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1 SAM

Table comments: VIEW

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
lead_id	int(11)	UNSIGNED	No	0			
call_date	datetime		Yes	NULL			
start_epoch	int(11)	UNSIGNED	Yes	NULL			
end_epoch	int(11)	UNSIGNED	Yes	NULL			
length_in_sec	int(11)		Yes	NULL			
status	varchar(6)		Yes	NULL			
phone_number	varchar(18)		Yes	NULL			
user	varchar(20)		Yes	NULL			
comments	varchar(255)		Yes	NULL			
term_reason	varchar(14)		Yes	NULL			
queue_seconds	decimal(7,2)		Yes	NULL			

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2 audio_store_details

Creation: Apr 20, 2018 at 01:17 PM Last update: Aug 20, 2018 at 12:09 PM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
audio_filename	varchar(255		No				
')	1	1 '	1	'	'	
audio_format	varchar(10)		Yes	unknown			
audio_filesize	bigint(20)	UNSIGNED	Yes	0			
audio_epoch	bigint(20)	UNSIGNED	Yes	0			
audio_length	int(10)	UNSIGNED	Yes	0			

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3 call_log

Creation: Apr 20, 2018 at 01:17 PM Last update: Jan 12, 2019 at 04:44 PM Last check: Jan 12, 2019 at 01:03 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
uniqueid	varchar(20)		No				
channel	varchar(100		Yes	NULL			
channel_group	varchar(30)		Yes	NULL			
type	varchar(10)		Yes	NULL			
server_ip	varchar(15)		Yes	NULL			
extension	varchar(100)		Yes	NULL			
number_dialed	varchar(15)		Yes	NULL			
caller_code	varchar(20)		Yes	NULL			
start_time	datetime		Yes	NULL			
start_epoch	int(10)		Yes	NULL			
end_time	datetime		Yes	NULL			
end_epoch	int(10)		Yes	NULL			
length_in_sec	int(10)		Yes	NULL			
length_in_min	double(8,2)		Yes	NULL			

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4 call_log_archive

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
uniqueid	varchar(20)		No				
channel	varchar(100)		Yes	NULL			
channel_group	varchar(30)		Yes	NULL			
type	varchar(10)		Yes	NULL			
server_ip	varchar(15)		Yes	NULL			
extension	varchar(100)		Yes	NULL			
number_dialed	varchar(15)		Yes	NULL			
caller_code	varchar(20)		Yes	NULL			
start_time	datetime		Yes	NULL			
start_epoch	int(10)		Yes	NULL			
end_time	datetime		Yes	NULL			
end_epoch	int(10)		Yes	NULL			
length_in_sec	int(10)		Yes	NULL			
length_in_min	double(8,2)		Yes	NULL			

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5 callcard_accounts

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
card_id	varchar(20)		No				
pin	varchar(10)		No				
status	enum('GENE RATE', 'PRINT', 'SHIP', 'HOLD', 'ACTIVE', 'USED', 'EMPTY', 'CANCEL', 'VOID')		Yes	GENERATE			
balance_minute s	smallint(5)		Yes	3			
inbound_group_ id	varchar(20)		Yes				

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6 callcard_accounts_details

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
card_id	varchar(20)		No				
run	varchar(4)		Yes				
batch	varchar(5)		Yes				
pack	varchar(5)		Yes				
sequence	varchar(5)		Yes				
status	enum('GENE RATE', 'PRINT', 'SHIP', 'HOLD', 'ACTIVE', 'USED', 'EMPTY', 'CANCEL', 'VOID')		Yes	GENERATE			
balance_minute s	smallint(5)		Yes	3			
initial_value	varchar(6)		Yes	0.00			
initial_minutes	smallint(5)		Yes	3			
note_purchase_ order	varchar(20)		Yes				

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note_printer	varchar(20)	,	Yes			
note_did	varchar(18)	,	Yes			
inbound_group_	varchar(20)	,	Yes			
id						
note_language	varchar(10)	,	Yes	English		
note_name	varchar(20)	,	Yes			
note_comments	varchar(255	,	Yes			
)					
create_user	varchar(20)	,	Yes			
activate_user	varchar(20)	,	Yes			
used_user	varchar(20)	,	Yes			
void_user	varchar(20)	,	Yes			
create_time	datetime	,	Yes	NULL		
activate_time	datetime	,	Yes	NULL		
used_time	datetime	,	Yes	NULL		
void time	datetime	,	Yes	NULL		

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7 callcard_log

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
uniqueid	varchar(20)		No				
card_id	varchar(20)		Yes	NULL			
balance_minute	smallint(5)		Yes	3			
s_start	1				1		
call_time	datetime		Yes	NULL			
agent_time	datetime		Yes	NULL			
dispo_time	datetime		Yes	NULL			
agent	varchar(20)		Yes				
agent_dispo	varchar(6)		Yes				
agent_talk_sec	mediumint(8)		Yes	0			
agent_talk_min	mediumint(8)		Yes	0			
phone_number	varchar(18)		Yes	NULL			
inbound_did	varchar(18)		Yes	NULL			

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8 cid_channels_recent

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 11:11 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
caller_id_name	varchar(30)		No				
connected_line_	varchar(30)		No				
name							
server_ip	varchar(15)		Yes	NULL			
call_date	datetime		Yes	NULL			
channel	varchar(100)		Yes				
dest_channel	varchar(100)		Yes				
linkedid	varchar(20)		Yes				
dest_uniqueid	varchar(20)		Yes				
uniqueid	varchar(20)		Yes				

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9 conferences

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
conf_exten	int(7)	UNSIGNED	No				
server_ip	varchar(15)		No				
extension	varchar(100		Yes	NULL			
)						

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10 contact_information

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
contact_id	int(9)	UNSIGNED	No		auto_increment		
first_name	varchar(50)		Yes				
last_name	varchar(50)		Yes				
office_num	varchar(20)		Yes				
cell_num	varchar(20)		Yes				
other_num1	varchar(20)		Yes				
other_num2	varchar(20)		Yes				
bu_name	varchar(100		Yes				
department	varchar(100		Yes				
group_name	varchar(100		Yes				
job_title	varchar(100		Yes				
location	varchar(100)		Yes				

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11 dialable_inventory_snapshots

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
snapshot_id	int(10)	UNSIGNED	No		auto_increment		
snapshot_time	datetime		Yes	NULL			
list_id	bigint(14)	UNSIGNED	Yes	NULL			
list_name	varchar(30)		Yes	NULL			
list_description	varchar(255)		Yes	NULL			
campaign_id	varchar(8)		Yes	NULL			
list_lastcalldate	varchar(20)		Yes	NULL			
list_start_inv	mediumint(8)	UNSIGNED	Yes	NULL			
dialable_count	mediumint(8)	UNSIGNED	Yes	NULL			
dialable_count_ nofilter	mediumint(8)	UNSIGNED	Yes	NULL			
dialable_count_ oneoff	mediumint(8)	UNSIGNED	Yes	NULL			
dialable_count_i nactive	8)	UNSIGNED	Yes	NULL			
average_call_co unt	decimal(3,1)		Yes	NULL			
penetration	decimal(5,2)		Yes	NULL			

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shift_data	text	Yes	NULL		
time_setting	enum('LOCA	Yes	NULL		
	L',				
	'SERVER')				

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12 gotanswer

Table comments: VIEW

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
LOG_LEADID	int(11)	UNSIGNED	Yes	NULL			
call_date	datetime		Yes	NULL			
lead_id	int(11)	UNSIGNED	Yes	NULL			
log_calldate	datetime		Yes	NULL			
status	varchar(6)		Yes	NULL			
comments	varchar(255		Yes	NULL			
)						

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13 groups_alias

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
group_alias_id	varchar(30)		No				
group_alias_na me	varchar(50)		Yes	NULL			
caller_id_numb er	varchar(20)		Yes	NULL			
caller_id_name	varchar(20)		Yes	NULL			
active	enum('Y', 'N')		Yes	N			
user_group	varchar(20)		Yes	ALL			

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14 inbound_email_attachments

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
attachment_id	int(10)	UNSIGNED	No		auto_increment		
email_row_id	int(10)	UNSIGNED	Yes	NULL			
filename	varchar(250)		No				
file_type	varchar(100		Yes	NULL			
file_encoding	varchar(20)		Yes	NULL			
file_size	varchar(45)		Yes	NULL			
file_extension	varchar(5)		No				
file_contents	longblob		No				

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15 inbound_numbers

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
extension	varchar(30)		No				
full_number	varchar(30)	'	No			,	
server_ip	varchar(15)	'	No				
inbound_name	varchar(30)		Yes	NULL			
department	varchar(30)		Yes	NULL			

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16 live_channels

Creation: Jan 12, 2019 at 12:00 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
channel	varchar(100)		No				
server_ip	varchar(15)		No				
channel_group	varchar(30)		Yes	NULL			
extension	varchar(100)		Yes	NULL			
channel_data	varchar(100)		Yes	NULL			

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17 live_inbound

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
uniqueid	varchar(20)		No				
channel	varchar(100)		No				
server_ip	varchar(15)		No				
caller_id	varchar(30)		Yes	NULL			
extension	varchar(100)		Yes	NULL			
phone_ext	varchar(40)		Yes	NULL			
start_time	datetime		Yes	NULL			
acknowledged	enum('Y', 'N')		Yes	N			
inbound_numbe r	varchar(20)		Yes	NULL			
comment_a	varchar(50)		Yes	NULL			
comment_b	varchar(50)		Yes	NULL			
comment_c	varchar(50)		Yes	NULL			
comment_d	varchar(50)		Yes	NULL			
comment_e	varchar(50)		Yes	NULL			

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18 live_inbound_log

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
uniqueid	varchar(20)		No				1
channel	varchar(100		No				
server_ip	varchar(15)		No				
caller_id	varchar(30)		Yes	NULL			
extension	varchar(100)		Yes	NULL			
phone_ext	varchar(40)		Yes	NULL			
start_time	datetime		Yes	NULL			
acknowledged	enum('Y', 'N')		Yes	N			
inbound_numbe r	varchar(20)		Yes	NULL			
comment_a	varchar(50)		Yes	NULL			
comment_b	varchar(50)		Yes	NULL			
comment_c	varchar(50)		Yes	NULL			
comment_d	varchar(50)		Yes	NULL			
comment_e	varchar(50)		Yes	NULL			

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19 live_sip_channels

Creation: Jan 12, 2019 at 12:00 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
channel	varchar(100)		No				
server_ip	varchar(15)		No				
channel_group	varchar(30)		Yes	NULL			
extension	varchar(100)		Yes	NULL			
channel_data	varchar(100)		Yes	NULL			

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20 nanpa_prefix_exchanges_fast

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
ac_prefix	char(7)		Yes				
type	char(1)		Yes				

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21 nanpa_prefix_exchanges_master

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
areacode	char(3)		Yes				
prefix	char(4)		Yes				
source	char(1)		Yes				
type	char(1)		Yes				
tier	varchar(20)		Yes				
postal_code	varchar(20)		Yes				
new_areacode	char(3)		Yes				
tzcode	varchar(4)		Yes				
region	char(2)		Yes				

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22 nanpa_wired_to_wireless

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
phone	char(10)		No				

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23 nanpa_wireless_to_wired

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
phone	char(10)		No				

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24 park_log

Creation: Apr 20, 2018 at 01:17 PM Last update: Jan 04, 2019 at 08:11 AM Last check: Jan 05, 2019 at 01:03 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
uniqueid	varchar(20)		Yes				
status	varchar(10)		Yes	NULL			
channel	varchar(100		Yes	NULL			
channel_group	varchar(30)		Yes	NULL			
server_ip	varchar(15)		Yes	NULL			
parked_time	datetime		Yes	NULL	1		
grab_time	datetime		Yes	NULL	1		
hangup_time	datetime		Yes	NULL	1		
parked_sec	int(10)		Yes	NULL	1		
talked_sec	int(10)		Yes	NULL			
extension	varchar(100		Yes	NULL			
user	varchar(20)		Yes	NULL			
lead_id	int(9)	UNSIGNED	Yes	0			

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25 parked_channels

Creation: Jan 12, 2019 at 12:00 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
channel	varchar(100		No				
server_ip	varchar(15)		No				
channel_group	varchar(30)		Yes	NULL			
extension	varchar(100		Yes	NULL			
parked_by	varchar(100		Yes	NULL			
parked time	datetime		Yes	NULL			

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26 parked_channels_recent

Creation: Apr 20, 2018 at 01:17 PM Last update: Jan 04, 2019 at 10:11 AM Last check: Jan 04, 2019 at 10:11 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
channel	varchar(100)		No				
server_ip	varchar(15)		No				
channel_group	varchar(30)		Yes	NULL			
park_end_time	datetime		Yes	NULL			

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27 phone_favorites

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
extension	varchar(100)		Yes	NULL			
server_ip	varchar(15)		Yes	NULL			
extensions_list	text		Yes	NULL			

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28 phones

Creation: Apr 20, 2018 at 01:17 PM Last update: Jan 12, 2019 at 06:56 AM Last check: Sep 27, 2018 at 11:34 PM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
extension	varchar(100		Yes	NULL			
dialplan_numbe r	varchar(20)		Yes	NULL			
voicemail_id	varchar(10)		Yes	NULL			
phone_ip	varchar(15)		Yes	NULL			
computer_ip	varchar(15)		Yes	NULL			
server_ip	varchar(15)		Yes	NULL			
login	varchar(15)		Yes	NULL			
pass	varchar(100		Yes	NULL			
status	varchar(10)		Yes	NULL			
active	enum('Y', 'N')		Yes	NULL			
phone_type	varchar(50)		Yes	NULL			
fullname	varchar(50)		Yes	NULL			
company	varchar(10)		Yes	NULL			
picture	varchar(19)		Yes	NULL			
messages	int(4)		Yes	NULL			
old_messages	int(4)		Yes	NULL			

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protocol	enum('SIP', 'Zap', 'IAX2', 'EXTERNAL')	Yes	SIP		
local_gmt	varchar(6)	Yes	-5.00		
ASTmgrUSERNA ME	varchar(20)	Yes	cron		
ASTmgrSECRET	varchar(20)	Yes	1234		
login_user	varchar(20)	Yes	NULL		
login_pass	varchar(100)	Yes	NULL		
login_campaign	varchar(10)	Yes	NULL		
park_on_extensi on	varchar(10)	Yes	8301		
conf_on_extensi on		Yes	8302		
VICIDIAL_park_o n_extension	varchar(10)	Yes	8301		
VICIDIAL_park_o n_filename	varchar(10)	Yes	park		
monitor_prefix	varchar(10)	Yes	8612		
recording_exten	varchar(10)	Yes	8309		
voicemail_exten	varchar(10)	Yes	8501		
voicemail_dum p_exten	varchar(20)	Yes	8502666666 6666		
ext_context	varchar(20)	Yes	default		
dtmf_send_exte nsion	varchar(100)	Yes	local/85009 98@default		
call_out_numbe r_group	varchar(100)	Yes	Zap/g2/		
client_browser	varchar(100)	Yes	/usr/bin/moz illa		

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install_directory)	Yes	/usr/local/pe rl_TK		
local_web_caller	varchar(255	Yes	http://astgui client.sf.net/ test_callerid _output.php		
VICIDIAL_web_U RL	varchar(255	Yes	http://astgui client.sf.net/ test_VICIDIA L_output.ph p		
AGI_call_loggin g_enabled	enum('0', '1')	Yes	1		
user_switching_ enabled	enum('0', '1')	Yes	1		
conferencing_e nabled	enum('0', '1')	Yes	1		
admin_hangup_ enabled	enum('0', '1')	Yes	0		
admin_hijack_e nabled	enum('0', '1')	Yes	0		
admin_monitor_ enabled	enum('0', '1')	Yes	1		
call_parking_en abled	'1')	Yes	1		
updater_check_ enabled	enum('0', '1')	Yes	1		
AFLogging_ena bled	enum('0', '1')	Yes	1		
QUEUE_ACTION _enabled	enum('0', '1')	Yes	1		

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	_				
CallerID_popup_ enabled	enum('0', '1')	Yes	1		
voicemail_butto n_enabled	enum('0', '1')	Yes	1		
enable_fast_refr esh	'1')	Yes	0		
fast_refresh_rat e		Yes	1000		
enable_persista nt_mysql	enum('0', '1')	Yes	0		
auto_dial_next_ number	enum('0', '1')	Yes	1		
VDstop_rec_aft er_each_call	enum('0', '1')	Yes	1		
DBX_server	varchar(15)	Yes	NULL		
DBX_database	varchar(15)	Yes	asterisk		
DBX_user	varchar(15)	Yes	cron		
DBX_pass	varchar(15)	Yes	1234		
DBX_port	int(6)	Yes	3306		
DBY_server	varchar(15)	Yes	NULL		
DBY_database	varchar(15)	Yes	asterisk		
DBY_user	varchar(15)	Yes	cron		
DBY_pass	varchar(15)	Yes	1234		
DBY_port	int(6)	Yes	3306		
outbound_cid	varchar(20)	Yes	NULL		
enable_sipsak_ messages	enum('0', '1')	Yes	0		
email	varchar(100	Yes	NULL		
template_id	varchar(15)	No			
conf_override	text	Yes	NULL		
phone_context	varchar(20)	Yes	default		

