Chapter 1: Introduction	1
1.1 Purpose	1
1.2 Intended Audience	1
1.3 Conclusion	2
Chapter 2: Inception	3
2.1 Introduction	3
2.1.1 Identifying Stakeholders	3
2.1.2 Recognizing multiple viewpoints	4
2.1.3 Working towards Collaboration	5
2.1.4 Requirements Questionnaire	7
2.2 Conclusion	7
Chapter 3: Elicitation	8
3.1 Introduction	8
3.2 Eliciting Requirements	8
3.2.1 Collaborative Requirements Gathering	8
3.2.2 Quality Function Deployment	9
3.2.3 Usage Scenario	9
Chapter 4: Scenario Based Model	13
4.1 Introduction	13
4.2 Use Case Scenario	14
4.3 Use Case Descriptions	15
4.3.1 Authentication	15
4.3.2 Search	17
4.3.3 Maintenance	19
4.3.4 Booking	22
4.3.5 Payment	24
4.3.6 Notification	25
4.3.7 Communication	27
4.4 Use Case Diagram	29
4.5 Activity Diagram and swimlane Diagram of Use Cases	34
Chapter 5: Data Model	77
5.1 Introduction	77
5.1.1 Data Object Selection	77
5.1.1.1 Noun Identification	77
5.1.1.2 Potential Data Objects	83
5.1.1.3 Final Data Object	<b>8</b> 3

<ul><li>5.2 Entity Relationship Diagram</li><li>5.3 SCHEMA DIAGRAM</li></ul>	84 85
Chapter 6: Class Based Model 6.1 Class Based Modeling Concept	<b>89</b> 89
6.2 General Classification	89
6.3 Selection Criteria	95
6.4 Finalizing Classes	96
6.5 Class Card	97
6.6 CLASS RESPONSIBILITY COLLABORATION (CRC)	107
Chapter 7: Flow-Oriented Modeling	108
7.1 Introduction	108
7.2 Data Flow Diagram (DFD)	108
Chapter 8: Behavioral Model	115
8.1 State Diagram	115
8.2 Sequence Diagram	122
	430
Chapter 9: Conclusion	<b>13</b> 0
Meeting Schedule	130 131
Meeting Schedule	<b>13</b> 1
Meeting Schedule  Meeting 1	<b>13</b> 1 131
Meeting Schedule  Meeting 1  Meeting 2	<b>13</b> 1 131 131
Meeting Schedule  Meeting 1  Meeting 2  Meeting 3	<b>13</b> 1 131 131 132
Meeting Schedule  Meeting 1  Meeting 2  Meeting 3  Meeting 4	131 131 131 132 132
Meeting Schedule  Meeting 1  Meeting 2  Meeting 3  Meeting 4  Meeting 5	131 131 131 132 132 133
Meeting Schedule  Meeting 1  Meeting 2  Meeting 3  Meeting 4  Meeting 5  Meeting 6	131 131 132 132 133 133
Meeting Schedule  Meeting 1  Meeting 2  Meeting 3  Meeting 4  Meeting 5  Meeting 6  Meeting 7  Meeting 8  Meeting 9	131 131 132 132 133 133 133 134 134
Meeting Schedule  Meeting 1  Meeting 2  Meeting 3  Meeting 4  Meeting 5  Meeting 6  Meeting 7  Meeting 8  Meeting 9  Meeting 10	131 131 132 132 133 133 133 134 134 135
Meeting Schedule  Meeting 1  Meeting 2  Meeting 3  Meeting 4  Meeting 5  Meeting 6  Meeting 7  Meeting 8  Meeting 9  Meeting 10  Meeting 11	131 131 132 132 133 133 133 134 134 135
Meeting Schedule  Meeting 1  Meeting 2  Meeting 3  Meeting 4  Meeting 5  Meeting 6  Meeting 7  Meeting 8  Meeting 9  Meeting 10  Meeting 11  Meeting 12	131 131 132 132 133 133 133 134 134 135 135
Meeting Schedule  Meeting 1  Meeting 2  Meeting 3  Meeting 4  Meeting 5  Meeting 6  Meeting 7  Meeting 8  Meeting 9  Meeting 10  Meeting 11	131 131 132 132 133 133 133 134 134 135

