

Mustafa Abduljabbar

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UK passport holder | Full UK clean manual driving licence (4 years NCs)

Portfolio (work examples): Mustafaabduljabbar.com

Summary

Recently completed an **MSc in Logistics & Operations Management at Cardiff University (Distinction, 78%)**, with strengths in **production planning, forecasting, inventory control, and ERP decision making**. Delivered an industry-supported project with DSV and ESG.AI, developing a **stochastic Life Cycle Assessment model with scenario forecasting** to test dematerialisation indicators and generate data-backed recommendations for operational planning. Strengthened analytical capability through an internship at the **Office for National Statistics**, analysing 10,000+ records and automating insights using **Excel, Python, and Power BI**. Consistently go beyond expectations, evidenced by student representative role and multiple awards. Seeking a graduate or entry-level operational planning role in high-tech manufacturing.

Education

MSc Logistics and Operations Management (Distinction 78%) – Cardiff University 09/2024 - 09/2025

Relevant modules: Circular Economy Operations (91%), Lean and Operational Excellence (87%), Operations Management (86%), Digital Supply Chains (85%), Logistics and Its Provision (81%), and ERP Systems (80%).

Honours & Awards:

- Lean Competency System (LCS) – Level 1B
- ERP Simulation Certificate

BSc Business Management (2:1) - Cardiff University

09/2021 - 09/2024

Honours & Awards:

- Cardiff Award – Student Futures employability award
- Student Ambassador – Cardiff University Business School

A Levels - Cardiff High School

09/2018 - 07/2021

Grades: Chemistry (A), Physics (B), Business (B)

Relevant Experiences

MSc Dissertation (Live Project), DSV & ESG.AI - Cardiff University

06/2025 – 09/2025

Context: As material extraction becomes a dominant environmental and supply-chain risk, amplified by the EU's dependence on China for critical rare earths, manufacturers face growing legislative pressure to recover critical materials, yet **limited guidance exists on how to measure and track material recovery within operational planning**.

- Reviewed **ESG policy requirements and disclosures from 7 global electronics manufacturers**, where reporting focuses on emissions over material performance indicators.
- Designed electronics **statistical LCA** comparing linear (3-year) and refurbishment-led extended-life scenarios, showing **~80% of lifecycle impacts are concentrated at OEM manufacturing**.
- Modelled **return-rate, quality, and timing uncertainty using scenario forecasting (18–42%)**, showing conventionally overly optimistic assumptions distort capacity and operational planning.
- Built a **probabilistic, component-level Bill of Materials**, separating reusable, re-manufacturable, and Beyond Economic Repair (BER) parts to support realistic operational planning.

- Tested dematerialisation indicators against **LCA midpoints**, revealing that **life-extension increased material use (+23–25%) despite ~11–13% lower impacts per functional year**, highlighting how absolute metrics alone can distort planning decisions.

Data Analysis Internship, Office for National Statistics (ONS) - Newport, Wales

06/2023 – 09/2023

- Analysed **10,000+ internal staff development records** using **Excel** and **Python** to identify trends by location, department, and employment grade, supporting data-led planning decisions.
- Recognised **Excel's limitations**, self-taught **Python** to build an automated script that processed **200+ keywords** and fully streamlined the analysis workflow, significantly improving speed, consistency, and accuracy.
- Designed a clear **Power BI** interactive dashboard and **presented findings to non-technical stakeholders**, ensuring results were understood and actionable.
- Work was recognised by the Directorate Head, who highlighted the project in an internal blog, encouraging staff to upskill.

Other Experiences

Student Representative, Cardiff University

09/2024 – 09/2025

- Represented 60+ MSc students as Vice Chair, consolidating feedback, leading meetings, and presenting findings to faculty to support programme improvements

Food Delivery Driver, Domino's - Cardiff, Wales

08/2022 – 03/2023 | 03/2021 – 09/2021

- Coordinated within fast-paced, time-critical delivery operations across multiple Cardiff locations, coordinating with in-store teams of **20-30 staff** to meet service targets while adhering to strict food safety and allergy procedures.

Customer Service Assistant – Tesco, Cardiff, Wales

11/2021 - 05/2022

- Supported day-to-day operations within a high-footfall Tesco Express, handling payments, age-restricted transactions, and customer issues while maintaining accuracy, compliance, and service continuity within a small team of **4-6 staff**.

Skills

- **Operational Planning & Decision Support** - Applied forecasting, inventory control, and planning logic to evaluate capacity, material, and operational trade-offs across MSc and industry projects.
- **Analytical Modelling & Automation** - Used Excel, Python, and Power BI to clean, model, and visualise complex datasets, converting analysis into clear, decision-ready insights for non-technical stakeholders.
- **ERP & Digital Systems Exposure** - Coordinated a **five-person team** through an **SAP ERP simulation** across procurement, inventory, planning, distribution, and after-sales, gaining a hands-on **understanding of operational trade-offs and cross-functional decision-making** in high-performing teams.
- **Lean Methodology & Continuous Improvement** - led a **team of six** to present and apply a lean operations transformation, **achieving 87%** and earning **Lean Competency System Level 1b certificate**.
- **Learning Ability** - Rapidly self-taught **Python and Power BI** from no prior experience to automate and scale analysis during my ONS internship, alongside completing a **Distinction MSc (78%)**.