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phone_ring_tim eout	smallint(3)	Y	'es	60		
conf_secret	varchar(20)	Y	'es	test		
delete_vm_after _email	'Y')	Y	'es	N		
is_webphone	enum('Y', 'N', 'Y_API_L AUNCH')	Y	'es	N		
use_external_se rver_ip	'N')	Y	'es	N		
codecs_list	varchar(100)	Y	'es			
codecs_with_te mplate	enum('0', '1')	Y	'es	0		
webphone_dialp ad	enum('Y', 'N', 'TOGGLE', 'T OGGLE_OFF')	Y	'es	Y		
on_hook_agent	enum('Y', 'N')	Y	'es	N		
webphone_auto _answer	'N')	Y	'es	Υ		
voicemail_timez one			'es	eastern		
voicemail_options	varchar(255)	Y	'es			
user_group	varchar(20)		'es	ALL		
voicemail_greet ing	varchar(100)	Y	'es			

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_						1
voicemail_dum	varchar(20)		Yes	8502666666		
p_exten_no_inst				6667		
voicemail_instr	enum('Y',		Yes	Υ		
uctions	'N')					
on_login_report	enum('Y',		No	N		
	'N')					
unavail_dialplan	varchar(40)		Yes			
_fwd_exten						
unavail_dialplan	varchar(100		Yes			
_fwd_context)					
nva_call_url	text		Yes	NULL		
nva_search_me	varchar(40)		Yes	NONE		
thod						
nva_error_filena	varchar(255		Yes			
me)					
nva_new_list_id		UNSIGNED	Yes	995		
nva_new_phone	varchar(10)		Yes	1		
_code						
nva_new_status	varchar(6)		Yes	NVAINS		
webphone_dialb			Yes	Υ		
ox	'N')					
webphone_mut	enum('Y',		Yes	Υ		
е	'N')					
webphone_volu	enum('Y',		Yes	Υ		
me	'N')					
webphone_deb	enum('Y',		Yes	N		
ug	'N')					
outbound_alt_ci	varchar(20)		Yes			
d						
conf_qualify	enum('Y',		Yes	Υ		
	'N')					

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webphone_layo	varchar(255	Yes		
ut)			

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29 phones_alias

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
alias_id	varchar(20)		No				
alias_name	varchar(50)		Yes	NULL			
logins_list	varchar(255)		Yes	NULL			
user_group	varchar(20)		Yes	ALL			

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30 recording_log

Creation: Apr 20, 2018 at 01:17 PM Last update: Jan 12, 2019 at 04:45 PM Last check: Sep 27, 2018 at 11:36 PM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
recording_id	int(10)	UNSIGNED	No		auto_increment		
channel	varchar(100)		Yes	NULL			
server_ip	varchar(15)		Yes	NULL			
extension	varchar(100)		Yes	NULL			
start_time	datetime		Yes	NULL			
start_epoch	int(10)	UNSIGNED	Yes	NULL			
end_time	datetime		Yes	NULL			
end_epoch	int(10)	UNSIGNED	Yes	NULL			
length_in_sec	mediumint(8)	UNSIGNED	Yes	NULL			
length_in_min	double(8,2)		Yes	NULL			
filename	varchar(100)		Yes	NULL			
location	varchar(255)		Yes	NULL			
lead_id	int(9)	UNSIGNED	Yes	NULL			
user	varchar(20)		Yes	NULL			
vicidial_id	varchar(20)		Yes	NULL			

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31 recording_log_archive

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
recording_id	int(10)	UNSIGNED	No				
channel	varchar(100)		Yes	NULL			
server_ip	varchar(15)		Yes	NULL			
extension	varchar(100)		Yes	NULL			
start_time	datetime		Yes	NULL			
start_epoch	int(10)	UNSIGNED	Yes	NULL			
end_time	datetime		Yes	NULL			
end_epoch	int(10)	UNSIGNED	Yes	NULL			
length_in_sec	mediumint(8)	UNSIGNED	Yes	NULL			
length_in_min	double(8,2)		Yes	NULL			
filename	varchar(100)		Yes	NULL			
location	varchar(255)		Yes	NULL			
lead_id	int(9)	UNSIGNED	Yes	NULL			
user	varchar(20)		Yes	NULL			
vicidial_id	varchar(20)		Yes	NULL			

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32 recording_log_deletion_queue

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
recording_id	int(9)	UNSIGNED	No				
lead_id	int(10)	UNSIGNED	Yes	NULL			
filename	varchar(100)		Yes	NULL			
location	varchar(255)		Yes	NULL			
date_queued	datetime		Yes	NULL			
date deleted	datetime		Yes	NULL			

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33 routing_initiated_recordings

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 11:11 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
recording_id	int(10)	UNSIGNED	No				
filename	varchar(100)		Yes	NULL			
launch_time	datetime		Yes	NULL			
lead_id	int(9)	UNSIGNED	Yes	NULL			
vicidial_id	varchar(20)		Yes	NULL			
user	varchar(20)		Yes	NULL			
processed	tinyint(1)		Yes	0			

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34 server_performance

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
start_time	datetime		No				
server_ip	varchar(15)		No				
sysload	int(6)		No				
freeram	smallint(5)	UNSIGNED	No				
usedram	smallint(5)	UNSIGNED	No				
processes	smallint(4)	UNSIGNED	No				
channels_total	smallint(4)	UNSIGNED	No				
trunks_total	smallint(4)	UNSIGNED	No				
clients_total	smallint(4)	UNSIGNED	No				
clients_zap	smallint(4)	UNSIGNED	No				
clients_iax	smallint(4)	UNSIGNED	No				
clients_local	smallint(4)	UNSIGNED	No				
clients_sip	smallint(4)	UNSIGNED	No				
live_recordings	smallint(4)	UNSIGNED	No				
cpu_user_perce nt	smallint(3)	UNSIGNED	No	0			
cpu_system_per cent	smallint(3)	UNSIGNED	No	0			
cpu_idle_percen t	smallint(3)	UNSIGNED	No	0			

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disk_reads	mediumint(7)	Yes	NULL		
disk_writes	mediumint(Yes	NULL		

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35 server_updater

Creation: Jan 12, 2019 at 12:00 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
server_ip	varchar(15)		No				
last_update	datetime		Yes	NULL			
db_time	timestamp		No	current_tim	on update curre		
				estamp()	nt_timestamp()		

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36 servers

Creation: Apr 20, 2018 at 01:17 PM Last update: Jan 12, 2019 at 04:45 PM Last check: Jan 12, 2019 at 01:03 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
server_id	varchar(10)		No				
server_descripti	varchar(255		Yes	NULL			
on)						
server_ip	varchar(15)		No				
active	enum('Y', 'N')		Yes	NULL			
asterisk_version	varchar(20)		Yes	1.4.21.2			
max_vicidial_tru nks	smallint(4)		Yes	23			
telnet_host	varchar(20)		No	localhost			
telnet_port	int(5)		No	5038			
ASTmgrUSERNA ME	varchar(20)		No	cron			
ASTmgrSECRET	varchar(20)		No	1234			
ASTmgrUSERNA MEupdate			No	updatecron			
ASTmgrUSERNA MElisten	varchar(20)		No	listencron			
ASTmgrUSERNA MEsend	varchar(20)		No	sendcron			
local_gmt	varchar(6)		Yes	-5.00			

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		_				1
voicemail_dum	varchar(20)		No	8502666666		
p_exten				6666		
answer_transfer	varchar(20)		No	8365		
_agent						
ext_context	varchar(20)		No	default		
sys_perf_log	enum('Y',		Yes	N		
-7-1 5	'N')					
vd_server_logs	enum('Y',		Yes	Υ		
	'N')					
agi_output	enum('NON		Yes	FILE		
, ,	E',					
	'STDERR',					
	'FILE',					
	'BOTH')					
vicidial_balance	enum('Y'.		Yes	N		
active	'N')					
balance_trunks_	smallint(5)	UNSIGNED	Yes	0		
offlimits						
recording_web_l	enum('SERV		Yes	SERVER_IP		
ink	ER_IP',			_		
	'ALT_IP', 'EX					
	TERNAL_IP')					
alt_server_ip	varchar(100		Yes			
)					
active_asterisk_	enum('Y',		Yes	Υ		
server	'N')					
generate_vicidi	enum('Y',		Yes	Υ		
al_conf	'N')					
rebuild_conf_fil	enum('Y',		Yes	Y		
es	'N')					

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outbound_calls_ per_second	smallint(3)	UNSIGNED	Yes	5		
sysload	int(6)		No	0		
channels_total	smallint(4)	UNSIGNED	No	0		
cpu_idle_percen t	smallint(3)	UNSIGNED	No	0		
disk_usage	varchar(255)		Yes	1		
sounds_update	enum('Y', 'N')		Yes	N		
vicidial_recordin g_limit	8)		Yes	60		
carrier_logging_ active	enum('Y', 'N')		Yes	Y		
vicidial_balance _rank	tinyint(3)	UNSIGNED	Yes	0		
rebuild_music_o n_hold	enum('Y', 'N')		Yes	Υ		
active_agent_lo gin_server	enum('Y', 'N')		Yes	Υ		
conf_secret	varchar(20)		Yes	test		
external_server _ip	varchar(100)		Yes			
custom_dialplan _entry	text		Yes	NULL		
active_twin_ser ver_ip	varchar(15)		Yes			
user_group	varchar(20)		Yes	ALL		
audio_store_pur ge	text		Yes	NULL		
svn_revision	int(9)		Yes	0		
svn_info	text		Yes	NULL		

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, '	varchar(255)	Yes			
auto_restart_ast erisk	enum('Y', 'N')	Yes	N		
asterisk_temp_ no_restart	enum('Y', 'N')	Yes	N		
voicemail_dum p_exten_no_inst	varchar(20)	Yes	8502666666 6667		
gather_asterisk _output	enum('Y', 'N')	Yes	N		
web_socket_url	varchar(255)	Yes			
conf_qualify	enum('Y', 'N')	Yes	Y		
routing_prefix	varchar(10)	Yes	13		

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37 system_settings

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
version	varchar(50)		Yes	NULL			
install_date	varchar(50)		Yes	NULL			
use_non_latin	enum('0', '1')		Yes	0			
webroot_writable	enum('0', '1')		Yes	1			
enable_queuem etrics_logging	enum('0', '1')		Yes	0			
queuemetrics_s erver_ip	varchar(15)		Yes	NULL			
queuemetrics_d bname	varchar(50)		Yes	NULL			
queuemetrics_l ogin	varchar(50)		Yes	NULL			
queuemetrics_p ass	varchar(50)		Yes	NULL			
queuemetrics_u rl	varchar(255)		Yes	NULL			
queuemetrics_l og_id	varchar(10)		Yes	VIC			

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au au ana atri aa	\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\	T	Voc	NONE		
queuemetrics_e q_prepend)		Yes	NONE		
vicidial_agent_d isable	enum('NOT_ ACTIVE', 'LIVE_AGEN T', 'EXTERNAL', 'ALL')		Yes	ALL		
allow_sipsak_m essages	enum('0', '1')		Yes	0		
admin_home_ur	varchar(255)		Yes	/vicidial/we lcome.php		
enable_agc_xfe r_log	enum('0', '1')		Yes	0		
db_schema_ver sion	int(8)	UNSIGNED	Yes	0		
auto_user_add_ value	int(9)	UNSIGNED	Yes	101		
timeclock_end_ of_day	varchar(4)		Yes	0000		
timeclock_last_r eset_date	date		Yes	NULL		
vdc_header_dat e_format	varchar(50)		Yes	MS_DASH_2 4HR 2008-06-24 23:59:59		
vdc_customer_d ate_format	varchar(50)		Yes	AL_TEXT_AM PM OCT 24, 2008 11:59:59 PM		

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	1 (50)		1.7	LIC DADAL (O		
vdc_header_ph	varchar(50)		Yes	US_PARN (0 00)000-000		
one_format				,		
				0		
vdc_agent_api_	enum('0',		Yes	0		
active	'1')					
qc_last_pull_tim	datetime		Yes	NULL		
е						
enable_vtiger_i	enum('0',		Yes	0		
ntegration	'1')					
vtiger_server_ip	varchar(15)		Yes	NULL		
vtiger_dbname	varchar(50)		Yes	NULL		
vtiger_login	varchar(50)		Yes	NULL		
vtiger_pass	varchar(50)		Yes	NULL		
vtiger_url	varchar(255		Yes	NULL		
)					
qc_features_act	enum('1',		Yes	0		
ive	'0')					
outbound auto	enum('1',		Yes	1		
dial_active	'0')					
outbound_calls_	smallint(3)	UNSIGNED	Yes	10		
per_second						
enable_tts_inte	enum('0',		Yes	0		
gration	'1')					
agentonly_callb	enum('0',		Yes	1		
ack_campaign_l	'1')					
ock						
sounds_central_	enum('0',		Yes	0		
control_active	'1')					
sounds_web_se	varchar(50)		Yes	127.0.0.1		
rver	,					
sounds web dir	varchar(255		Yes			
ectory)					
,	,		<u> </u>			

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active_voicemai	varchar(15)	Yes			
l_server					
auto_dial_limit	varchar(5)	Yes	4		
user_territories_		Yes	0		
active	'1')				
allow_custom_d	enum('0',	Yes	1		
ialplan	'1')				
db_schema_upd	datetime	Yes	NULL		
ate_date					
enable_second_	enum('0',	Yes	1		
webform	'1')				
default_webpho		Yes	0		
ne	'0')				
default_externa		Yes	0		
I_server_ip	'0')				
webphone_url	varchar(255	Yes			
)				
static_agent_url	varchar(255	Yes			
)				
default_phone_	varchar(8)	Yes	1		
code					
enable_agc_dis	enum('0',	Yes	0		
po_log	'1')				
custom_dialplan	text	Yes	NULL		
_entry					
queuemetrics_I	enum('STAN	Yes	STANDARD		
oginout	DARD',				
	'CALLBACK',				
	'NONE')				
callcard_enable	enum('1',	Yes	0		
d	'0')				

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	enum('0',	Yes	1				
allstatus	'1')						
default_codecs	varchar(100	Yes	6				
)						
custom_fields_e	enum('0',	Yes	0				
nabled	'1')						
admin_web_dire	varchar(255	Yes	vicidia	I			
ctory)						
label_title	varchar(60)	Yes	5				
label_first_nam	varchar(60)	Yes	5				
е							
label_middle_ini	varchar(60)	Yes	5				
tial							
label_last_name	varchar(60)	Yes	5				
label_address1	varchar(60)	Yes	5				
label_address2	varchar(60)	Yes	5				
label_address3	varchar(60)	Yes	5				
label_city	varchar(60)	Yes	5				
label_state	varchar(60)	Yes					
label_province	varchar(60)	Yes	5				
label_postal_co	varchar(60)	Yes	5				
de							
label_vendor_le	varchar(60)	Yes	6				
ad_code							
label_gender	varchar(60)	Yes	6				
label_phone_nu	varchar(60)	Yes	5				
mber							
label_phone_co	varchar(60)	Yes	6				
de							
label_alt_phone	varchar(60)	Yes	5				
label_security_p	varchar(60)	Yes	5				
hrase							

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label_email	varchar(60)		Yes			
label_comment	varchar(60)		Yes			
s						
slave_db_server	varchar(50)		Yes			
reports_use_sla	varchar(200		Yes			
ve_db	0)					
webphone_syst	varchar(100		Yes			
emkey)					
first_login_trigg	enum('Y',		Yes	N		
er	'N')					
hosted_settings	varchar(100		Yes			
)					
default_phone_r	varchar(100		Yes	test		
egistration_pas)					
sword						
default_phone_l	varchar(100		Yes	test		
ogin_password)					
default_server_	varchar(100		Yes	test		
password)					
admin_modify_r	smallint(5)	UNSIGNED	Yes	0		
efresh						
nocache_admin	enum('0',		Yes	1		
	'1')					
generate_cross_	enum('0',		Yes	0		
server_exten	'1')					
queuemetrics_a	enum('0',		Yes	0		
ddmember_ena	'1')					
bled						
queuemetrics_d	varchar(6)		Yes			
ispo_pause						
label_hide_field	varchar(6)		Yes	Υ		
_logs						

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queuemetrics_p		Yes	0			
e_phone_appen	'1')					
d						
test_campaign_	enum('0',	Yes	0			
calls	'1')					
agents_calls_re	enum('0',	Yes	1			
set	'1')					
voicemail_timez	text	Yes	NULL			
ones						
default_voicem	varchar(30)	Yes	eastern			
ail_timezone						
default_local_g	varchar(6)	Yes	-5.00			
mt						
noanswer_log	enum('Y',	Yes	N			
	'N')					
alt_log_server_i	varchar(50)	Yes				
p						
alt_log_dbname		Yes				
alt_log_login	varchar(50)	Yes				
alt_log_pass	varchar(50)	Yes				
tables_use_alt_l	varchar(200	Yes				
og_db	0)					
did_agent_log	enum('Y',	Yes	N			
	'N')					
campaign_cid_a	enum('0',	Yes	1			
reacodes_enabl	'1')					
ed						
pllb_grouping_li	smallint(5)	Yes	100			
mit						
	enum('0',	Yes	0			
ns_enabled	'1')					
				· · · · · · · · · · · · · · · · · · ·	·	· · · · · · · · · · · · · · · · · · ·

