

**Lisa King, M.D.**

**Physician, Internal Medicine**

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### **Summary**

Compassionate and results-driven physician with 9 years of experience delivering top-tier patient care and optimizing clinical operations. Proven track record in improving patient satisfaction, streamlining medical processes, and enhancing facility outcomes. At CRMC, achieved a 5-star Healthgrades score across 112 reviews and an 85% patient success rate. Adept at applying lean medical principles to reduce costs and improve care efficiency. Seeking to bring medical expertise and patient-first dedication to Mercy Hospital.

### **License**

2025 — Board Certified, Medical Board of California

### **Experience**

**Physician, Internal Medicine**

*Concord Regional Medical Center, Concord, CA*

October 2020–January 2025

### **Key Qualifications & Responsibilities**

- Medical doctor in a respected regional medical hospital. Provided personalized service to maximize patient outcomes and satisfaction.
- Contributed to a 20% boost in HCAHPS scores through effective communication with nursing and administrative staff.
- Facilitated a 15% reduction in costs for supplies and staffing thanks to the application of lean medical principles.
- Maintained an 85% success rate for patient goal attainment as measured by annual follow-up calls and surveys.
- Collaborated with administrative staff and nurses to reduce hours spent on paperwork by 5 hours per week.

### **Key Achievement:**

- Maintained 5-star score on healthgrades.com with 112 reviews.

**Physician, Internal Medicine**

*San Jose Hospital, Los Angeles, CA*

May 2016–September 2020

### **Key Qualifications & Responsibilities**

- Achieved a 22% reduction in surgeries by working with patients, admin, and nurse practitioners to suggest alternative treatments.
- Increased referrals by 17% through networking with other physicians and medical staff in the area.

### **Key Achievement:**

- Helped raise reimbursements by \$550,000 per year by collaborating with billing staff and insurance companies to explain treatments.

### **Education**

#### **Doctor of Medicine**

Loma Linda University, CA

September 2016–May 2020

- Internal Medicine Residency, San Jose Hospital
- Vice President, Student National Medical Association chapter

#### **BS in Biology**

University of California-Davis

September 2012–May 2016

### **Skills**

- Patient Care & Diagnosis
- Treatment Planning & Implementation
- Patient Relationship Management
- Clinical Documentation
- Cost Reduction & Resource Optimization
- HCAHPS Score Improvement
- Collaboration with Multidisciplinary Teams
- Lean Medical Practices
- Electronic Medical Records (EMR)
- Billing & Reimbursement Optimization

### **Conferences**

- Northwest Diabetes Conference 2024, spoke on IF panel
- California Heart Disease Conference 2023