

DEEPIKA MUTHEVI

QA Professional. Test Management. Test Automation

Techno-functional Specialist

Profile in brief

- The breakthrough QA professional with over a decade of global exceptional QA delivery experience in Test Management and Test Automation in diverse product portfolio from high end online banking products to Credit Risk categories.
- Awarded for achievements as a **Best team** on consistent performance twice in last 0.5Yrs time.
- Specialized in Retail & Corporate Banking, Credit Risk, Loans and Mail alert product categories with exceptional bug free delivery experience.
- Obsessed with achieving extraordinary results in quickest time. My association includes working in diverse culture brands from UAE, Europe & Asia.
- Expertise in PESTOS, FINACLE, Fiserv, Intellect Design web-based applications
- Experienced in Automation Tools using **WebdriverIO – Node.js**

Area of expertise

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|--------------------------|---------------------|---------------------|-----------------|---------------------|
| • Retail Banking | • Corporate Banking | • Credit Risk | • Control-M | • Mobile Banking |
| • Problem Solving skills | • Test Automation | • Defect Management | • Logs Analysis | • Agile Methodology |

Professional Experience:

QA Lead: HTC Global Services

Duration: Apr-2022 to Till Date

External Client Facing role - Leadership story

- Lead transformational journey by demonstrating exceptional QA deliverables across the Sprints
- **Designed** more than 20 Risk Acceptance Criteria specific to Industry as per Business templates in the project
- **Modelled** the Test Dashboards and used the same in daily meetings
- **Encouraged** the teams to implement the test dashboards and use them effectively to discuss status in the meetings
- **Delegated** the tasks to team members based on their skillset for faster delivery
- **Standardized and implemented** the REDW releases along with product releases with effective delivery
- **Driven** the business demos to direct user groups
- **Demonstrated** exceptional performance in Prospecting team
- **Communicated** with Business teams and stake holders to make them understand the gaps in the functionality

Automation Test Lead: EdgeVerve Systems Limited

Duration: 1.5 Yrs

The Epic turn around Journey - Top of mind, Exceptional Delivery

- **Designed & built test harnesses for Sanity and Progressive Manual and Automation Testing for Tier 1 Bank in Australia**
- Developed the Automated Regression Pack for Sanity and Progressive Automation
- **Published Execution Status and Test Reports on daily and weekly bases to project management - Excel & Confluence Dashboards**
- Conducted **Pilot, Non-Pilot User testing, sanity and standard regression** on the host labs
- Performed as the **Release Test Lead** across all the Standard IB releases and BAU released along with minor releases of Bank
- **Assist with test plan articulation, planning, and management of individual testing events. Handled the team of 5-7 people and always ensured all the targets and milestones are within the SLA**
- **Zero** defect slippage for tested modules and UC's. Received client and PO appreciation
- **Performed batch testing using Control-M and SSRS Reports testing**

Test Analyst: EdgeVerve Systems Limited

Duration: 4.5Yrs

Break through: Exponential Career Growth

- Driven the Test Delivery for various clients like BOB, NPBS, Republic Bank of Suriname from Offshore
- Performed Test Data set-up, Test design and execution, defect management and test closure activities using various tools like Atlassian Jira, Test Link and Mantis.
- Implemented test data validation for the Data Migration projects and ensured 100% stability.
- Published Test Metrics at a regular basis to the higher management and stakeholders.
- Stabilized the test process to achieve faster results with bug free deliveries
- Sole-Responsible for documentation and RTM preparations

Software Engineer: Magna Infotech Pvt Ltd

Duration: 10 Months

- Implemented STLC process across the project
- Automated the account creation using **HP QTP and QC** tools
- Achieved greater stability by conducting Peer reviews
- Ensured On-time delivery and within SLA

Senior Test Engineer: Maveric Systems Limited**Duration: 2.4 Yrs**

- Collaborated with **Onsite** team at UAE with **Tier-1 Bank for exceptional delivery experience**
- Involved in Daily, Monthly, Quarterly and Half Yearly reports using BO Reports with exceptional validations
- Validated reports generated with DB data and ensured consistency in reports
- Conducted testing across different cycles of the Project like SIT, UAT, Interface Testing, Ad-hoc Testing and Regression Testing
- **Exposure to Business teams and interaction with business users helped in enriching my Client facing role**
- Offshore tester with high quality of testing and project deliverables within SLA.
- **Prepared Functional Specification Documents** for the enhancements done in the project
- Sole Responsible for **Test Artifacts** preparation
- **Performed End-to-end testing across integrated applications with ease and in less time**

Test Engineer: Maveric Systems Limited**Duration: 1.2Yrs****Exceptional delivery**

- Designed test cases including the test data set-up
- Executed the test cases efficiently with 100% coverage
- Identified defects during integrated testing and functional testing
- Supported the team on defect fixed within less time and ensured bug free deliverables
- Fostered the team to follow the best practices suggested by the company and formulated the defect free software to the clients.

Education

Education	Institute	University	Location	Aggregate Achieved	Passing Year
PGDMA (Post-Graduation Diploma in Financial Services and Software Testing)	Loyola Institute of Business Administration (LIBA), Chennai	Loyola	Chennai	7.3/9 CGPA	2010
B.Tech. (Biotechnology)	Anil Neerukonda Institute of Technology and Services	Andhra University College	Visakhapatnam	89.3%	2008
Board of Intermediate, (MPC)	Vikas Mahila Kalasala		Visakhapatnam	93.3%	2004
Secondary Board of Education	St Francis De Sales High School		Visakhapatnam	87%	2002

Contact Details

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