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	-					
expanded_list_s tats	'1')		Yes	1		
contacts_enabl ed	enum('0', '1')		Yes	0	 	
svn_version	varchar(100		Yes			
call_menu_quali fy_enabled	'1')		Yes	0		
admin_list_coun ts	'1')		Yes	1		
allow_voicemail _greeting	'1')		Yes	0		
audio_store_pur ge			Yes	NULL		
svn_revision	int(9)		Yes	0		
queuemetrics_s ocket	varchar(20)		Yes	NONE		
queuemetrics_s ocket_url	text		Yes	NULL		
enhanced_disco nnect_logging	'1')		Yes	0		
allow_emails	enum('0', '1')		Yes	0		
level_8_disable_ add	'1')		Yes	0		
pass_hash_ena bled	enum('0', '1')		Yes	0	 	
pass_key	varchar(100		Yes			
pass_cost	tinyint(2)	UNSIGNED	Yes	2		
disable_auto_di al	enum('0', '1')		Yes	0		

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	enum('0',		Yes	0		
ecord_hold	'1')					
country_code_li	enum('0',		Yes	0		
st_stats	'1')					
reload_timesta	datetime		Yes	NULL		
mp				1.10 ==		
queuemetrics_p	enum('0'.		Yes	0		
ause_type	'1')					
frozen_server_c	enum('0',		Yes	0		
all_clear	'1')					
callback_time_2	enum('0',		Yes	0		
4hour	'1')					
active_modules	text		Yes	NULL		
allow_chats	enum('0',		Yes	0		
_	'1')					
enable_languag	enum('0',		Yes	0		
es	'1')					
language_meth	varchar(20)		Yes	DISABLED		
od						
meetme_enter_l	varchar(255		Yes			
ogin_filename)					
meetme_enter_l	varchar(255		Yes			
eave3way_filen)					
ame						
enable_did_entr	enum('0',		Yes	0		
y_list_id	'1')					
enable_third_w	enum('0',		Yes	0		
ebform	'1')					
chat_url	varchar(255		Yes	NULL		
_)					
chat_timeout	int(3)	UNSIGNED	Yes	NULL		
	•	•	-			•

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	_				
agent_debug_lo	varchar(20)	Yes	0		
gging					
default_languag	varchar(100	Yes			
е)		English	١	
agent_whisper_	enum('0',	Yes	0		
enabled	'1')				
user_hide_realti		Yes	0		
me_enabled	'1')				
	varchar(200	Yes	5		
_use_slave_db	0)				
usacan_phone_	enum('0',	Yes	0		
dialcode_fix	'1')				
cache_carrier_s	enum('0',	Yes	0		
tats_realtime	'1')				
oldest_logs_dat	datetime	Yes	NULL		
е					
log_recording_a	enum('0',	Yes	0		
ccess	'1')				
report_default_f	enum('TEXT'	Yes	TEXT		
ormat	, 'HTML')				
alt_ivr_logging	enum('0',	Yes	0		
	'1')				
admin_row_clic	enum('0',	Yes	1		
k	'1')				
admin_screen_c	varchar(20)	Yes	defaul	t	
olors					
ofcom_uk_drop_	enum('1',	Yes	0		
calc	'0')				
agent_screen_c	varchar(20)	Yes	defaul	t	
olors					
script_remove_j	enum('1',	Yes	1		
S	'0')				

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	1 (12)	1	1.7	•		
manual_auto_n ext	enum('1', '0')		Yes	0		
user_new_lead_ limit	enum('1', '0')		Yes	0		
agent_xfer_park _3way	'0')		Yes	0		
rec_prompt_cou nt	int(9)	UNSIGNED	Yes	0		
agent_soundbo ards	enum('1', '0')		Yes	0		
web_loader_pho ne_length	varchar(10)		Yes	DISABLED		
agent_script	varchar(50)		Yes	vicidial.php		
vdad_debug_lo gging	enum('1', '0')		Yes	0		
agent_chat_scr een_colors	varchar(20)		Yes	default		
enable_auto_re ports	enum('1', '0')		Yes	0		
enable_pause_c ode_limits	'0')		Yes	0		
enable_drop_lis ts	enum('0', '1', '2')		Yes	0		
allow_ip_lists	enum('0', '1', '2')		Yes	0		
system_ip_blac klist	varchar(30)		Yes			
agent_push_eve nts	enum('0', '1')		Yes	0		
agent_push_url	text		Yes	NULL		
hide_inactive_li sts	enum('0', '1')		Yes	0		

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allow_manage_ active_lists	enum('0', '1')	Yes	0		
	1)				
expired_lists_in	enum('0',	Yes	0		
active	'1')				
did_system_filte	enum('0',	Yes	0		
r	'1')				
anyone_callbac	enum('defau	Yes	default		
	lt', 'NO_ADD				
	_TO_HOPPE				
	R', 'KEEP IN				
	_HOPPER')				
enable_gdpr_do	enum('0'.	Yes	0		
wnload_deletion		1	-		
_					
source_id_displ	enum('0',	Yes	0		
ay	'1')				

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38 twoday_call_log

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
uniqueid	varchar(20)		No				
channel	varchar(100)		Yes	NULL			
channel_group	varchar(30)		Yes	NULL			
type	varchar(10)		Yes	NULL			
server_ip	varchar(15)		Yes	NULL			
extension	varchar(100)		Yes	NULL			
number_dialed	varchar(15)		Yes	NULL			
caller_code	varchar(20)		Yes	NULL	'		
start_time	datetime		Yes	NULL			
start_epoch	int(10)		Yes	NULL			
end_time	datetime		Yes	NULL			
end_epoch	int(10)		Yes	NULL			
length_in_sec	int(10)		Yes	NULL			
length_in_min	double(8,2)		Yes	NULL			

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39 twoday_recording_log

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
recording_id	int(10)	UNSIGNED	No				
channel	varchar(100)		Yes	NULL			
server_ip	varchar(15)		Yes	NULL			
extension	varchar(100)		Yes	NULL			
start_time	datetime		Yes	NULL			
start_epoch	int(10)	UNSIGNED	Yes	NULL			
end_time	datetime		Yes	NULL			
end_epoch	int(10)	UNSIGNED	Yes	NULL			
length_in_sec	mediumint(8)	UNSIGNED	Yes	NULL			
length_in_min	double(8,2)		Yes	NULL			
filename	varchar(50)		Yes	NULL			
location	varchar(255)		Yes	NULL			
lead_id	int(9)	UNSIGNED	Yes	NULL			
user	varchar(20)		Yes	NULL			
vicidial_id	varchar(20)		Yes	NULL			

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40 twoday_vicidial_agent_log

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
agent_log_id	int(9)	UNSIGNED	No				
user	varchar(20)		Yes	NULL			
server_ip	varchar(15)		No				
event_time	datetime		Yes	NULL			
lead_id	int(9)	UNSIGNED	Yes	NULL			
campaign_id	varchar(8)		Yes	NULL			
pause_epoch	int(10)	UNSIGNED	Yes	NULL			
pause_sec	smallint(5)	UNSIGNED	Yes	0			
wait_epoch	int(10)	UNSIGNED	Yes	NULL			
wait_sec	smallint(5)	UNSIGNED	Yes	0			
talk_epoch	int(10)	UNSIGNED	Yes	NULL			
talk_sec	smallint(5)	UNSIGNED	Yes	0			
dispo_epoch	int(10)	UNSIGNED	Yes	NULL			
dispo_sec	smallint(5)	UNSIGNED	Yes	0			
status	varchar(6)		Yes	NULL			
user_group	varchar(20)		Yes	NULL			
comments	varchar(20)		Yes	NULL			
sub_status	varchar(6)		Yes	NULL			
dead_epoch	int(10)	UNSIGNED	Yes	NULL			
dead_sec	smallint(5)	UNSIGNED	Yes	0			

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processed	enum('Y',	,	Yes	N		
	'N')					
uniqueid	varchar(20)	,	Yes			

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41 twoday_vicidial_closer_log

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
closecallid	int(9)	UNSIGNED	No				
lead_id	int(9)	UNSIGNED	No				
list_id	bigint(14)	UNSIGNED	Yes	NULL			
campaign_id	varchar(20)		Yes	NULL			
call_date	datetime		Yes	NULL			
start_epoch	int(10)	UNSIGNED	Yes	NULL			
end_epoch	int(10)	UNSIGNED	Yes	NULL			
length_in_sec	int(10)		Yes	NULL			
status	varchar(6)		Yes	NULL			
phone_code	varchar(10)		Yes	NULL			
phone_number	varchar(18)		Yes	NULL			
user	varchar(20)		Yes	NULL			
comments	varchar(255)		Yes	NULL			
processed	enum('Y', 'N')		Yes	NULL			
queue_seconds	decimal(7,2)		Yes	0.00			
user_group	varchar(20)		Yes	NULL			
xfercallid	int(9)	UNSIGNED	Yes	NULL			

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term_reason	enum('CALL ER', 'AGENT', 'Q UEUETIMEO UT', 'ABANDON', 'AFTERHOU RS', 'HOLDR ECALLXFER', 'HOLDTIME', 'NOAGENT', 'NONE', 'MAXCALLS', 'ACFILTER')		Yes	NONE		
uniqueid	varchar(20)		No			
agent_only	varchar(20)		Yes			
queue_position	smallint(4)	UNSIGNED	Yes	1		
called_count	smallint(5)	UNSIGNED	Yes	0		

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42 twoday_vicidial_log

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
uniqueid	varchar(20)		No				
lead_id	int(9)	UNSIGNED	No				
list_id	bigint(14)	UNSIGNED	Yes	NULL			
campaign_id	varchar(8)		Yes	NULL			
call_date	datetime		Yes	NULL			
start_epoch	int(10)	UNSIGNED	Yes	NULL			
end_epoch	int(10)	UNSIGNED	Yes	NULL			
length_in_sec	int(10)		Yes	NULL			
status	varchar(6)		Yes	NULL			
phone_code	varchar(10)		Yes	NULL			
phone_number	varchar(18)		Yes	NULL			
user	varchar(20)		Yes	NULL			
comments	varchar(255)		Yes	NULL			
processed	enum('Y', 'N')		Yes	NULL			
user_group	varchar(20)		Yes	NULL			

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term_reason	enum('CALL	Yes	NONE		
	ER',				
	'AGENT', 'Q				
	UEUETIMEO				
	UT',				
	'ABANDON',				
	'AFTERHOU				
	RS', 'NONE')				
alt dial	varchar(6)	Yes	NONE		

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43 twoday_vicidial_xfer_log

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
xfercallid	int(9)	UNSIGNED	No				
lead_id	int(9)	UNSIGNED	No				
list_id	bigint(14)	UNSIGNED	Yes	NULL			
campaign_id	varchar(20)		Yes	NULL			
call_date	datetime		Yes	NULL			
phone_code	varchar(10)		Yes	NULL			
phone_number	varchar(18)		Yes	NULL			
user	varchar(20)		Yes	NULL			
closer	varchar(20)		Yes	NULL			

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44 user_call_log

Creation: Apr 20, 2018 at 01:17 PM Last update: Jan 12, 2019 at 04:40 PM Last check: Sep 27, 2018 at 11:36 PM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
user_call_log_id	int(9)	UNSIGNED	No		auto_increment		
user	varchar(20)		Yes	NULL			
call_date	datetime		Yes	NULL			
call_type	varchar(20)		Yes	NULL			
server_ip	varchar(15)		No				
phone_number	varchar(20)		Yes	NULL			
number_dialed	varchar(30)		Yes	NULL			
lead_id	int(9)	UNSIGNED	Yes	NULL			
callerid	varchar(20)		Yes	NULL			
group_alias_id	varchar(30)		Yes	NULL			
preset_name	varchar(40)		Yes				
campaign_id	varchar(20)		Yes				
customer_hung up	enum('BEFO RE_CALL', 'D URING_CALL ', '')		Yes				
customer_hung up_seconds	smallint(5)	UNSIGNED	Yes	0			
xfer_hungup	varchar(20)		Yes				
xfer_hungup_da tetime	datetime		Yes	NULL			

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45 user_call_log_archive

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
user_call_log_id	int(9)	UNSIGNED	No				
user	varchar(20)		Yes	NULL			
call_date	datetime		Yes	NULL			
call_type	varchar(20)		Yes	NULL			
server_ip	varchar(15)		No				
phone_number	varchar(20)		Yes	NULL			
number_dialed	varchar(30)		Yes	NULL			
lead_id	int(9)	UNSIGNED	Yes	NULL			
callerid	varchar(20)		Yes	NULL			
group_alias_id	varchar(30)		Yes	NULL			
preset_name	varchar(40)		Yes				
campaign_id	varchar(20)		Yes				
customer_hung up	enum('BEFO RE_CALL', 'D URING_CALL ', '')		Yes				
customer_hung up_seconds	smallint(5)	UNSIGNED	Yes	0			
xfer_hungup	varchar(20)		Yes				
xfer_hungup_da tetime	datetime		Yes	NULL			

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46 vicibox

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
server_id	tinyint(3)	UNSIGNED	No		auto_increment		
server	varchar(32)		No				
server_ip	varchar(32)		No				
server_type	enum('Data base', 'Web', 'Telephony', 'Archive')		No	Telephony			
field1	varchar(64)		Yes	NULL			
field2	varchar(64)		Yes	NULL			
field3	varchar(64)		Yes	NULL			
field4	varchar(64)		Yes	NULL			
field5	varchar(64)		Yes	NULL			
field6	varchar(64)		Yes	NULL			
field7	varchar(64)		Yes	NULL			
field8	varchar(64)		Yes	NULL			
field9	varchar(64)		Yes	NULL			

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47 vicidial

Table comments: VIEW

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
event_time	datetime		Yes	NULL			
user	varchar(20)		Yes	NULL			
vicidial_agent_l og.lead_id is not NULL	int(1)		No	0			
pause_starting_ time	int(10)	UNSIGNED	Yes	NULL			
pause_sec	smallint(5)	UNSIGNED	Yes	0			
wait_starting_ti me	int(10)	UNSIGNED	Yes	NULL			
wait_sec	smallint(5)	UNSIGNED	Yes	0			
talk_starting_ti me	int(10)	UNSIGNED	Yes	NULL			
talk_sec	smallint(5)	UNSIGNED	Yes	0			
dispo_starting_t ime	int(10)	UNSIGNED	Yes	NULL			
dispo_sec	smallint(5)	UNSIGNED	Yes	0			
comments	varchar(20)		Yes	NULL			
dead_starting_ti me	int(10)	UNSIGNED	Yes	NULL			
dead_sec	smallint(5)	UNSIGNED	Yes	0			
call_date	datetime		Yes	NULL			
status	varchar(6)		Yes	NULL			

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48 vicidial_admin_log

Creation: Apr 20, 2018 at 01:17 PM Last update: Jan 12, 2019 at 11:21 AM Last check: Sep 28, 2018 at 12:00 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
admin_log_id	int(9)	UNSIGNED	No		auto_increment		
event_date	datetime		No				
user	varchar(20)		No				
ip_address	varchar(15)		No				
event_section	varchar(30)		No				
event_type	enum('ADD', 'COPY', 'LOAD', 'RESET', 'MODIFY', 'DELETE', 'SEARCH', 'LOGIN', 'LOGOUT', 'CLEAR', 'OVERRIDE', 'EXPORT', 'OTHER')		Yes	OTHER			
record_id	varchar(50)		No				
event_code	varchar(255)		No				

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event_sql	mediumtext	Yes	NULL		
event_notes	mediumtext	Yes	NULL		
user group	varchar(20)	Yes	ALL		

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49 vicidial_agent_function_log

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
agent_function_	int(9)	UNSIGNED	No		auto_increment		
log_id			1				
agent_log_id	int(9)	UNSIGNED	Yes	NULL			
user	varchar(20)		Yes	NULL			
function	varchar(20)		Yes	NULL			
event_time	datetime		Yes	NULL			
lead_id	int(9)	UNSIGNED	Yes	NULL	1		
campaign_id	varchar(8)		Yes	NULL	1		
user_group	varchar(20)		Yes	NULL	7		
caller_code	varchar(30)		Yes		7		
comments	varchar(40)		Yes		1		
stage	varchar(40)		Yes		1		
uniqueid	varchar(20)		Yes				

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50 vicidial_agent_function_log_archive

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
agent_function_	int(9)	UNSIGNED	No				
log_id							
agent_log_id	int(9)	UNSIGNED	Yes	NULL			
user	varchar(20)		Yes	NULL			
function	varchar(20)		Yes	NULL			
event_time	datetime		Yes	NULL			
lead_id	int(9)	UNSIGNED	Yes	NULL			
campaign_id	varchar(8)		Yes	NULL			
user_group	varchar(20)		Yes	NULL			
caller_code	varchar(30)		Yes				
comments	varchar(40)		Yes				
stage	varchar(40)		Yes				
uniqueid	varchar(20)		Yes				

