ReserveWell	v1.2
Use Case UC4: Exit From the Waitlist	Date: 23.12.23

### Use Case UC4: Exit From the Waitlist

# **Version History Table**

Version	Date	Description
v1.0	26.11.2023	-
v1.1	30.11.2023	<ul> <li>Since there is no special requirements for this use case, special requirements part is removed according to feedback.</li> <li>Restaurant manager's actions are removed from the MSS, since the restaurant manager is not primary actor fort his use case.</li> </ul>
v1.2	23.12.23	Use case writing style is changed in a way that user intention was included.

Scope: ReserveWell Application

Level: user goal

**Primary Actor: Diner** 

#### Stakeholders and Interests:

- Diner: Wants to make a reservation at the restaurant efficiently and conveniently.
- System Administrator: Responsible for maintaining and monitoring the reservation system.
- Development Team: Wants the customer to make the restaurant reservation correctly. Need to ensure system's stability, scalability, security, and adherence to best practices.

#### **Preconditions:**

- -Diner is in the waitlist of a certain restaurant.
- -The reservation system is operational.
- -The diner has a stable internet connection.

### **Success Guarantee (or Postconditions):**

- -Diner exits successfully from the waitlist.
- -Reservations, restaurant capacity and waitlist data is updated real-time.

## Main Success Scenario (or Basic Flow):

- 1. Diner enters the website.
- 2. Diner views his/her profile on the website.
- 3. Diner views his/her waitlist from the profile.
- 4. Diner selects the option to exit the waitlist for the chosen restaurant.
- 5. The system prompts the diner to confirm the decision to exit the waitlist.
- 6. The diner confirms his/her selection.

7. The system removes the diner from the waitlist, updating the reservation and waitlist data in real-time.

# **Extensions (or Alternative Flows):**

- \*a. At any time, System fails:
  - 1. The diner restarts System, and requests recovery of prior state.
  - 2. System reconstructs prior state
    - 2a. System detects anomalies preventing recovery:
      - 1. System signals error to the diner, records the error, and enters a clean state.
      - 2. Diner accesses her/his profile.
- 5a. Diner decides not to proceed with the exit.
  - 1. The diner selects an option to cancel the exit from the waitlist.
  - 2. The system acknowledges the diner's decision not to exit and returns them to the waitlist interface without making any changes.

Frequency of Occurrence: Could be nearly continuous.