Maharshi Patel

Maidenhead, UK | 07886812264 | maharshi.p@hotmail.com | [LinkedIn](#)

Certified Scrum Product Owner (CSPO)

Certified Scrum Product Owner (CSPO) with a strong foundation in technical solutions, data analytics, and Agile project delivery. Proven track record in gathering business requirements, prioritising product backlogs, and collaborating with cross-functional teams to deliver customer-centric solutions. Skilled at transforming complex problems into scalable products with a strong product mindset and hands-on experience in CRM systems, API integrations, and BI tools. Passionate about continuous improvement and delivering value through iterative development.

Core Competencies

- Product Ownership
- Product Management
- Backlog Prioritisation
- Stakeholder Management
- Data-Driven Development
- Roadmap Planning
- User Stories
- Product Strategy
- Competitive Analysis
- Requirements Gathering
- Agile Methodologies
- Scrum Framework
- Feature Prioritisation
- Market Research
- Product Lifecycle
- Cross-Functional Teams
- Sprint Planning
- MVP Definition
- UX/UI Collaboration
- Digital Transformation
- Artificial Intelligence (AI)
- Release Management
- Go-To-Market
- API Integrations
- Risk Management
- OKRs and KPIs
- A/B Testing
- Data Analytics
- Technical Documentation

Technical Skills

Programming: JavaScript | Python | HTML | CSS | TypeScript | SQL | XML
Databases & Tools: MySQL | Snowflake | BigQuery | AWS | Google Analytics 4
CRM & AdTech: Salesforce | HubSpot | Google Ads | Zendesk
Data Visualisation: Tableau | Power BI | Looker
Cloud & Web Technologies: API Integrations | HTTP Protocols | Django | Android | iOS
AI Tools: ChatGPT | Claude | Perplexity AI | Grok | Gemini | Whisper API

Professional Experience

Triangl3 Solutions, *Maidenhead, UK*   **Sept 2023 – Present**
Product Owner | Associate Product Manager

- **Owned** multiple technical projects, **translating stakeholder requirements** into **user stories** and **prioritised backlogs** to drive delivery.
- **Led Agile ceremonies** (stand-ups, retrospectives, sprint planning), boosting **cross-team collaboration** and improving **delivery cadence**.
- **Defined product roadmaps** with clients, aligning **deliverables** to **business goals** and **user feedback** for continuous iteration.
- **Developed and integrated CRM solutions** (Salesforce, HubSpot), driving a **15% increase in retention** across key accounts.
- **Created custom software solutions**, cutting **operational costs by 15%** for healthcare and e-commerce sectors.
- **Optimised API integrations** and **data pipelines,** enabling seamless connectivity across **analytics, CRM,** and **advertising platforms**.

- **Created client-facing reports** and executive **presentations**, translating **technical details** and **project outcomes** into **strategic narratives** for senior stakeholders.
- **Coordinated Agile workflows** and stakeholder meetings, including **scheduling**, **action tracking**, and **documentation** to support **strategic decision-making**.

SureCloud, *Reading, UK*   **Jan 2022 – Sept 2023**
Product Analyst
- **Led business requirement analysis** for tailored **GRC** and **CRM solutions**, boosting **client satisfaction by 20%**.
- **Partnered with Product Managers** to define **MVP features** and drive sprints using **Agile methodologies**.
- Conducted **user research** and **stakeholder interviews** to guide product enhancements.
- Delivered actionable insights through **data science** and **analytics** to support strategic decisions.
- Designed and deployed **interactive dashboards** (**Python, JavaScript, SQL**), increasing **sales and investments by 20%**.
- Enhanced **data integration** workflows, cutting **redundancy by 30%.**
- Led **QA & UAT** efforts, reducing **defects by 30%**.
- **Mentored analysts** and established **data governance best practices**.
- Collaborated with **senior stakeholders** to align solutions with **business goals**.
- Collaborated across **product**, **data**, and **sales teams** to align initiatives with **organisational strategy**, ensuring **timely** and **coordinated delivery** of **cross-functional projects**.

Education

Kingston University, *London, England*   **Sept 2017 – June 2021**
- **BSc (Hons) – Mathematics**

Certifications

Salesforce   **Feb 2022**
- Sales and CRM Overview

Udemy   **Oct 2023**
- Data Science Bootcamp

LinkedIn Courses   **Oct 2023**
- Google Analytics (GA4)
- Data Analysis by Microsoft
- Excel (Microsoft 365)
- Python Data Analysis
- MySQL | SQL
- BI & Tableau

Google   **Mar 2025**
- Google Project Management

Scrum Alliance   **Apr 2025**
- Certified Scrum Product Owner (CSPO)

Outskill   **May 2025**
- Generative AI Mastermind

Personal Projects

Web Application Development: Built a Python-Django-based app to perform Runge-Kutta calculations and data visualisation using JavaScript & Google Charts.

Website Portfolio: MaharshiPatel.co.uk - Designed and developed a fully responsive portfolio website from scratch using JavaScript, HTML, and CSS.