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51 vicidial_agent_log

Creation: Apr 20, 2018 at 01:17 PM Last update: Jan 12, 2019 at 04:45 PM Last check: Jan 12, 2019 at 01:03 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
agent_log_id	int(9)	UNSIGNED	No		auto_increment		
user	varchar(20)		Yes	NULL			
server_ip	varchar(15)		No				
event_time	datetime		Yes	NULL			
lead_id	int(9)	UNSIGNED	Yes	NULL			
campaign_id	varchar(8)		Yes	NULL			
pause_epoch	int(10)	UNSIGNED	Yes	NULL			
pause_sec	smallint(5)	UNSIGNED	Yes	0			
wait_epoch	int(10)	UNSIGNED	Yes	NULL			
wait_sec	smallint(5)	UNSIGNED	Yes	0			
talk_epoch	int(10)	UNSIGNED	Yes	NULL			
talk_sec	smallint(5)	UNSIGNED	Yes	0			
dispo_epoch	int(10)	UNSIGNED	Yes	NULL			
dispo_sec	smallint(5)	UNSIGNED	Yes	0			
status	varchar(6)		Yes	NULL			
user_group	varchar(20)		Yes	NULL			
comments	varchar(20)		Yes	NULL			
sub_status	varchar(6)		Yes	NULL			
dead_epoch	int(10)	UNSIGNED	Yes	NULL			
dead_sec	smallint(5)	UNSIGNED	Yes	0			

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processed	enum('Y', 'N')	Yes	N		
	· ·				
uniqueid	varchar(20)	Yes			
pause_type	enum('UND EFINED', 'SYSTEM', 'AGENT', 'API', 'ADMIN')	Yes	UNDEFINED		

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52 vicidial_agent_log_archive

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
agent_log_id	int(9)	UNSIGNED	No				
user	varchar(20)		Yes	NULL			
server_ip	varchar(15)		No				
event_time	datetime		Yes	NULL			
lead_id	int(9)	UNSIGNED	Yes	NULL			
campaign_id	varchar(8)		Yes	NULL			
pause_epoch	int(10)	UNSIGNED	Yes	NULL			
pause_sec	smallint(5)	UNSIGNED	Yes	0			
wait_epoch	int(10)	UNSIGNED	Yes	NULL			
wait_sec	smallint(5)	UNSIGNED	Yes	0			
talk_epoch	int(10)	UNSIGNED	Yes	NULL			
talk_sec	smallint(5)	UNSIGNED	Yes	0			
dispo_epoch	int(10)	UNSIGNED	Yes	NULL			
dispo_sec	smallint(5)	UNSIGNED	Yes	0			
status	varchar(6)		Yes	NULL			
user_group	varchar(20)		Yes	NULL			
comments	varchar(20)		Yes	NULL			
sub_status	varchar(6)		Yes	NULL			
dead_epoch	int(10)	UNSIGNED	Yes	NULL			
dead_sec	smallint(5)	UNSIGNED	Yes	0			

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processed	enum('Y', 'N')	Yes	N		
	· ·				
uniqueid	varchar(20)	Yes			
pause_type	enum('UND EFINED', 'SYSTEM', 'AGENT', 'API', 'ADMIN')	Yes	UNDEFINED		

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53 vicidial_agent_skip_log

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
user_skip_log_id	int(9)	UNSIGNED	No		auto_increment		
user	varchar(20)		Yes	NULL			
event_date	datetime		Yes	NULL			
lead_id	int(9)	UNSIGNED	Yes	NULL			
campaign_id	varchar(20)		Yes				
previous_status	varchar(6)		Yes				
previous_called	smallint(5)	UNSIGNED	Yes	0			
_count							

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54 vicidial_agent_sph

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
campaign_grou p_id	varchar(20)		No				
stat_date	date		No				
shift	varchar(20)		No				
role	enum('FRON TER', 'CLOSER')		Yes	FRONTER			
user	varchar(20)		No				
calls	mediumint(8)	UNSIGNED	Yes	0			
sales	mediumint(8)	UNSIGNED	Yes	0			
login_sec	mediumint(8)	UNSIGNED	Yes	0			
login_hours	decimal(5,2)		Yes	0.00			
sph	decimal(6,2)		Yes	0.00			

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55 vicidial_ajax_log

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 21, 2018 at 12:00 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
user	varchar(20)		Yes				
start_time	datetime		No				
db_time	datetime		No				
run_time	varchar(20)		Yes	0			
php_script	varchar(40)		No				
action	varchar(100		Yes				
lead_id	int(10)	UNSIGNED	Yes	0			
stage	varchar(100)		Yes				
session_name	varchar(40)		Yes				
last_sql	text		Yes	NULL			

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56 vicidial_amm_multi

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
amm_id	int(9)	UNSIGNED	No	1	auto_increment		
campaign_id	varchar(20)		No				
entry_type	enum('camp aign', 'ingroup', 'list', '')		Yes				
active	enum('Y', 'N')		Yes	N			
amm_field	varchar(30)		Yes	vendor_lead _code			
amm_rank	smallint(5)		Yes	1			
amm_wildcard	varchar(100)		Yes				
amm_filename	varchar(255)		Yes				
amm_descriptio n	varchar(255)		Yes				

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57 vicidial_api_log

Creation: Apr 20, 2018 at 01:17 PM Last update: Jan 11, 2019 at 08:06 PM Last check: Sep 28, 2018 at 12:00 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
api_id	int(9)	UNSIGNED	No		auto_increment		
user	varchar(20)		No				
api_date	datetime		Yes	NULL			
api_script	varchar(10)		Yes	NULL			
function	varchar(20)		No				
agent_user	varchar(20)		Yes	NULL			
value	varchar(255)		Yes	NULL			
result	varchar(10)		Yes	NULL			
result_reason	varchar(255)		Yes	NULL			
source	varchar(20)		Yes	NULL			
data	text		Yes	NULL			
run_time	varchar(20)		Yes	0			
webserver	smallint(5)	UNSIGNED	Yes	0			
api_url	int(9)	UNSIGNED	Yes	0			

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58 vicidial_api_log_archive

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
api_id	int(9)	UNSIGNED	No				
user	varchar(20)		No				
api_date	datetime		Yes	NULL			
api_script	varchar(10)		Yes	NULL			
function	varchar(20)		No				
agent_user	varchar(20)		Yes	NULL			
value	varchar(255)		Yes	NULL			
result	varchar(10)		Yes	NULL			
result_reason	varchar(255)		Yes	NULL			
source	varchar(20)		Yes	NULL			
data	text		Yes	NULL			
run_time	varchar(20)		Yes	0			
webserver	smallint(5)	UNSIGNED	Yes	0			
api_url	int(9)	UNSIGNED	Yes	0			

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59 vicidial_api_urls

Creation: Apr 20, 2018 at 01:17 PM Last update: Jan 11, 2019 at 08:06 PM Last check: Sep 28, 2018 at 12:00 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
api_id	int(9)	UNSIGNED	No				
api_date	datetime		Yes	NULL			
remote_ip	varchar(50)		Yes	NULL			
url	mediumtext		Yes	NULL			

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60 vicidial_api_urls_archive

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
api_id	int(9)	UNSIGNED	No				
api_date	datetime		Yes	NULL			
remote_ip	varchar(50)		Yes	NULL			
url	mediumtext		Yes	NULL			

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61 vicidial_areacode_filters

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
group_id	varchar(20)		No				
areacode	varchar(6)		No				

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62 vicidial_asterisk_output

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
server_ip	varchar(15)		No				
sip_peers	mediumtext		Yes	NULL			
iax_peers	mediumtext		Yes	NULL			
asterisk	mediumtext		Yes	NULL			
update_date	datetime		Yes	NULL			

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63 vicidial_auto_calls

Creation: Jan 12, 2019 at 12:00 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
auto_call_id	int(9)	UNSIGNED	No		auto_increment		
server_ip	varchar(15)		No				
campaign_id	varchar(20)		Yes	NULL			
status	enum('SENT ', 'RINGING', 'LIVE', 'XFER', 'PAUSED', 'CLOSER', 'BUSY', 'DIS CONNECT', 'IVR')		Yes	PAUSED			
lead_id	int(9)	UNSIGNED	No				
uniqueid	varchar(20)		Yes	NULL			
callerid	varchar(20)		Yes	NULL			
channel	varchar(100)		Yes	NULL			
phone_code	varchar(10)		Yes	NULL			
phone_number	varchar(18)		Yes	NULL			
call_time	datetime		Yes	NULL			

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call_type	enum('IN', 'OUT', 'OUT BALANCE')		Yes	OUT		
stage	varchar(20)		Yes	START	'	
last_update_tim e	timestamp		No	current_tim estamp()	on update curre nt_timestamp()	
alt_dial	varchar(6)		Yes	NONE	'	
queue_priority	tinyint(2)		Yes	0	'	
agent_only	varchar(20)		Yes			
agent_grab	varchar(20)		Yes			
queue_position	smallint(4)	UNSIGNED	Yes	1		
extension	varchar(100)		Yes			
agent_grab_ext ension	varchar(100)		Yes			

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64 vicidial_automated_reports

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
report_id	varchar(30)		No				
report_name	varchar(100)		Yes	NULL			
report_last_run	datetime		Yes	NULL			
report_last_leng th	smallint(5)		Yes	0			
report_server	varchar(30)		Yes	active_voice mail_server			
report_times	varchar(255)		Yes				
report_weekday s	varchar(7)		Yes				
report_monthda ys	varchar(100)		Yes				
report_destinati on	enum('EMAI L', 'FTP')		Yes	EMAIL			
email_from	varchar(255)		Yes				
email_to	varchar(255)		Yes				

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email_subject	varchar(255)	Y	⁄es			
ftp_server	varchar(255)	Y	⁄es			
ftp_user	varchar(255)	Y	⁄es			
ftp_pass	varchar(255)	Y	res .			
ftp_directory	varchar(255)	Y	⁄es			
report_url	text	Y	⁄es	NULL		
run_now_trigger	enum('N', 'Y')	Y	res .	N		
active	enum('N', 'Y')	Y	res .	N		
user_group	varchar(20)	Y	⁄es	ALL		
filename_overri de	varchar(255)	Y	⁄es			

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65 vicidial_avatar_audio

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
avatar_id	varchar(100		No				
audio_filename	varchar(255)		No				
audio_name	text		Yes	NULL			
rank	smallint(5)		Yes	0			
h_ord	smallint(5)		Yes	1			
level	smallint(5)		Yes	1			
parent_audio_fil ename	varchar(255)		Yes				
parent_rank	varchar(2)		Yes				
button_type	varchar(40)		Yes	button			
font_size	varchar(3)		Yes	2			

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66 vicidial_avatars

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
avatar_id	varchar(100		No				
avatar_name	varchar(100		Yes	NULL			
avatar_notes	text		Yes	NULL			
avatar_api_user	varchar(20)		Yes				
avatar_api_pass)		Yes				
active	enum('Y', 'N')		Yes	Y			
audio_functions	varchar(100		Yes	PLAY-STOP- RESTART			
audio_display	varchar(100		Yes	FILE-NAME			
user_group	varchar(20)		Yes	ALL			
soundboard_lay out	varchar(40)		Yes	default			
columns_limit	smallint(5)		Yes	5			

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67 vicidial_call_menu

Creation: Apr 20, 2018 at 01:17 PM Last update: Jun 07, 2018 at 01:06 PM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
menu_id	varchar(50)		No				
menu_name	varchar(100		Yes	NULL			
menu_prompt	varchar(255)		Yes	NULL			
menu_timeout	smallint(2)	UNSIGNED	Yes	10			
menu_timeout_ prompt	varchar(255)		Yes	NONE			
menu_invalid_p rompt)		Yes	NONE			
menu_repeat	tinyint(1)	UNSIGNED	Yes	0			
menu_time_che ck	enum('0', '1')		Yes	0			
call_time_id	varchar(20)		Yes				
track_in_vdac	enum('0', '1')		Yes	1			
custom_dialplan _entry	text		Yes	NULL			
tracking_group	varchar(20)		Yes	CALLMENU	1	1	
dtmf_log	enum('0', '1')		Yes	0			

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dtmf_field	varchar(50)	Yes	NONE		
user_group	varchar(20)	Yes	ALL		
qualify_sql	text	Yes	NULL		
alt_dtmf_log	enum('0',	Yes	0		
	'1')				
question	int(11)	Yes	NULL		

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68 vicidial_call_menu_options

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
menu_id	varchar(50)		No				
option_value	varchar(20)		No	<u> </u>			
option_descripti	varchar(255		Yes	'	'	'	
on)'	1'	l'	'	'	'	
option_route	varchar(20)		Yes	NULL			
option_route_va	varchar(255		Yes	NULL		,	
lue	[)	1	1	'	'	'	
option_route_va lue_context	varchar(100 0)		Yes	NULL		!	

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69 vicidial_call_notes

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
notesid	int(9)	UNSIGNED	No		auto_increment		
lead_id	int(9)	UNSIGNED	No				
vicidial_id	varchar(20)		Yes	NULL	1		
call_date	datetime		Yes	NULL			
order_id	varchar(20)		Yes	NULL	1		
appointment_d ate	date		Yes	NULL			
appointment_ti me	time		Yes	NULL			
call_notes	text		Yes	NULL	Ţ		

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70 vicidial_call_notes_archive

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
notesid	int(9)	UNSIGNED	No				
lead_id	int(9)	UNSIGNED	No				
vicidial_id	varchar(20)		Yes	NULL			
call_date	datetime		Yes	NULL			
order_id	varchar(20)		Yes	NULL			
appointment_d ate	date		Yes	NULL			
appointment_ti me	time		Yes	NULL			
call_notes	text		Yes	NULL	!		

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71 vicidial_call_report

Table comments: VIEW

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
LOG_LEADID	int(11)	UNSIGNED	Yes	NULL			
call_date	datetime		Yes	NULL			
lead_id	int(11)	UNSIGNED	Yes	NULL			
log_calldate	datetime		Yes	NULL			
status	varchar(6)		Yes	NULL			
comments	varchar(255)		Yes	NULL			
start_epoch	int(11)	UNSIGNED	Yes	NULL			
end_epoch	int(11)	UNSIGNED	Yes	NULL			
length_in_sec	int(11)		Yes	NULL			
phone_number	varchar(18)		Yes	NULL			
term_reason	varchar(14)		Yes	NULL			
user_group	varchar(20)		Yes	NULL			
queue_seconds	decimal(7,2)		Yes	NULL			
outgoing_starti ng_time	int(11)	UNSIGNED	Yes	NULL			
outgoing_endin g_time	int(11)	UNSIGNED	Yes	NULL			
outgoing_length _in_sec	int(11)		Yes	NULL			
outgoing_numb er	varchar(18)		Yes	NULL			

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outgoing_call_t	varchar(12)	Yes	NULL		
erm_reason					

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72 vicidial_call_time_holidays

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
holiday_id	varchar(30)		No				
holiday_name	varchar(100)		No				
holiday_comme nts	varchar(255)		Yes				
holiday_date	date		Yes	NULL	'		
holiday_status	enum('ACTI VE', 'INACTIVE', 'EXPIRED')		Yes	INACTIVE			
ct_default_start		UNSIGNED	No	900			
ct_default_stop	smallint(4)	UNSIGNED	No	2100			
default_afterho urs_filename_ov erride	varchar(255)		Yes				
user_group	varchar(20)		Yes	ALL			

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73 vicidial_call_times

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
call_time_id	varchar(10)		No				
call_time_name	varchar(30)		No				
call_time_comm	varchar(255		Yes				
ents)						
ct_default_start		UNSIGNED	No	900			
ct_default_stop	smallint(4)	UNSIGNED	No	2100			
ct_sunday_start	smallint(4)	UNSIGNED	Yes	0			
ct_sunday_stop		UNSIGNED	Yes	0			
ct_monday_star	smallint(4)	UNSIGNED	Yes	0			
t							
ct_monday_sto	smallint(4)	UNSIGNED	Yes	0			
р							
ct_tuesday_star	smallint(4)	UNSIGNED	Yes	0			
t							
ct_tuesday_stop	smallint(4)	UNSIGNED	Yes	0			
ct_wednesday_s	smallint(4)	UNSIGNED	Yes	0			
tart							
ct_wednesday_s	smallint(4)	UNSIGNED	Yes	0			
top							
ct_thursday_sta	smallint(4)	UNSIGNED	Yes	0			
rt							

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ct_thursday_sto	smallint(4)	UNSIGNED	Yes	0		
ct friday start	smallint(4)	UNSIGNED	Yes	0		
ct_friday_stop	smallint(4)	UNSIGNED	Yes	0		
ct_saturday_sta rt	smallint(4)	UNSIGNED	Yes	0		
ct_saturday_sto p	smallint(4)	UNSIGNED	Yes	0		
ct_state_call_ti mes	text		Yes	NULL		
default_afterho urs_filename_ov erride	varchar(255)		Yes			
sunday_afterho urs_filename_ov erride	varchar(255)		Yes			
monday_afterh ours_filename_o verride	varchar(255)		Yes			
tuesday_afterho urs_filename_ov erride			Yes			
wednesday_aft erhours_filenam e_override	varchar(255)		Yes			
thursday_afterh ours_filename_o verride	varchar(255)		Yes			
friday_afterhour s_filename_over ride			Yes			

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saturday_afterh ours_filename_o verride		Yes			
user_group	varchar(20)	Yes	ALL		
ct holidays	text	Yes	NULL		

