**
- TOP TRACKS**
  - Jabba the Hutt (PewDiePie Song) by Schmoyoho (2:12)
  - PewDiePie Song (Original Mix) (feat. DJ Fortify) (4:55)
  - Let's Go (Original Mix) (feat. Matti Mars) (5:15)

At the bottom of the page, there is a navigation bar with links to other YouTube channels and a timestamp of 3:23 PM 9/24/2017.

Content creators can create videos and upload them to their channel.



Users can login and like or dislike the videos.



They can also write comments for the video in the comments section.

# Amazon.com

The Magnificent Seven (2016) 2016 PG-13 CC  
Included with your Prime membership.  
Watch Now [Add to Watchlist](#)

**4.411**  
Starring: Haley Bennett, Vincent D'Onofrio, et al.  
Directed by: Antoine Fuqua  
Runtime: 2 hrs 12 mins

The Lost City of Z 2017 PG-13 CC  
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**640**  
Starring: Robert Pattinson, Charlie Hunnam, et al.  
Directed by: James Gray  
Runtime: 2 hrs 21 mins

Daddy's Home 2015 PG-13 CC  
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**11,812**  
Starring: Will Ferrell, Mark Wahlberg, et al.  
Directed by: Sean Anders  
Runtime: 1 hr 36 mins

In Amazon prime, prime members can rate the video content in the website. (Out of 5 stars)

Star Rating	Percentage
5 star	53%
4 star	25%
3 star	12%
2 star	6%
1 star	6%

The Magnificent Seven (2016) 2016 PG-13 CC  
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**4.1 out of 5 stars**  
4.411  
Starring: Vincent D'Onofrio, et al.

The Lost City of Z 2017 PG-13 CC  
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**640**  
Starring: Robert Pattinson, Charlie Hunnam, et al.  
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Daddy's Home 2015 PG-13 CC  
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**11,812**  
Starring: Will Ferrell, Mark Wahlberg, et al.  
Directed by: Sean Anders  
Runtime: 1 hr 36 mins

Placing the cursor on the website will show the ratings in detail.

The screenshot shows a Windows desktop environment with a Microsoft Edge browser window open to the Amazon product page for 'Magnificent Seven-Haley-Bennett'. The page displays customer reviews, with a prominent 4.1 out of 5 stars rating from 4,416 reviews. Below the rating, there's a detailed breakdown of star distribution: 5 star (53%), 4 star (23%), 3 star (12%), 2 star (6%), and 1 star (6%). A 'Customer reviews' section follows, featuring several review snippets with their respective star ratings and dates. To the right, there are 'Customer images' showing movie stills and a 'Most recent customer reviews' section with more snippets. The bottom of the browser window shows the Windows taskbar with various pinned icons and the system tray indicating the date and time.

Clicking on the ratings will load another page with a detailed rating of all the users.

## 6. PROFESSOR RATING APPLICATIONS:

This application is used to rate the professors based on various categories and their excellence.

### KOOFERS

Koofers allows the user to view and rate a professor and in addition it allows viewing the exams, quizzes and notes given by that professor.

The screenshot shows the Koofers application interface. The top navigation bar includes a logo, search bar, and account information. The main content area is titled 'William Paterson University of N... > Prof. Ratings' and shows a list of professors in 'CS - Computer Science'. The list includes names like Scillieri, Donnalynn, Bensabeur, Fatima, Kawahara, Reiko, Atkinson, Zakiya, and Pante, Robert, each with a 'Rate' button and a 5-star rating icon. On the left, a sidebar lists various features such as 'Incomplete Profile', 'Dashboard', 'Classes', 'Prof. Ratings', 'Exams & Quizzes', 'Class Notes', 'Flashcards', 'Videos', 'Job Center \*NEW\*', 'Textbook Finder', and 'Schedule Maker'. The bottom of the sidebar has a 'Logout' link.

## RATE MY PROFESSOR

Apart overall quality rating, Rate my professor generates “top 20 tags” from student reviews. RMP also provides attributes like “would take again” and “level of difficulty”.

The screenshot shows a professor's profile page. At the top, there is a large 'OVERALL QUALITY' rating of **4.5**. Below it, 'WOULD TAKE AGAIN' is at **92%**, 'LEVEL OF DIFFICULTY' is at **3.0**, and 'HOTNESS' is represented by a chili pepper icon. To the right, a section titled 'Top 20 Tags for this Professor' lists various descriptors with counts: RESPECTED (17), CLEAR GRADING CRITERIA (13), CARING (11), AMAZING LECTURES (10), SKIP CLASS? YOU WON'T PASS. (9), LOTS OF HOMEWORK (9), TOUGH GRADER (9), HILARIOUS (3), PARTICIPATION MATTERS (3), LECTURE HEAVY (3), INSPIRATIONAL (2), ACCESSIBLE OUTSIDE CLASS (2), GET READY TO READ (1), TEST HEAVY (1), and GIVES GOOD FEEDBACK (1). A 'CHOOSE YOUR TAGS' button is present. Below this, a section titled '160 Student Ratings' allows users to type comments and continue rating. It includes filters for 'RATING: ALL', 'CLASS: ALL', and a comment input field with a character limit of 350. A sample review is shown, dated 07/29/2017, for a class named CHEMUA126. The review says: "Very nice and caring. I definitely recommend Halpin! A great professor but definitely have to work hard to get A in his class. Lectures are fine as long as you pay attention and do homework." It includes details about credit, attendance, textbook use, and grade received. Below the review, there are upvote and downvote counts (0 people found this useful, 0 people did not find this useful) and a 'report this rating' link.

## 7. MOVIE REVIEW WEBSITES:

These websites provides ratings/ reviews of movies, shows and events provided by analysis of critics and users. They can be used by others a measure of

### RELEVANT WEBSITES

- IMDb
- Rotten Tomatoes

#### IMDb

Ratings are given on a 10 point scale and users who have seen the movies can post review. IMDb also provides users with option to vote if they found the review to be useful or not.

## Reviews & Ratings for The Shawshank Redemption More at IMDbPro »

[Write review](#)

Filter: [Best](#) ▾ Hide Spoilers:

Page 1 of 477: [\[1\]](#) [\[2\]](#) [\[3\]](#) [\[4\]](#) [\[5\]](#) [\[6\]](#) [\[7\]](#) [\[8\]](#) [\[9\]](#) [\[10\]](#) [\[11\]](#) ►

Index 4769 reviews in total

---

2261 out of 2592 people found the following review useful:

**Tied for the best movie I have ever seen**

**Author:** carlio from Texas  
26 November 2003

Why do I want to write the 234th comment on The Shawshank Redemption? I am not sure - almost everything that could be possibly said about it has been said. But like so many other people who wrote comments, I was and am profoundly moved by this simple and eloquent depiction of hope and friendship and redemption.

The only other movie I have ever seen that effects me as strongly is To Kill a Mockingbird. Both movies leave me feeling cleaner for having watched them.

I didn't intend to see this movie at all; I do not like prison movies and I don't normally watch them. I work at a branch library and one day as I was checking The Shawshank Redemption out to one of our older patrons, she said to me, "Whenever I feel down or depressed, I check out this movie and watch it and it always makes me feel better." At the time, I thought that was very strange. One day there was nothing on TV except things I absolutely would not watch under any circumstance or things that I had seen too many times already. I remembered what she said, so I watched it. I have watched it many many times since then and it gets better with every showing.

No action, no special effects - just men in prison uniforms talking to each other.

The Shawshank Redemption and To Kill a Mockingbird are the best movies I have ever seen. I do not judge it by its technical merits - I don't really care about that. I have read that Citizen Kane or The Godfather or this or that movie is the best movie ever made. They may have the best technique or be the most influential motion pictures ever made, but not the best. The best movies are ones that touch the soul. It takes a movie like The Shawshank Redemption to touch the soul.

Was the above review useful to you?

---

1463 out of 1706 people found the following review useful:

**Shawshank Redemeeds Hollywood**

**Author:** Wesley S. Walker from Paducah, KY  
27 August 2002

Can Hollywood, usually creating things for entertainment purposes only, create art? To create something of this nature, a director must approach it in a most meticulous manner, due to the delicacy of the process. Such a daunting task requires an extremely capable artist with an undeniable managerial capacity and an acutely developed awareness of each element of art in their films, the most prominent; music, visuals, script, and acting. These elements, each equally important, must succeed independently, yet still form a harmonious union, because this mixture determines the fate of the artist's opus. Though already well known amongst his colleagues for his notable skills at writing and directing, Frank Darabont emerges with his feature film directorial debut, The Shawshank Redemption. Proving himself already a master of the craft, Darabont managed to create one of the most recognizable independent releases in the history of Hollywood. The Shawshank Redemption defines a

## ROTTEN TOMATOES

Provides a more wholistic review system by including reviews from both users and critics in addition to the unique critics consensus feature. The ratings are denoted as audience score(rating based on user reviews) and tomatometer (rating based on critic reviews).

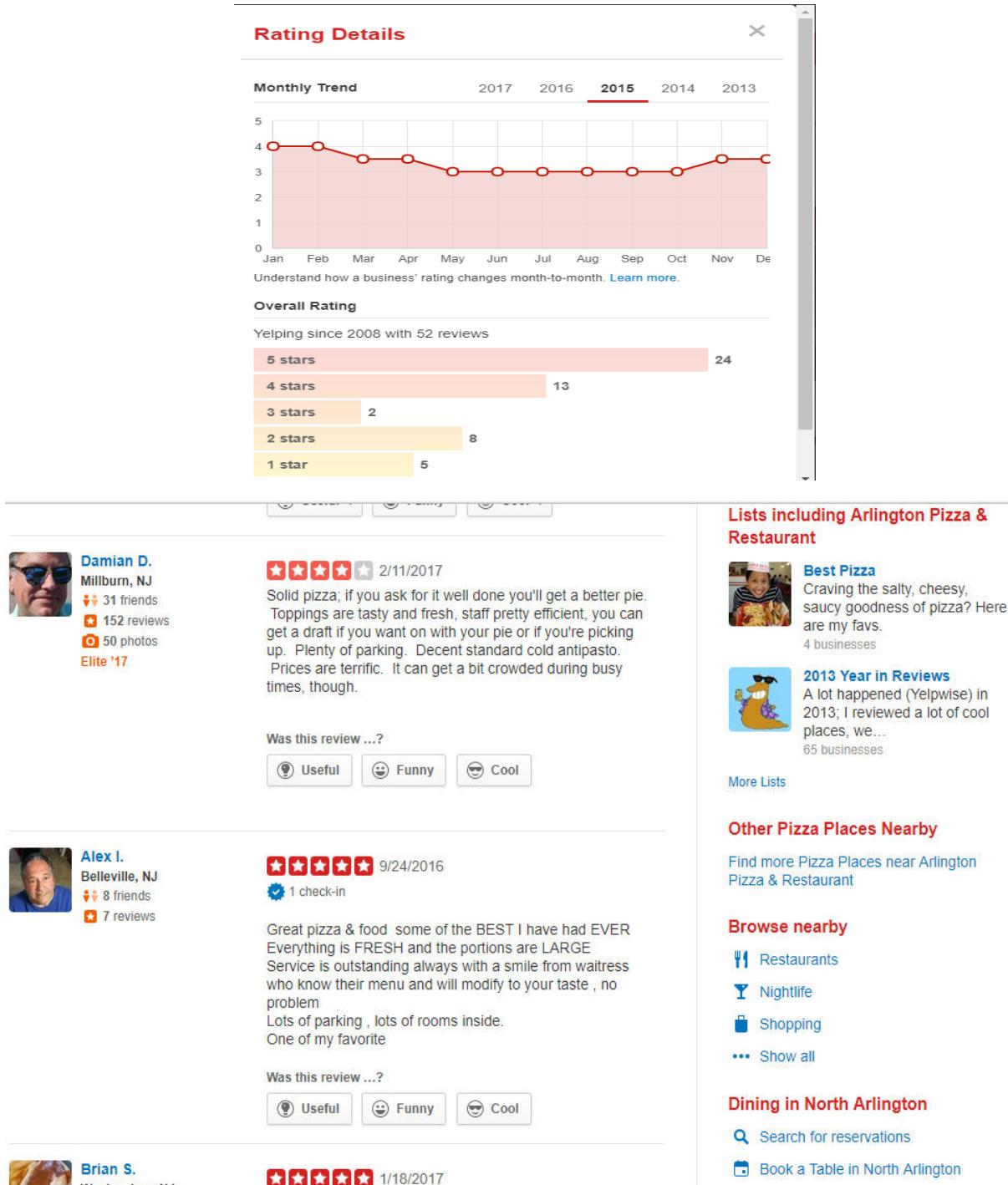
The Rotten Tomatoes homepage features a search bar and navigation links for MOVIES & DVDS, TV, NEWS, and TICKETS & SHOWTIMES. It displays trending movies like 'Ballistic: Ecks vs Sever Retrospective' and 'Fall TV Survey'. On the left, there are sections for IN THEATERS, DVD & STREAMING, and TV SHOWS, along with lists of top movies and new releases. The main content area shows a scene from 'The Shawshank Redemption' with two inmates sitting on the ground. The title 'THE SHAWSHANK REDEMPTION (1994)' is displayed above a detailed review section. The review includes a 'TOMATOMETER' score of 91%, an 'AUDIENCE SCORE' of 98%, and a summary of the critics' consensus.

