Toronto, Canada

bandukdamustafa1@gmail.com

4389274161

MUSTAFA BANDUKDA

OBJECTIVE:

To secure a Web Developer position at a dynamic and innovative organization, where I can utilize my strong skills in customer service, communication, and programming (Python, Java, C++). I am eager to contribute my meticulous attention to detail and problem-solving abilities to foster team success and ensure exceptional customer satisfaction in delivering high-quality web solutions.

HIGHLIGHTS OF QUALIFICATIONS:

- Understanding various data structures: Ability to work with arrays, lists, trees, and graphs, selecting the right structure for efficient problem-solving.
- The ability to break down complex problems into smaller: Skill in analyzing and simplifying complex issues, devising step-by-step solutions for effective problem-solving.
- Knowledge of database systems: Proficiency in managing relational (e.g., MySQL) and NoSQL (e.g., MongoDB) databases, designing schemas, and writing advanced queries.
- Work effectively with Diverse Groups of People: Demonstrated ability to collaborate with individuals from diverse backgrounds, fostering an inclusive work environment.
- Excellent Written and Verbal Communication Skills, with an Eye Data Analysis for Detail: Strong communication skills, adept at conveying complex ideas clearly, and analyzing data for insights.
- In-Depth Knowledge of Fashion Management: Extensive expertise in fashion management, including trend analysis, retail operations, and brand management, contributing to business growth and brand enhancement.

SKILLS:

- C#, C++, and C: Proficient in object-oriented programming languages like C#, C++, and C, with experience in developing robust and efficient applications.
- Python: Skilled in Python programming, adept at leveraging its simplicity and versatility for a wide range of applications, from web development to data analysis and machine learning.
- HTML/CSS: Proficient in front-end web technologies HTML and CSS, capable of creating visually appealing and responsive web pages with clean and organized code.
- Java: Experienced in Java programming, with a strong understanding of its principles and practices, used for developing scalable and reliable enterprise-level applications
- SQL: Knowledgeable in SQL (Structured Query Language), proficient in writing complex queries and database manipulation, ensuring efficient data retrieval and management in relational database systems.

EDUCATION:

2020 – PRESENT

ADVANCE DIPLOMA, COMPUTER PROGRAMMING AND ANALYSIS, GEORGE BROWN COLLEGE

2018- 2019

DIPLOMA, FASHION AND DESIGN TECHINQUES, GEORGE BROWN COLLEGE

2017- 2017

HIGH SCHOOL DIPLOMA, DAVID SUZUKI SECONDARY SCHOOL

EMPLOYMENT HISTORY:

SEP 2019 - MAR 2023

BARISTA, TIM HORTONS

- Mastered customer interaction, effectively identifying and catering to individual needs.
- Exhibited proficiency in preparing a variety of food and beverage items, ensuring quality and consistency.
- Applied innovative problem-solving skills to enhance customer experience and satisfaction.
- Contributed to a 15% increase in repeat customers through exceptional service and product delivery.
- Mastered beverage crafting with precision, enhancing customer satisfaction.

APR 2018 - JUN 2019

CUSTOMER REPRESENTATIVE, MIRATEL SOLUTION

- Resolved customer queries, ensuring high satisfaction and retention.
- Achieved highest customer attention, reflecting exceptional service skills.
- Leveraged deep understanding of Grubhub policies to assist in key projects.
- Contributed to team success by offering insightful feedback and solutions.
- Positively impacted customer experience, reflected in above-average satisfaction scores.
- Exceeded customer satisfaction targets through expert issue resolution and feedback collection.

2017 - 2018

CASHIER/HELPER, FRESHCO

- Managed customer interactions with an emphasis on clear and effective communication
- Demonstrated strong time management skills in a fast-paced retail environment.
- Exhibited understanding and responsiveness to customer needs, boosting overall customer satisfaction Enhanced store revenue by
- effectively upselling products during checkout.