Condition: Breathing Stop

First Message:

"Stay calm, don't panic. If someone's breathing has stopped, act quickly. Follow these steps immediately."

Steps for first aid:

- 1. Place your ear near their mouth and nose to check for breath. Look at their chest to see if it rises and falls.
- 2. If they are not breathing, call 911 immediately and begin CPR.
- 3. Perform chest compressions by placing one hand on top of the other in the center of their chest. Press firmly and quickly, about 2 inches deep, at a rate of 100-120 compressions per minute.
- 4. After every 30 compressions, tilt their head back, pinch their nose, and give two rescue breaths into their mouth.
- 5. Continue this cycle of chest compressions and rescue breaths until the person starts breathing again or emergency help arrives.

Condition: Burns

First Message:

"Stay calm. Burns can hurt, but quick action can help reduce the damage. Follow these steps carefully."

- 1. Hold the burned area under cool running water for 10–15 minutes or place a clean, cool, wet cloth on the burn.
- 2. Remove any jewelry or tight items near the burn, but do not remove anything stuck to the skin.
- 3. Cover the burn with a clean, non-stick dressing to protect it.
- 4. Avoid popping blisters, as this increases the risk of infection.
- 5. Seek medical help if the burn is large, deep, or affects the face, hands, feet, or genitals.

Condition: Fracture

First Message:

"Stay calm. Broken bones need care, but don't move the injured area. Follow these steps to help safely."

Steps for first aid:

- 1. Keep the injured person still and avoid moving the fractured limb.
- 2. Use a splint or rigid object to immobilize the injured area. Secure it with a cloth or bandage, ensuring it does not cut off circulation.
- 3. Apply an ice pack wrapped in a cloth to reduce swelling and pain.
- 4. Elevate the injured limb if possible.
- 5. Seek immediate medical help, especially if the bone is protruding, the area is numb, or there is heavy bleeding.

Condition: Sting Bite

First Message:

"Stay calm. Most stings are not dangerous. Follow these steps to reduce pain and swelling."

- 1. Scrape out the stinger gently with a flat object like a credit card. Avoid squeezing it, as this may release more venom.
- 2. Wash the sting area with soap and water to clean it.
- 3. Apply a cold pack wrapped in a cloth to the sting for 10-15 minutes to reduce swelling.
- 4. Take an over-the-counter antihistamine like Benadryl to relieve itching and swelling.
- 5. Seek medical help immediately if the person experiences difficulty breathing, swelling of the face, or dizziness.

Condition: Heart Attack

First Message:

"Stay calm. A heart attack is serious, but acting quickly can save a life. Follow these steps carefully."

Steps for first aid:

- 1. Call 911 immediately and explain the symptoms to emergency services.
- 2. Help the person sit down and lean slightly forward to reduce strain on their heart.
- 3. If they are not allergic, give them a 300mg aspirin to chew slowly, which helps thin the blood.
- 4. Reassure the person and encourage them to stay calm and still while waiting for help.
- 5. If they lose consciousness and stop breathing, begin chest compressions and rescue breaths immediately.

Condition: Drowning

First Message:

"Stay calm. Drowning is an emergency, but following these steps can save a life."

- 1. Carefully remove the person from the water, supporting their head and neck if possible.
- 2. Check if the person is breathing. If they are not breathing, start CPR immediately.
- 3. Tilt their head back to open the airway and check for any obstructions.
- 4. Give two rescue breaths and check if their chest rises. If it doesn't, continue CPR with chest compressions.
- 5. Call 911 even if the person appears to recover, as they may need medical evaluation.

Condition: Snake Bite

First Message:

"Stay calm. A snake bite can be serious, but quick action can save a life. Follow these steps."

Steps for first aid:

- 1. Keep the person calm and still to slow the spread of venom.
- 2. Immobilize the bitten limb and keep it below the level of the heart.
- 3. Do not apply ice, cut the wound, or try to suck out the venom.
- 4. Wash the bite area with soap and water to reduce infection risk.
- 5. Call 911 immediately and provide a description of the snake if possible.