The audience reviews section shows reviews from All Critics (66) and Top Critics (16). It includes reviews from Josh Lewis, Carlos Magalhães, Christian C., Daniel Mumby, Gene Siskel, and Richard Schickel. The critic reviews section shows reviews from Duane Byrge, Dave Kehr, and Gene Siskel. Each review includes a star rating, a quote, and a link to the full review.

## 8. FOOD REVIEW WEBSITES:

### YELP

Yelp provides the 5 point score in the form of monthly trend over a number of years visualized using a graph. Reviews can be marked as useful, funny or cool.



## ZOMATO

Provides comprehensive reviews and ratings along with the option to like, comment and share individual review.

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Home > United States > New York City > Manhattan > Chelsea, Manhattan > Blossom > Blossom reviews

## Blossom

Chelsea, Manhattan • Casual Dining

Open now • Vegetarian, New American • Costs \$50 for two

**4.2/5**

Based on 278 votes

**Reviews (284)**

Popular 1 All Reviews 284 Blogs 8 Date 1

**Ursus Omnivorous**  
64 Reviews, 5 Followers [Follow](#)

2 months ago

**RATED 4.0** Bustling atmosphere and delicious food in Chelsea. Started with the "Cape Cod Cakes" (tofu + seaweed) and enjoyed them very much. Ordered off the special seasonal menu and was impressed by the creative use of ingredients and, of course, the taste. Got pretty crowded for a midweek evening too. Excellent spot!

[Like 1](#) [Comment 0](#) [Share](#)

[Write a comment... Use @ to tag friends](#)

**Wrrregogrgcery**  
7 Reviews, 1 Follower [Follow](#)

6 months ago

**RATED 4.0** Probably the single best vegan experience I had while in NYC, everything was perfect about their offerings, the flavor, the texture of the food, the perfection of the cooking process. It all came together to form the perfect meal. The place had a dining environment I would describe as intimate, although some might have found the seating arrangements cramped, but honestly it's in New York City, what isn't cramped? The lighting was perfect and added to the decor, giving the place the mystique of some far-off restaurant in a city much more glamorous than New York like Mulan, or Paris. The wait staff was friendly, and quick, and answered all the questions I had concerning possible allergens.

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<b>PastaI</b> Chelsea, Manhattan, New...	<b>3.2</b>
<b>Blossom Bakery</b> Chelsea, Manhattan, New...	<b>3.0</b>
<b>Dil e Punjab Deli</b> Chelsea, Manhattan, New...	<b>3.4</b>

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## PERSONAS

	<p><b>Dr. Harry Winks</b></p> <p>To learn, earn and share.</p>	
<b>Background-</b> Age: 42 Role: Professor Field of study: Computer Science Level of Computer Expertise: Advanced	<b>Main Points-</b> <ul style="list-style-type: none"> <li>- Share knowledge.</li> <li>- Interact with people.</li> <li>- Maintain work-life balance.</li> </ul>	
<b>Goals-</b> <ul style="list-style-type: none"> <li>- Earn money by research and educating students.</li> <li>- To be updated on latest trends in technology.</li> <li>- Try to inculcate industrial practices in academic.</li> <li>- Fulfill family desires.</li> </ul>	<p>Dr. Harry Winks starts his day with a cup of green tea and goes for jogging before he goes to school to work as a professor. He is always regular and on time for his classes, he doesn't prefer anyone waiting for him. He did his under graduation in Computer Science, his graduation in the field of Data Sciences and his doctorate in Information Systems. He started his career in the field of Data Sciences at the age of 24. He was a data analyst who worked for XYZ Software Pvt. Ltd. He likes to stay updated with the trends in Computer and Information Systems which instigated his interest in research. He and his family are well settled in Pennsylvania. He rushes back home after his classes, as he loves to spend time with his family for whom he's earning.</p> <p>He had worked in the specific field for a long time and he was unable to equip himself with other new technologies. Even though he had so much expertise in his field; he did not have the opportunity to pass it over to others. He felt that his schedule was monotonous and decided to work as a professor to fulfill his desire of sharing knowledge with others. He wants to engage himself into new technologies where he can explore research opportunities. Not only to improve his knowledge but also to educate his students with the knowledge that he wasn't able to acquire during his education. And he believes that creative innovations generate money.</p> <p>After becoming a professor, he got chances to meet new people, to learn new technologies and get indulged in a lot of researches from different fields and on the side earned more than enough money. Thus, he has reached a point of satisfaction and achieved his life goal of "learning, earning and sharing".</p>	
<b>Frustrations and pain points-</b> <ul style="list-style-type: none"> <li>- Students don't follow thought industrial practice and opt for long procedure.</li> <li>- Students don't come up with discussion points.</li> <li>- Regularity should be strictly followed.</li> <li>- Plagiarism in assignments.</li> </ul>		

	<p style="text-align: center;"><b>Stuart Williams</b></p>
	Keep things simple.
	<p><b>Background-</b>            Age: 34            Role: Administrative Staff            Field of study: Master of Business Administration            Level of Computer Expertise: Advance computing and applications.</p> <p><b>Main Points-</b></p> <ul style="list-style-type: none"> <li>- Loves to spend time with family.</li> <li>- Spend most of the time in office.</li> <li>- Follows trends in automation and artificial intelligence.</li> <li>- A Knicks fan.</li> </ul>
<b>Goals-</b>	
<ul style="list-style-type: none"> <li>- Wants to finish all the office work as early as possible.</li> <li>- Motivate his son to do well at studies and sports.</li> <li>- To purchase season ticket of Knicks.</li> </ul>	<p>Stuart Williams is currently working as the Assistant Director of Graduate studies at NJIT for 4 years. His day starts with grabbing a sandwich, listening to the sports feed and then rushing for the college. As soon as he enters his cabin he sees a huge pile of files at his desk and takes a sip of coffee with a hope of having a day more than just a pile of files. Going through the files from various departments he hopes for having a system that can automatically sort all the files as per departments and provide him with necessary information whenever required.</p>
<b>Frustrations and pain points-</b>	<p>After completing his management studies, he dreamed of having job that can provide him enough time to spend with family. But the unsorted files and a lot of paper work doesn't let him achieve his dream. The unscheduled and sudden meetings add to that. Meetings have always been boring and frustrating for Stuart because of no proper documentation. He always wants to finish his work early and leave for home so that he gets to enjoy his family time but the unsorted documents from various departments consumes a lot of time to manage. This often spoils his mood till he reaches home.</p> <p>Even though Stuart is from Management background, Artificial intelligence and automation has always fascinated him. He always spends his spare time reading news and articles related to his interests. Knicks games are always on top of his bucket list. He believes in work-life balance and forces his son to participate in sports or any kind of social events.</p>

	<p><b>Jance Dolberg</b></p>
	<p>International Student from Denmark.</p>
<p><b>Background-</b>            Age: 23            Role: Student            Field of study: Bachelor of Science in Market and Management Anthropology            Level of Computer Expertise: low</p>	<p><b>Main Points-</b>            Athlete            Passion towards Market and management anthropology.            A proud Dane</p>
<p><b>Goals-</b></p> <ul style="list-style-type: none"> <li>- To stay fit.</li> <li>- Improve his proficiency in English.</li> <li>- To become an actuary.</li> </ul>	<p>Jance Dolberg is a student from Odense, Denmark. He has completed his Bachelor of Science in Market and Management Anthropology from University of Southern Denmark. Jance took a 2-year break after his Bachelor's to try and earn a call up to the Denmark National Soccer team. He had previously represented Denmark u21 soccer team but was unable to get a call up to the senior squad due a recurring anterior cruciate ligament injury. With his injury in mind, Jance decided to get back on track with his passion of Market and Management Anthropology. He has got an admission from NJIT for Master's in Management.</p>
<p><b>Frustrations and Pain points-</b></p> <ul style="list-style-type: none"> <li>- His injury still has a negative effect on him.</li> <li>- Split between the thought of actuarial science and a soccer player.</li> <li>- Wants to return to Odense in a few years.</li> </ul>	<p>Jance wishes to make use of the on-campus residence to avoid the hassle of travelling on regular basis to the university with his ACL injury. He also has decided to join the ESL program to improve his proficiency in English. Apart from being a soccer player, Jance's passion includes following the economic trends and the stock market. The proximity to Wall street is one of the primary reasons he has chosen to pursue Master's in NJIT. He wishes to fulfill his goal of becoming an actuary and put his analytical skills to task.</p> <p>Even though Jance is pumped up to start a new chapter of his life in USA, the thought of returning to Odense is in his mind. He is planning a trip to Nyhavn waterfront before leaving for NJ.</p>

	<p><b>Dr. Jacob Wilkins</b></p>	
	<p>Psychology Professor.</p>	
<p><b>Background-</b>            Age: 58            Role: Professor            Field of study: Doctorate in psychology            Level of Computer Expertise: low</p>	<p><b>Main Points-</b>            Extremely knowledgeable            Self-centered            Punctual</p>	
<p><b>Goals-</b></p> <ul style="list-style-type: none"> <li>- To be an expert in the field of psychology.</li> <li>- To conduct research in real time.</li> <li>- Write a book documenting all his research.</li> </ul>	<p>Dr. Jacob Wilkins is a professor of psychology at NJIT. He has 35 years of experience in this field and got his tenure 15 years ago. He is very research-oriented and is always focused in getting involved with real time experiments. Dr. Jacob is a well experienced professor and his way of teaching students may not give students good grades but will seed knowledge into the students. He likes to teach students who are interested to gain knowledge and not just grades.</p>	
<p><b>Frustrations and Pain points-</b></p> <ul style="list-style-type: none"> <li>- When students ask trivial questions.</li> <li>- Hates unethical practices.</li> <li>- Doesn't like redundant work.</li> </ul>	<p>He is very punctual and expects his students to do the same and is also known to be a rational professor, which is reflected in the way he conducts his lectures. His assignments are challenging but at the same time entertaining but require time and patience. He grades harshly and is impartial. He doesn't care about ratings as he knows they are not going to make a difference either way.</p> <p>Dr. Jacob Wilkins looks for fresh minds that will assist him in research and thesis works. He hence looks for students who are well experienced in his field and has done certain papers and internship so that they will be well versed in their work. He picks only the best students to include in his research work. He has his own way of doing things and believes that those are the best methods and doesn't favor variables. It is very hard to convince him to try a new thing. He even rejected the proposal of moderating the syllabus as he wants the students to strive for knowledge.</p>	

	<b>Benjamin David</b>
	My Dreams may be impossible for you to understand.
<b>Background-</b> Age:27 Role: Doctoral student Major: Business intelligence and Analytics Research: Culture and Performance Analytics in an organization Level of Computer Expertise: High	<b>Main Points-</b> <ul style="list-style-type: none"> <li>- Keeps himself updated with the latest technological trends.</li> <li>- He prefers precise conversations.</li> <li>- Doctoral student with full tuition scholarship and RA.</li> </ul>
<b>Goals-</b> <ul style="list-style-type: none"> <li>- Complete the doctoral degree on time.</li> <li>- To gain knowledge in Culture and Performance Analytics.</li> <li>- To start his own consultancy firm in Analytics.</li> <li>- Own a Bugatti Veyron.</li> <li>- Marry the love of his life.</li> </ul>	<p>Benjamin David is a doctoral student perusing his 2nd year in Carnegie Mellon University. He worked very hard to be a part of this esteemed university and scored 780/800 in GMAT. He completed his under graduation in Information Systems at NJIT. He is very focused in his research activities and spends his free time with his girlfriend. He lives on campus, spends most of his time in the Information systems laboratory and is an avid fan of Barcelona FC.</p> <p>Benjamin is working under Dr. Sommers, an Information Systems professor and a Ph.D. holder whose research is related to culture and performance analytics in an organization. He got full tuition scholarship with stipend for his research assistantship. Even though he has taken courses in business analytics, he spends a lot of time on research related to culture and performance analytics.</p> <p>He has gathered all the required research information from the internet and the books available in his vast university library. It was easy for him to choose the courses as he had already planned the course selection and the number of courses to be taken per semester.</p> <p>Dreams of owning a Bugatti Veyron because of his love for driving and fast cars. After acquiring great knowledge in his field of interest, he wishes to start his own consultancy firm in his lover's name. Altogether a lover, performer and an achiever.</p>
<b>Frustrations and Pain points-</b> <ul style="list-style-type: none"> <li>- Completely dependent on online material.</li> <li>- Doesn't like people who talk too much.</li> <li>- Slow internet connection during his research time.</li> </ul>	

