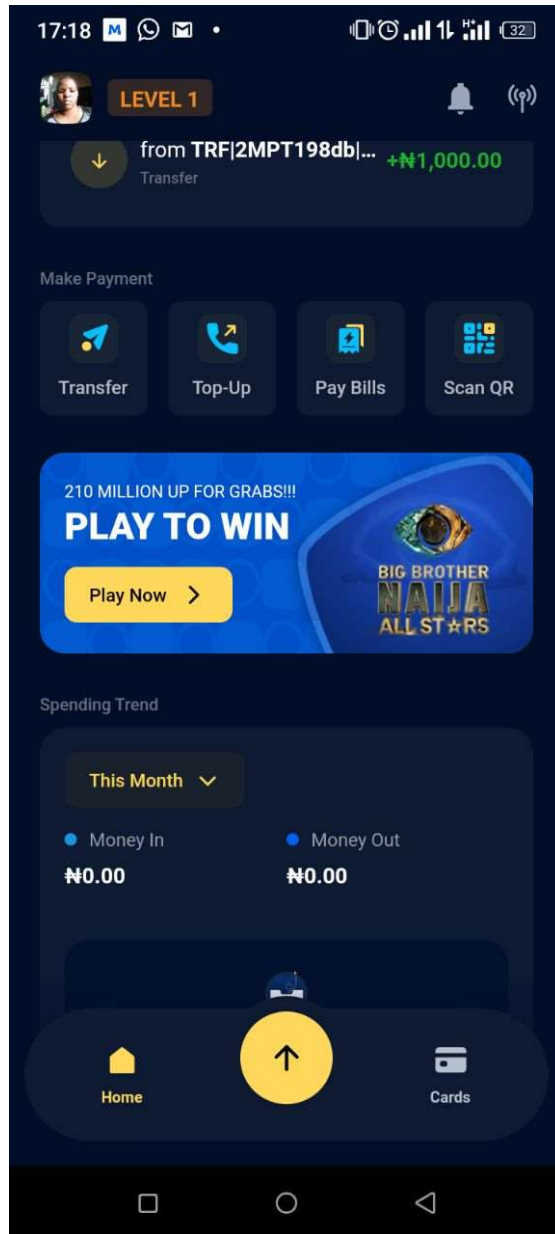Tester Name: Ogunwa Anthonia Chinasa.

Observation: I have used the Monie Point Mobile app as an end user all through today, The app is easy to navigate but I had some drawbacks which include ;

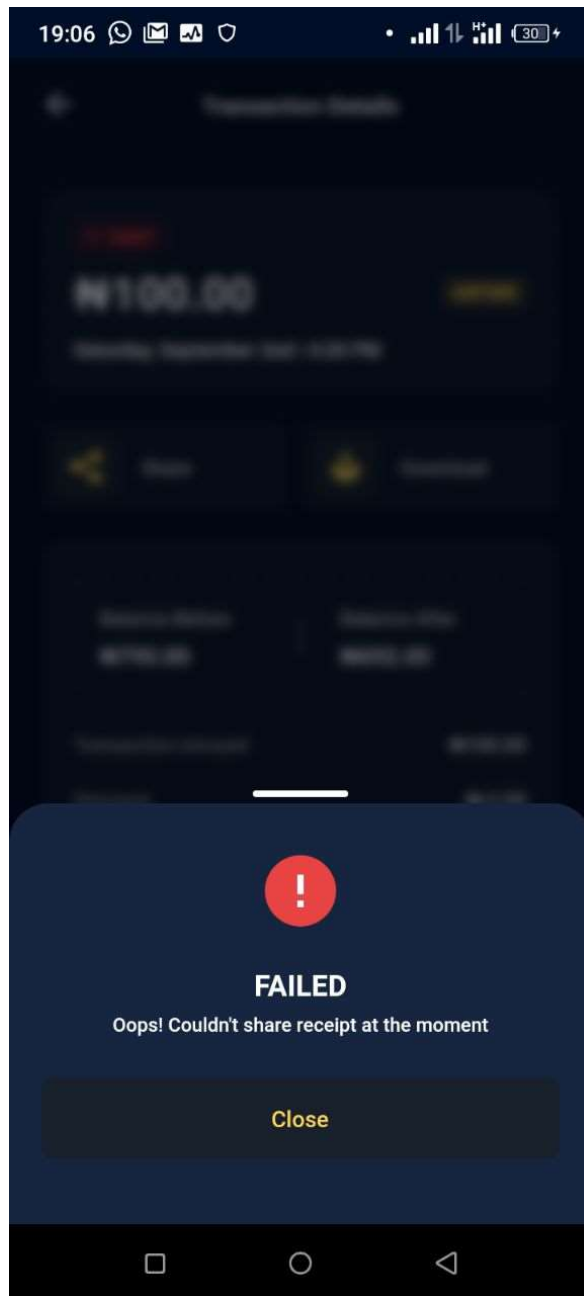1. It took me more than 3 attempts to verify my facial video.

The error message I keep on getting when trying to verify myself using the facial expression.

2. After I made a transaction, the spending trend was not reflected.

The spending trend is still at 0.00 both the money in and money out.

3. When I made a transaction I couldn't generate a receipt for the transaction.

4. I couldn't also download a receipt after a successful transaction.