|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Software Maintenance and Technical Support Agreement | | | | | |
|  | | **DATE:** | 20-Mar-23 | **INVOICE #** | 001 |
| from: | Padmavathy  #84/3, Nethravathy Layout, 1st Main Road,  Margondanahalli,  Bangalore – 560036  Mob: +91 84 94 94 74 90  Email: murugesh1506@gmail.com | To: | President  The New Town Club Yelahanka  Yelahanka Satellite Town  Bengaluru – 560064  080 2846 0688 | | |

Respected Sir,

As discussed on 19-Mar-2023, I will provide the Software Maintenance and Technical Support for your “**NTCYNK – Club Software**” from the period of **01-Apr-2023 to 31-Mar-2023**.

Please find the charges of Software Maintenance and Technical Support below:

|  |  |  |
| --- | --- | --- |
| Description | AMC Period | AMC Amount |
| AMC for “NTCYNK – Club Software” | 01-Apr-2023  To  31-Mar-2024 | 80,000.00 |
|  |  |  |
| **Rupees Eighty Thousand Only** | Total | 80,000.00 |

Software Maintenance and Technical Support includes the following:

1. Bugs reported during the AMC period.
2. Minor Changes and Add-On Reports requested during the AMC period.
3. Backup Software and Database periodically.
4. Setting up Software and Database in-case of Server Failures.
5. Re-Setting Bill Number starting of the Financial Year (01-Apr).
6. Handling SMS Vendor (Text Local) and DLT Vendor (Smart Ping).

Software Maintenance and Technical Support excluded the following:

1. New Implementation other than the current business flow.
2. Damages / Crashes of Servers and Hardware equipment.
3. Subscription Renewals of Third-Party controls (SMS, Visual Studio, SQL Server, etc.,) which are used in NTCYNK Software.

*Note:* All communications and implementations are done through online. Visiting to club subject to urgency.

Payment can be made in below Account Details:

|  |  |
| --- | --- |
| In Favor Of | Padmavathy |
| PAN | DPOPP5393P |
| Account Number | 50100224535378 |
| IFSC Code | HDFC0002779 |

Yours Sincerely,

Padmavathy

(84 94 94 74 90)