Mustafa Khan

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SUMMARY OF QUALIFICATIONS

- Proficient in web design, learned the front-end side and worked on the backend, integrating databases.
- Experience in various programming languages consisting of Java, JavaScript, and PHP.
- Familiar with software development practices, tools and terminology and applied it to existing projects.
- Operating on databases and writing SQL statements to retrieve and manage data for web applications.
- Gained extraordinary customer service skills through years of job experience in various settings.
- Achieved problem solving skills from analyzing customer related issues and exceeding expectations.
- Strong multi-tasking skills, attention to detail and time management skills with the ability to ensure work is completed accurately and on time.
- Proven ability to develop strong working relationships with both customers and colleagues through effective communication and interpersonal competence.

TECHNICAL SKILLS

- Programming Languages: Java, JavaScript, JavaFX, PHP
- Web Development: HTML and CSS
- Database management: SQL (MySQL)
- Familiar Software: Visual Studio Code, Git, NetBeans, AWS, Visual Paradigm

EDUCATION

Computer Systems Technology - Information Systems Engineering Advanced Diploma   September 2022 – Present
Sheridan College, Oakville ON

- GPA: 3.70/4.0
- Relevant Courses: Object-Oriented Programming Java 3, Fundamentals of Software Design, Web Programming

PROJECTS

Java FX Employee Management System GUI   April 2023 – May 2023

- Collaborated with 2 peers to create a reliable JavaFX-based employee management system with strong error handling for enhanced usability.
- Enforced best practices for GUI development by adopting the MVC architecture, resulting in a well-organized and manageable codebase.
- Exceeded assignment criteria, incorporating features including employee data updates, efficient File I/O for data manipulation, and seamless search functionality within the file.
- Demonstrated object-oriented programming skills by using best practices, debugging, inheritance, abstraction, optimization, exception handling and FX.

Personal Portfolio Website   August 2023 – Present
Visit: www.toffy.ca

- Created a professional portfolio website from scratch to showcase work, skills, and accomplishments in programming.
- Utilized user-centered design principles, emphasizing simplicity, accessibility, and intuitive navigation, to create a visually appealing website with a user-friendly experience.
- Demonstrated proficiency in crafting responsive and visually engaging web interfaces using HTML and CSS.
- Undergoing frequent maintenance and updates, the portfolio website is for reflecting current projects, skills, certifications, and achievements, ensuring relevancy and accuracy.

WORK EXPERIENCE

Cashier   September 2020 – Present
Walmart, Mississauga, ON
- Collaborated with a cross-functional team of cashiers, self-checkout attendants, and floor supervisors to optimize store operations and maintain efficiency during busy periods.
- Listened to numerous customer inquiries and concerns, providing accurate and helpful information while resolving issues promptly to ensure customer satisfaction daily.
- Demonstrated keen observational skills over 3 years, to identify and address potential theft or suspicious activity, while always maintaining a customer-friendly approach.
- Facilitated the professional development and integration of new team members through structured onboarding and training initiatives, ensuring new hires were well-equipped to excel in tasks.

Sales Floor Associate (CO-OP)   November 2021 – February 2022
Staples, Mississauga, ON
- Met sales expectations by providing exceptional customer service and product knowledge daily.
- Managed receiving operations by accurately inspecting and accepting shipments, efficiently organizing inventory, and ensuring products were readily available for the sales floor.
- Maintained the secure storage and tracking of high-value and sensitive products, maintaining the integrity and safety of valuable inventory in a designated lockup area.