

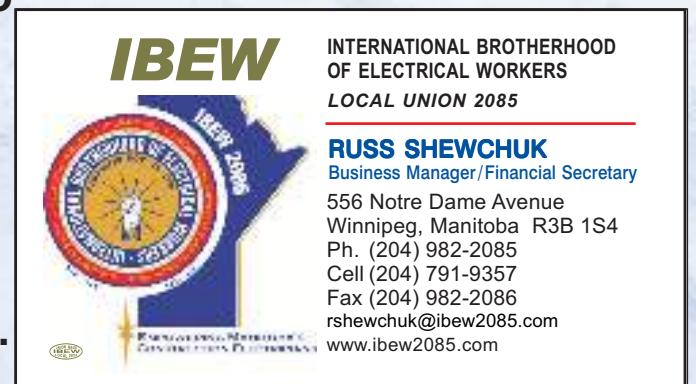
IBEW CODE OF EXCELLENCE

DEMONSTRATE TO OUR CUSTOMERS THAT IBEW MEMBERS:

- **Perform the highest quality and quantity of work**
- **Utilize their skills and abilities to the maximum**
- **Exercise safe and productive work practices**



The Code of Excellence is not only about an IBEW job built right the first time, on schedule and under budget; it is also about pride in IBEW membership and craftsmanship and leaving a lasting impression of quality workmanship with the customer... thus, prompting him to again employ the IBEW on future projects. The Code of Excellence program is also a means to build and project positive attitudes about who we are and the work we do ... on and off the job.



Come to work on time, fit for duty and ready to work.

Obey recognized customer and employer work rules.

Demonstrate zero tolerance for alcohol and substance abuse.

Exercise proper safety, health and sanitation practices.

Own up to “8 x 8” and be on the job unless otherwise allowed or authorized to leave.

Follow safe, reasonable and legitimate management directives.

Encourage respect for the customer's rights and property, as well as for others on the job.

eXercise the skills and abilities of the trade.

Care for tools and equipment provided by the employer.

Eliminate waste and other forms of property destruction, including graffiti.

Limit lunch and break times to allocated periods; adhere to established start and quit times.

Leave inappropriate behaviour to those of lesser knowledge.

Employ the proper tool for the job and maintain personal tool responsibilities.

do **N**ot solicit funds or sell merchandise without the Business Manager's approval.

Curtail idle time or pursuit of personal business during work hours, including cell phone use.

Expel job disruptions and refuse to engage in slowdowns or activities designed to extend the job or create overtime or any other conduct that would cast the IBEW in a bad light.

IBEW “rank and file” members honouring the Code of Excellence program will rightfully have similar expectations of Brothers and Sisters in management / supervision, with these being in the areas of:

- **Management responsibilities to the collective bargaining agreement.**
 - **Total acceptance of supervisory positions and related responsibilities.**
 - **Communication and cooperation with the job Steward.**
 - **Employee encouragement but, if necessary, fair and consistent discipline.**
 - **Job safety, health and sanitation needs or requirements.**
 - **Ample job layout / directions to minimize down time and maximize employee productivity.**
 - **Availability and timely delivery of necessary materials.**
 - **Proper number and type of tools and equipment to ensure job progress.**
 - **Maintenance and upkeep of tools and equipment.**
 - **Storage and protection of employer and employee tools and equipment.**
 - **Employ adequate number of employees to perform efficiently or, conversely, limit number of employees to the work at hand.**
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