

SYSTEM INTERNAL CASE

It was an ordinary day in the office when Jane, a diligent IT specialist, received a call from one of the employees. The employee, a data analyst named Mark, reported that his system had become increasingly slow and unresponsive. As Jane listened, she made a note of the peculiar detail Mark mentioned: the issue began shortly after he had downloaded and attempted to use what he thought was the SysInternals tool suite.

Jane knew that SysInternals tools were essential for Windows system diagnostics, so she was immediately concerned. She quickly gathered her forensic toolkit and headed over to Mark's workstation to investigate.

Upon arrival, Jane observed that Mark's system was indeed sluggish. Opening the Task Manager revealed an unusually high CPU and memory usage, with no clear indication of which processes were responsible. Jane decided to take a forensic image of the system's memory and hard drive for a detailed analysis.

The objective is to ascertain what transpired and when.

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