



Mustapha Toughrani

Accounts Receivable Specialist

Dynamic and highly skilled French professional with a strong educational background in Law and Business, complemented by extensive experience in accounting and ERP implementation. Known for my data-driven approach and commitment to achieving results, I am eager to leverage my skills to contribute to financial project management and continue my professional growth.

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mustaphatoughrani

Work experience

EURONEXT

Accounts Receivable Specialist

Amsterdam (Netherlands)

July 2019 - Current

- Managed credit collection processes across diverse revenue streams, encompassing listings, securities trading, logical access, and miscellaneous services. Collaborated closely with customers, account managers, FP&A, and cross-functional teams to optimize cash collection, proactively manage credit risk and minimize bad debt exposure
- Ensured efficient cash management by overseeing bank account maintenance for multiple legal entities. Managed the import of electronic bank statements and accurately posted ledger journals using Dynamics 365 Finance & Operations. Collaborated seamlessly with AR, AP, GL, and Treasury teams to reconcile bridging accounts and bank balances, ensuring accurate financial reporting at month-end
- Led the end-to-end Order-to-Invoice process effectively managing sales orders from creation to invoicing. Utilized mapping templates to generate billing files and process imported data into Dynamics 365 Finance & Operations for invoice and credit note generation. Collaborated with FP&A for proforma invoice verification and utilized Lasernet module and VBA scripts to send final documentation to customers
- Effectively managed customer master data, ensuring accurate and up-to-date customer account information. Processed account creation requests and diligently maintained and updated customer billing details in Dynamics 365 Finance & Operations
- Facilitated SEPA Direct Debit process by managing the creation of customers' payment journals and check files to ensure accurate and timely collections. Conducted thorough reconciliations of the electronic payment bridging account, ensuring proper matching and validation of transactions
- Played a key role in reporting by creating and maintaining a comprehensive set of KPI reports in Excel and Power BI. Provided valuable insights into AR and Cash Management activities, enabling effective decision-making and contributing to strategic planning and process improvements
- Excelled in project management by successfully leading the implementation of system migration and deployment of new system functionalities in Dynamics 365 Finance & Operations. Conducted non-regression testing to ensure smooth transitions and optimal system performance. Collaborated closely with the project team and external consultants, actively defining and translating user requirements. Signed-off on functional design documents, meticulously designed test cases and scripts, and investigated and followed up on the resolution of tickets using DevOps

ELSEVIER

Credit Controller

Amsterdam (Netherlands)

May 2016 - February 2019

- Results-oriented account manager with a proactive approach, leveraging strong financial management skills to successfully engage and negotiate with diverse stakeholders, including governmental entities, private and public institutions, and multinational corporations. Proficient in achieving payment commitments by building and maintaining productive relationships and employing effective negotiation strategies
- Empowering and mentoring local and remote controller teams through my comprehensive understanding of business processes. Driving the transformation of the Credit Risk and Collection department in close collaboration with senior management. Leveraging my expertise to foster growth, enhance efficiency, and achieve strategic goals
- Highly knowledgeable Subject Matter Expert with a strong expertise in BI tools. Developed efficient, automated, and cost-saving solutions to enhance AR performance and deliver effective results. Successfully implemented dashboards and reports providing meaningful insights into credit exposure, enabling informed decision-making and proactive risk management

EXPEDIA

Credit Collector

Amsterdam (Netherlands)

December 2014 - May 2016

- Achieved substantial results in reducing DSO (Days Sales Outstanding) and improving the aging balance by implementing effective strategies. Focused on increasing the number of hotels paying by direct debit, resulting in streamlined payment processes and improved cash flow. Proactively fostered positive relationships with account managers and lodging partners, collaborating closely to ensure timely payments and strengthen partnerships
- Effectively consolidated month-end reports and consistently delivered accurate and timely ad-hoc information to meet the diverse needs of various teams and business units. Acted as a reliable resource, ensuring seamless communication and providing valuable insights for informed decision-making
- Successfully conducted a proof of concept to integrate the Docusign API into Salesforce, enabling seamless upload of direct debit mandates

Education

1999 - 2001: Ecole Supérieure de Gestion

Areas of study include accounting, finance and marketing

1996 - 1999: Saint-Denis Paris 8 University

Associate Degree in Law

1996: Secondary school

French Baccalaureate in Social and Economic Sciences

Languages

French	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>
English	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>
Dutch	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>
Spanish	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>
Arabic	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>

Certifications

2023: MB300 Dynamics 365 Finance & Operations

Delivered by Microsoft

2021: Project Management Policy

Delivered by Euronext

2019: Python Fundamentals

Delivered by Dataquest.io

2014: Introduction to Lean 6 Sigma

Delivered by Cygnific

Computer skills

Power BI	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>
SQL	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>
VBA	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>