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74 vicidial_callbacks

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 21, 2018 at 01:03 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
callback_id	int(9)	UNSIGNED	No		auto_increment		
lead_id	int(9)	UNSIGNED	Yes	NULL			
list_id	bigint(14)	UNSIGNED	Yes	NULL			
campaign_id	varchar(8)		Yes	NULL			
status	varchar(10)		Yes	NULL			
entry_time	datetime		Yes	NULL			
callback_time	datetime		Yes	NULL			
modify_date	timestamp		No	current_tim estamp()	on update curre nt_timestamp()		
user	varchar(20)		Yes	NULL			
recipient	enum('USER ONLY', 'ANYONE')		Yes	NULL			
comments	varchar(255)		Yes	NULL			
user_group	varchar(20)		Yes	NULL			
lead_status	varchar(6)		Yes	CALLBK			
email_alert	datetime		Yes	NULL			

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email_result	enum('SENT	Yes	NULL		
	', 'FAILED',				
	'NOT				
	AVAILABLE')				

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75 vicidial_callbacks_archive

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: Jul 13, 2018 at 01:03 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
callback_id	int(9)	UNSIGNED	No				
lead_id	int(9)	UNSIGNED	Yes	NULL			
list_id	bigint(14)	UNSIGNED	Yes	NULL			
campaign_id	varchar(8)		Yes	NULL			
status	varchar(10)		Yes	NULL			
entry_time	datetime		Yes	NULL			
callback_time	datetime		Yes	NULL			
modify_date	timestamp		No	current_tim estamp()	on update curre nt_timestamp()		
user	varchar(20)		Yes	NULL			
recipient	enum('USER ONLY', 'ANYONE')		Yes	NULL			
comments	varchar(255)		Yes	NULL			
user_group	varchar(20)		Yes	NULL			
lead_status	varchar(6)		Yes	CALLBK			
email_alert	datetime		Yes	NULL			

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email_result	enum('SENT	Yes	NULL		
	', 'FAILED',				
	'NOT				
	AVAILABLE')				

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76 vicidial_campaign_agents

Creation: Apr 20, 2018 at 01:17 PM Last update: Jan 12, 2019 at 04:44 PM Last check: Jan 12, 2019 at 12:00 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
user	varchar(20)		Yes	NULL			
campaign_id	varchar(20)		Yes	NULL			
campaign_rank	tinyint(1)		Yes	0			
campaign_weig ht	tinyint(1)		Yes	0			
calls_today	smallint(5)	UNSIGNED	Yes	0	'		
group_web_vars	varchar(255)		Yes				
campaign_grad e	tinyint(2)	UNSIGNED	Yes	1			

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77 vicidial_campaign_cid_areacodes

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: |ul 13, 2018 at 12:00 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
campaign_id	varchar(20)		No				
areacode	varchar(5)		No				
outbound_cid	varchar(20)		Yes	NULL			
active	enum('Y', 'N', '')		Yes				
cid_description	varchar(50)		Yes	NULL			
call_count_toda y	mediumint(7)		Yes	0			

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78 vicidial_campaign_dnc

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 21, 2018 at 01:03 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
phone_number	varchar(18)		No				
campaign_id	varchar(8)		No				

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79 vicidial_campaign_hotkeys

Creation: Apr 20, 2018 at 01:17 PM Last update: Jul 23, 2018 at 01:28 PM Last check: Jul 12, 2018 at 01:13 PM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
status	varchar(6)		No				
hotkey	varchar(1)		No				
status_name	varchar(30)		Yes	NULL			
selectable	enum('Y', 'N')		Yes	NULL			
campaign_id	varchar(8)		Yes	NULL			

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80 vicidial_campaign_hour_counts

Creation: Apr 20, 2018 at 01:17 PM Last update: Jan 12, 2019 at 04:45 PM Last check: Jan 12, 2019 at 12:00 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
campaign_id	varchar(8)		Yes	NULL			
date_hour	datetime		Yes	NULL			
next_hour	datetime		Yes	NULL			
last_update	datetime		Yes	NULL			
type	varchar(8)		Yes	CALLS			
calls	mediumint(6)	UNSIGNED	Yes	0			
hr	tinyint(2)		Yes	0			

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81 vicidial_campaign_hour_counts_archive

Creation: Apr 20, 2018 at 01:17 PM Last update: Jan 12, 2019 at 12:00 AM Last check: Sep 28, 2018 at 12:00 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
campaign_id	varchar(8)		Yes	NULL			
date_hour	datetime		Yes	NULL			
next_hour	datetime		Yes	NULL			
last_update	datetime		Yes	NULL			
type	varchar(8)		Yes	CALLS			
calls	mediumint(6)	UNSIGNED	Yes	0			
hr	tinyint(2)		Yes	0			

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82 vicidial_campaign_server_stats

Creation: Jan 12, 2019 at 12:00 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
campaign_id	varchar(20)		No				
server_ip	varchar(15)	,	No				
update_time	timestamp		No	_	on update curre nt_timestamp()		
local_trunk_sho rtage	smallint(5)	UNSIGNED	Yes	0			

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83 vicidial_campaign_stats

Creation: Apr 20, 2018 at 01:17 PM Last update: Jan 12, 2019 at 04:45 PM Last check: Jan 12, 2019 at 12:00 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
campaign_id	varchar(20)		No				
update_time	timestamp		No	current_tim estamp()	on update curre nt_timestamp()		
dialable_leads	int(9)	UNSIGNED	Yes	0			
calls_today	int(9)	UNSIGNED	Yes	0			
answers_today	int(9)	UNSIGNED	Yes	0			
drops_today	decimal(12, 3)		Yes	0.000			
drops_today_pc t	varchar(6)		Yes	0			
drops_answers_ today_pct	varchar(6)		Yes	0			
calls_hour	int(9)	UNSIGNED	Yes	0			
answers_hour	int(9)	UNSIGNED	Yes	0			
drops_hour	int(9)	UNSIGNED	Yes	0			
drops_hour_pct	varchar(6)		Yes	0			
calls_halfhour	int(9)	UNSIGNED	Yes	0			
answers_halfho ur	int(9)	UNSIGNED	Yes	0			
drops_halfhour	int(9)	UNSIGNED	Yes	0			

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drops_halfhour_ pct	varchar(6)		Yes	0		
calls_fivemin	int(9)	UNSIGNED	Yes	0		
answers_fivemi n	int(9)	UNSIGNED	Yes	0		
drops_fivemin	int(9)	UNSIGNED	Yes	0		
drops_fivemin_ pct	varchar(6)		Yes	0		
calls_onemin	int(9)	UNSIGNED	Yes	0		
answers_onemi n	int(9)	UNSIGNED	Yes	0		
drops_onemin	int(9)	UNSIGNED	Yes	0		
drops_onemin_ pct	varchar(6)		Yes	0		
differential_one min	varchar(20)		Yes	0		
agents_average _onemin	varchar(20)		Yes	0		
balance_trunk_f ill	smallint(5)	UNSIGNED	Yes	0		
status_category _1	varchar(20)		Yes	NULL		
status_category _count_1	int(9)	UNSIGNED	Yes	0		
status_category _2	varchar(20)		Yes	NULL		
status_category _count_2	int(9)	UNSIGNED	Yes	0		
status_category _3	varchar(20)		Yes	NULL		
status_category _count_3	int(9)	UNSIGNED	Yes	0		

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status_category _4	varchar(20)		Yes	NULL		
status_category _count_4	int(9)	UNSIGNED	Yes	0		
hold_sec_stat_o ne	8)	UNSIGNED	Yes	0		
hold_sec_stat_t wo	mediumint(8)	UNSIGNED	Yes	0	 	
agent_non_pau se_sec	mediumint(8)	UNSIGNED	Yes	0		
hold_sec_answe r_calls	8)	UNSIGNED	Yes	0		
hold_sec_drop_ calls	mediumint(8)	UNSIGNED	Yes	0		
hold_sec_queue _calls	8)	UNSIGNED	Yes	0		
agent_calls_tod ay	int(9)	UNSIGNED	Yes	0	 	
agent_wait_tod ay	bigint(14)	UNSIGNED	Yes	0	 	
agent_custtalk_ today	bigint(14)	UNSIGNED	Yes	0		
agent_acw_toda y		UNSIGNED	Yes	0		
agent_pause_to day	bigint(14)	UNSIGNED	Yes	0	 	
hines_today	int(9)	UNSIGNED	Yes	0	 	
agenthandled_t oday	int(9)	UNSIGNED	Yes	0		

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84 vicidial_campaign_stats_debug

Creation: Apr 20, 2018 at 01:17 PM Last update: Jan 12, 2019 at 04:45 PM Last check: Jan 12, 2019 at 12:00 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
campaign_id	varchar(20)		No				
server_ip	varchar(15)		No				
entry_time	datetime		Yes	NULL			
update_time	timestamp		No	_	on update curre nt_timestamp()		
debug_output	text		Yes	NULL			
adapt_output	text		Yes	NULL			

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85 vicidial_campaign_statuses

Creation: Apr 20, 2018 at 01:17 PM Last update: Jul 12, 2018 at 01:13 PM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
status	varchar(6)		No				
status_name	varchar(30)		Yes	NULL			
selectable	enum('Y', 'N')		Yes	NULL			
campaign_id	varchar(20)		Yes	NULL			
human_answer ed	enum('Y', 'N')		Yes	N			
category	varchar(20)		Yes	UNDEFINED			
sale	enum('Y', 'N')		Yes	N			
dnc	enum('Y', 'N')		Yes	N			
customer_conta ct	enum('Y', 'N')		Yes	N			
not_interested	enum('Y', 'N')		Yes	N			
unworkable	enum('Y', 'N')		Yes	N			
scheduled_callb ack	enum('Y', 'N')		Yes	N			

Page number: 137/372 Jan 12, 2019 at 04:45 PM

completed	enum('Y',		Yes	N		
	'N')					
min_sec	int(5)	UNSIGNED	Yes	0		
max_sec	int(5)	UNSIGNED	Yes	0		
answering_mac	enum('Y',		Yes	N		
hine	'N')					

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86 vicidial_campaigns

Creation: Apr 20, 2018 at 01:17 PM Last update: Jan 12, 2019 at 04:45 PM Last check: Jan 12, 2019 at 04:11 PM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
campaign_id	varchar(8)		No				
campaign_nam e	varchar(40)		Yes	NULL			
active	enum('Y', 'N')		Yes	NULL			
dial_status_a	varchar(6)		Yes	NULL			
dial_status_b	varchar(6)		Yes	NULL			
dial_status_c	varchar(6)		Yes	NULL			
dial_status_d	varchar(6)		Yes	NULL			
dial_status_e	varchar(6)		Yes	NULL			
lead_order	varchar(30)		Yes	NULL			
park_ext	varchar(10)		Yes	NULL			
park_file_name	varchar(100		Yes	default			
web_form_addr ess	text		Yes	NULL			
allow_closers	enum('Y', 'N')		Yes	NULL			
hopper_level	int(8)	UNSIGNED	Yes	1			
auto_dial_level	varchar(6)		Yes	0			

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next_agent_call	enum('rand		Yes	longest_wait		
	om', 'oldest_			_time		
	call_start', 'o					
	ldest_call_fi					
	nish', 'camp					
	aign_rank', '					
	overall_user					
	_level',					
	'fewest_calls					
	', 'longest_w					
	ait_time', 'c					
	ampaign_gr					
	ade_random					
	()					
local_call_time	varchar(10)		Yes	9am-9pm		
voicemail_ext	varchar(10)		Yes	NULL		
dial_timeout	tinyint(3)	UNSIGNED	Yes	60		
dial_prefix	varchar(20)		Yes	9		
campaign_cid	varchar(20)		Yes	0000000000	 	
campaign_vdad	varchar(20)		Yes	8368		
_exten						
campaign_rec_e	varchar(20)		Yes	8309		
xten						
campaign_recor	enum('NEVE		Yes	ONDEMAND		
ding	R',					
	'ONDEMAND					
	١,					
	'ALLCALLS',					
	'ALLFORCE')					

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	-					
campaign_rec_fi	varchar(50)	Yes	FULLDATE_C			_
lename			USTPHONE			
campaign_scrip	varchar(20)	Yes	NULL			
t						
_	enum('NON	Yes	NONE		+	+
get_call_launch		162	NONE			_
	E', 'SCRIPT',					
	'WEBFORM',					
	'WEBFORM					_
	TWO', 'WEB					_
	FORMTHREE					_
	', 'FORM', 'P					_
	REVIEW WE					
	BFORM', 'PR					_
	EVIEW_WEB					_
	FORMTWO',					_
	'PREVIEW_W					_
	EBFORMTHR					_
	EE')					
	== '					
				·		
am_message_e	varchar(100	Yes	vm-goodbye			
xten	1)					
amd_send_to_v	enum('Y',	Yes	N			+
mx	'N')	1	1"			
xferconf_a_dtmf	,	Yes	NULL		+	+
					+	+
	varchar(50)	Yes	NULL			
ber						
xferconf_b_dtmf		Yes	NULL			
xferconf_b_num	varchar(50)	Yes	NULL	, 		\top
ber						
	4		4		4	

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· · · · · · · · · · · · · · · · · · ·	T /	т	T.,	т		Т	Т
alt_number_dial	enum('N',	1	Yes	N			
ing	'Y',	1		1			
	'SELECTED',	1		1			
	'SELECTED_	1		1			
	TIMER_ALT',	1		1			
	'SELECTED_	1		1			
	TIMER_ADD	1		1			
	R3')	1		1			
<u></u>		'			<u></u>		
scheduled_callb	enum('Y',		Yes	N			
acks	'N')	1		1			
lead_filter_id	varchar(20)		Yes	NONE			
drop_call_secon			Yes	5			
ds		1					
drop_action	enum('HAN		Yes	AUDIO	1		
	GUP',	1		1			
	'MESSAGE',	1		1			
	'VOICEMAIL',	1		1			
	'IN_GROUP',	1		1			
	'AUDIO',	1		1			
	'CALLMENU',	1		1			
	'VMAIL_NO_	1		1			
	INST')	1					
		1					
safe_harbor_ext	varchar(20)		Yes	8307	1		
en		1					
display_dialable	enum('Y',		Yes	Υ			
_count	'N')	1					
wrapup_second	smallint(3)	UNSIGNED	Yes	0	1		
s	'	1					
wrapup_messag	varchar(255		Yes	Wrapup Call			
e)	1			ı		
closer_campaig	text		Yes	NULL			
ns	'	1					

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use_internal_dn c	'N', 'AREACODE')		Yes	N		
allcalls_delay	smallint(3)	UNSIGNED	Yes	0		
omit_phone_co de	enum('Y', 'N')		Yes	N		
dial_method	enum('MAN UAL', 'RATIO', 'AD APT_HARD_L IMIT', 'ADAP T_TAPERED', 'ADAPT_AV ERAGE', 'INB OUND_MAN')		Yes	MANUAL		
available_only_r atio_tally	enum('Y', 'N')		Yes	N		
adaptive_dropp ed_percentage			Yes	3	 	
adaptive_maxi mum_level	varchar(6)		Yes	3.0		
adaptive_latest _server_time			Yes	2100	 	
adaptive_intens ity			Yes	0		
adaptive_dl_diff _target	smallint(3)		Yes	0		

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concurrent_tran sfers	enum('AUTO' ', '1', '2', '3', '4', '5', '6', '7', '8', '9', '10', '15', '20', '25', '30', '40', '50', '60', '80', '100')	Yes	AUTO		
auto_alt_dial	enum('NON E', 'ALT_ONLY', 'ADDR3_ON LY', 'ALT_AN D_ADDR3', ' ALT_AND_EX TENDED', 'A LT_AND_AD DR3_AND_E XTENDED', ' EXTENDED', ' EXTENDED_ ONLY', 'MUL TI_LEAD')	Yes	NONE		
auto_alt_dial_st atuses)	Yes	B N NA DC -		
agent_pause_co des_active	'N', 'FORCE')	Yes	N		
campaign_desc ription	varchar(255)	Yes	NULL		

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campaign_chan	datetime		Yes	NULL		
gedate						
campaign_stats	enum('Y',		Yes	N		
_refresh	'N')					
campaign_login	datetime		Yes	NULL		
date						
dial_statuses	varchar(255		Yes	NEW -		
)					
disable_alter_cu	enum('Y',		Yes	N		
stdata	'N')					
no_hopper_lead	enum('Y',		Yes	N		
s_logins	'N')					
list_order_mix	varchar(20)		Yes	DISABLED		
campaign_allow	enum('Y',		Yes	N		
_inbound	'N')					
manual_dial_list	bigint(14)	UNSIGNED	Yes	998		
_id						
default_xfer_gro	varchar(20)		Yes	NONE		
up						
xfer_groups	text		Yes	NULL		
queue_priority	tinyint(2)		Yes	50		
drop_inbound_g	varchar(20)		Yes	NONE		
roup						
qc_enabled	enum('Y',		Yes	N		
	'N')					
qc_statuses	text		Yes	NULL		
qc_lists	text		Yes	NULL		
qc_shift_id	varchar(20)		Yes	24HRMIDNI		
				GHT		
					-	+