	<p style="text-align: center;"><b>Shraddha Dubey</b></p>	
	<p style="text-align: center;">To lean only on self during difficult times.</p>	
Background- Age: 21 Role: Student Field of study: Bachelor of Commerce Level of Computer Expertise: Nascent	<p><b>Main Points-</b></p> <p>Learn new things Self-reliant Independent</p>	
<b>Goals-</b> <ul style="list-style-type: none"> <li>- Provide financial support to her family.</li> <li>- Deal life one day at a time.</li> <li>- Master a programming language.</li> </ul>	<p>Shraddha is a commerce student who is studying in SRM college of Science and Commerce. She is in her second year and is focused on getting a job after completing her graduation next year. A typical day in her life starts by tutoring high school students. She wakes up at 5AM as the tutor classes is from 6- 8 AM. She then has to hurriedly get ready to catch her university bus at 8.30AM. After a tiring day at class she comes back to prepare for tutoring next day and works on her college assignments.</p>	
<b>Frustrations and Pain points-</b> <ul style="list-style-type: none"> <li>- Doesn't like to leave a task unfinished.</li> <li>- Gets frustrated if her doubts are not clarified.</li> <li>- Hardly any financial support from family.</li> </ul>	<p>Her brother is newly married, and her sister works as an event manager. They can manage the expenses of their family but aren't able to save much. Even though she is a commerce student, she feels that knowledge of programming would make her resume better and improve her prospects of getting a job. She is planning on pursuing a java certification course from NJIT. She prefers if the courses are provided during the night as her day is split between college and tutoring high school students.</p> <p>She knows that it would be difficult for her family to cover her fees for the certification course but is confident that she can make it through herself with the savings she has sourced from the tutoring classes. She knows that the cost of completing the course is high but is very confident that a certification from such a prestigious and renowned university would make it worth her efforts.</p>	

# **PROBLEM SCENARIO**

## **DR. HARRY WINKS**

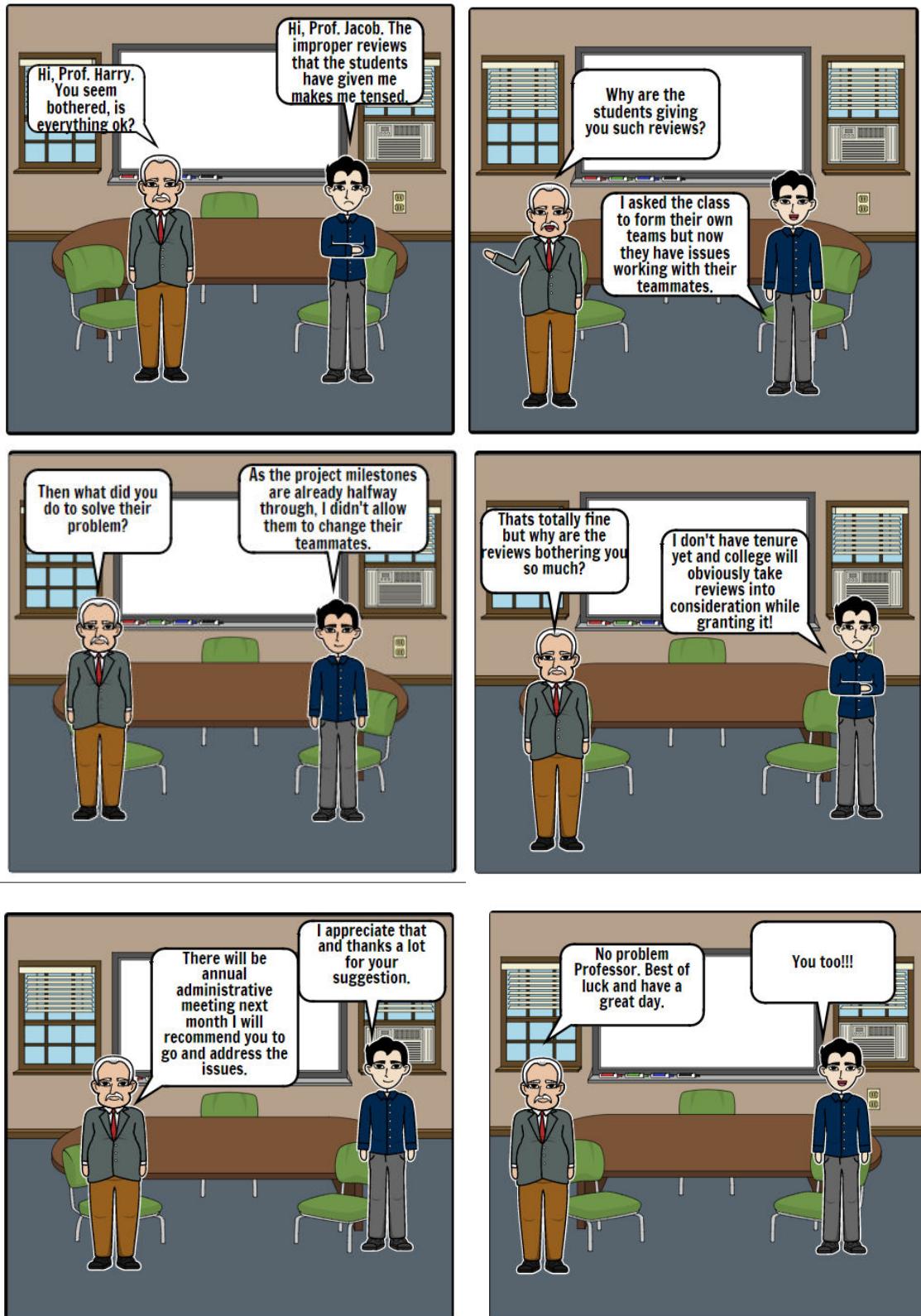
Dr. Harry Winks was a data analyst who initially worked for the XYZ Software Pvt. Ltd. He along with his family is well settled in Pennsylvania. He was doing the same work long enough to realize that it was monotonous, thus preventing him from equipping himself with other research areas and sharing his knowledge, expertise to others. So, he joined as a Professor at New Jersey Institute of Technology and has been working for the past 8 months. He is very knowledgeable in his field and his main motive is to imbibe knowledge into the minds of the students, inculcate them with practical knowledge and industrial experience.

Dr. Winks is a new professor in NJIT and has noticed that students often hesitate to take his class because he is new to the teaching field and also because the same classes are taught by experienced professors. Since only few people spend time to rate professors and they are often extremes (very good or very bad, rarely being the former), ratings of professors like him is highly biased. He wants to change this situation and feels that students are sometimes misled by existing reputation systems and is longing for a change.

One day, he met Professor Dr. Jacob Wilkins in the college cafeteria while having coffee. Dr. Wilkins is a professor with 30 years of experience in teaching field. After talking with him, Dr. Winks realized that Professor Wilkins also faced the same issue when he first started his career. Over the years, Dr. Wilkins has built up his reputation and is now a recognized professor on campus. He explained that the situation was completely different when he started out. There were few knowledgeable professors in his field and it's not the case now. Somewhere along their conversation, he told Dr. Winks that the current reputation system is broken. New students who want to learn psychology are often swayed by the negative ratings given to him by "anonymous people" on the internet; hence they end up switching subjects or professors. After completing the semester, they get to know the value of his classes and regret not taking it. He also feels that there has to be some kind of control mechanism overlooking the rating process.

Professor Wilkins already has tenure hence he will not be affected. But, relatively new professors like Dr. Winks are affected by the ratings given by these rating systems. In this digital age, more and more students rely on such reputation systems to get details about professors. So, implementing a better system with a good point of control will help to improve the credibility of these systems.

## STORYBOARD



## **DR. JACOB WILKINS**

Dr. Jacob Wilkins is a professor of psychology at New Jersey Institute of Technology. He got his tenure 15 years ago and thus does not worry more about the reviews given to him by students. Dr. Jacob is a well experienced professor and his way of teaching students may not give students good grades but will seed knowledge into the students.

One day the administrative head of NJIT Mr. Stuart Williams saw Dr. Jacob worriedly sitting in the cafeteria and stopped by to ask him. He said that he was worried about choosing the right student as his research or teaching assistant. He feels that the students are not genuine, hardworking and responsible as mentioned in the resume. Dr. Jacob Wilkins looks for fresh minds that will assist him in research and thesis works. He hence looks for students who are well experienced in his field and has done papers, thesis works and internship so that they will have good creative and professional skills to help him with research. When he approached the students in class explaining about his current research work; many students seemed to be very interested and nearly all of them fixed up an appointment to meet him regarding this. The students mail him to fix up an appointment to meet him to talk and know more about the research work and give an introduction about themselves. He had to schedule appointments for all those students who requested and had to spend time to know about them in personal. It seemed to be quite happy initially but nearly he spent two days talking to all of them but could not find any one of his interest. He literally felt that he wasted his time without knowing the personal and professional details about any student. He also felt that he needs some other source through which he gets to know about the students being interviewed rather than getting to know about them from themselves. Moreover, he already had a bad experience of choosing a wrong student who was not totally into his research and was partly a reason why he failed to complete his research on time. He thus feels the need for knowing students, their qualifications, their character, their interests, likes, dislikes and past professional experiences prior to choose one as his assistant.

Dr. Jacob Wilkins says Mr. Stuart Williams that there are many systems which solve a lot of problems. But one prominent problem which exists with almost all professors is the process of selecting the research assistant from his class of Masters or Doctorate Students. He now feels the need for a system which helps him sort this issue and know the students and their details prior before approaching them so that he can shortlist a few students to talk to before taking them as an assistant.

## **JANCE DOLBERG**

Jance Dolberg is a student from Odense, Denmark. He has completed his Bachelor of Science in Market and Management Anthropology from the University of Southern Denmark. Jance took a 2-year break after his Bachelor's to try and earn a call up to the Denmark National Soccer team. He had previously represented Denmark u21 soccer team but was unable to get a call up to the senior squad due a recurring anterior cruciate ligament injury. With his injury in mind, Jance decided to get back on track with his passion of Market and Management Anthropology. He has got an admission from NJIT for Master's in Management and wishes to fulfill his goal of becoming an actuary and put his analytical skills to task.

Jance has basic knowledge but not a good grasp of the English language. Even though he has represented Denmark u21 soccer team and visited many countries across the continent to play matches, he has never had the need to use English language to communicate. Now that he is moving to New Jersey, he feels he may be affected by the language barrier. As a work around, Jance wants to improve his proficiency in English. Hence, Jance tried to get in touch with some of the seniors to enquire if there are any means in the university through which he could benefit.

After speaking to a few of them, Jance was suggested to join the ESL program. As he wanted to know more about the program, its course structure and the professor assigned to conduct the classes, he started collecting information from NJIT's ESL course website. Even though he got detailed information about the courses and the faculty, he couldn't find any detailed reviews about the classes or feedback from the students who have previously taken such classes to verify if they would actually assist him in getting command over the language.

So, he tried Rate my professor website and found that the ratings and reviews were extremes. This made him doubt the credibility and feels that he can't rely on such a system. Jance is now skeptical about taking the ESL program as he doesn't have a clear idea and feels if the feedback from such review system was better, it would be useful for international students like him.

## **BENJAMIN DAVID**

Benjamin David is a doctoral student perusing his 2<sup>nd</sup> year in Carnegie Mellon University. He worked very hard to be part of this university. He completed his under graduation in information systems at NJIT. He is a much-focused student and is occupied with his research activities. During his free time, he visits his girlfriend with whom he's planning to get married after his research.

He is doing his research in the field of culture and performance analytics. He tries to prove that the culture in the organization influences the performance. And he is searching for experienced and qualified professors, whom he wants to compare based on their individual experiences, past research successes and stipend provided. He also wants a system to make this process easier and convenient for all the doctoral students as they don't have much time to do this selection, as they are occupied with their research work. Moreover, he wants a genuine system where the system must do accurate search results, as their research is completely dependent on the professor who will be guiding them towards completing the research.

While selecting the professor for the research activities, the amount of stipend given and tuition fee reduction schemes offered by the professor must be known to the users based on the past experiences. Not all professors have funding to do research activities as the university decides who to fund. And there should be a clear understanding given to the students as their survival while being a doctoral student is hard without a good stipend. Both the knowledge acquired and stipend given as to be focused while selecting the professor. Both these factors play an important role to ensure the successful completion of the research.

There was unplanned meeting between Benjamin and his senior in the bus while travelling back home after college. They got to discuss about their difficulties while searching for the professor and as there are few doctoral students in every college there is no specific focus given on their difficulties. Thus, a need for the new system to solve these issues arises.

Benjamin and his current peers hope they are the last batch facing these difficulties and a new system will bring about a change for the upcoming doctoral students in their concerned field in the future. Every differentiated student of the college should be kept in mind while making the system, which will involve a vast perspective which in turn will help many doctoral students in US.