## **Table of Table**

Table 5.1: Noun Identification	77
Table 5.2 Final Data Object	83
Table 5.3 Schema for User Account	85
Table 5.4 Schema for Vehicle Owner	85
Table 5.5 Schema for Vehicle	86
Table 5.6 Schema for Administrator	
Table 5.7 Schema for Driver	87
Table 5.8 Schema History	87
Table 5.9 Schema for Payment	88
Table 5.10 Schema for Notification	88
Table 6.2 General Classification	89
Table 6.3 Selection Criteria	95
Table 6.5.1 Class card for UserAccount	97
Table 6.5.2 Class card for Borrower	98
Table 6.5.3 Class card for Owner	99
Table 6.5.4 Class card for Admin	100
Table 6.5.5 Class card for	
Driver100	
Table 6.5.6 Class card for Vehicle	101
Table 6.5.7 Class card for System	101
Table 6.5.8 Class card for Database	102
Table 6.5.9 Class card for	
Searching102	
Table 6.5.10 Class card for	
Booking103	
Table 6.5.11 Class card for	
Communication103	
Table 6.5.12 Class card for	
Transaction104	
Table 6.5.13 Class card for	
Notification105	
Table 6.5.14 Class card for	
History105	
Table 6.5.15 Class card for	
Tracking106	

## List of Figure

Figure 1: Level 0 use case diagram VRMS	
30	
Figure 2: Level 1 use case diagram VRMS	
31	
Figure 3: Level 2.1 use case diagram VRMS	
32	
Figure 4: Level 2.2 use case diagram VRMS	
Figure 5: Level 2.3 use case diagram VRMS	
Figure 6: Level 2.4 use case diagram VRMS	33
Figure 7: Level 2.5 use case diagram VRMS	
34	
Figure 8: Level 2.6 use case diagram VRMS	
34	
Figure 9: Level 2.7 use case diagram VRMS	
35	
Figure 10 Activity diagram for Signup	
36 Figure 11 Swimlane sign up	
37	
Figure 12 Activity Diagram for Sign in	
38	
Figure 13 Swimlane diagram for Sign in	
Figure 14 Activity Diagram for Sign out	
Figure 15 Swimlane diagram for Sign out	
Figure 16 Activity Diagram for Search by pickup date	
Figure 17 Swimlane diagram for Search by pickup date	
Figure 18 Activity Diagram for Search by vehicle capacity	
Figure 20 Activity Diagram for Search by pickup location	
Figure 21 Swimlane diagram for Search by pickup location	
Figure 22 Activity Diagram for Search by goods weight	
Figure 23 Swimlane diagram for Search by goods weight	
Figure 24 Activity Diagram for add driver info	
Figure 25 Swimlane diagram for add driver info	

51
52
53
54
55
57
58
59
61

Figure 38 Activity Diagram for trip cancellation	63
Figure 39 Swimlane diagram for trip cancellation.	64
Figure 40 Activity Diagram for payment	65
Figure 41 Swimlane diagram for	
payment	66
Figure 42 Activity Diagram for trip confirm Notifica	ition67
Figure 43 Swimlane diagram for trip confirm	
Notification68	
Figure 44 Activity Diagram for trip cancel	
Notification69	
Figure 45 Swimlane diagram for trip cancel	
Notification70	
Figure 46 Activity Diagram for trip deliver	
Notification71	
Figure 47 Swimlane diagram for trip delivery	
Notification72	
Figure 48 Activity Diagram for trip delay	
Notification73	
Figure 49 Swimlane diagram for trip delay	
Notification74	
Figure 50 Activity Diagram for	
Communication	75
Figure 51 Swimlane diagram for	
Communication	76
Figure 52 ER	
Diagram	84
Figure 53 UML Class	
Diagram	107
Figure 54: Level 0: DFD	
VRMS	
Figure 55: Level 1.1: DFD VRMS	109
Figure 56: Level 1.2: DFD VRMS	
Figure 57: Level 1.3: DFD VRMS	110
Figure 58: Level 2.1: DFD VRMS	110
Figure 59: Level 2.2: DFD	
VRMS	111
Figure 60: Level 2.3: DFD VRMS	111
Figure 61: Level 2.4: DFD VRMS	112
Figure 62: Level 2.5: DFD VRMS	112

Figure 63: Level 2 6: D	FD VRMS	113
•		
=	PFD VRMS	
Figure 65: State Diagra	am(Authentication)	115
Figure 66: State Diagra	am(Admin)	116
Figure 67: State Diagra	am(Vehicle	
owner)	117	
Figure 68: State Diagra	am(Borrower)	118
Figure 69: State Diagra	am(Search)	118
Figure 70: State Diagra	am(Communication)	119
Figure 71: State		
Diagram(Booking)		119
Figure 72: State Diagra	am(Tracking)	120
Figure 73: State Diagra	am(Payment)	120
Figure 74: State Diagra	am(Database)	121
Figure 75: State Diagra	am(Notification)	121
Figure 76: Sequence D	Diagram(Sign	
up)	123	

Figure 77: Sequence Diagram(Sign in) Figure 78: Sequence Diagram(Sign		124
out)	125	
Figure 79: Sequence		
Diagram(Searching)	125	
Figure 80: Sequence Diagram(Maintenance)		126
Figure 81: Sequence		
Diagram(Booking)	127	
Figure 82: Sequence Diagram(Payment)		127
Figure 83: Sequence Diagram(Notification)		128
Figure 84: Sequence Diagram(Communication)	)	129