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qc_get_record_l aunch	enum('NON E', 'SCRIPT', 'WEBFORM', 'QCSCRIPT', 'QCWEBFOR M')	Yes	NONE
qc_show_record ing	enum('Y', 'N')	Yes	Y
qc_web_form_a ddress	varchar(255	Yes	NULL
qc_script	varchar(20)	Yes	NULL
survey_first_au dio_file	varchar(50)	Yes	US_pol_surv ey_hello
survey_dtmf_di gits	varchar(16)	Yes	1238
survey_ni_digit	varchar(1)	Yes	8
survey_opt_in_a udio_file	varchar(50)	Yes	US_pol_surv ey_transfer
survey_ni_audio _file		Yes	US_thanks_n o_contact
survey_method	enum('AGEN T_XFER', 'VOICEMAIL', 'EXTENSION' , 'HANGUP', 'CAMPREC_6 0_WAV', 'CALLMENU', 'VMAIL_NO_ INST')	Yes	AGENT_XFE R

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survey_no_resp onse_action	enum('OPTI N', 'OPTOUT', 'DROP')	Yes	OPTIN		
survey_ni_statu s		Yes	NI		
survey_respons e_digit_map	varchar(255)	Yes	1-DEMOCRA T 2-REPUBLI CAN 3-INDE PENDANT 8- OPTOUT X- NO RESPONSE		
survey_xfer_ext en	varchar(20)	Yes	8300		
survey_camp_r ecord_dir	varchar(255)	Yes	/home/surve y		
disable_alter_cu stphone	enum('Y', 'N', 'HIDE')	Yes	Y		
display_queue_ count	enum('Y', 'N')	Yes	Y		
manual_dial_filt er	varchar(50)	Yes	NONE		
agent_clipboard _copy	varchar(50)	Yes	NONE		
agent_extended _alt_dial	'N')	Yes	N		
use_campaign_ dnc	enum('Y', 'N', 'AREACODE')	Yes	N		

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	1		
cid	enum('CAMP AIGN', 'CUSTOMER' , 'AGENT_PH ONE', 'AGEN T_CHOOSE', 'CUSTOM_CI D')	Yes	CAMPAIGN
three_way_dial_ prefix		Yes	
web_form_targe t)	No	vdcwebform
vtiger_search_c ategory)	Yes	LEAD
all_record	enum('Y', 'N', 'DISPO')	Yes	Y
vtiger_create_le ad_record	'N')	Yes	Y
ogin	enum('Y', 'N', 'NEW_WI NDOW')	Yes	Y
	BLED', 'DISPO', 'MESSAGE', 'CALLMENU', 'INGROUP')	Yes	DISABLED
agent_allow_gro up_alias	enum('Y', 'N')	Yes	N

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	-				-	
default_group_a lias		Yes				
vtiger_search_d ead	enum('DISA BLED', 'ASK', 'RESURRECT ')	Yes	ASK			
vtiger_status_c all	enum('Y', 'N')	Yes	N			
survey_third_di git	varchar(1)	Yes		 	_	
survey_third_au dio_file		Yes	US_thanks_n o_contact		_	
atus	varchar(6)	Yes	NI			
survey_third_ex ten	varchar(20)	Yes	8300			
survey_fourth_d igit		Yes		 	_	
survey_fourth_a udio_file		Yes	US_thanks_n o_contact	_	_	
survey_fourth_s tatus		Yes	NI		_	
survey_fourth_e xten		Yes	8300			
drop_lockout_ti me	varchar(6)	Yes	0			
quick_transfer_ button	varchar(20)	Yes	N			

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prepopulate_tra nsfer_preset	enum('N', 'PRESET_1',		Yes	N		
	'PRESET_2',		'			
	'PRESET_3', 'PRESET_4',		1 '	'		
	'PRESET_5')			!		
drop_rate_grou p	varchar(20)		Yes	DISABLED	 	
view_calls_in_q ueue	enum('NON E', 'ALL', '1', '2', '3', '4', '5')		Yes	NONE		
view_calls_in_q ueue_launch	enum('AUTO ', 'MANUAL')		Yes	MANUAL		
grab_calls_in_q ueue	enum('Y', 'N')		Yes	N	 	
call_requeue_bu tton	'N')		Yes	N		
pause_after_ea ch_call	enum('Y', 'N')		Yes	N		
no_hopper_diali ng	enum('Y', 'N')		Yes	N		

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Yes	NONE			
Yes	N			
Yes	NULL			
Yes				
Yes	N			
Yes	NULL			
Yes	N			
Yes	NULL			
Yes	NONE			
Yes				
Yes	-1			
Yes	NULL			
	Yes	Yes N Yes NULL Yes N Yes NULL Yes N Yes NULL Yes N Yes NULL Yes NONE Yes NONE Yes -1	Yes N Yes NULL Yes N Yes NULL Yes N Yes NULL Yes N Yes NULL Yes NONE Yes NONE Yes -1	Yes N Yes NULL Yes N Yes N Yes NULL Yes N Yes N Yes NONE Yes NONE Yes -1

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dispo_call_url	text	Yes	NULL		
xferconf_c_num ber	1	Yes	11022		
xferconf_d_num ber		Yes		 	
xferconf_e_num ber		Yes			
use_custom_cid	enum('Y', 'N', 'AREACODE' , 'USER_CUS TOM_1', 'US ER_CUSTOM _2', 'USER_C USTOM_3', ' USER_CUST OM_4', 'USE R_CUSTOM_ 5')	Yes	N		
scheduled_callb acks_alert	enum('NON E', 'BLINK', 'RED', 'BLINK_RED' , 'BLINK_DEF ER', 'RED_DEFER ', 'BLINK_RE D_DEFER')	Yes	NONE		

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			ı	1	T	
queuemetrics_c allstatus_overri	enum('DISA BLED', 'NO',	Yes	DISABLED			
de	'YES')					
	enum('Y',	Yes	N			
nded_cidname	'N', 'Y_USER', 'Y_					
	WITH_CAMP					
	AIGN', 'Y_US					
	ER_WITH_CA MPAIGN')					
	, , ,					
scheduled_callb	enum('LIVE',	Yes	ALL_ACTIVE			
acks_count	'ALL_ACTIVE					
manual dial av	') enum('NON	Vaa	NONE			
manual_dial_ov erride	E',	Yes	INOINE			
	'ALLOW_ALL					
	', 'DISABLE_ ALL')					
	ALL)					
blind_monitor_	enum('DISA	Yes	DISABLED			
warning	BLED',					
	'ALERT', 'NOTICE',					
	'AUDIO', 'AL					
	ERT_NOTICE					
	', 'ALERT_AU DIO', 'NOTIC					
	E_AUDIO',					
	'ALL')					

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blind_monitor_ message	varchar(255	Yes	Someone is blind monitoring your session
lename)	Yes	
inbound_queue _no_dial	enum('DISA BLED', 'ENABLED', ' ALL_SERVER S', 'ENABLE D_WITH_CH AT', 'ALL_SE RVERS_WIT H_CHAT')	Yes	DISABLED
timer_action_de stination	varchar(30)	Yes	
sets	enum('DISA BLED', 'ENABLED', 'CONTACTS')	Yes	DISABLED
hide_xfer_numb er_to_dial	enum('DISA BLED', 'ENABLED')	Yes	DISABLED
manual_dial_pr efix	varchar(20)	Yes	
customer_3way _hangup_loggin g	enum('DISA BLED', 'ENABLED')	Yes	ENABLED

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] II:+/E\	LINCIONED		-	I	
customer_3way	smallint(5)	UNSIGNED	Yes	5		
_hangup_secon						
ds						
customer_3way	enum('NON		Yes	NONE		
_hangup_action	E', 'DISPO')					
ivr_park_call	enum('DISA		Yes	DISABLED		
	BLED',					
	'ENABLED', '					
	ENABLED P					
	ARK_ONLY',					
	'ENABLED B					
	UTTON_HID					
	DEN')					
ivr_park_call_ag	text		Yes	NULL		
I						
manual_previe	enum('DISA		Yes	PREVIEW_A		
w_dial	BLED', 'PRE			ND_SKIP		
	VIEW_AND_					
	SKIP', 'PREVI					
	EW_ONLY')					
realtime_agent_	enum('DISA		Yes	CALLS_WAIT		
time_stats	BLED', 'WAI			_CUST_ACW		
_	T_CUST_AC			_PAUSE		
	W', 'WAĪT_C			-		
	UST_ACW_P					
	AUSE', 'CALL					
	S_WAIT_CUS					
	T_ACW_PAU					
	SE')					

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use_auto_hopp er	enum('Y', 'N')		Yes	Υ		
auto_hopper_m ulti	varchar(6)		Yes	1		
auto_hopper_le vel	mediumint(8)	UNSIGNED	Yes	0		
auto_trim_hopp er	enum('Y', 'N')		Yes	Υ		
api_manual_dial	enum('STAN DARD', 'QUEUE', 'Q UEUE_AND_ AUTOCALL')		Yes	STANDARD		
manual_dial_cal l_time_check	enum('DISA BLED', 'ENABLED')		Yes	DISABLED		
display_leads_c ount	enum('Y', 'N')		Yes	N		
lead_order_rand omize	enum('Y', 'N')		Yes	N		

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lead_order_seco ndary	enum('LEAD _ASCEND', ' LEAD_DESC END', 'CALL TIME_ASCEN D', 'CALLTIM E_DESCEND' , 'VENDOR_ ASCEND', 'V ENDOR_DES CEND')	Yes	LEAD_ASCE ND		
per_call_notes	enum('ENAB LED', 'DISABLED')	Yes	DISABLED		
my_callback_op tion	enum('CHEC KED', 'UNCH ECKED')	Yes	UNCHECKED		
agent_lead_sea rch	enum('ENAB LED', 'LIVE_ CALL_INBOU ND', 'LIVE_C ALL_INBOUN D_AND_MAN UAL', 'DISABLED')	Yes	DISABLED		
agent_lead_sea rch_method	varchar(30)	Yes	CAMPLISTS_ ALL		

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hone_environm ent	varchar(20)		Yes			
auto_pause_pre call	enum('Y', 'N')		Yes	N		
auto_pause_pre call_code	varchar(6)		Yes	PRECAL		
auto_resume_pr ecall	'N')		Yes	N		
manual_dial_cid	enum('CAMP AIGN', 'AGE NT_PHONE')		Yes	CAMPAIGN		
post_phone_tim e_diff_alert			Yes	DISABLED	 	
custom_3way_b utton_transfer	varchar(30)		Yes	DISABLED		
available_only_t ally_threshold	enum('DISA BLED', 'LOG GED- IN_AGENTS', 'NON-PAUS ED_AGENTS' , 'WAITING_ AGENTS')		Yes	DISABLED		
available_only_t ally_threshold_a gents	smallint(5)	UNSIGNED	Yes	0		

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dial_level_thres hold	enum('DISA BLED', 'LOG GED- IN_AGENTS', 'NON-PAUS ED_AGENTS' , 'WAITING_ AGENTS')		Yes	DISABLED		
dial_level_thres hold_agents	smallint(5)	UNSIGNED	Yes	0		
safe_harbor_au dio	varchar(100)		Yes	buzz		
safe_harbor_me nu_id	varchar(50)		Yes			
survey_menu_id	varchar(50)		Yes			
callback_days_li mit	smallint(3)		Yes	0		
dl_diff_target_m ethod	enum('ADAP T_CALC_ONL Y', 'CALLS_P LACED')		Yes	ADAPT_CAL C_ONLY		
disable_dispo_s creen	enum('DISP O_ENABLED' , 'DISPO_DIS ABLED', 'DIS PO_SELECT_ DISABLED')		Yes	DISPO_ENAB LED		
disable_dispo_s tatus	varchar(6)		Yes			

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							 1
screen_labels	varchar(20)	1	Yes	SYSTEM-			
	1 '	1		SETTINGS			
status_display_f	varchar(30)		Yes	CALLID	+		
ields		1	1	•			
	text	 	Yes	NULL	 	-	
na_call_url	-				 		
I		1	Yes	N			
g	'N', 'Y_WITH	1					
	_AMD')	1					
	1	1					
pllb_grouping	enum('DISA		Yes	DISABLED			
	BLED', 'ONE	1					
	_SERVER_O	1					
	NLY',	1					
	'CASCADING	1					
	')	1					
	,	<u> </u>					
pllb_grouping_li	smallint(5)	1	Yes	50			
mit	1	1					
call_count_limit	smallint(5)	UNSIGNED	Yes	0			
call_count_targ	smallint(5)	UNSIGNED	Yes	3			
et	'	1					
callback_hours_	tinyint(2)		Yes	0		+	
block	,	1	. 52	ľ			
callback_list_cal	anum('ENAR	 	Yes	DISABLED	 		
		1	res	DISABLED			
Itime	LED',	1					
	'DISABLED')	1					
user_group	varchar(20)	1	Yes	ALL			
hopper_vlc_dup	enum('Y',		Yes	N			
_check	'N')	1					
_		4				L	

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	T	 	т т		I
in_group_dial	enum('DISA BLED', 'MAN UAL_DIAL', 'NO_DIAL', 'BOTH')	Yes	DISABLED		
in_group_dial_s elect	enum('AGEN T_SELECTED ', 'CAMPAIG N_SELECTE D', 'ALL_USE R_GROUP')	Yes	CAMPAIGN_ SELECTED		
safe_harbor_au dio_field	varchar(30)	Yes	DISABLED		
pause_after_ne xt_call	enum('ENAB LED', 'DISABLED')	Yes	DISABLED		
owner_populate	LED', 'DISABLED')	Yes	DISABLED	 	
use_other_cam paign_dnc	varchar(8)	Yes		 	
allow_emails	enum('Y', 'N')	Yes	N		
amd_inbound_g roup		Yes		 	
amd_callmenu	varchar(50)	Yes		 	
survey_wait_se c	tinyint(3)	Yes	10	 	
manual_dial_lea d_id	enum('Y', 'N')	Yes	N		

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dead_max	smallint(5)	UNSIGNED	Yes	0		
dead_max_disp	varchar(6)		Yes	DCMX		
0						
dispo_max	smallint(5)	UNSIGNED	Yes	0		
dispo_max_disp	varchar(6)		Yes	DISMX		
0						
pause_max	smallint(5)	UNSIGNED	Yes	0		
max_inbound_c alls	smallint(5)	UNSIGNED	Yes	0		
manual_dial_se arch_checkbox	enum('SELE CTED', 'SELE CTED_RESE T', 'UNSELE CTED', 'UNS ELECTED_RE SET', 'SELEC TED_LOCK', 'UNSELECTE D_LOCK')		Yes	SELECTED		
hide_call_log_in fo	enum('Y', 'N')		Yes	N		
timer_alt_secon ds	smallint(5)		Yes	0		
wrapup_bypass	enum('DISA BLED', 'ENABLED')		Yes	ENABLED		
wrapup_after_h otkey	enum('DISA BLED', 'ENABLED')		Yes	DISABLED		

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	1	LUNGIONED		1.0	T	T	
callback_active_ limit		UNSIGNED	Yes	0			
callback_active_ limit_override	enum('N', 'Y')		Yes	N			
allow_chats	enum('Y', 'N')		Yes	N			
comments_all_t abs	enum('DISA BLED', 'ENABLED')		Yes	DISABLED			
comments_disp o_screen	enum('DISA BLED', 'ENABLED', ' REPLACE_C ALL_NOTES')		Yes	DISABLED			
comments_callb ack_screen	enum('DISA BLED', 'ENABLED', ' REPLACE_C B_NOTES')		Yes	DISABLED			
qc_comment_hi story	enum('CLIC K', 'AUTO_OPEN ', 'CLICK_AL LOW_MINIMI ZE', 'AUTO_ OPEN_ALLO W_MINIMIZE ')		Yes	CLICK			
show_previous_ callback	enum('DISA BLED', 'ENABLED')		Yes	ENABLED			

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	1	ı	T	1		
clear_script	enum('DISA BLED', 'ENABLED')		Yes	DISABLED		
cpd_unknown_a ction	enum('DISA BLED', 'DISPO', 'MESSAGE', 'CALLMENU', 'INGROUP')		Yes	DISABLED		
manual_dial_se arch_filter	varchar(50)		Yes	NONE		
web_form_addr ess_three	text		Yes	NULL		
manual_dial_ov erride_field	enum('ENAB LED', 'DISABLED')		Yes	ENABLED		
status_display_i ngroup	enum('ENAB LED', 'DISABLED')		Yes	ENABLED		
customer_gone _seconds	smallint(5)	UNSIGNED	Yes	30		
agent_display_fi elds)		Yes	_	 	
am_message_w ildcards	enum('Y', 'N')		Yes	N		
manual_dial_ti meout	varchar(3)		Yes			
routing_initiate d_recordings	enum('Y', 'N')		Yes	N		
manual_dial_ho pper_check	enum('Y', 'N')		Yes	N		

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es	5)	UNSIGNED	Yes	0		
ofcom_uk_drop_ calc	enum('Y', 'N')		Yes	N		
manual_auto_n ext	smallint(5)	UNSIGNED	Yes	0	 	
manual_auto_s how	enum('Y', 'N')		Yes	N		
allow_required_ fields	'N')		Yes	N		
dead_to_dispo	enum('ENAB LED', 'DISABLED')		Yes	DISABLED		
agent_xfer_vali dation	enum('N', 'Y')		Yes	N		
ready_max_log out	mediumint(7)		Yes	0	 	
callback_display _days			Yes	0		
three_way_reco rd_stop	'N')		Yes	N		
hangup_xfer_re cord_start	'N')		Yes	N		
scheduled_callb acks_email_aler t			Yes	N		

