

Rawy Murgany

Full Stack Web Developer

Web developer with expertise in Python, Django, JavaScript, React, HTML, and CSS. Proven ability to develop and deliver web applications, work with clients and cross-functional teams, troubleshoot and resolve complex web development issues, and deliver projects on time and within budget. Dedicated to delivering top-notch solutions and continuous learning.

Contact

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Alexandria, Egypt

Linked In

www.linkedin.com/in/rawy-mo

Portfolio

<https://rawymurgany.netlify.app>

Technical Skills

- Python
- Django
- React
- OOP & ORM concepts
- HTML, CSS & Bootstrap

Courses

Introduction to Cloud Computing

IBM -| Coursera - Jan 2023

Python for Data Science & AI

IBM - Coursera - Jan 2023

Building Web Apps in Django

U of Michigan |- Coursera - Dec 22

Web App Technologies and Django

U of Michigan - Coursera - Dec 22

Experience

Full Stack Web Developer June 2021 - Present

Freelance - Alexandria, Egypt

- Developing and deploying secure and responsive web applications, systems and dashboards using Django, HTML, CSS, JavaScript, React, and other tools.
- Maintaining and optimizing existing websites and applications to ensure optimal performance and security.
- Created APIs as well as integrated third-party APIs and services into web applications to enhance functionality and user experience.
- Collaborating with clients to understand their requirements, goals and user needs, resulting in highly-satisfied clients and repeat business.
- Staying up-to-date with emerging technologies and continuously learning.

Office Assistant | Training Manager June 2021 - April 2022

SectionF Restaurants - Alexandria, Egypt

- Conducted training sessions for new employees on company policies, procedures, and software systems, resulting in reduced on-boarding time by 20% and increased employee productivity.
- Spearheaded conflict resolution efforts and initiatives, resulting in a 50% decrease in team conflicts and a 10% increase in productivity within cross-functional teams.
- Managed office operations, including scheduling, organizing meetings, record-keeping and customer service, improving efficiency and streamlined processes by 25%.
- Developed and implemented a customer complaint resolution system that resulted in a 40% reduction in the number of complaints received, leading to improved customer satisfaction.
- Actively listened to and resolved an average of 15 customer complaints per day, resulting in a 25% decrease in the average resolution time.
- Regularly reached out to customers to ensure their satisfaction and prevent future complaints, resulting in a 10% increase in customer retention rates.

Education

2009

High / Secondary School

Meridi Center For The Displaced -
Comboni College - Khartoum, Sudan

Language

English - Advanced

Arabic - Good working knowledge

Experience

- Smartphone & Computer Maintenance Tech

June 2021 - April 2022
- SectionF Restaurants - Alexandria, Egypt
- Diagnosed and repaired software and hardware issues on mobile devices and computers, resulting in increased customer satisfaction and retention.
 - Conducted preventive maintenance on devices to minimize downtime and improve performance, resulting in reduced repair costs and improved device longevity.
 - Assisted customers with technical issues and provided recommendations on device upgrades and replacements, resulting in increased sales and customer loyalty.
 - Maintained records of repairs, inventory, and customer interactions , resulting in improved data accuracy and streamlined processes.
 - Provided exceptional customer service to ensure a positive shopping experience for customers shopping for smartphone and computer accessories.
 - Leveraged my in-depth knowledge of the latest technology and trends to offer personalized recommendations, resulting in increased sales and high levels of customer satisfaction.

Volunteer Experience

- Computer Science Teacher | IT Manager

Pioneer Educational Center - Alexandria, Egypt

Sept 2022 - Presentt
- Engineered a robust and user-friendly School Management System, streamlining school administration processes such as student data management, grading and finance tracking; resulted in a remarkable 75% reduction in use of paper, saving valuable time and resources.
 - Teaching young refugee students computer usage skills like mouse and keyboarding, using applications like Word and Excel, managing files and folders.
 - Teaching older refugee students programming concepts through hands-on Python coding exercises and projects.
 - Designed and implemented a website to provide school information and resources to students, parents and the community.
 - Providing technical support and troubleshooting for school computers to solve hardware and software issues.
 - Helping, mentoring and motivating student on technology.