ManageIt 2021

Introduction

In today's fast and furious world, individuals are looking for simple and faster solutions for the problems, also all activities are measured by metrics and focusing on betterment or enhancements.

Based on the limited exposure and knowledge of ManageIt application, I have designed an application which will offer better controls – in login, user experience, register complaints, tracking for betterment of the facilities of the hostel. Also, the data can be used for future analysis to identify issue resolution time, categorization of issues and look for trends and faster actions/ resolutions.

Link to view the Design:

https://www.figma.com/file/E4WJviPRsj2GRBVeReA2hF/ManageIt-Zense-Project?node-id=0%3A1

About the Design:

This UI design gives the user an easy access to the webpage starting from the login page registering complaints and logging out.

Login page:
A user can login to the site by verifying their email and password, they also get an option "Remember me" which allows the user to save their login credentials on the login page.
Forgot Password? Allows the user to reset their password within few simple steps, the user gets an OTP to the email provided which is linked to their account, which has to be verified and then can reset the password and they can even choose to continue login to the site or logout at a go!

Home page:
After logging in the user enters into the home page where they get option to choose the hostel blocks and menu. The hostel block can be selected by a single click.

Menu:

A user can access the menu by clicking on the user profile on the top right corner. In the menu they get options to access:

- Profile details
- Recent Complaints
- Support team
- Logout

1) Profile

   Here a user can update their profile image, name, email and even change password.

2) Recent Complaints

   The user gets an option to track the status of their recent complaints. Also, their will be an option for the other users to view the complaints and vote for the particular complaint if they face the same (yet to be added to the design).

3) Support

   This will allow the users queries get solved. They can either use the mail provided on the page to submit their query or type their query on the page and submit.

4) Logout

   Will log the user out and take to the login page.

After selecting the hostel block the user has to select the category in which they want to register a complaint the sub-category and option would be displayed with respect to the category only. They can also elaborate and describe their issue.

The user can direct to any option in the menu from almost everywhere in the site.

They also get an easy button which directs them to the home page on a single click from anywhere in the site, the button is named as **"ManageIt"** in the top left corner.

All the categories and options the user clicks and type get registered in their complaint report.

Acknowledgement

I would like to thank my seniors who helped with all my queries, Google which helped me finish the project.

Figma the tools in which this project design was made has many features and tools to make a perfect design in once mind.