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max_inbound_c alls_outcome	enum('DEFA ULT', 'ALLO W_AGENTDI RECT', 'ALL OW_MI_PAU SE', 'ALLOW _AGENTDIRE CT_AND_MI_ PAUSE')	Yes	DEFAULT		
manual_auto_n ext_options	enum('DEFA ULT', 'PAUSE _NO_COUNT ')	Yes	DEFAULT		
agent_screen_ti me_display	enum('DISA BLED', 'ENA BLED_BASIC ', 'ENABLED _FULL', 'ENA BLED_BILL_ BREAK_LUN CH_COACH')	Yes	DISABLED		
next_dial_my_c allbacks	enum('DISA BLED', 'ENABLED')	Yes	DISABLED		
inbound_no_ag ents_no_dial_co ntainer	varchar(40)	Yes	DISABLED		

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	smallint(5)	Yes	0		
ents_no_dial_thr					
eshold					
cid_group_id	varchar(20)	Yes	DISABLED		
pause_max_dis	varchar(6)	Yes	PAUSMX		
ро					
script_top_dispo	enum('Y',	Yes	N		
	'N')				

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87 vicidial_campaigns_list_mix

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
vcl_id	varchar(20)		No				
vcl_name	varchar(50)		Yes	NULL			
campaign_id	varchar(8)		Yes	NULL			
list_mix_contain er	text		Yes	NULL			
mix_method	enum('EVEN _MIX', 'IN_ORDER', 'RANDOM')		Yes	IN_ORDER			
status	enum('ACTI VE', 'INACTIVE')		Yes	INACTIVE			

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88 vicidial_carrier_hour_counts

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 21, 2018 at 12:00 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
date_hour	datetime		Yes	NULL			
next_hour	datetime		Yes	NULL			
last_update	datetime		Yes	NULL			
type	varchar(20)		Yes	ANSWERED			
calls	mediumint(6)	UNSIGNED	Yes	0			
hr	tinyint(2)		Yes	0			

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89 vicidial_carrier_hour_counts_archive

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: Jan 12, 2019 at 12:00 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
date_hour	datetime		Yes	NULL			
next_hour	datetime		Yes	NULL			
last_update	datetime		Yes	NULL			
type	varchar(20)		Yes	ANSWERED			
calls	mediumint(6)	UNSIGNED	Yes	0			
hr	tinyint(2)		Yes	0			

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90 vicidial_carrier_log

Creation: Apr 20, 2018 at 01:17 PM Last update: Jan 12, 2019 at 04:41 PM Last check: Sep 27, 2018 at 11:36 PM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
uniqueid	varchar(20)		No				
call_date	datetime		Yes	NULL			
server_ip	varchar(15)		No		'		
lead_id	int(9)	UNSIGNED	Yes	NULL			
hangup_cause	tinyint(1)	UNSIGNED	Yes	0			
dialstatus	varchar(16)		Yes	NULL	'		
channel	varchar(100		Yes	NULL			
dial_time	smallint(3)	UNSIGNED	Yes	0			
answered_time	smallint(4)	UNSIGNED	Yes	0			
sip_hangup_cau se	smallint(4)	UNSIGNED	Yes	0			
sip_hangup_rea son	varchar(50)		Yes				
caller_code	varchar(30)		Yes				

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91 vicidial_carrier_log_archive

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
uniqueid	varchar(20)		No				
call_date	datetime		Yes	NULL			
server_ip	varchar(15)		No				
lead_id	int(9)	UNSIGNED	Yes	NULL			
hangup_cause	tinyint(1)	UNSIGNED	Yes	0			
dialstatus	varchar(16)		Yes	NULL			
channel	varchar(100		Yes	NULL			
dial_time	smallint(3)	UNSIGNED	Yes	0			
answered_time	smallint(4)	UNSIGNED	Yes	0			
sip_hangup_cau se	smallint(4)	UNSIGNED	Yes	0			
sip_hangup_rea son	varchar(50)		Yes				
caller_code	varchar(30)		Yes				

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92 vicidial_chat_archive

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
chat_id	int(9)	UNSIGNED	No		auto_increment		
chat_start_time	datetime		Yes	NULL			
status	varchar(20)		Yes	NULL			
chat_creator	varchar(20)		Yes	NULL			
group_id	varchar(20)		Yes	NULL			
lead_id	int(9)	UNSIGNED	Yes	NULL			
transferring_ag ent	varchar(20)		Yes	NULL			
user_direct	varchar(20)		Yes	NULL			
user_direct_gro up_id	varchar(20)		Yes	NULL			

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93 vicidial_chat_log

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
message_row_i d	int(10)	UNSIGNED	No		auto_increment		
chat_id	varchar(20)		Yes	NULL			
message	mediumtext		Yes	NULL			
message_time	timestamp		No	current_tim estamp()	on update curre nt_timestamp()		
poster	varchar(100)		Yes	NULL			
chat_member_n ame	varchar(100)		Yes	NULL			
chat_level	enum('0', '1')		Yes	0			

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94 vicidial_chat_log_archive

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
message_row_i d	int(10)	UNSIGNED	No		auto_increment		
chat_id	varchar(20)		Yes	NULL			
message	mediumtext		Yes	NULL			
message_time	timestamp		No	current_tim estamp()	on update curre nt_timestamp()		
poster	varchar(100)		Yes	NULL			
chat_member_n ame	varchar(100)		Yes	NULL			
chat_level	enum('0', '1')		Yes	0			

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95 vicidial_chat_participants

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
chat_participant _id	int(9)	UNSIGNED	No		auto_increment		
chat_id	int(9)	UNSIGNED	Yes	NULL			
chat_member	varchar(20)		Yes	NULL			
chat_member_n ame	varchar(100)		Yes	NULL			
ping_date	datetime		Yes	NULL			
vd_agent	enum('Y', 'N')		Yes	N			

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96 vicidial_cid_groups

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
cid_group_id	varchar(20)		No				
cid_group_note	varchar(255		Yes				
S)						
cid_group_type	enum('AREA CODE', 'STATE')		Yes	AREACODE			
user_group	varchar(20)		Yes	ALL			

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97 vicidial_closer_log

Creation: Apr 20, 2018 at 01:17 PM Last update: Jan 12, 2019 at 04:45 PM Last check: Jan 12, 2019 at 01:03 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
closecallid	int(9)	UNSIGNED	No		auto_increment		
lead_id	int(9)	UNSIGNED	No				
list_id	bigint(14)	UNSIGNED	Yes	NULL			
campaign_id	varchar(20)		Yes	NULL			
call_date	datetime		Yes	NULL			
start_epoch	int(10)	UNSIGNED	Yes	NULL			
end_epoch	int(10)	UNSIGNED	Yes	NULL			
length_in_sec	int(10)		Yes	NULL			
status	varchar(6)		Yes	NULL			
phone_code	varchar(10)		Yes	NULL			
phone_number	varchar(18)		Yes	NULL			
user	varchar(20)		Yes	NULL			
comments	varchar(255)		Yes	NULL			
processed	enum('Y', 'N')		Yes	NULL			
queue_seconds	decimal(7,2)		Yes	0.00			
user_group	varchar(20)		Yes	NULL			
xfercallid	int(9)	UNSIGNED	Yes	NULL			

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term_reason	enum('CALL ER', 'AGENT', 'Q UEUETIMEO UT', 'ABANDON', 'AFTERHOU RS', 'HOLDR ECALLXFER', 'HOLDTIME', 'NOAGENT', 'NONE', 'MAXCALLS', 'ACFILTER', 'CLOSETIME'		Yes	NONE		
uniqueid	varchar(20)		No			
agent_only	varchar(20)		Yes			
queue_position	smallint(4)	UNSIGNED	Yes	1		
called_count	smallint(5)	UNSIGNED	Yes	0		

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98 vicidial_closer_log_archive

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
closecallid	int(9)	UNSIGNED	No				
lead_id	int(9)	UNSIGNED	No				
list_id	bigint(14)	UNSIGNED	Yes	NULL			
campaign_id	varchar(20)		Yes	NULL			
call_date	datetime		Yes	NULL			
start_epoch	int(10)	UNSIGNED	Yes	NULL			
end_epoch	int(10)	UNSIGNED	Yes	NULL			
length_in_sec	int(10)		Yes	NULL			
status	varchar(6)		Yes	NULL			
phone_code	varchar(10)		Yes	NULL			
phone_number	varchar(18)		Yes	NULL			
user	varchar(20)		Yes	NULL			
comments	varchar(255)		Yes	NULL			
processed	enum('Y', 'N')		Yes	NULL			
queue_seconds	decimal(7,2)		Yes	0.00			
user_group	varchar(20)		Yes	NULL			
xfercallid	int(9)	UNSIGNED	Yes	NULL			

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term_reason	enum('CALL ER', 'AGENT', 'Q UEUETIMEO UT', 'ABANDON', 'AFTERHOU RS', 'HOLDR ECALLXFER', 'HOLDTIME', 'NOAGENT', 'NONE', 'MAXCALLS', 'ACFILTER', 'CLOSETIME'		Yes	NONE		
uniqueid	varchar(20)		No			
agent_only	varchar(20)		Yes			
queue_position	smallint(4)	UNSIGNED	Yes	1		
called_count	smallint(5)	UNSIGNED	Yes	0		

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99 vicidial_comments

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
comment_id	bigint(20)	UNSIGNED	No		auto_increment		1
lead_id	int(11)		No				
user_id	varchar(20)		No				
timestamp	timestamp		No	current_tim estamp()			
list_id	bigint(14)	UNSIGNED	No				
campaign_id	varchar(8)		No				
comment	varchar(255)		No				
hidden	tinyint(1)		Yes	NULL			
hidden_user_id	int(11)		Yes	NULL			
hidden_timesta mp	datetime		Yes	NULL			
unhidden_user_ id	int(11)		Yes	NULL			
unhidden_times tamp	datetime		Yes	NULL			

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100 vicidial_conf_templates

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
template_id	varchar(15)		No				
template_name	varchar(50)		No				
template_conte	text		Yes	NULL			
nts							
user_group	varchar(20)		Yes	ALL			

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101 vicidial_conferences

Creation: Apr 20, 2018 at 01:17 PM Last update: Jan 12, 2019 at 12:40 PM Last check: Jan 12, 2019 at 01:03 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
conf_exten	int(7)	UNSIGNED	No				
server_ip	varchar(15)		No				
extension	varchar(100)		Yes	NULL			
leave_3way	enum('0', '1')		Yes	0			
leave_3way_dat etime	datetime		Yes	NULL			

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102 vicidial_configuration

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
id	int(11)		No		auto_increment		
name	varchar(36)		No				
value	varchar(36)		No				

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103 vicidial_country_iso_tld

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
country_name	varchar(200)		Yes				
iso2	varchar(2)		Yes				
iso3	varchar(3)		Yes				
num3	varchar(4)		Yes				
tld	varchar(20)		Yes				

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104 vicidial_cpd_log

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
cpd_id	int(10)	UNSIGNED	No		auto_increment		
channel	varchar(100		No				
uniqueid	varchar(20)		Yes	NULL			
callerid	varchar(20)		Yes	NULL			
server_ip	varchar(15)		No				
lead_id	int(9)	UNSIGNED	Yes	NULL			
event_date	datetime		Yes	NULL			
result	varchar(20)		Yes	NULL			
status	enum('NEW' , 'PROCESSED ')		Yes	NEW			
cpd_seconds	decimal(7,2)		Yes	0.00			

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105 vicidial_custom_cid

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
cid	varchar(18)		No				
state	varchar(20)		Yes	NULL			
areacode	varchar(6)		Yes	NULL			
country_code	smallint(5)	UNSIGNED	Yes	NULL			
campaign_id	varchar(8)		Yes	ALL			

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106 vicidial_custom_leadloader_templates

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
template_id	varchar(20)		No				
template_name	varchar(30)		Yes	NULL			
template_descri ption	varchar(255)		Yes	NULL			
list_id	bigint(14)	UNSIGNED	Yes	NULL			
standard_variab les	text		Yes	NULL			
custom_table	varchar(20)		Yes	NULL	1		
custom_variabl es	text		Yes	NULL			
template_status es	varchar(255)		Yes	NULL			

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107 vicidial_custom_reports

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
custom_report_i	int(10)	UNSIGNED	No		auto_increment		
report_name	varchar(100)		Yes	NULL			
date_added	datetime		Yes	NULL			
user	varchar(20)		Yes	NULL			
domain	varchar(70)		Yes	NULL			
path_name	text		Yes	NULL			
custom_variabl es	text		Yes	NULL			
date_modified	timestamp		No	current_tim estamp()	on update curre nt_timestamp()		
user_modify	varchar(20)		Yes	NULL			

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108 vicidial_daily_max_stats

Creation: Apr 20, 2018 at 01:17 PM Last update: Jan 12, 2019 at 04:45 PM Last check: Jan 12, 2019 at 12:00 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
stats_date	date		No				
stats_flag	enum('OPEN ', 'CLOSED', 'CLOSING')		Yes	CLOSED			
stats_type	enum('TOTA L', 'INGROUP', 'CAMPAIGN', '')		Yes				
campaign_id	varchar(20)		Yes				
update_time	timestamp		No	current_tim estamp()	on update curre nt_timestamp()		
closed_time	datetime		Yes	NULL			
max_channels	mediumint(8)	UNSIGNED	Yes	0			
max_calls	mediumint(8)	UNSIGNED	Yes	0			
max_inbound	mediumint(8)	UNSIGNED	Yes	0			

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max_outbound	mediumint(UNSIGNED	Yes	0		
	8)					
max_agents	mediumint(UNSIGNED	Yes	0		
	8)					
max_remote_ag	mediumint(UNSIGNED	Yes	0		
ents	8)					
total calls	int(9)	UNSIGNED	Yes	0		

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109 vicidial_daily_ra_stats

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 21, 2018 at 12:00 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
stats_date	date		No				
stats_flag	enum('OPEN ', 'CLOSED', 'CLOSING')		Yes	CLOSED			
user	varchar(20)		Yes				
update_time	timestamp		No	current_tim estamp()	on update curre nt_timestamp()		
closed_time	datetime		Yes	NULL			
max_calls	mediumint(8)	UNSIGNED	Yes	0			
total_calls	int(9)	UNSIGNED	Yes	0			

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110 vicidial_dial_log

Creation: Apr 20, 2018 at 01:17 PM Last update: Jan 12, 2019 at 04:40 PM Last check: Sep 27, 2018 at 11:36 PM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
caller_code	varchar(30)		No				
lead_id	int(9)	UNSIGNED	Yes	0			
server_ip	varchar(15)		Yes	NULL			
call_date	datetime		Yes	NULL			
extension	varchar(100)		Yes				
channel	varchar(100)		Yes				
context	varchar(100)		Yes				
timeout	mediumint(7)	UNSIGNED	Yes	0			
outbound_cid	varchar(100)		Yes				
sip_hangup_cau se	smallint(4)	UNSIGNED	Yes	0			
sip_hangup_rea son	varchar(50)		Yes				
uniqueid	varchar(20)		Yes				

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111 vicidial_dial_log_archive

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
caller_code	varchar(30)		No				
lead_id	int(9)	UNSIGNED	Yes	0			
server_ip	varchar(15)		Yes	NULL			
call_date	datetime		Yes	NULL			
extension	varchar(100		Yes				
channel	varchar(100)		Yes				
context	varchar(100		Yes				
timeout	mediumint(7)	UNSIGNED	Yes	0			
outbound_cid	varchar(100)		Yes				
sip_hangup_cau se	smallint(4)	UNSIGNED	Yes	0			
sip_hangup_rea son	varchar(50)		Yes				
uniqueid	varchar(20)		Yes				

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112 vicidial_did_agent_log

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
uniqueid	varchar(20)		No				
server_ip	varchar(15)		No				
caller_id_numb	varchar(18)		Yes	NULL			
er							
caller_id_name	varchar(20)		Yes	NULL			
extension	varchar(100)		Yes	NULL			
call_date	datetime		Yes	NULL			
did_id	varchar(9)		Yes				
did_description	varchar(50)		Yes				
did_route	varchar(20)		Yes				
group_id	varchar(20)		Yes				
user	varchar(20)		Yes	VDCL			

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113 vicidial_did_agent_log_archive

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
uniqueid	varchar(20)		No				
server_ip	varchar(15)		No				
caller_id_numb	varchar(18)		Yes	NULL			
er							
caller_id_name	varchar(20)		Yes	NULL			
extension	varchar(100		Yes	NULL			
call_date	datetime		Yes	NULL			
did_id	varchar(9)		Yes				
did_description	varchar(50)		Yes				
did_route	varchar(20)		Yes				
group_id	varchar(20)		Yes				
user	varchar(20)		Yes	VDCL			