## **SHRADDA DUBEY**

Shraddha Dubey is a commerce student who is studying in SRM college of Science and Commerce. She is in her second year and is focusing on getting a job after completing her graduation next year. Even though she is a commerce student, she feels that knowledge of programming would make her resume better and improve her prospects of getting a job. She is planning to pursue an online java certification course from NJIT. She prefers the courses that are provided at the night time as per her time zone as her day is split between her college and tutoring high school students which will help her to fund her course at NJIT.

Shraddha doesn't have a lot of free time to search for courses and good professors but whenever she gets time she searches for professor as she doesn't want to waste money by choosing a wrong professor. She even enquired about Java course at NJIT from Seema who is her cousin and works in New York but even Seema couldn't give her enough information; all Seema said was NJIT is a reputed university and provides good quality of education, but Shraddha was not satisfied by this piece of information and wished to have a reliable platform where she can find the genuine ratings for java course. She is searching for a professor whom she can contact multiple times and someone who will help her with her doubts because she has zero prior knowledge about any programming language.

She even searched on multiple US sites such as Rate My Professor and Rate My Teacher but was unable to find a reliable platform. She wished that there would have been an official college website where only NJIT students or students who have taken class under that professors would have rated the professors and she would be able to search professor for a particular online course.

## **STUART WILLIAMS**

Stuart Williams is Assistant Director of graduate studies in New Jersey Institute of technology. He is working in NJIT from past 4 years. Stuart has completed his management studies. Stuart is fan of Knicks and loves to spend his spare time watching matches or with family. He believes in work life balance and even if he is caught up with work, he takes time from his work to have some leisure time. Stuart also has interest in latest trends in technologies and in automation.

Stuart is very particular about time and likes when things are organized. After spending weekend with family and watching Knicks game, Stuart returned to work. On entering his cabin, he saw 4-5 new files on his table. Once he logged into the system, he realized that there were many unread mails. Going through the mails he realized that he needs to refer old records. To search those records, he needs to find the files which would be a time-consuming process. Upon finding records, he checked for upcoming meetings. There was a meeting scheduled for later that day to discuss about tenure for professor Jacobs. Stuart had to look up for all the previous records of professor Jacobs. He even viewed Professor Jacob ratings on ratemyprofessor.com where he found ratings to be good, but comments were not justifying the ratings. While going through this time-consuming process he decides to put forth this problem in upcoming meet.

Stuart being fascinated by artificial intelligence and automation, he felt automation will help in solving this problem. He would like a system that will provide him with all previous records at one place with genuine data.

# **ACTIVITY SCENARIO**

## **DR. JACOB WILKINS-BEST CASE SCENARIO**

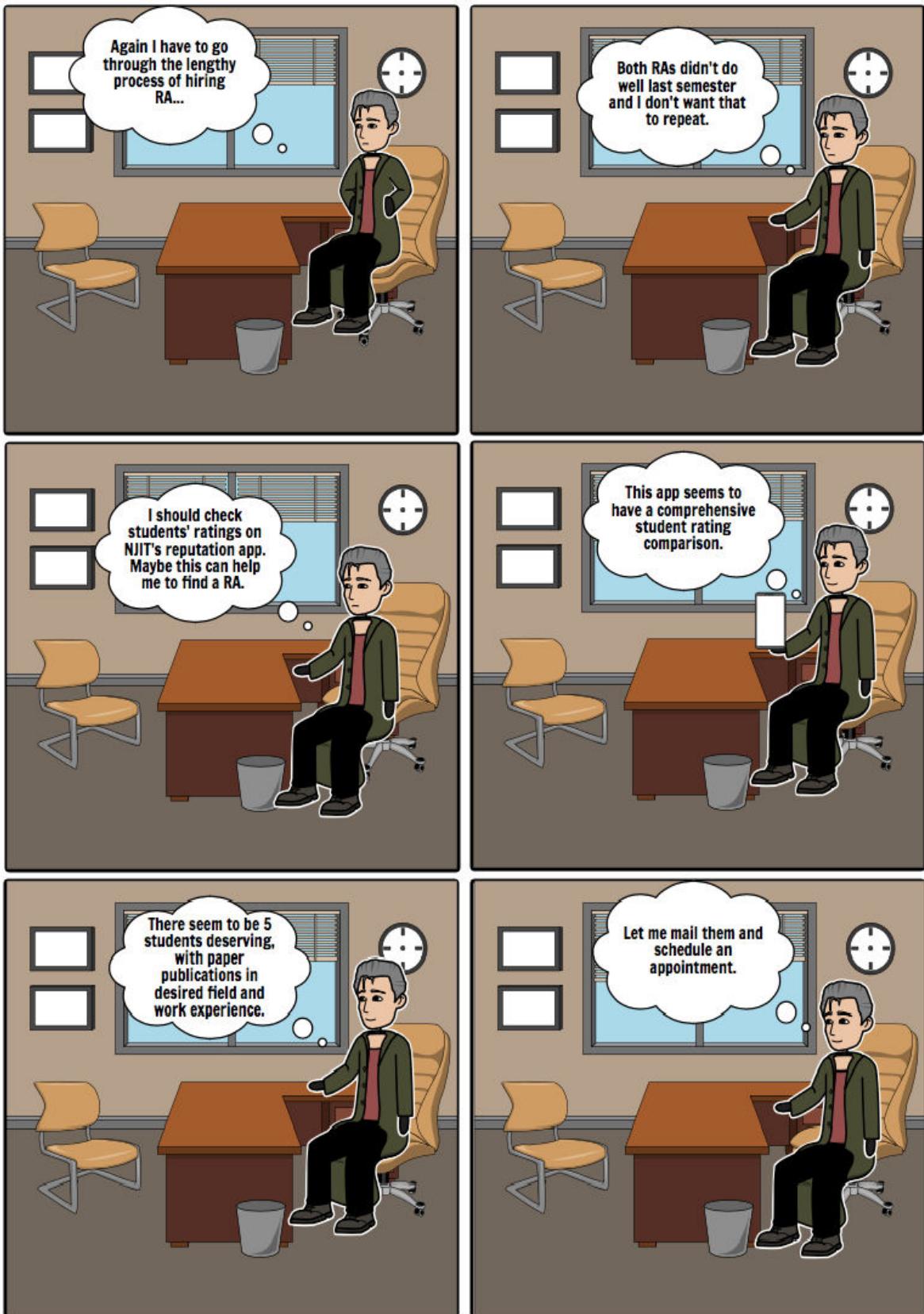
It was a cold, windy Thursday evening at NJIT and Dr. Wilkins was in his office waiting to teach a class at Kupfrian hall. As an experienced professor with lots of research grant, he had a lot of research projects in hand. He had to leave for class in 20 minutes when he got a mail from one of his Research Assistant with the documentation of his current project work on social cognition. Dr. Wilkins went through it and realized the poor standards of the RA in the project. It seemed to be a document with no thorough homework and research. The work did not even incorporate details discussed during the research meet ups, which meant that the RA did not have good listening and creative skills. A standardized interview process was used by Dr. Wilkins to select his RAs. As the interviews were short and often based on what the candidates know, sometimes the candidates didn't turn out to be what he expected. For instance, one of the candidates was very good at documentation but wasn't good with analysis and research.

Dr. Wilkins was fed up with his current interview method to choose RAs and loaded the latest reputation/ rating app to find RAs for the upcoming semester. He felt that the application was very useful as it gave a head to head comparison of potential candidates on a single page; based on the attributes the professor requires to see in his RA/TA like Listening skills and the need for dedication in work. He thinks that for selecting an RA/TA these qualities are essential because of his previous bad experiences with this. He personally believes that a person who lacks listening skills would hardly be able to apply the concepts into the research.

The new NJIT based web application first required a UCID which is a primary key and Password for login which authenticated the system. As soon as he logged in, he was given an option to view Classes after which a list of all the classes taken by him was listed. He now selected the subject social cognition under which he was currently researching and requires a RA from that class so that he feels they will have good subject knowledge. This listed all the students who have taken this specific class under this professor and their ratings from other students, their characteristic details, personal and professional background. He went through all the profiles and was surprised to see the amount of detail provided by the app. The app was able to provide comprehensive solution to his queries he had while selecting the RAs. He can add certain students he likes from the list to add to

compare list which helps the professor to select the student through side by side comparison. Through this feature, he was able to compare multiple RAs side by side and visually evaluate different profiles and decide the best person to choose as his next RA. This application provided a one stop solution to all his problems and was able to select the right student by knowing more details about the students through ratings from other class mates and team mates. The aggregate of this can be viewed as a progression graph which consists of yearly ratings that the professor can refer to and make a comparison of the progress. Also the reviews are sorted in a chronological order. All these comprehensive features makes him feel that this application is reliable and useful for all end users; both students and professors.

## STORYBOARD



## **BENJAMIN DAVID**

## **WORST CASE SCENARIO**

Benjamin David is a Phd student who was sitting in the library and was searching for the professor to work with for his research in IoT. After reading multiple research papers and books on IoT he realizes that it is a very vast and difficult topic, therefore, he needs a professor with profound knowledge about this topic. In addition to the knowledge, he was also concerned about the stipend given, research history and experience of the professor. Moreover, Benjamin knows that the topic is new for him and difficult too so he might need to meet the professor frequently. This demands high availability of professor so for Benjamin availability of professor was a major concern for him.

Benjamin started his search for the professor who has profound knowledge about IoT. Using rating and review mobile application he found three professors with the skillsets he was looking for. Benjamin viewed the ratings about the stipend given, research opportunity, research history, experience, knowledge, punctuality, grading and industrial exposure. But he focused on stipend, research history, experience, knowledge and availability of professor. Benjamin even viewed their LinkedIn profile and found that multiple people have endorsed them for IoT. After comparing all the three professors Benjamin found that Prof. Morgan has the highest availability rating, so he decides to work with him.

But when Benjamin starts working with Prof. Morgan, he realizes that Prof. Morgan is not available most of the time because he is busy with his lectures and other research work. So Benjamin feels that the ratings provided for availability of Prof. Morgan on rating and review mobile app were not updated regularly as they involve the ratings of previous years. Initially Prof. Morgan used to conduct only two lectures but now he is conducting five lectures per week for this semester so his availability was low but this is not updated on the mobile app.

# INFORMATION SCENARIO

## A. Home page

1. Find a professor
  2. Find professor
  3. Log In
1. Find a professor
    - 1.1 Search by Department and Search by course
      - 1.1.1 Directory Hierarchy
      - 1.1.2 Names
      - 1.1.3 Back Button
      - 1.1.4 Overall Rating
      - 1.1.5 Number of Ratings
      - 1.1.6 Add to compare
      - 1.1.7 Photo
      - 1.1.8 Compare Button
        - 1.1.8.1 Back Button
        - 1.1.8.2 Filter
        - 1.1.8.3 Names
        - 1.1.8.4 Link to Professor bio
          - 1.1.8.4.1 Name
          - 1.1.8.4.2 Bio
          - 1.1.8.4.3 Publications
          - 1.1.8.4.4 Honors and awards
          - 1.1.8.4.5 Additional information
          - 1.1.8.4.6 Progress graph
        - 1.1.8.5 List of attributes
          - 1.1.8.5.1 Experience
          - 1.1.8.5.2 Stipends

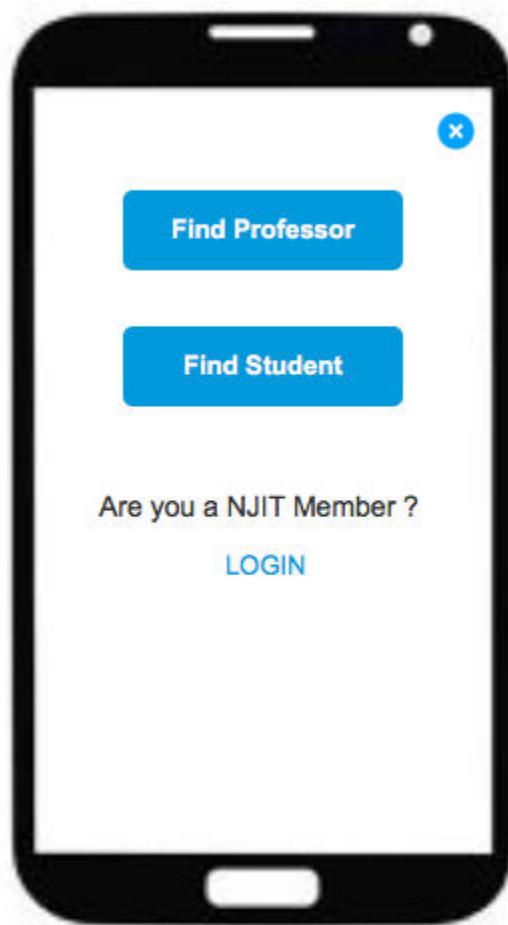
- 1.1.8.5.3 Availability
  - 1.1.8.5.4 Knowledge
  - 1.1.8.5.5 Research opportunities
  - 1.1.8.5.6 Grading
  - 1.1.8.5.7 Punctuality
  - 1.1.8.6 Review
  - 1.1.8.7 Number of Ratings
- 1.2 Search by Name
  - 1.3 Submit Button
- 2. Find a student
    - 2.1 s
    - 2.2
- 3. Log In
    - 3.1 Back to Home page
    - 3.2 UCID
    - 3.3 Password
    - 3.4 Login
      - 3.4.1 Welcome Note
      - 3.4.2 Find Professor
      - 3.4.3 Rate Professor
      - 3.4.4 Find Student
        - 3.4.4.1 Back
        - 3.4.4.2 Enrolled Subject
          - 3.4.4.2.1 Subject Name
          - 3.4.4.2.2 Professor Name
          - 3.4.4.2.3 Participants
            - 3.4.4.2.3.1 Participants Name
            - 3.4.4.2.3.1.1 List of attributes
              - 3.4.4.2.3.1.1.1 Team Player

