BUG REPORT

Field	Value
Project	Moniepoint Personal (https://play.google.com/store/apps/details?id=com.moniepoint.personal)
Created	Sunday, September 2nd, 2023
Environment	Redmi Note 8 (Android 9.0)
Reporter	Henry Abejirin
Summary	I tested the Moniepoint Personal mobile app, which facilitates reliable payment solutions. I found 2 problems, listed below. I tested primarily by touring the user interface and trying major user flows.
Description	1. Password field accepts an unlimited number of characters, possibly causing security and usability issues. 2. Statement report files (Excel & PDF) can't be opened after downloading. An error message says, "File format not supported," even though it initially appears to be downloaded. 3. When requesting a physical debit card and choosing Niger state with Suleja as the Local Government Area (LGA), the delivery area box doesn't show any options. This works fine for other states, but not for Niger state with Suleja.
Attachments	1. Password Field (https://www.dropbox.com/scl/fi/9rcqrtkpuz7grzjc9trwh/Password-Field.mp4?rlkey=lpjymzhiojhtuv2drhvaa9vgn&dl=0) 2. Statement Report (https://www.dropbox.com/scl/fi/jp5ep8zuirs6y9bdamx39/Statement-Report.mp4?rlkey=o14w608yt9k30yd69qawcu3xe&dl=0) 3. Physical card Delivery Area (https://www.dropbox.com/scl/fi/jz07m90glkpy3x0k3q72y/Physical-Card-delivery-area.mp4?rlkey=ny3yw0j8t7xqe627h92336peg&dl=0)

Account Details:

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Account Number: 5358777115