Use Case UC14: Register as Waitstaff

Version History Table

Version	Date	Description
v1.0	26.11.2023	-
v1.1	30.11.2023	• Special requirements part is removed, since there is no special requirements for this use case. • Open issues part are updated.
v1.2	23.12.2023	• Use case's name has changed to Register as Waitstaff. • Use case writing style is changed in a way that user intention was included.

Scope: ReserveWell Application

Level: user goal

Primary Actor: Waitstaff

Stakeholders and Interests:

- Waitstaff: Wants to provide efficient and high-quality service to customers. They need the ability to arrange tables' physical availability according to reservations updates.

- System Administrator: Responsible for maintaining and monitoring the reservation system.

- Development Team: Wants the customer to make the restaurant reservation correctly. Need to ensure system's stability, scalability, security, and adherence to best practices.

Preconditions:

- The reservation system is operational.

- Waitstaff has already known his/her restaurant id.

-The Waitstaff has a stable internet connection.

Success Guarantee (or Postconditions):

-The Waitstaff has successfully completed the registration.

Main Success Scenario (or Basic Flow):

1. Waitstaff enters the web site.

2. Waitstaff clicks the button for the registration.
3. Waitstaff the restaurant which his/hers.
4. Waitstaff enters restaurant id.
5. Waitstaff manager enters his/her registration details.
6. Waitstaff completes the registration with the button.
7. System redirects the restaurant manager to the main screen.

Extensions (or Alternative Flows):

*a. At any time, System fails:
1. The waitstaff restarts System, and requests recovery of prior state.
2. System reconstructs prior state
    2a. System detects anomalies preventing recovery:
        1. System signals error to the waitstaff, records the error, and enters a clean state.
        2. Waitstaff starts to registration.

5a. System cannot verify waitstaff's e-mail address due to wrong information.
1. Waitstaff revise his/her e-mail address.
2. System verifies diner's e-mail address.

The waitstaff repeats steps 1-2 until he/she is verified.

Frequency of Occurrence: Could be nearly continuous.