

## BETA TEST FOR MONIEPOINT PERSONAL BANKING APP

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OS: Android 11.

Phone : Samsung A03s

The following are some of the issues I observed while using the app

1. After successful registration, logging into the app keeps bringing up the pop up "Enable Biometrics" after clicking the "Not now" option.
2. Clicking /selecting the back button on my phone exits the app completely, making one to login into the app again again.
3. After resetting Password, it brings the pop up to "register new device" on the same device used to register initially.
4. It takes some time to load when trying to log in when using mobile data but faster on WiFi.
5. Verification of ID shows "failed" after several uploads, and after showing the pop up "Manual Review Needed" when it has not completed manual review.