- 3.4.4.2.3.1.1.2 Responsibility
  - 3.4.4.2.3.1.1.3 Skill Set
  - 3.4.4.2.3.1.1.4 Knowledge
  - 3.4.4.2.3.1.1.5 Communication Skills
  - 3.4.4.2.3.1.1.6 Attitude
  - 3.4.4.2.3.1.2 Sort By
    - 3.4.4.2.3.1.2.1 Latest
    - 3.4.4.2.3.1.2.2 Older
    - 3.4.4.2.3.1.2.3 Highest Rating and Recent
    - 3.4.4.2.3.1.2.4 Lowest Rating and Recent
  - 3.4.4.2.3.1.3 User Comments
    - 3.4.4.2.3.1.3.1 Subject Name
    - 3.4.4.2.3.1.3.2 Personalized Comments
  - 3.4.4.2.3.1.4 Like & Dislike
  - 3.4.4.2.3.1.5 Date
  - 3.4.4.2.3.2 Back
  - 3.4.4.2.4 Back
- 3.4.5 Rate Student
- 3.4.5.1 Back
  - 3.4.5.2 Note
  - 3.4.5.3 Subjects Taken
    - 3.4.5.3.1 Subject Name
    - 3.4.5.3.2 Professor Name
    - 3.4.5.3.3 Note
    - 3.4.5.3.4 Rate a Teammate
      - 3.4.5.3.4.1 Back
      - 3.4.5.3.4.2 Team Members
        - 3.4.5.3.4.2.1 Back
        - 3.4.5.3.4.2.2 List of Attributes

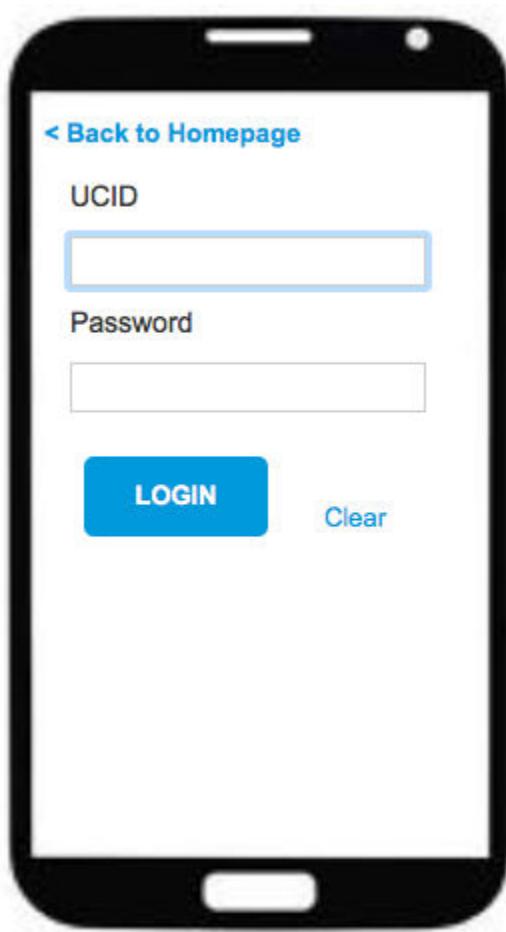
- 3.4.5.3.4.2.2.1 Team Player
  - 3.4.5.3.4.2.2.2 Responsibility
  - 3.4.5.3.4.2.2.3 Skill Set
  - 3.4.5.3.4.2.2.4 Knowledge
  - 3.4.5.3.4.2.2.5 Communication skills
  - 3.4.5.3.4.2.2.6 Attitude
  - 3.4.5.3.4.2.3 Remarks
  - 3.4.5.3.4.2.4 Submit
  - 3.4.5.3.5 Rate a Classmate
    - 3.4.5.3.5.1 Back
    - 3.4.5.3.5.2 Member Names
      - 3.4.5.3.5.2.1 Back
      - 3.4.5.3.5.2.2 List of Attributes
      - 3.4.5.3.5.2.3 Remarks
      - 3.4.5.3.5.2.4 Submit
  - 3.4.6 Rating about you
  - 3.4.7 Logout
- 3.5 Clear

# KEYPATH SCENARIO

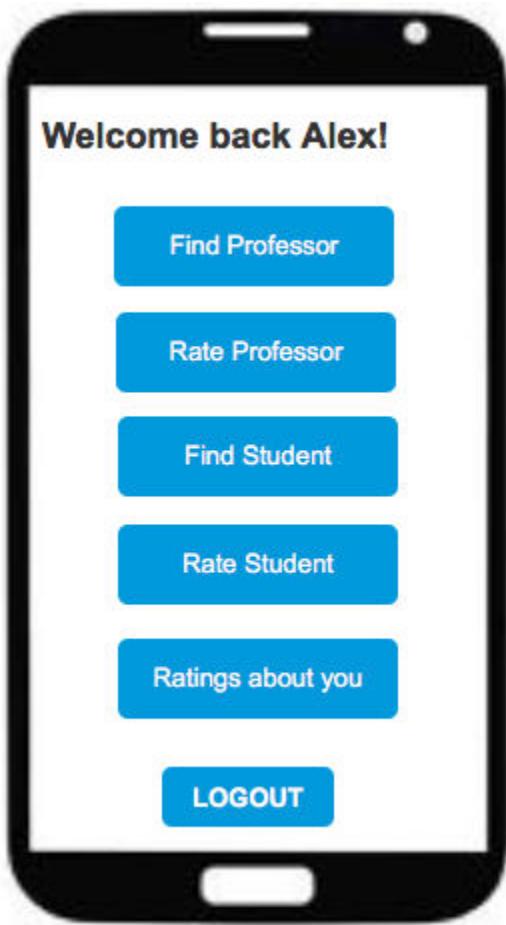
## A STUDENT RATING ANOTHER STUDENT



As a student opens the RATING APP, he first lands on the page which offers the options to **Find Professor**, **Find Student** and **Login**. Being an NJIT student, the person can choose to **LOGIN**.



The student enters one's **UCID**, **password** and clicks **LOGIN**.

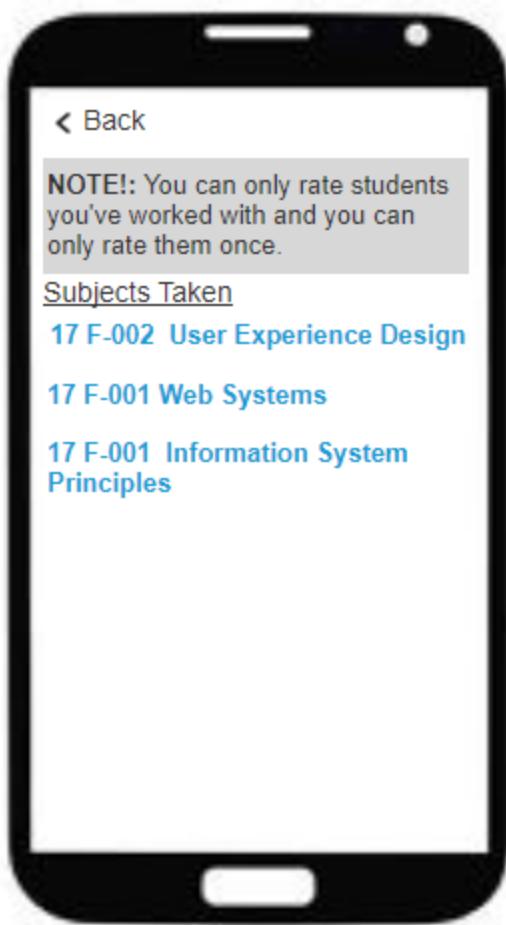


After the student logins, in addition to Find Professor, Find Student on the first screen, the student has the option to **Rate Professor**, **Rate Student** and can **view one's own rating**.

As the student wishes to rate a fellow student, he/ she clicks on the **RATE STUDENT** option.

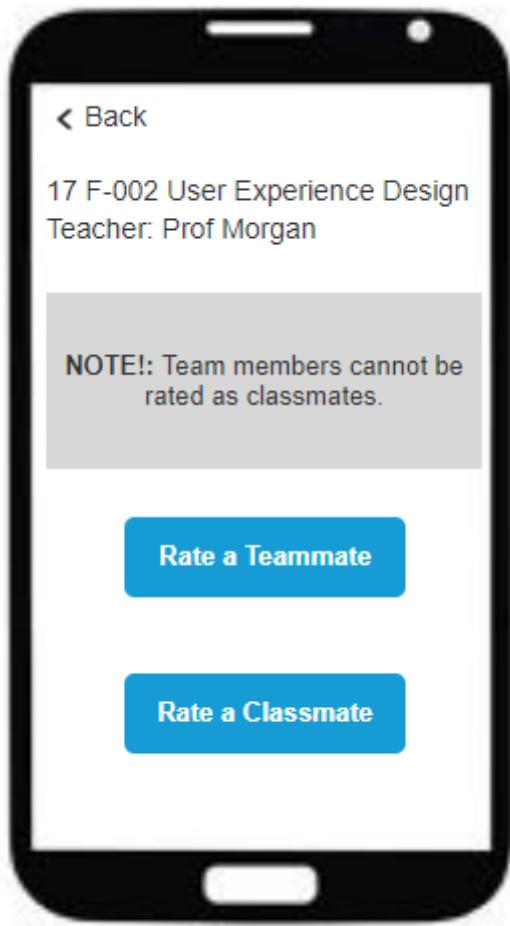
Few courses have students working in teams and other courses have students working individually. Both of which is depicted in the following scenarios, UXD course dealing with students in teams and students working individually in web systems.

## SCENARIO 1



After the student clicks the rate student option, he views the screen which contains the courses which he is registered in the current semester.

The student clicks on the course **USER EXPERIENCE DESIGN**.



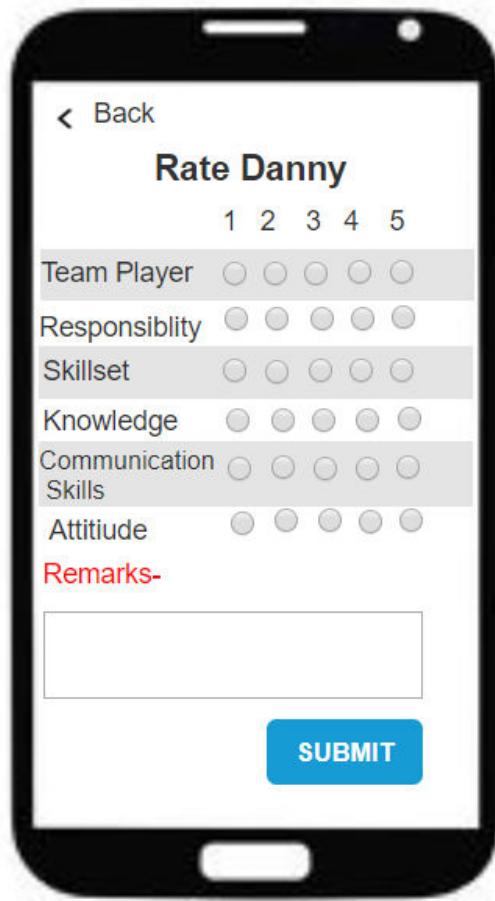
Upon selecting UXD, the student is presented with 2 rating options, namely, RATE A TEAMMATE and RATE A CLASSMATE.

As the course User experience design consists of students working in teams, the student chooses the **RATE A TEAMMATE** option.



