

# Terms and conditions

We request you, the user, to read our terms and conditions and privacy policy before signing up to use AETHER.

By using our service you agree to follow our terms and conditions, inability to do so may result in losing your access to our services.

You must be at least 18 years of age to use our services. Any user below the minimum age requirements would be breaking our terms and conditions and is at risk of having their account terminated.

All illustrations and interfaces provided in our services are the intellectual property of AETHER and unauthorized usage of these resources is forbidden.

The usage of our services is also dependent on the local laws based on the user's location. The user is required to use our services in accordance with these laws.

AETHER has the right to terminate your account if we deem it necessary.

# Privacy Policy

To effectively provide our services to our users, we are required to collect some data from our users. Our aim with the privacy policy is to inform our users regarding our usage of their data. This is done to comply with international laws and standard disclaimers regarding privacy.

We ask you, the user, to assess our privacy policy thoroughly in order to get a complete understanding of what data is collected, how it is collected, and protected. This policy statement also serves to remind you that you are able to request us to discard all data collected from your account.

## **Data Collection:**

We collect many different types of data, for providing our features to our users and to comply with legal requirements.

## **Types of Data collected:**

Personal information (including Name, Email, phone number and payment information)

Device specifications

Device network usage logs

Device usage patterns

Notification, Location and time zone access

## **Purpose of data collection:**

The data we collect are used to provide our services to the user, such as precise device control over the internet using our app. The data collected also allows us to provide a personalized experience to each user based on their device usage patterns. We also use location, time zone and notification access to provide timely reminders to optimize your electricity usage.

Guest users are exempt from personal data collection, all data related to devices used by guests are going to be attributed to the owner's account.

Our services are intended for users over 18 years of age due to the personal information collected by us. We ensure that all data collected by us is protected by ensuring that no one apart from the respective user and our staff can access your data. Your data is only accessed by our staff as and when needed. You are able to access, edit or delete any collected data upon request.

Any external links provided in our applications are restricted to following their respective privacy policies, AETHER bears no responsibility regarding privacy for external links.

We will notify you in case we make any changes to our terms and conditions or our privacy policy.

For any further queries, please feel free to contact us at our support email: [support@aether.ae](mailto:support@aether.ae)