Feedback Analysis Report

Generated: 2026-02-02 13:07
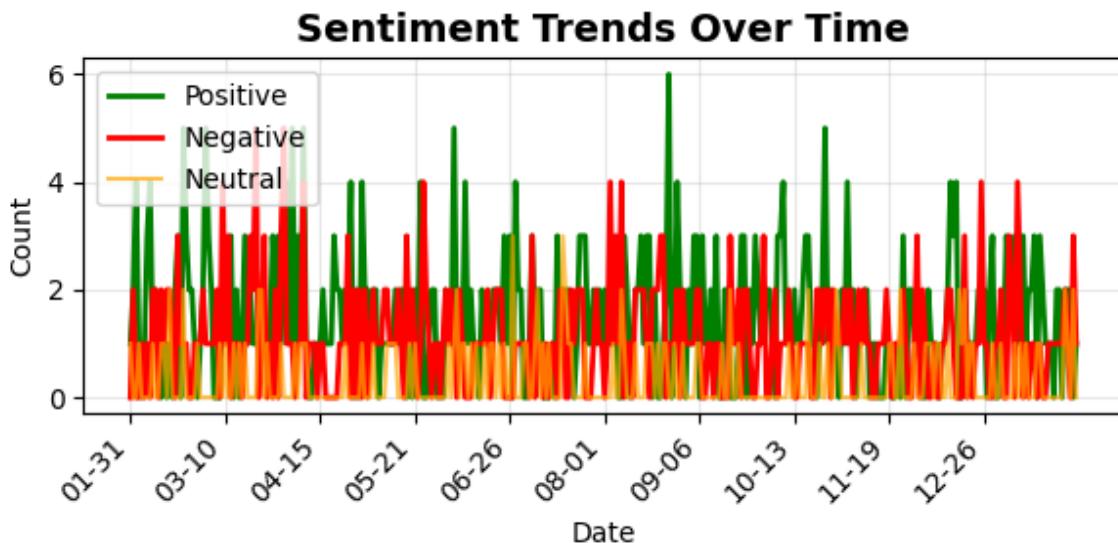
Executive Summary

Metric	Value	Percentage
Total Feedback	1000	100%
Positive Feedback	507	50.7%
Negative Feedback	369	36.9%
Neutral Feedback	124	12.4%
Average Confidence	84.91	-

Sentiment Distribution

Sentiment Trends Over Time

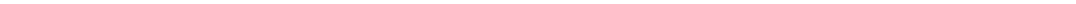## Sentiment Trends Over Time
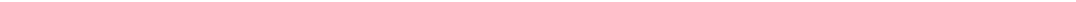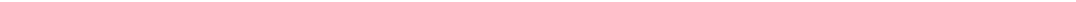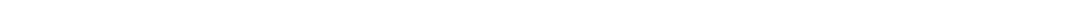
Detailed Statistics

Category	Count	Percentage
Arabic Feedback	497	49.7%
English Feedback	500	50.0%

Top Negative Feedback Samples

1. [2025-10-30] The cabin crew was professional and attentive throughout the flight, though the meal service felt a bit rushed. The seat comfort was adequate for a medium-haul flight, and the aircraft was clean and w...

Flight: MS478 | Customer: Anonymous | Confidence: 99.20

2. [2026-01-06] ██████ ███ ███ ████████ ███ █████ ██████ ████ ████ █████████ ████████ ███ █████ █████ █████ ████████ ███ ██ █████ ██████ ██████ █████ ████████ ████████. ██ █████ ██ ███ ████████ ███ ████ ███ ███ █████ ...
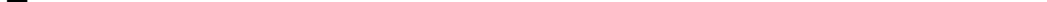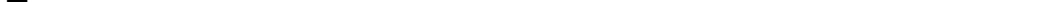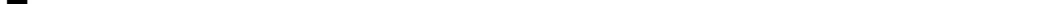
Flight: MS506 | Customer: Anonymous | Confidence: 95.00

3. [2025-11-06] ███ ██████ █████ █████ ███ ██████ ██████ ████████ ███ ████████ ████ ████ █████ ██ ████ █████ ███████ ███████. ██████ ██████ ███ █████ ███ ████ ██████ ██ ███ ███████ █████ ███ ████ █████ ██████ ███ ██...

Flight: MS292 | Customer: Anonymous | Confidence: 95.00

4. [2025-08-24] ██████ ██ ██████ ████ █████ █████ ██████ ██ ███ ████████ ████ █████████ ███████ ██████ ██████ ████████ ████ █████. ████████ █████ ████ ███ █████ ██ ██████ ████████ ███ ██ ██████ █████ ████ ████ ██ ██████...

Flight: MS529 | Customer: Anonymous | Confidence: 95.00

5. [2025-08-22] ██████ ██ ███ ████████ ████ ██████ ████ ████ ████ ████████ ██████ ██████████ ███████ ███ ██████ ██████ ███ ██████ ████ ██ ███ ████. ███ ██████ ████ ██████ ██ ██████ ██████ ███ █████ ██████ █████████ █████ ...
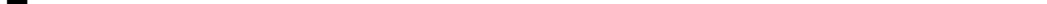
Flight: MS511 | Customer: Anonymous | Confidence: 95.00
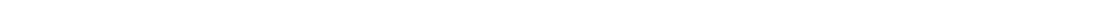
6. [2025-07-16] ███ ██████ ██████ ████ ███ ███████ ████ █████ ██████ ███ ████ ████ █████████ ██ ██████ ██ ██████ ████████ █████ ████ ████ ███████ ███████ ███ ████ ████ ███ ███████ █████ █████. ██ ███ ██ ███ ██████ █...

Flight: MS275 | Customer: Anonymous | Confidence: 95.00

7. [2025-07-06] ██████ ███ ██████ █████████ ███ ██████ ███ ██████ ███████ ████ ██████ ████ ███████ ███████. ██████ ████ ██████ ███████ ██████ ███ ████████ ██████ ████ ██████.

Flight: MS838 | Customer: Anonymous | Confidence: 95.00

8. [2025-05-10] ██████ ████ ████ ███ ███████ ██████ █████ ██ ███ ████████ ██████ ██████ ████ ██ ██████ ██████ ██████ ████ ████ ████ █████ ███ ███████. █████████ ███ ████ ████ ████ ███████ ██████ ███ ███ ███████ ███...

Flight: MS288 | Customer: Anonymous | Confidence: 95.00

9. [2025-03-17] ███ ████ ██████ ██ ███ ███████ ██████ █████ ███ ██ ██████ █████████ █████ ███ ██████ ████ ██████ ███ ████████ ████████ ███ ██ ██████ ██████ ███ ███ ██████ ████ ████. ███████ ████ ███ █████ █████ █████...

Flight: MS234 | Customer: Anonymous | Confidence: 95.00

10. [2025-02-22] ██████ ████ ████ ███ ███████ ██████ █████ ███ ███ ████ ██████ █████ ██████ █████ █████ ███████ █████ ██ █████ ███████ ███ ██ ███████ ████ ████ ████ █████ ███ ███████. ██████ ██ ██████ █████ ████ ████...

Flight: MS433 | Customer: Anonymous | Confidence: 95.00