

Assumptions:

Loyalty Application has the basic details of customers like First Name, Last Name, Date of Birth, Address, Email Id, Phone Number, Gender.

Customers who are in “Active” state are only eligible to enroll in Loyalty Application.

Customers who are in “Inactive” state are not eligible to enroll in Loyalty Application.

Bonus reward points will be rewarded upon successful creation/activations.

Queries:

How customer will know about the redeem process?

How would user can access the application?

User Story: As a customer, I want to enroll in the loyalty program.

Test Cases:

(Precondition: Customer should exist in the system)

1. Verify that the system should allow Customer with valid data to enroll in the loyalty application.

(Precondition: Customer should not exist in the system)

2. Verify that the system should not allow user to enroll Customer with invalid data in the loyalty application.

(Precondition: Customer should exist in the system with “In Active” status)

3. Should verify that system not allow when it is “In Active” state, when customer to enroll in loyalty application.

4.(Precondition: Customer should use android/iOS mobile compatibility)

Verify that system should allow customer to login with valid credentials in the loyalty application.

5. Browser should compactable with the system, it should allow Customer to enroll in the loyalty application.

(Precondition: Customer should exist in the system)

6. Customer should be rewarded with bonus/reward points upon successful creation and should activate.

7. Verify that the system should allow the customer to reset the password when click on forgot password link.

Precondition: Notification should be disabled

8. Verify that the system should not send a Notification (Email/SMS) to customer upon successful creation/activation.

9. Verify that system will store only the personal information.
- 10 Verify that system will not store the bank cards when customer not click on save cards.
11. Verify System should get Notifications if any coupons applicable for the customer.
12. Verify System should save all Loyalty customers phone numbers.
13. Verify System should have Customer wallet logo to display available money when coupons applied.