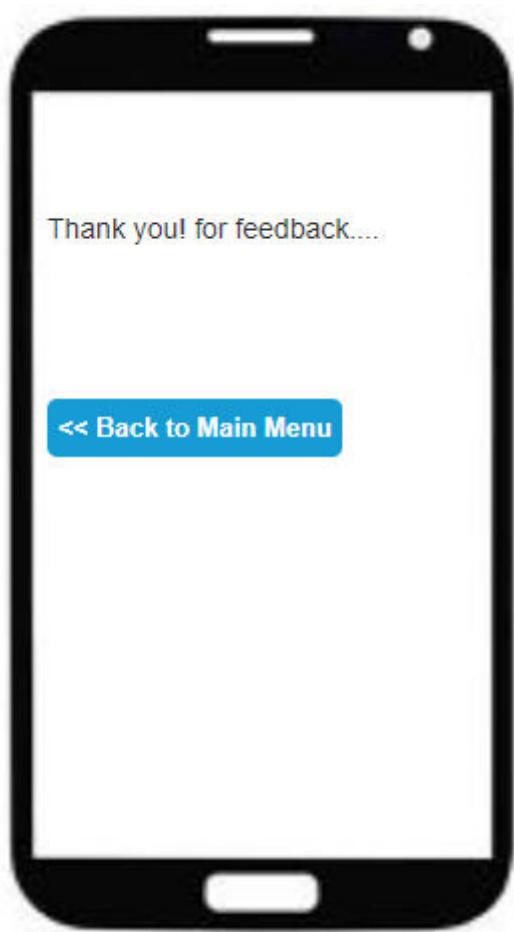
On choosing the **RATE A TEAMMATE** option, he is shown the list of team members for the UXD course.

He proceeds by choosing **Danny** to rate him.



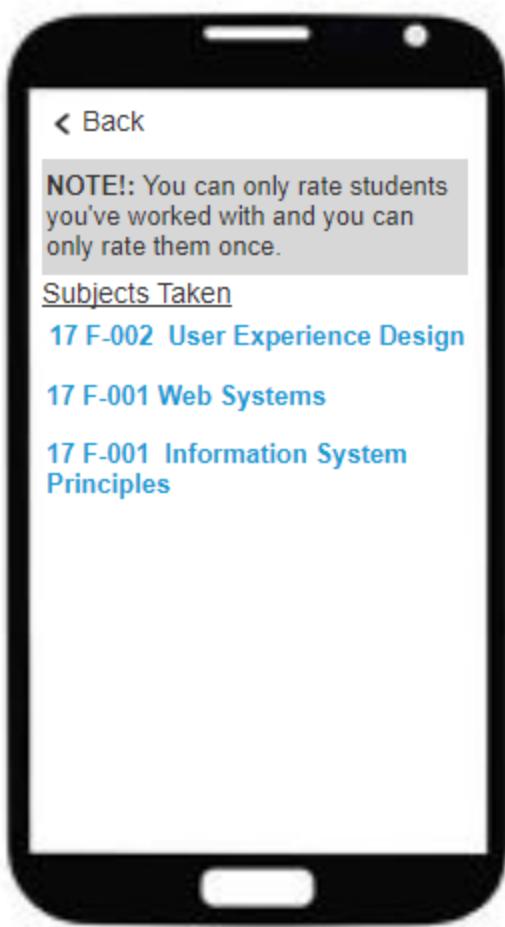
The student finds **six attributes** to rate teammate, namely, team player, responsibility, skill set, knowledge, communication skills and attitude. Also, a **remarks** column is provided to give reviews.

After rating and adding remarks, the student clicks on **SUBMIT**.

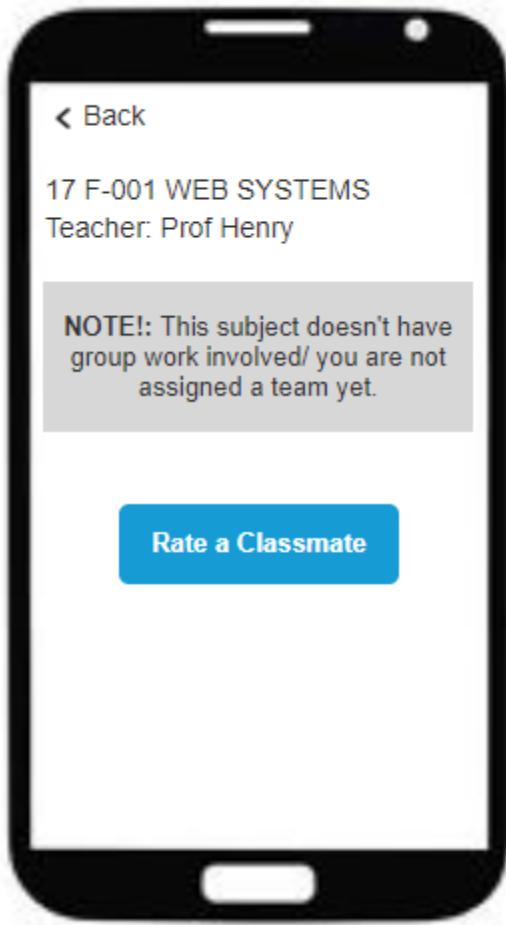


After submitting, the student is greeted with a message that denotes the end of the rating process.

## SCENARIO 2

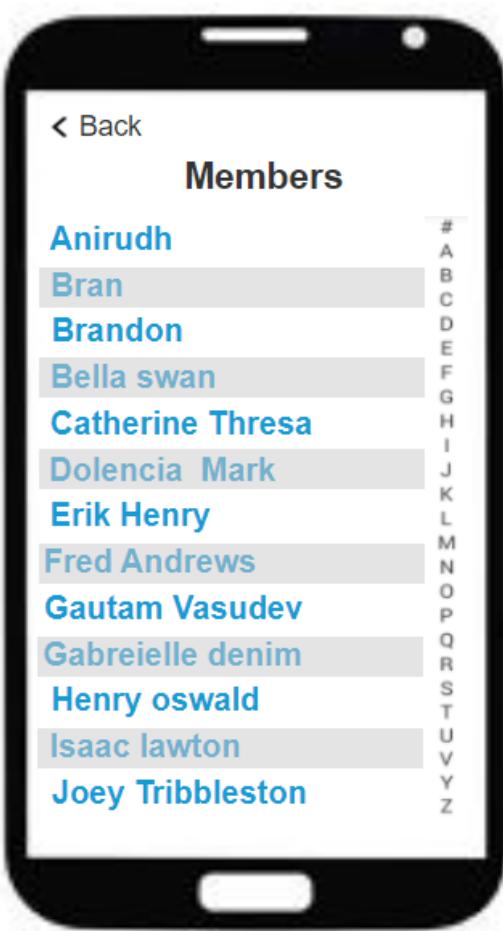


Now the student clicks on the course **WEB SYSTEMS**.



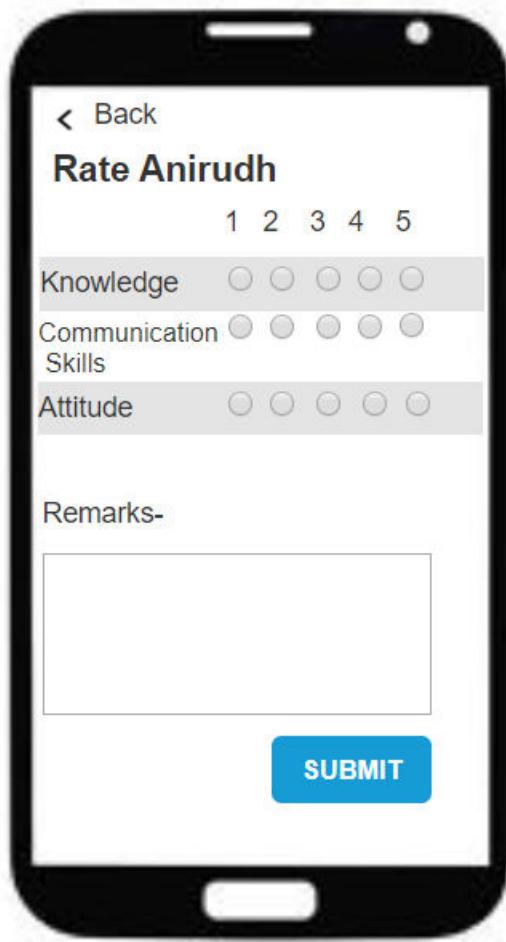
Upon selecting WEB SYSTEMS,

As the course consists of students working individually, the student only has the option to **RATE A CLASSMATE**.



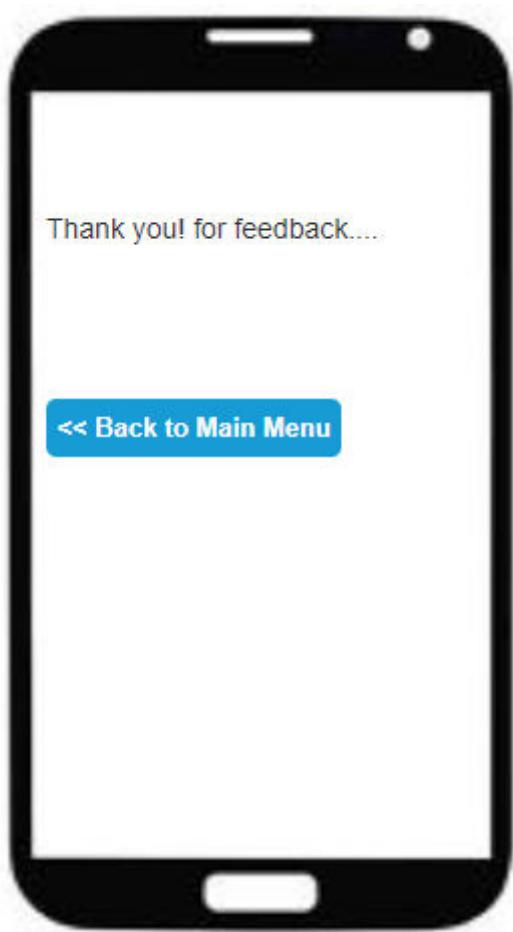
Upon entering the RATE A CLASSMATE option, the student views a list of all the fellow students in the web systems course.

He proceeds by choosing **Anirudh** to rate him.



The student finds **three attributes** to rate teammate, namely, knowledge, communication skills and attitude. Also, a **remarks** column is provided to give reviews.

After rating and adding remarks, the student clicks on **SUBMIT**.



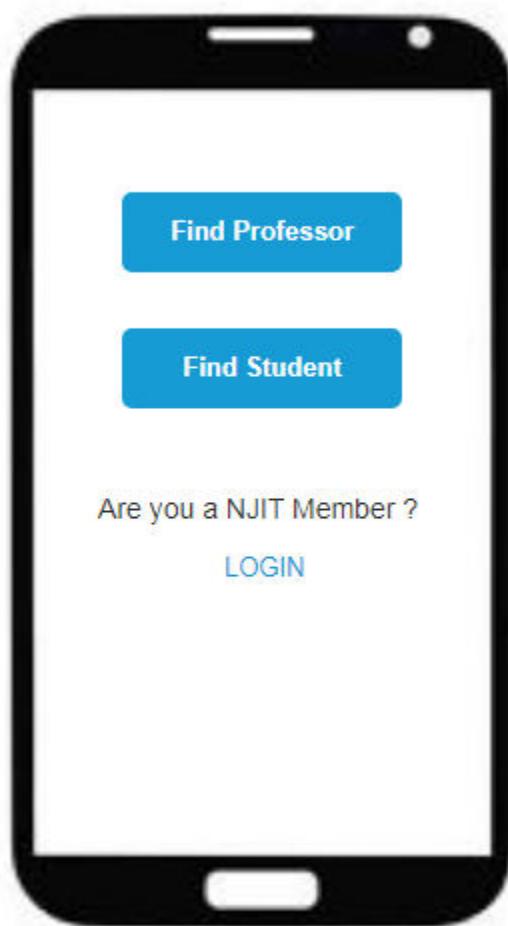
After submitting, the student is greeted with a message that denotes the end of the rating process.

## BENJAMIN DAVID

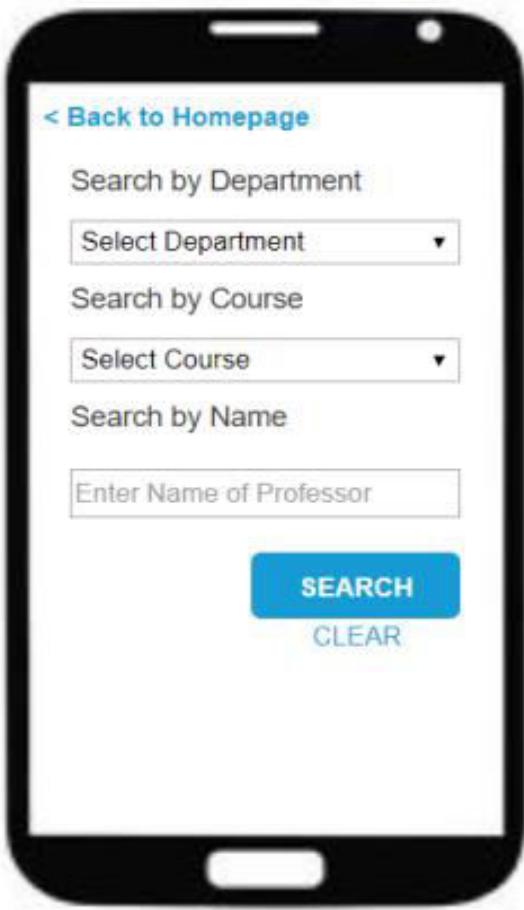
### BENJAMIN DAVID, A PHD CANDIDATE WANTS TO FIND A PROFESSOR TO WORK WITH HIM ON HIS THESIS.

