

Name: Kunal Sinha

Email: kunal.sinha@protonmail.com | Phone: +91 97976 44556

LinkedIn: linkedin.com/in/kunalsinha | Location: Chennai, India

Profile Summary

Detail-oriented Business Analyst with 4+ years of experience in IT and consulting sectors. Skilled in requirement gathering, data analysis, and stakeholder engagement across BFSI and retail domains.

Professional Experience

Business Analyst — Techwave Consulting, Chennai

May 2021 – Present

- Worked with clients in BFSI sector to analyze business requirements and define KPIs
- Created BRD and FRD documents for 5+ enterprise-level applications
- Conducted data analysis using SQL and Tableau to support decisions

Associate Analyst — Capwise Solutions, Pune

Mar 2019 – Apr 2021

- Performed process gap analysis for e-commerce clients
- Delivered dashboards using Power BI and Excel to highlight trends

Education

MBA in Business Analytics – Great Lakes Institute, Chennai (2017–2019)

B.Sc. in Computer Applications – Loyola College, Chennai (2014–2017)

Skills & Tools

- Requirement Analysis, Gap Analysis
- SQL, Excel, Power BI, Tableau
- JIRA, Confluence, Agile, Scrum

Certifications

- Certified Business Analyst Professional (CBAP)
- Tableau Desktop Specialist

Achievements

- Awarded “Analyst of the Quarter” for Q2 2023
- Spearheaded dashboard solution that reduced client reporting time by 40%