



Murtadha Marzouq

Objectives:

Seeking an IT management and Administration role involving, networking, security, and scripting.

Education:

Central Piedmont Community College

Associates of Science in Art and Design
Graduated in 2014
Awarded: Graduated on the Dean’s List

University Of North Carolina Charlotte

Bachelor of Arts in Computer Science
Graduated in 2022
Awarded: Graduated Magna Cum Laude

University Of North Carolina Charlotte

Masters of Science in Software, Systems, and Technology
Enrolled in 2022
Awarded: Admitted to the program by academic merit

Certification:

Microsoft Azure Administrator (AZ-104):

Certification Year: 2020
Hands-on experience administering Azure, along with a strong understanding of core Azure services, Azure workloads, security, and governance. In addition, this role should have experience using PowerShell, Azure CLI, Azure portal, and Azure Resource Manager templates

Member of The National Society of Leadership and Success

Certification Year: 2021
The Foundations of Leadership Certificate 1 badge signifies the recipient has: Demonstrated understanding of personal communication styles. Created a purpose and vision statement. Identified a long-term goal and created mini-milestones needed to achieve that goal. Organized tools and resources to overcome obstacles. Raised awareness of different perspectives within teams

Experience:

Cellular Tech

Cellphone and Computer technician
(Hardware/Software)
undefined | January 2011 - February 2018

Responsibilities:

- Analyze Software/Hardware Problems and suggest solutions to address the problems.
- Handle Sensitive Personal Information and safeguard computers and cellphone from future intrusion
- Install and maintain software and hardware
- Install and Maintain Operating system on Symbian, Windows, Linux, IOS (Apple), and Android OS.

CGNET on-site for The Duke Endowment

IT Consultant and System Admin
Charlotte, NC | January 2020 - January 2021

Responsibilities:

- Provide day-to-day technical support for desktop computers, mobile phones, laptops, tablets, audio-visual systems, printers, and telephony systems via telephone, email or in person
- Triage, investigate and resolve issues with IT systems within the office and manage escalations as required to 3rd tier teams
- Manage and maintain the network infrastructure and security of the office
- Work as a project resource as required to

deploy new systems, upgrades, or technologies within the office which may include personal technology and IT infrastructure

The University of North Carolina Charlotte

Teacher Assistant (Computer Infrastructure ITIS 2110/3110)
Charlotte, NC | January 2016 - May 2016

Responsibilities:

- Provide technical support for students in the ITIS 2110/3110 Computer Infrastructure course
- Help students with their computer problems and assist them with their computer issues
- Explain the course concepts and provide assistance to students in the course
- Maintain Hardware equipment and software for the course (i.e. Switches, Servers, Firewalls, Routers)

Skills:

- Linux Terminal/Bash scripting
- SQL Management (MSSQL, MYSQL, PostgreSQL, and ORACLE)
- Administration for Microsoft Office 360 Suite (Exchange, Outlook, and OneNote, and SharePoint)
- Penetration Testing (Metasploit Framework, Nmap, and Wireshark)
- Help Desk Support (Service Now Ticketing, Jira, Kaseya VSA)
- Network Administration (Cisco, Juniper, and Cisco ASA)
- System Administration (Windows, Linux, and Mac OS)
- Web Development (HTML, CSS, JavaScript, and PHP)
- Windows Server Administration (Active Directory, DHCP, DNS, and DHCP)
- Windows Server Management (IIS, Windows Server, and Windows Server 2012)
- Windows Server Security (Windows Server 2012, Windows Server 2012 R2, and Windows Server 2016)
- Windows Server Virtualization (Hyper-V, VMWare, and Hyper-V VMs)
- C#/JAVA & Python/JavaScript Software Development (Web Development, Web Services, and Mobile Development)

Interests:

- Developing new post-exploitation modules for Metasploit Framework.
- Writing a library to speed up work on Visual Studio and Eclipse IDE.
- Systems Administration, Networking, and Security implementation with Microsoft Azure.
- Researching and implementing new technologies and methods to improve the security of the organization.

Publications:

- Project Gemini - Crawling & Visualization Project
- Niner Portal Theme - Enhancement of the Niner Portal Theme
- NLP Sentiment Analysis (Twitter) - A sentiment analysis of the tweets with any topic Twitter Account

Languages:

- Arabic
- English