As Benjamin David is working on a complicated IOT project, He wants to work with a professor who has the following main attributes:

1. Subject knowledge.
2. Must be available to discuss about the thesis.
3. Industrial Exposure.
4. Research grants.



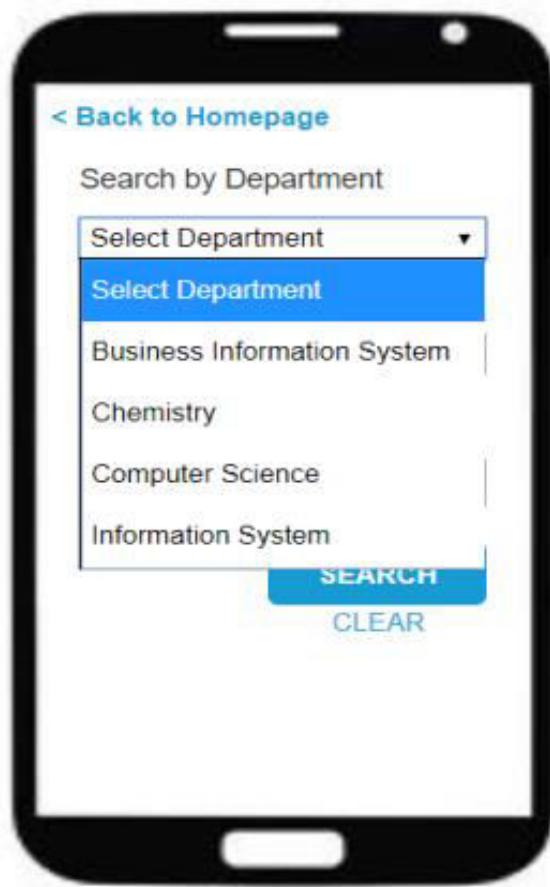
He did not want to login to the app because he wasn't connected to a secure Wi-Fi connection. He clicked on the **FIND PROFESSOR** button.



After clicking **FIND PROFESSOR** button, the search page opened. He saw that there were 2 methods to search:

1. By selecting department name and course name.
2. By entering the name of the professor.

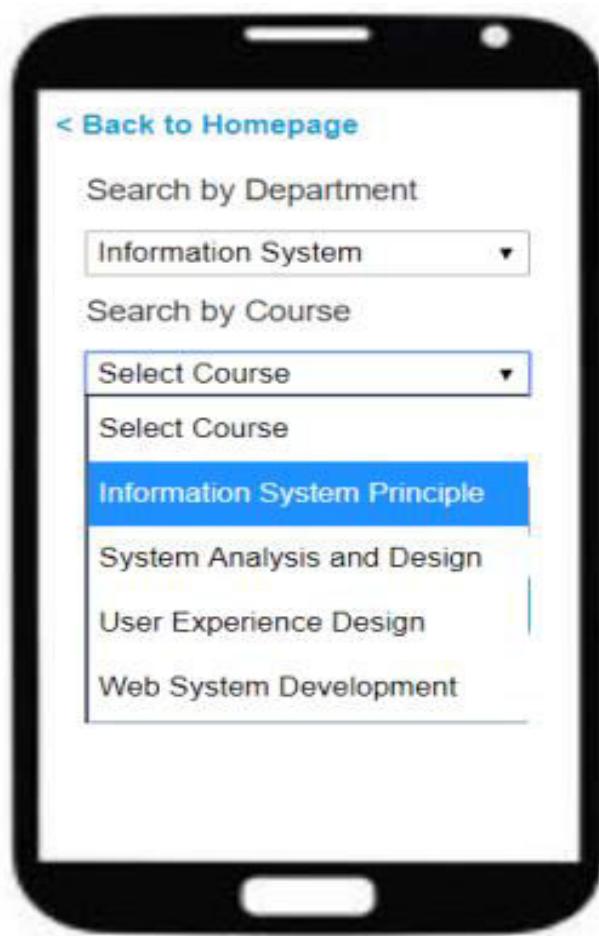
He decides to use method 1 as he is not familiar with professor names.



When he clicked the **SELECT DEPARTMENT** drop-down box, he saw the following options:

1. Business information system.
2. Chemistry.
3. Computer Science.
4. Information Systems.

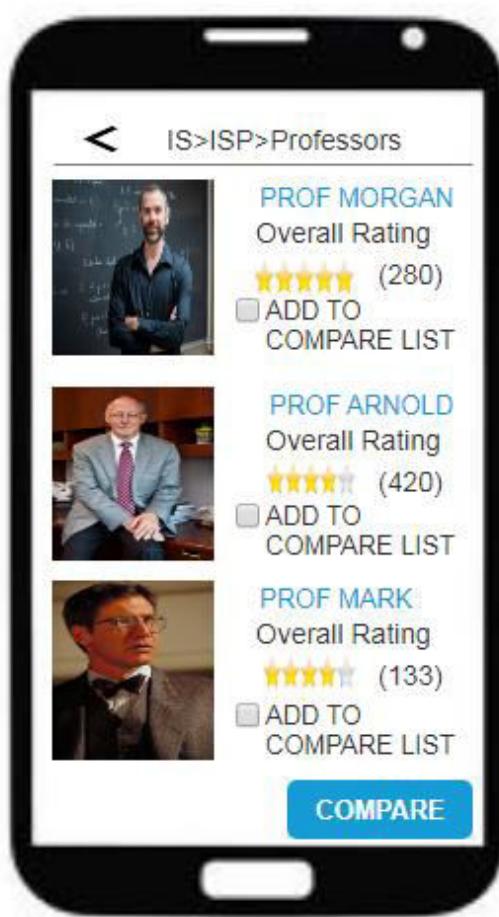
He selected **INFORMATION SYSTEMS** option.



When he clicked the **SELECT COURSE** drop-down box, He saw the following subjects:

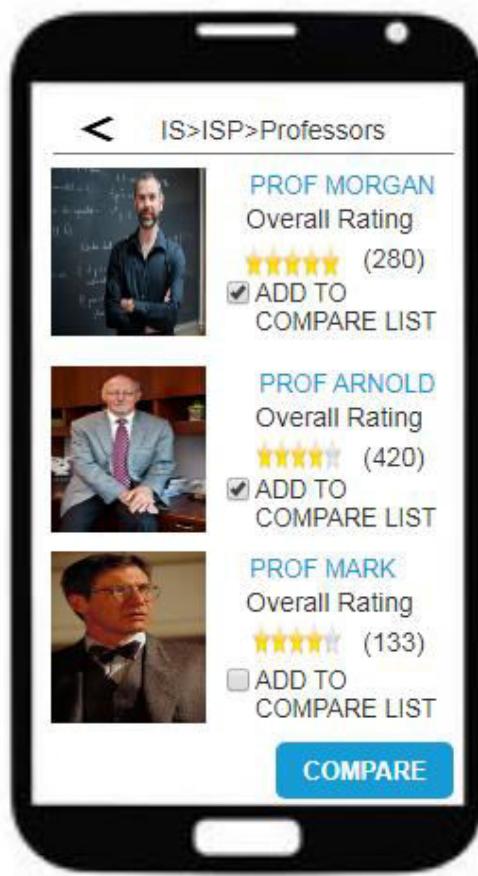
1. Information System Principles.
2. Systems Analysis and Design.
3. User Experience Design.
4. Web Systems Development.

He selected the **INFORMATION SYSTEMS PRINCIPLES** option and clicked SEARCH button.



A list of professors along with the following details was provided:

1. A photo of the professor.
2. Name.
3. Star rating (out of 5).
4. **Add to compare list** option.

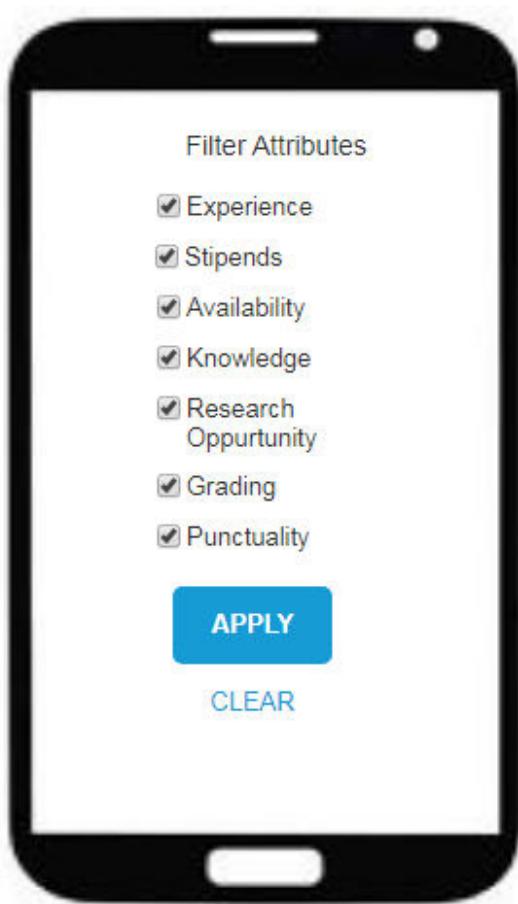


He saw that Professor Morgan had 280 reviews and had a perfect 5/5 star rating. So, he added him to the compare list.

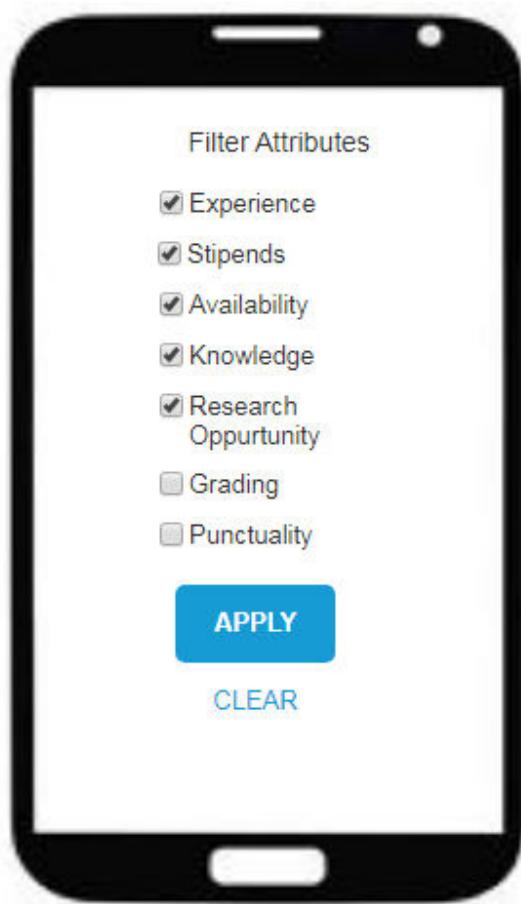
On seeing Professor Arnold's and Professor Mark's details, He decides to add Professor Arnold to the compare list as he has 420 ratings, almost twice the amount of what Professor Mark has and clicks on **COMPARE** button.



A list of all the key attributes about the 2 professors was displayed. He was clearly able to compare the characteristics of the professors.  
But, as he was particularly looking for a few key aspects, He decided to filter some of them off by clicking the **FILTER** button.



He saw a list of all the attributes.



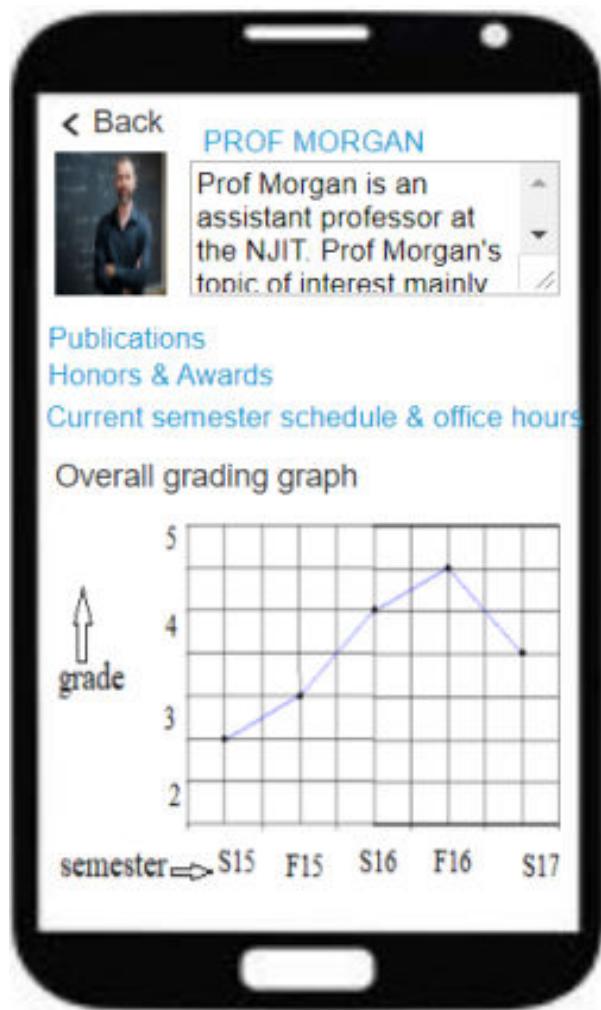
He decided to uncheck grading and punctuality as they were some of the attributes he didn't care about.

