

SOFTWARE MAINTENANCE AND TECHNICAL SUPPORT AGREEMENT

DATE: 20-Mar-23 **INVOICE #** 001

FROM: Padmavathy
#84/3, Nethravathy Layout, 1st Main Road,
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Email: murugesh1506@gmail.com

TO: President
The New Town Club Yelahanka
Yelahanka Satellite Town
Bengaluru – 560064
080 2846 0688

Respected Sir,

As discussed on 19-Mar-2023, I will provide the Software Maintenance and Technical Support for your "**NTCYNK – Club Software**" from the period of **01-Apr-2023 to 31-Mar-2023**.

Please find the charges of Software Maintenance and Technical Support below:

DESCRIPTION	AMC PERIOD	AMC AMOUNT
AMC for "NTCYNK – Club Software"	01-Apr-2023 To 31-Mar-2024	80,000.00
Rupees Eighty Thousand Only	TOTAL	80,000.00

Software Maintenance and Technical Support includes the following:

- 1) Bugs reported during the AMC period.
- 2) Minor Changes and Add-On Reports requested during the AMC period.
- 3) Backup Software and Database periodically.
- 4) Setting up Software and Database in-case of Server Failures.
- 5) Re-Setting Bill Number starting of the Financial Year (01-Apr).
- 6) Handling SMS Vendor (Text Local) and DLT Vendor (Smart Ping).

Software Maintenance and Technical Support excluded the following:

- 1) New Implementation other than the current business flow.
- 2) Damages / Crashes of Servers and Hardware equipment.
- 3) Subscription Renewals of Third-Party controls (SMS, Visual Studio, SQL Server, etc.,) which are used in NTCYNK Software.

Note: All communications and implementations are done through online. Visiting to club subject to urgency.

Payment can be made in below Account Details:

In Favor Of	Padmavathy
PAN	DPOPP5393P
Account Number	50100224535378
IFSC Code	HDFC0002779

Yours Sincerely,
Padmavathy
(84 94 94 74 90)