

Feedback Analysis Report

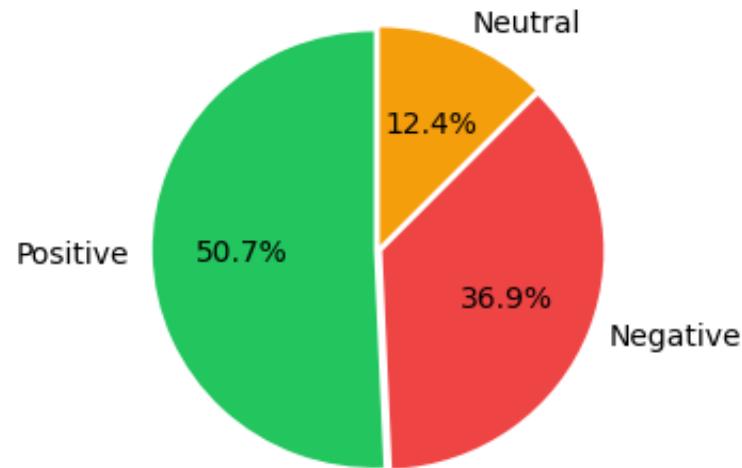
Generated: 2026-02-01 22:00

Executive Summary

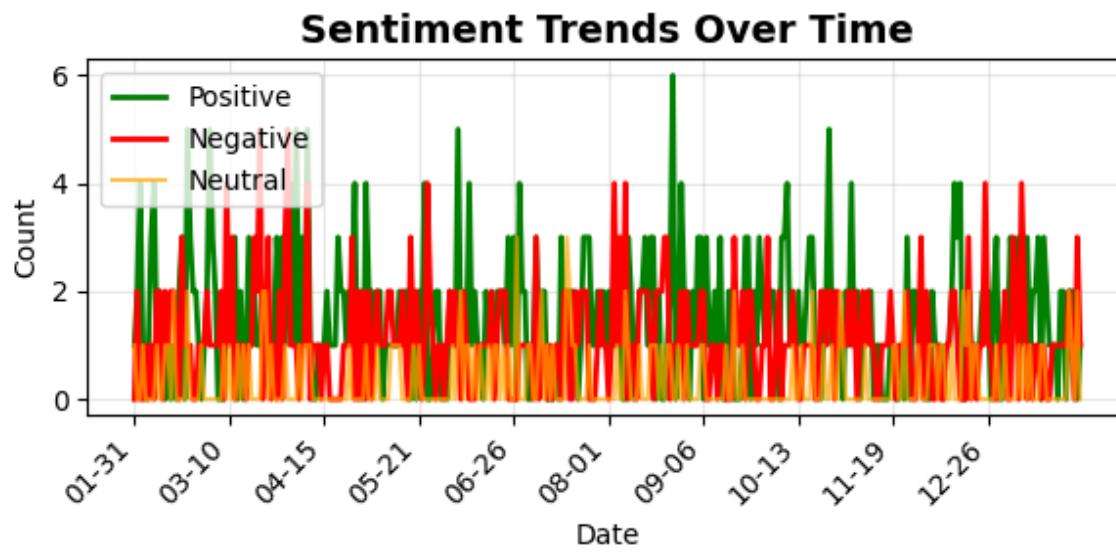
Metric	Value	Percentage
Total Feedback	1000	100%
Positive Feedback	507	50.7%
Negative Feedback	369	36.9%
Neutral Feedback	124	12.4%
Average Confidence	84.91	-

Sentiment Distribution

Sentiment Distribution



Sentiment Trends Over Time



Detailed Statistics

Category	Count	Percentage
Arabic Feedback	497	49.7%
English Feedback	500	50.0%

Top Negative Feedback Samples

1. [2025-10-30] The cabin crew was professional and attentive throughout the flight, though the meal service felt a bit rushed. The seat comfort was adequate for a medium-haul flight, and the aircraft was clean and w...

Flight: MS478 | Customer: Anonymous | Confidence: 99.20

2. [2026-01-06] ...
...
...
...

Flight: MS506 | Customer: Anonymous | Confidence: 95.00

3. [2025-11-06] ...
...
...
...

Flight: MS292 | Customer: Anonymous | Confidence: 95.00

4. [2025-08-24] ...
...
...
...

Flight: MS529 | Customer: Anonymous | Confidence: 95.00

5. [2025-08-22] ...
...
...
...

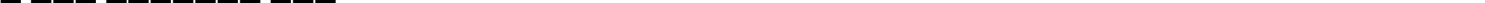
Flight: MS511 | Customer: Anonymous | Confidence: 95.00

6. [2025-07-16] ...
...
...
...

Flight: MS275 | Customer: Anonymous | Confidence: 95.00

7. [2025-07-06] [REDACTED]

Flight: MS838 | Customer: Anonymous | Confidence: 95.00

8. [2025-05-10]  ...

Flight: MS288 | Customer: Anonymous | Confidence: 95.00

9. [2025-03-17] [REDACTED]
[REDACTED]
[REDACTED]

Flight: MS234 | Customer: Anonymous | Confidence: 95.00

10. [2025-02-22] ...

Flight: MS433 | Customer: Anonymous | Confidence: 95.00