After un-checking them, He clicked the **APPLY** button.



A new screen displayed with all the attributes he cared about. He saw that professor Morgan had a good availability rating and since he needed someone who can get involved into the work as much as possible, he decided to go with Professor Morgan.

He clicked on Professor Morgan's **PROFILE LINK**.



A new screen with more information about Professor Morgan loaded. The graph is a timeline (rating VS time).

The image shows two smartphones side-by-side. The left phone displays a comparison between 'PROF MORGAN' and 'PROF ARNOLD'. It lists various metrics: Experience (5 years vs 10 years), Stripends (3.5/5.0 vs 4.0/5.0), Availability (4.0/5.0 vs 3.5/5.0), Knowledge (4.0/5.0 vs 4.0/5.0), Research Opportunity (2.0/5.0 vs 2.0/5.0), Grading (4.0/5.0 vs 4.0/5.0), and Punctuality (4.5/5.0 vs 5.0/5.0). Below these are links to 'Reviews (280)' for Prof. Morgan and 'Reviews (420)' for Prof. Arnold. The right phone shows a list of student reviews. The first review is by 'User7865' (Subject IS 601) posted on 11/30/2016, rating 'Easy grader' with 10 likes and 4 dislikes. The second review is by 'User6583' (Subject MIS 645) posted on 12/02/2016, rating 'excellent in teaching.' with 0 likes and 4 dislikes.

	PROF MORGAN	PROF ARNOLD
Experience	5 years	10 years
Stripends	3.5/5.0	4.0/5.0
Availability	4.0/5.0	3.5/5.0
Knowledge	4.0/5.0	4.0/5.0
Research Opportunity	2.0/5.0	2.0/5.0
Grading	4.0/5.0	4.0/5.0
Punctuality	4.5/5.0	5.0/5.0

[Reviews \(280\)](#) [Reviews \(420\)](#)

< Back

Sort By- Latest

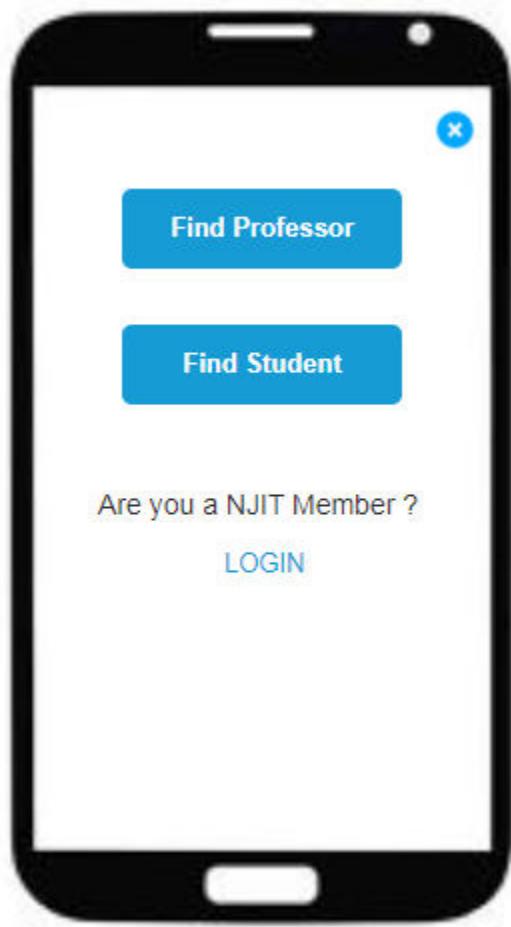
Subject- All

User7865 11/30/2016  
Subject IS 601  
Easy grader  
LIKE 10 DISLIKE 4

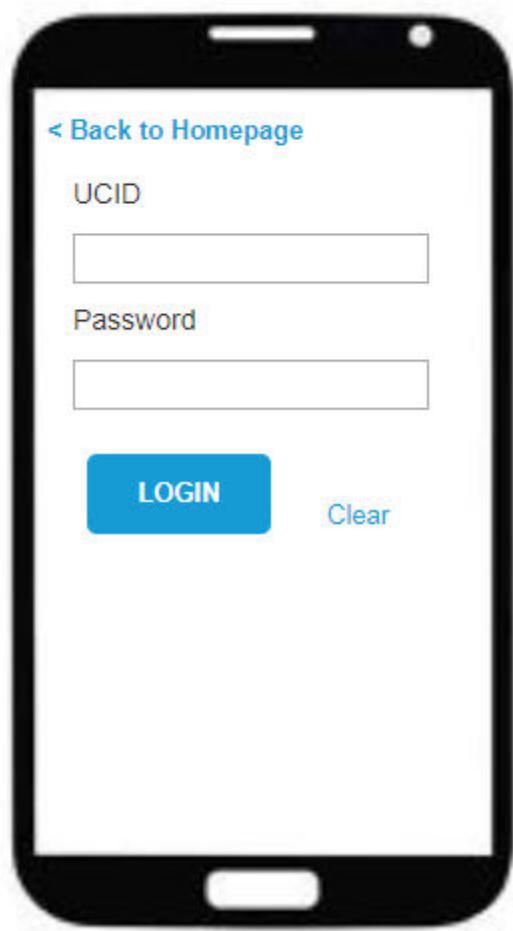
User6583 12/02/2016  
Subject MIS 645  
excellent in teaching.  
LIKE 0 DISLIKE 4

As he clicks on the reviews of Prof. Morgan, he is able to view the students have posted.

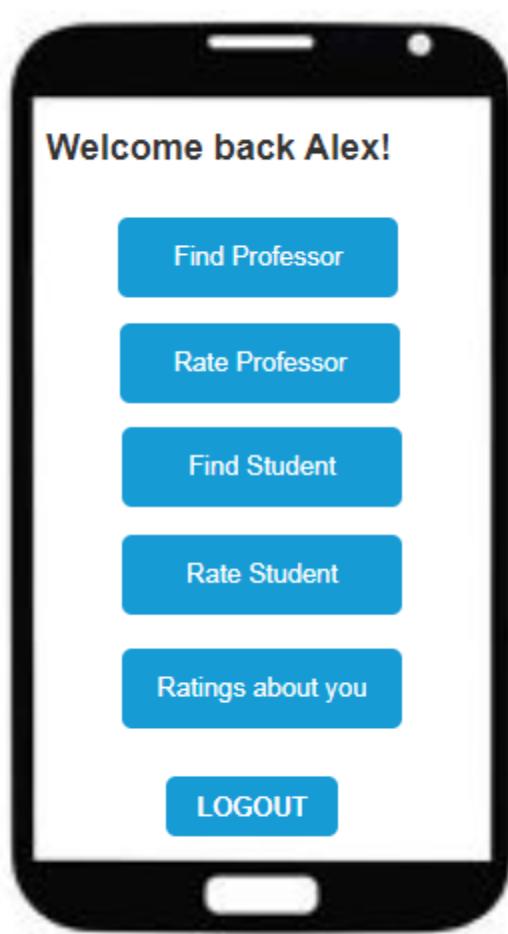
## STUDENT FINDING ANOTHER STUDENT



A student who wants find a teammate, on opening the NJIT rating app clicks on **LOGIN**.



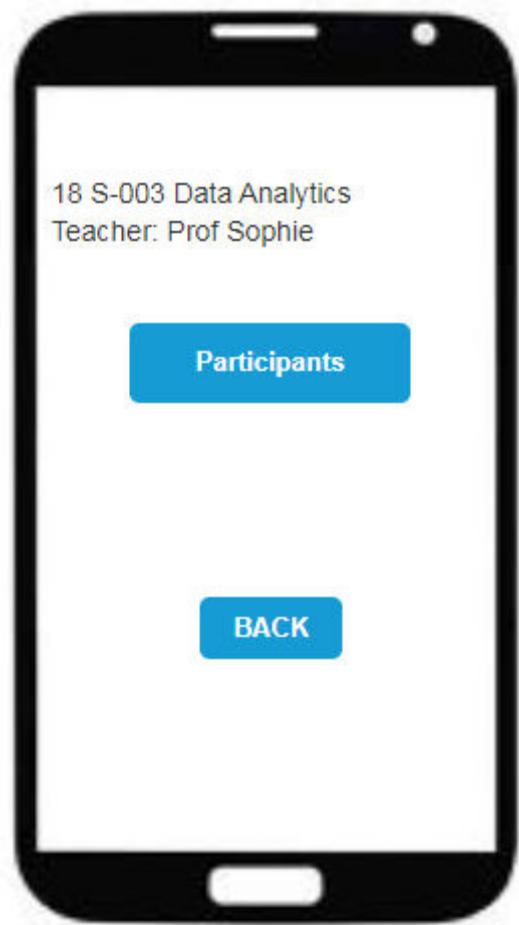
The student enters UCID and password as login credentials and logins in.



As the student wants to find a teammate, the student clicks on **Find Student** option.



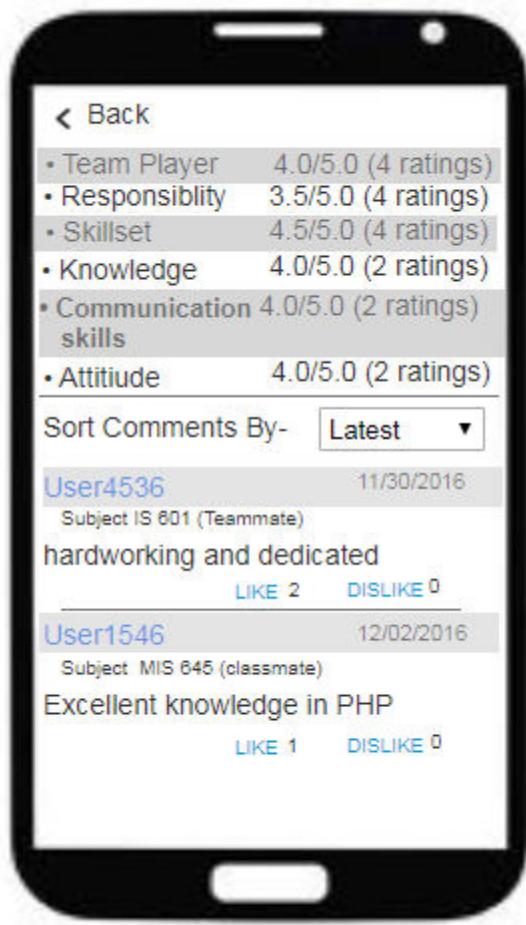
Select the desired subject from the list of enrolled subjects.



The student selects the **participants** option.



The student clicks on **Jamie**'s profile.



Jamie's profile is displayed.

# NJIT MOBILE RATING APPLICATION

AXURE PROTOTYPE LINK: <https://k2fdii.axshare.com>

## ACCESS DIRECTIONS

### Finding a student

1. Click ‘Login’ on homepage
2. Enter ‘UCID’ and ‘Password’
3. Click ‘Login’
4. Click ‘Find Student’
5. Select a subject in which you have newly enrolled ’18 S-003 Data Analytics’
6. Click ‘Participants’
7. Click ‘Jamie’

### Finding a professor

1. Click ‘Find Professor’ on homepage.
2. Select department ‘Information System’
3. Select course ‘Information System Principles’
4. Click ‘Search’
5. Add Prof. Morgan and Prof. Arnold to compare list.
6. Click ‘Compare’
7. Click on ‘Filter icon’
8. Unselect Grading and Punctuality
9. Click ‘Apply’
10. Click ‘Reviews’ of Prof. Morgan

### Rating a teammate

1. Click ‘Login’ on homepage
2. Enter ‘UCID’ and ‘Password’
3. Click ‘Login’
4. Click ‘Rate Student’
5. Click ‘F-002 User Experience Design’
6. Click ‘Rate a Teammate’
7. Click ‘Danny’
8. Give ratings
9. Click ‘Submit’

## **Rating a classmate of the course which have teams**

1. Click 'Login' on homepage
2. Enter 'UCID' and 'Password'
3. Click 'Login'
4. Click 'Rate Student'
5. Click 'F-002 User Experience Design'
6. Click 'Rate a Classmate'
7. Select 'Arya'
8. Give ratings
9. Click 'Submit'

## **Rating a classmate of the course which doesn't have teams**

1. Click 'Login' on homepage
2. Enter 'UCID' and 'Password'
3. Click 'Login'
4. Click 'Rate Student'
5. Click 'F-001 Web Systems'
6. Click 'Rate a Classmate'
7. Select 'Anirudh'
8. Give ratings
9. Click 'Submit'