Condition: Scorpion Bite

First Message:

"Stay calm. Most scorpion bites are not life-threatening. Follow these steps to reduce discomfort."

Steps for first aid:

- 1. Wash the bite area with soap and water to clean the wound.
- 2. Apply an ice pack wrapped in a cloth to the sting for 10 minutes to reduce swelling.
- 3. Take over-the-counter pain relievers like ibuprofen to ease pain.
- 4. Watch for signs of difficulty breathing or severe pain, and seek medical help if these symptoms occur.

Condition: Choking

First Message:

"Stay calm. Choking can be life-threatening, but quick action can save the person. Follow these steps."

Steps for first aid:

- 1. Stand to the side and slightly behind the choking person or child (aged older than one year).
- 2. Support their chest with one hand and bend them forward.
- 3. Give five firm blows between their shoulder blades using the heel of your free hand.
- 4. Check if the object has come out and if the person can breathe. If not, perform the Heimlich maneuver.
- 5. For infants, alternate between five back blows and five chest thrusts until the object is expelled.

Condition: Bruises

First Message:

"Stay calm. Bruises are usually not serious. Follow these steps to treat them and reduce swelling."

Steps for first aid:

- 1. Apply an ice pack wrapped in a cloth to the bruised area for 10–15 minutes to reduce swelling.
- 2. Elevate the bruised limb above heart level, if possible.
- 3. Rest the injured area and avoid putting pressure on it.
- 4. Take over-the-counter pain relievers if necessary.
- 5. Seek medical help if the bruise is unusually large, painful, or appears without injury.

Condition: Bleeding

First Message:

"Stay calm. Bleeding can be controlled with quick action. Follow these steps to stop the bleeding."

Steps for first aid:

- 1. Apply firm pressure to the wound with a clean cloth or sterile bandage to stop the bleeding.
- 2. If possible, elevate the injured area above heart level to reduce blood flow to the wound.
- 3. If the blood soaks through the cloth, do not remove it; instead, add another layer on top and continue applying pressure.
- 4. Once the bleeding slows, wrap the wound firmly with a clean bandage to keep it covered.
- 5. Seek medical attention immediately if the bleeding is severe, doesn't stop after 10 minutes of pressure, or if the wound is deep or large.

Condition: High Fever

First Message:

"Stay calm. High fever can often be managed at home. Follow these steps to help reduce it."

- 1. Place a cool, damp cloth on the person's forehead, wrists, and back of the neck to help bring their temperature down.
- 2. Encourage them to drink plenty of water or electrolyte-rich fluids to prevent dehydration.
- 3. Avoid heavy blankets or warm clothing; dress them in light clothing to keep them cool.
- 4. Administer an over-the-counter fever reducer such as acetaminophen (Tylenol) or ibuprofen as directed on the label.
- 5. Seek medical help if the fever exceeds 104°F (40°C), lasts more than 24 hours, or is accompanied by confusion, seizures, or difficulty breathing.

Condition: Nose Bleeding

First Message:

"Stay calm. Nosebleeds are common and usually not serious. Follow these steps to stop the bleeding."

Steps for first aid:

- 1. Sit the person down and have them lean slightly forward to avoid swallowing blood.
- 2. Pinch their nostrils together firmly for 5–10 minutes to help stop the bleeding.
- 3. Place a cold compress or ice pack on the bridge of their nose to reduce blood flow.
- 4. Avoid blowing the nose or bending forward for several hours after the bleeding stops.
- 5. Seek medical help if the bleeding lasts more than 20 minutes or occurs after a head injury.

Condition: Electrical Shocks

First Message:

"Stay calm. Electrical shocks can cause hidden injuries. Follow these steps to help safely."

- 1. Turn off the power source immediately if it is safe to do so. Avoid touching the person if they are still connected to the electrical current.
- 2. Once the power is off, check if the person is breathing and conscious.
- 3. If they are not breathing, start CPR and call 911 immediately.
- 4. Cover any visible burns with a clean, non-stick dressing, but avoid applying ointments or creams.
- 5. Seek medical help, even if the person seems fine, as electrical shocks can cause internal injuries.

