

# Feedback Analysis Report

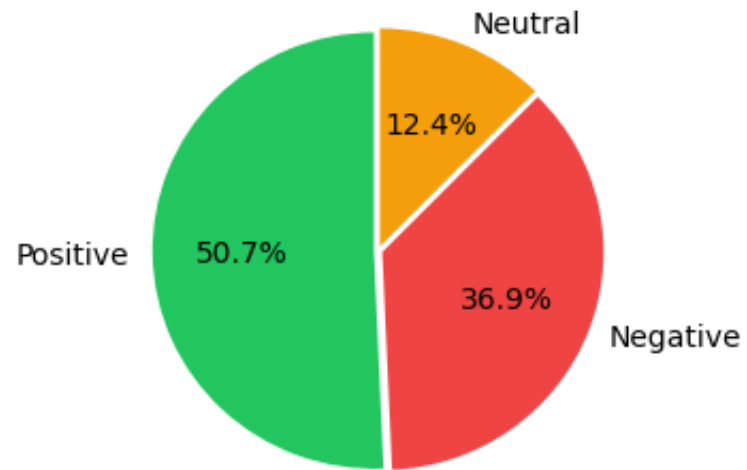
Generated: 2026-02-01 22:00

## Executive Summary

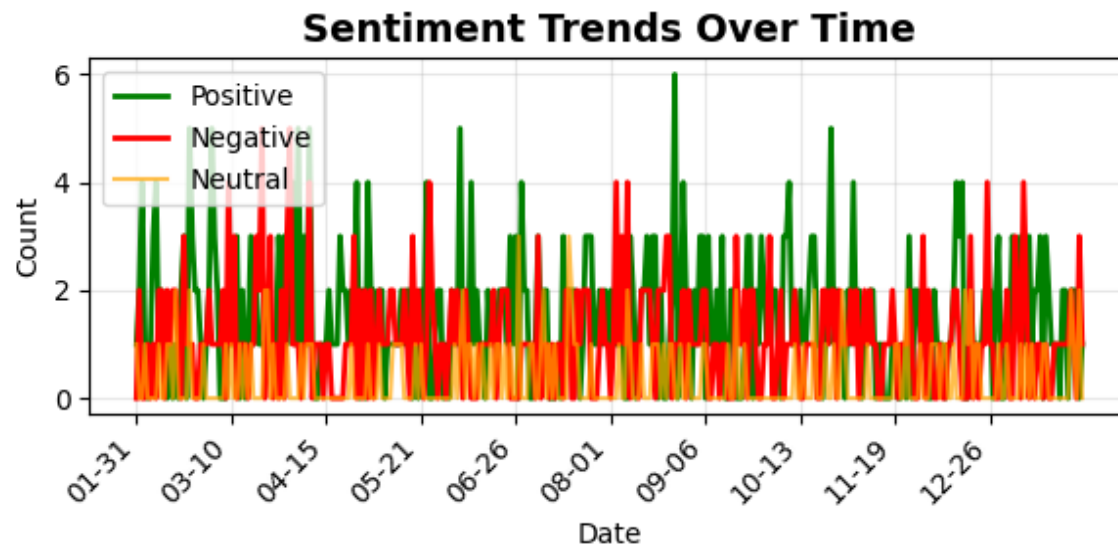
Metric	Value	Percentage
Total Feedback	1000	100%
Positive Feedback	507	50.7%
Negative Feedback	369	36.9%
Neutral Feedback	124	12.4%
Average Confidence	84.91	-

## Sentiment Distribution

## Sentiment Distribution



## Sentiment Trends Over Time



## Detailed Statistics

Category	Count	Percentage
Arabic Feedback	497	49.7%
English Feedback	500	50.0%

## Top Negative Feedback Samples

1. [2025-10-30] The cabin crew was professional and attentive throughout the flight, though the meal service felt a bit rushed. The seat comfort was adequate for a medium-haul flight, and the aircraft was clean and w...

Flight: MS478 | Customer: Anonymous | Confidence: 99.20

[illegible]

Flight: MS506 | Customer: Anonymous | Confidence: 95.00

[illegible]

Flight: MS292 | Customer: Anonymous | Confidence: 95.00

[illegible]

Flight: MS529 | Customer: Anonymous | Confidence: 95.00

5. [2025-08-22] 2025年8月22日，根据《中华人民共和国公司法》及《公司章程》的有关规定，经公司2025年第二次临时股东大会审议通过，决定将公司注册资本由人民币10000000.00元增加至人民币15000000.00元。本次增资事项已经国家工商行政管理总局核准登记，并于2025年8月22日领取了新的营业执照。特此公告。

Flight: MS511 | Customer: Anonymous | Confidence: 95.00

[illegible]

Flight: MS275 | Customer: Anonymous | Confidence: 95.00

Flight: MS838 | Customer: Anonymous | Confidence: 95.00

8. [2025-05-10] **Согласно информации, предоставленной в ходе расследования, в настоящее время в отношении лица, указанного в пункте 1, не выявлено никаких данных о его местонахождении. В связи с этим расследование продолжается.**

Flight: MS288 | Customer: Anonymous | Confidence: 95.00

[illegible]

Flight: MS234 | Customer: Anonymous | Confidence: 95.00

[illegible]

Flight: MS433 | Customer: Anonymous | Confidence: 95.00