

## References:

- [1] Nazakat Ali, Chatbot: A Conversational Agent employed with Named Entity Recognition Model using Artificial Neural Network
- [2] A concept of an intent-based contextual chat-bot with capabilities for continual learning
- [3] Conversational AI Chatbot using Deep Learning
- [4] Stephan Böhme, Judith Eißer, and Sebastian Meurer, Intent Identification and Analysis for User-centered Chatbot Design: A Case Study on the Example of Recruiting Chatbots in Germany
- [5] Lessons from Nivea's Latest Skincare Chatbot and Other Beauty Bots
- [6] How a beauty business benefits from a Chatbot
- [7] A critical review of state-of-the-art chatbot designs and applications
- [8] A Review on Chatbot Design and Implementation Techniques
- [9] Nimavat, Ketakee, and Tushar Champaneria. "Chatbots: An Overview Types, Architecture, Tools and Future Possibilities." International Journal of Scientific Research and Development, vol. 5, no. 7, pp. 1019–26, 2017