



MICROELECTRONIC SYSTEMS PTY LTD  
(Trading as BSD ROBOTICS)

ABN: 23 074 316 500  
Unit-17, 18 Hinkler Court  
Brendale, Qld, 4500, Australia

Tel: +61 (07) 3881 1834  
Email: support@bsdrobotics.com  
Web: www.bsdrobotics.com

## BSD PUNCHER SERVICE REPORT

Organisation:

Date:

Contact person:

Tel:

Instrument Model:

Address:

Serial Number:

Instrument Punch  
Configuration:

Under Warranty:

Under Service  
Contract:

TYPE OF SERVICE:

NOTES AND FOLLOWUP

### Installation

Unpack and install instrument

Install instrument software

Adjust instrument and software settings

Train laboratory staff

### Preventative Maintenance

Inspect instrument operation

Dismantle, clean, lubricate and refit  
instrument

Check tension of belts and lubricate all  
bearings

Test instrument

### Emergency Call Out

### Parts Replaced/Used

SKU

QTY

SKU

QTY

SKU

QTY

SKU

QTY

SKU

QTY

SKU

QTY

### CUSTOMER APPROVAL

Field Service Person Name:

Customer Name:



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## CUSTOMER FEEDBACK

### CUSTOMER SATISFACTION

Please rate our:	Improvement Needed	Satisfied	Very Satisfied
1. Professional Conduct of Service Technician			
2. Timeliness of Service			
3. Technical Performance of Service			

### CUSTOMER COMMENTS