

RESUME

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OBJECTIVE

To take a challenging role as Backup Administrator in a highly technical company where I could utilize my skills in Backup platforms and other infrastructure-related services to provide quality service to the company.

TECHNICAL SKILLS

- Backup Tools : Commvault, Netbackup, EMC Networker
- Storage : HP Storage Boxes (XP8, 9500, Primera, Nimble)
- Operating System : Windows, UNIX
- Ticketing Tools : Service NOW, BMC Remedy
- Role & Clients : Performed L2 role for Multiple Global Clients in Backup Administration

TECHNICAL WORK EXPERIENCE SUMMARY

- Worked in Multiple Client environments as Commvault Backup Administrator for 2 years at NTT Data Services
- Worked in HPE Client environment as Microfocus Data Protector & EMC Networker Backup Administrator and HP Storage administrator for 6 months at NTT DATA Services
- Worked as L2 backup administrator at Tata Communications Limited for 1.5 Years supporting Commvault as primary technology and EMC Networker and Netbackup as Secondary technology.

PREVIOUS EMPLOYER SUMMARY

Organization	Work Period	Designation
NTT DATA SERVICES	June 2019 to Dec 2021	Systems Administration Senior Associate
Tata Communications Limited	Dec 2021 to Till date	Senior Technical Associate

Certification Profile:

- Completed Commvault Foundation Virtual Training sessions by April 2022.
- Completed Commvault Professional Advanced Virtual Training sessions by April 2022.
- Completed Microsoft Azure Fundamentals Certification Az-900 by October 2021.
- Completed Microsoft Azure Administrator Certification Az-104 by October 2021.

Roles & Responsibilities :

- Administering & monitoring the Server backups using Commvault, NetBackup & EMC Networker.
- Monitored clients, Libraries (Disk, Tape and Cloud Libraries), and Media Agents/Media servers in Commvault.
- Worked on Restoration from backups for different client agents like Windows Filesystem, Unix Filesystem, SQL, Oracle, SAP HANA, Exchange Mailbox & Exchange DBs, NAS Restores & VM Snapshot restoration.
- Monitored the ticketing tools, Acknowledging and resolving the tickets within SLA.
- Managed Client backup configuration for multiple Clients for Windows, Unix, SQL, Oracle, SAP HANA, Exchange backups, VM Backups, Hyper-V Backups, etc.,
- Front-ended customers and satisfied their Queries and requirements via Teams/Zoom calls.
- Create the Storage Policies, Schedule Policies in commvault and create data for backups.
- Configured new client to backups and scheduled the backups as per user request.
- Removed decommissioned client from backups as per user request in Commvault.
- Managed Tape-in and Tape-out for Iron Mountain Tape rotation operation for Tape based backups.
- Monitored Deduplication and Index file systems for backups from media agents and Disk configuration for Disk-based backups.
- Monitored usage and capacity utilization of Cloud libraries configured from commvault like OpenStack, S3 Compatible Cloud, and Azure Cloud libraries.
- Worked on troubleshooting of backup Failures and provide fix for failure causes and worked in an approach towards permanent fix of backup Failures.
 - Worked with commvault Support for any issues observed to fix the root cause of issues from the source.
- Worked on Aux copy configuration for backups and worked in cloud migration from one cloud platform to another by creating a secondary copy.

- Worked on Commvault hotfix upgrades for Commserve, Media Agents and Client Machines.
- Troubleshooting and resolving issues for the tape libraries and working with Tape Library vendors to replace faulty and failed hardware.
- Coordinated daily ticket review meetings, with internal teams and platform teams to fix backup failures and expertise in queue management.
- Presenting Daily summary report to Clients to ensure/achieve SLA targets.
- Configuring Backup summary reports, FET usage reports, Library utilization reports, and multiple reports for proactive monitoring.
- Having basic troubleshooting knowledge on EMC Networker and HP Data Protector to fix backup failures and alerts
- Having basic knowledge on HP Storage related allocation, drive replacements and SAN switch administration on XP8, Nimble and StoreOnce devices.

Educational Profile

- By 2019 completed the degree *Bachelor of Engineering (B.E)* with specialization in *Electronics and Communications Engineering (ECE)* from Prince Shri Venkateswara Padmavathy Engineering College, Chennai with GPA 6.9
- By 2015 completed *Higher Studies (HSC/+2)* from Shri Renuga Vidyalayam Matric Higher Secondary School, Theni with 88%

Strengths

- Good interpersonal and communicational skills.
- Ability to learn new technologies quickly.
- Analytical ability, critical thinking, problem solving and like to work under Pressure.
- Positive attitude, work orientation and professionalism.
- Active Team player and fits with Corporate Culture.
- Good in Team Management and has Leadership qualities.
- Highly dedicated to work and flexible at any occasions.

Declaration

I do hereby declare that the information furnished above are fair and true to the best of my knowledge and belief.

Date : 24th March 2023

Place: Chennai

Signature

Lingeshkumar GV

*****End of Resume*****