Condition: Foreign Object in Eye, Ear, Nose

First Message:

"Stay calm. Foreign objects can often be removed safely. Follow these steps to help."

Steps for first aid:

- 1. For the **eye**, do not rub it. Flush it gently with clean water or saline solution. If the object does not come out, cover the eye with a clean cloth and seek medical help.
- 2. For the ear, tilt the head to the side and try to gently shake the object out. Do not insert anything into the ear.
- 3. For the **nose**, ask the person to breathe through their mouth and gently blow their nose. If the object doesn't come out, avoid using tools and seek professional assistance.

Condition: Poisoning

First Message:

"Stay calm. Poisoning is serious, but quick action can save a life. Follow these steps carefully."

- 1. Identify the type of poison (e.g., chemicals, medications, plants) and how it was ingested, inhaled, or absorbed.
- 2. Call 911 or a poison control center immediately for guidance.
- 3. Do not induce vomiting unless instructed to do so by medical professionals.

- 4. If poison is on the skin or eyes, rinse with clean water for at least 15 minutes.
- 5. Keep the person calm and monitor their breathing and responsiveness while waiting for help.

Condition: Panic Attacks

First Message:

"Stay calm. Panic attacks are not dangerous but can feel overwhelming. Follow these steps to help."

Steps for first aid:

- 1. Encourage the person to take slow, deep breaths. Have them inhale through their nose for 4 seconds, hold for 4 seconds, and exhale through their mouth for 4 seconds.
- 2. Speak reassuringly and remind them that the feelings will pass.
- 3. Help them focus on a single object, like describing its color or shape, to distract their mind.
- 4. Move to a quiet, safe space away from crowds or noise if possible.
- 5. Suggest they seek professional help if panic attacks occur frequently or are disruptive to their daily life.

Condition: Mad Dog Bite

First Message:

"Stay calm. Dog bites can be serious, especially if the dog may have rabies. Follow these steps immediately."

Steps for first aid:

- 1. Wash the wound thoroughly with soap and water for at least 5 minutes to remove saliva and dirt.
- 2. Apply an antiseptic or disinfectant to the wound to reduce the risk of infection.
- 3. Cover the wound with a clean dressing or bandage.
- 4. Seek medical help immediately for rabies vaccination or other treatments.
- 5. Report the bite to local authorities so the dog can be observed for signs of rabies.

Condition: Animal Bites

First Message:

"Stay calm. Animal bites can cause infections but can be managed with quick care. Follow these steps."

Steps for first aid:

- 1. Clean the bite wound with soap and water for at least 5 minutes to remove bacteria.
- 2. Apply pressure with a clean cloth if there is bleeding.
- 3. Use an antiseptic to disinfect the wound and prevent infection.
- 4. Cover the bite with a sterile dressing and seek medical advice for tetanus shots or antibiotics.
- 5. Observe the animal for unusual behavior and report the incident if necessary.

Condition: Vomiting and Dehydration

First Message:

"Stay calm. Vomiting can lead to dehydration, but proper care can help. Follow these steps."

- 1. Give the person small sips of water or an oral rehydration solution (ORS) to replace lost fluids. Avoid giving large amounts at once.
- 2. Encourage them to rest and avoid solid food until vomiting stops.
- 3. Monitor for signs of dehydration, such as dry mouth, sunken eyes, or no urination for several hours.
- 4. Gradually reintroduce bland foods like rice or bananas once they feel better.
- 5. Seek medical help if vomiting persists for more than 24 hours or if there are signs of severe dehydration.

Condition: Broken or Lost Teeth

First Message:

"Stay calm. Dental injuries can be treated. Follow these steps to care for broken or lost teeth."

- 1. Rinse the mouth with warm water to clean the area. If bleeding, place gauze on the gum and bite down gently to stop it.
- 2. For a knocked-out tooth, pick it up by the crown (not the root), rinse it gently, and place it back in the socket if possible.
- 3. If you cannot reinsert the tooth, store it in milk or saliva to keep it moist.
- 4. Apply a cold compress to the cheek to reduce swelling.
- 5. Visit a dentist as soon as possible for further treatment.