Mustapha Toughrani
Finance Operations Specialist

Highly skilled French professional with academic foundation in Law and Business.
Extensive experience in accounting, reporting and project management.
Proven track record of delivering measurable results through a data-driven approach.
Eager to leverage analytical skills to drive value and resolve business challenges.

✉ mtoughrani@gmail.com 📱 +31 6 42 70 29 78 📍 Amstelveen (Netherlands) in www.linkedin.com/in/mustaphatoughrani

Work Experience

EURONEXT
Accounts Receivable Specialist
Amsterdam (Netherlands)
July 2019 - Current

- Managed the trade receivables by maximizing cash collection, monitoring credit risk and mitigating doubtful accounts
- Executed the complete order-to-invoice business process
- Maintained the customer, product and bank master data. Consolidated and validated the master data migration to Dynamics 365
- Created a comprehensive set of report templates and interactive KPIs supporting effective decision-making
- Recognized Subject Matter Expert in cash management
- Actively contributed to Functional Design Documentation and regression testing of ISV modules in Dynamics 365

REED ELSEVIER
Credit Controller
Amsterdam (Netherlands)
May 2016 - February 2019

- Assessed the credit application for sales agreement and determined appropriate payment terms
- Setup the credit limit and blocked/released orders against payment commitment
- Analyzed the credit score and segmented customers account in Oracle to optimize the automated collection process
- Developed Business Objects reports using SQL for complex data queries
- Recognized Subject Matter Expert for the Credit Risk and Collection department
- Actively contributed to the audit and the transformation of the organization's order-to-cash process

EXPEDIA
Credit Collector
Amsterdam (Netherlands)
December 2014 - May 2016

- Decreased the Day Sales Outstanding by implementing effective debt collection strategies focusing on most impactful accounts
- Engaged with managers and sales representatives to promote direct debit as preferred payment method to ensure timely payment
- Facilitated the integration of Docusign API into Salesforce for completion of SEPA digital mandates
- Consolidated the month-end reports on aging receivables and cash receipts to provide management with financial insights

CYGNIFIC KLM SSC
Business to Trade Support
Amsterdam (Netherlands)
May 2011 - December 2014

- Provided technical support to travel agents for fare calculation, issuance of flight ticket and ancillary services documents
- Reviewed and processed the pricing exceptions in the IATA Billing and Settlement system
- Took an active role in Lean Six Sigma initiatives contributing to the identification and the resolution of operational inefficiencies

Education

Bachelor Finance at ESG Finance Paris
September 1999 - December 2001

Undergraduate in Law at Paris 8 St-Denis
Octobre 1996 - Mars 1999

Languages

Language	Level
French	▮▮▮▮▮
English	▮▮▮▮▯
Dutch	▮▮▮▯▯
Spanish	▮▮▯▯▯
Arabic	▮▮▯▯▯

Certifications

Microsoft Power BI Data Analyst Associate
Delivered by Microsoft in 2023

Dynamics 365 Core Finance & Operations
Delivered by Microsoft in 2023

Euronext Project Management Policy
Delivered by Euronext in 2021

Python for Data Science: Fundamentals
Delivered by Dataquest.io in 2019

Introduction to Lean 6 Sigma
Delivered by Cygnific in 2014

Portfolio

Glassdoors Analytics review
Python Data Analysis project

Business Risk Management take away
Describing common frameworks for assessing business risks

mustaphatoughrani.github.io
Personal website crafted with HTML and CSS3