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114 vicidial_did_log

Creation: Apr 20, 2018 at 01:17 PM Last update: Jan 12, 2019 at 04:44 PM Last check: Sep 28, 2018 at 12:00 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
uniqueid	varchar(20)		No				
channel	varchar(100)		No				
server_ip	varchar(15)		No				
caller_id_numb er	varchar(18)		Yes	NULL			
caller_id_name	varchar(20)		Yes	NULL			
extension	varchar(100)		Yes	NULL			
call_date	datetime		Yes	NULL			
did_id	varchar(9)		Yes				
did_route	varchar(20)		Yes				

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115 vicidial_did_ra_extensions

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 21, 2018 at 12:00 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
did_id	int(9)	UNSIGNED	No				
user_start	varchar(20)		Yes	NULL			
extension	varchar(50)		Yes				
description	varchar(50)		Yes	NULL			
active	enum('Y', 'N', '')		Yes				
call_count_toda y	mediumint(7)		Yes	0			

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116 vicidial_dnc

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 21, 2018 at 01:03 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
phone_number	varchar(18)		No				

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117 vicidial_dnc_log

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
phone_number	varchar(18)		No				
campaign_id	varchar(8)		No				
action	enum('add', 'delete')		Yes	add			
action_date	datetime		No				
user	varchar(20)		Yes				

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118 vicidial_dnccom_filter_log

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
filter_log_id	int(9)	UNSIGNED	No		auto_increment		
lead_id	int(9)	UNSIGNED	No				
list_id	bigint(14)	UNSIGNED	Yes	NULL			
filter_date	datetime		Yes	NULL			
new_status	varchar(6)		Yes	NULL			
old_status	varchar(6)		Yes	NULL			
phone_number	varchar(18)		Yes	NULL			
dnccom_data	varchar(255)		Yes	NULL			

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119 vicidial_dnccom_scrub_log

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
phone_number	varchar(18)		Yes	NULL			
scrub_date	datetime		No				
flag_invalid	enum(", '0', '1')		Yes				
flag_dnc	enum(", '0', '1')		Yes				
flag_projdnc	enum(", '0', '1')		Yes				
flag_litigator	enum(", '0', '1')		Yes				
full_response	varchar(255)		Yes				

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120 vicidial_drop_lists

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
dl_id	varchar(30)		No	1			
dl_name	varchar(100		Yes	NULL			
last_run	datetime		Yes	NULL			
dl_server	varchar(30)		Yes	active_voice mail_server			
dl_times	varchar(120		Yes				
dl_weekdays	varchar(7)		Yes				
dl_monthdays	varchar(100		Yes				
drop_statuses	varchar(255)		Yes	DROP -			
list_id	bigint(14)	UNSIGNED	Yes	NULL			
duplicate_check	varchar(50)		Yes	NONE			
run_now_trigger	enum('N', 'Y')		Yes	N			
active	enum('N', 'Y')		Yes	N			
user_group	varchar(20)		Yes	ALL			

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closer_campaig	text		Yes	NULL		
ns						
dl_minutes	mediumint(UNSIGNED	Yes	0		
	6)					

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121 vicidial_drop_log

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
uniqueid	varchar(50)		No				
server_ip	varchar(15)		No				
drop_date	datetime		No		'	,	
lead_id	int(9)	UNSIGNED	No				
phone_code	varchar(10)		Yes	NULL	'		
phone_number	varchar(18)		Yes	NULL	'	,	
campaign_id	varchar(20)		No		'	,	
status	varchar(6)		No		'	,	
drop_processed	enum('N', 'Y', 'U')		Yes	N			

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122 vicidial_drop_log_archive

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
uniqueid	varchar(50)		No		'		
server_ip	varchar(15)		No		<u> </u>		
drop_date	datetime		No		'	,	
lead_id	int(9)	UNSIGNED	No		'	,	
phone_code	varchar(10)		Yes	NULL	'	,	
phone_number	varchar(18)		Yes	NULL	'	,	
campaign_id	varchar(20)		No		'	,	
status	varchar(6)		No		'	,	
drop_processed	enum('N', 'Y', 'U')		Yes	N			

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123 vicidial_drop_rate_groups

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 11:11 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
group_id	varchar(20)		No		'		
update_time	timestamp		No	current_tim estamp()	on update curre nt_timestamp()		
calls_today	int(9)	UNSIGNED	Yes	0	†		
answers_today	int(9)	UNSIGNED	Yes	0	'		
drops_today	double(12,3		Yes	0.000			
drops_today_pc t	varchar(6)		Yes	0			
drops_answers_ today_pct	varchar(6)		Yes	0	,		
answering_mac hines_today	int(9)	UNSIGNED	Yes	0			
agenthandled_t oday	int(9)	UNSIGNED	Yes	0			

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124 vicidial_dtmf_log

Creation: Apr 20, 2018 at 01:17 PM Last update: Jan 12, 2019 at 04:37 PM Last check: Jan 12, 2019 at 04:11 PM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
dtmf_id	int(10)	UNSIGNED	No		auto_increment		
dtmf_time	datetime		Yes	NULL			
channel	varchar(100		No				
server_ip	varchar(15)		No				
uniqueid	varchar(20)		Yes				
digit	varchar(1)		Yes				
direction	enum('Recei ved', 'Sent')		Yes	Received			
state	enum('BEGI N', 'END')		Yes	BEGIN			

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125 vicidial_email_accounts

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
email_account_i d	varchar(20)		No				
email_account_ name	varchar(100		Yes	NULL			
email_account_ description	varchar(255)		Yes	NULL			
user_group	varchar(20)		Yes	ALL			
protocol	enum('POP3 ', 'IMAP', 'SMTP')		Yes	IMAP			
email_replyto_a ddress	varchar(255)		Yes	NULL			
email_account_ server	varchar(255)		Yes	NULL			
email_account_ user	varchar(255)		Yes	NULL			
email_account_ pass	varchar(100)		Yes	NULL			

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pop3_auth_mod e	enum('BEST' , 'PASS', 'APOP', 'CRAM- MD5')		Yes	BEST		
active	enum('Y', 'N')		Yes	N		
email_frequenc y_check_mins	tinyint(3)	UNSIGNED	Yes	5		
group_id	varchar(20)		Yes	NULL		
default_list_id	bigint(14)	UNSIGNED	Yes	NULL		
call_handle_met hod	varchar(20)		Yes	CID		
agent_search_ method	enum('LO', 'LB', 'SO')		Yes	LB		
campaign_id	varchar(8)		Yes	NULL		
list_id	bigint(14)	UNSIGNED	Yes	NULL		
email_account_t ype	enum('INBO UND', 'OUTBOUND ')		Yes	INBOUND		

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126 vicidial_email_list

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
email_row_id	int(10)	UNSIGNED	No		auto_increment		
lead_id	int(9)	UNSIGNED	Yes	NULL			
email_date	datetime		Yes	NULL			
protocol	enum('POP3 ', 'IMAP', 'NONE')		Yes	IMAP			
email_to	varchar(255)		Yes	NULL			
email_from	varchar(255)		Yes	NULL			
email_from_na me	varchar(255)		Yes	NULL			
subject	text		Yes	NULL			
mime_type	text		Yes	NULL			
content_type	text		Yes	NULL			
content_transfe r_encoding	text		Yes	NULL			
x_mailer	text		Yes	NULL			
sender_ip	varchar(25)		Yes	NULL			
message	text		Yes	NULL			

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email_account_i	varchar(20)		Yes	NULL		
d						
group_id	varchar(20)		Yes	NULL		
user	varchar(20)		Yes	NULL		
status	varchar(10)		Yes	NULL		
direction	enum('INBO UND', 'OUTBOUND ')		Yes	INBOUND		
uniqueid	varchar(20)		Yes	NULL		
xfercallid	int(9)	UNSIGNED	Yes	NULL		

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127 vicidial_email_log

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
email_log_id	int(10)	UNSIGNED	No		auto_increment		
email_row_id	int(10)	UNSIGNED	Yes	NULL			
lead_id	int(9)	UNSIGNED	Yes	NULL			
email_date	datetime		Yes	NULL			
user	varchar(20)		Yes	NULL			
email_to	varchar(255)		Yes	NULL			
message	text		Yes	NULL			
campaign_id	varchar(10)		Yes	NULL			
attachments	text		Yes	NULL			

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128 vicidial_extension_groups

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 21, 2018 at 12:00 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
extension_id	int(9)	UNSIGNED	No		auto_increment		
extension_grou p_id	varchar(20)		No				
extension	varchar(100)		Yes	8300			
rank	mediumint(7)		Yes	0			
campaign_grou ps	text		Yes	NULL			
call_count_toda y	mediumint(7)		Yes	0			
last_call_time	datetime		Yes	NULL	1		
last_callerid	varchar(20)		Yes				

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129 vicidial_filter_phone_groups

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
filter_phone_gro up_id	varchar(20)		No				
filter_phone_gro up_name	varchar(40)		No				
filter_phone_gro up_description	varchar(100)		Yes	NULL			
user_group	varchar(20)		Yes	ALL			

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130 vicidial_filter_phone_numbers

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
phone_number	varchar(18)		No				
filter_phone_gro up_id	varchar(20)		No				

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131 vicidial_grab_call_log

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
auto_call_id	int(9)	UNSIGNED	No				
user	varchar(20)		Yes	NULL			
event_date	datetime		Yes	NULL			
call_time	datetime		Yes	NULL			
campaign_id	varchar(20)		Yes	NULL			
uniqueid	varchar(20)		Yes	NULL			
phone_number	varchar(20)		Yes	NULL			
lead_id	int(9)	UNSIGNED	Yes	NULL			
queue_priority	tinyint(2)		Yes	0			
call_type	enum('IN', 'OUT', 'OUT BALANCE')		Yes	OUT			

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132 vicidial_hopper

Creation: Jan 12, 2019 at 12:00 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
hopper_id	int(9)	UNSIGNED	No		auto_increment		
lead_id	int(9)	UNSIGNED	No				
campaign_id	varchar(8)		Yes	NULL			
status	enum('READ Y', 'QUEUE', 'INCALL', 'DONE', 'HOLD', 'DNC')		Yes	READY			
user	varchar(20)		Yes	NULL			
list_id	bigint(14)	UNSIGNED	No				
gmt_offset_now	decimal(4,2)		Yes	0.00			
state	varchar(2)		Yes				
alt_dial	varchar(6)		Yes	NONE			
priority	tinyint(2)		Yes	0			
source	varchar(1)		Yes				
vendor_lead_co de	varchar(20)		Yes				

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133 vicidial_html_cache_stats

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
stats_type	varchar(20)		No				
stats_id	varchar(20)		No				
stats_date	datetime		No				
stats_count	int(9)	UNSIGNED	Yes	0			
stats_html	mediumtext		Yes	NULL			

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134 vicidial_inbound_callback_queue

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 21, 2018 at 12:00 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
icbq_id	int(9)	UNSIGNED	No		auto_increment		
icbq_date	datetime		Yes	NULL			
icbq_status	varchar(10)		Yes	NULL			
icbq_phone_nu mber	varchar(20)		Yes	NULL			
icbq_phone_cod e	varchar(10)		Yes	NULL			
icbq_nextday_c hoice	enum('Y', 'N', 'U')		Yes	U			
lead_id	int(9)	UNSIGNED	No		1		
group_id	varchar(20)		No				
queue_priority	tinyint(2)		Yes	0			
call_date	datetime		Yes	NULL			
gmt_offset_now	decimal(4,2)		Yes	0.00			
modify_date	timestamp		No	current_tim estamp()	on update curre nt_timestamp()		

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135 vicidial_inbound_callback_queue_archive

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: Jan 12, 2019 at 12:00 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
icbq_id	int(9)	UNSIGNED	No		1		
icbq_date	datetime		Yes	NULL			
icbq_status	varchar(10)		Yes	NULL			
icbq_phone_nu mber	varchar(20)		Yes	NULL			
icbq_phone_cod e	varchar(10)		Yes	NULL			
icbq_nextday_c hoice	enum('Y', 'N', 'U')		Yes	U			
lead_id	int(9)	UNSIGNED	No		1		
group_id	varchar(20)		No		1		
queue_priority	tinyint(2)		Yes	0			
call_date	datetime		Yes	NULL			
gmt_offset_now	decimal(4,2)		Yes	0.00	1		
modify_date	timestamp		No	current_tim estamp()	on update curre nt_timestamp()		

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136 vicidial_inbound_dids

Creation: Apr 20, 2018 at 01:17 PM Last update: Dec 06, 2018 at 03:19 PM Last check: Aug 17, 2018 at 09:43 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
did_id	int(9)	UNSIGNED	No		auto_increment		
did_pattern	varchar(50)		No				
did_description	varchar(50)		Yes	NULL			
did_active	enum('Y', 'N')		Yes	Y			
did_route	enum('EXTE N', 'VOICEMAIL', 'AGENT', 'PHONE', 'IN_GROUP', 'CALLMENU', 'VMAIL_NO_ INST')		Yes	EXTEN			
extension	varchar(50)		Yes	9998811112			
exten_context	varchar(50)		Yes	default			
voicemail_ext	varchar(10)		Yes	NULL			
phone	varchar(100)		Yes	NULL			
server_ip	varchar(15)		Yes	NULL			
user	varchar(20)		Yes	NULL			

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	1					
user_unavailabl e_action	enum('IN_G ROUP', 'EXTEN', 'VOICEMAIL', 'PHONE', 'V MAIL_NO_IN ST')		Yes	VOICEMAIL		
user_route_setti ngs_ingroup			Yes	AGENTDIRE CT		
group_id	varchar(20)		Yes	NULL		
call_handle_met hod	varchar(20)		Yes	CID		
agent_search_ method	enum('LO', 'LB', 'SO')		Yes	LB		
list_id	bigint(14)	UNSIGNED	Yes	999		
campaign_id	varchar(8)		Yes	NULL		
phone_code	varchar(10)		Yes	1		
menu_id	varchar(50)		Yes			
record_call	enum('Y', 'N', 'Y_QUEU ESTOP')		Yes	N		
filter_inbound_n umber	enum('DISA BLED', 'GROUP', 'URL', 'DNC_ INTERNAL', ' DNC_CAMPA IGN', 'GROU P_AREACOD E')		Yes	DISABLED		

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	·			 	
filter_phone_gro up_id		Yes			
filter_url	varchar(100 0)	Yes		 	
filter_action	enum('EXTE N', 'VOICEMAIL', 'AGENT', 'PHONE', 'IN_GROUP', 'CALLMENU', 'VMAIL_NO_ INST')	Yes	EXTEN		
filter_extension	varchar(50)	Yes	9998811112		
filter_exten_con text	varchar(50)	Yes	default		
filter_voicemail_ ext	varchar(10)	Yes	NULL		
filter_phone	varchar(100)	Yes	NULL		
filter_server_ip	varchar(15)	Yes	NULL		
filter_user	varchar(20)	Yes	NULL		
filter_user_unav ailable_action	enum('IN_G ROUP', 'EXTEN', 'VOICEMAIL', 'PHONE', 'V MAIL_NO_IN ST')	Yes	VOICEMAIL		
filter_user_rout e_settings_ingr oup	varchar(20)	Yes	AGENTDIRE CT		

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filter_group_id	varchar(20)		Yes	NULL		
filter_call_handl	varchar(20)		Yes	CID		
e_method						
filter_agent_sea			Yes	LB		
rch_method	'LB', 'SO')					
filter_list_id	bigint(14)	UNSIGNED	Yes	999		
filter_campaign	varchar(8)		Yes	NULL		
_id						
filter_phone_co	varchar(10)		Yes	1		
de						
filter_menu_id	varchar(50)		Yes			
filter_clean_cid_	varchar(20)		Yes			
number						
custom_one	varchar(100		Yes			
)					
custom_two	varchar(100		Yes			
)					
custom_three	varchar(100		Yes			
)					
custom_four	varchar(100		Yes			
)					
custom_five	varchar(100		Yes			
)					
user_group	varchar(20)		Yes	ALL		
filter_dnc_camp	varchar(8)		Yes			
aign						
filter_url_did_re	enum('Y',		Yes	N		
direct	'N')					
	-		_			

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	,					
no_agent_ingro up_redirect	enum('DISA BLED', 'Y', 'NO_PAUSED ', 'READY_O NLY')		Yes	DISABLED		
no_agent_ingro up_id	varchar(20)		Yes			
no_agent_ingro up_extension	varchar(50)		Yes	9998811112		
pre_filter_phone _group_id			Yes			
pre_filter_exten sion	varchar(50)		Yes			
entry_list_id	bigint(14)	UNSIGNED	Yes	0		
filter_entry_list_ id	bigint(14)	UNSIGNED	Yes	0		
max_queue_ing roup_calls	smallint(5)		Yes	0		
max_queue_ing roup_id	varchar(20)		Yes			
max_queue_ing roup_extension	varchar(50)		Yes	9998811112		
did_carrier_des cription	varchar(255)		Yes			

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137 vicidial_inbound_group_agents

Creation: Apr 20, 2018 at 01:17 PM Last update: Jan 12, 2019 at 04:44 PM Last check: Jan 12, 2019 at 12:00 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
user	varchar(20)		Yes	NULL			
group_id	varchar(20)		Yes	NULL			
group_rank	tinyint(1)		Yes	0			
group_weight	tinyint(1)		Yes	0			
calls_today	smallint(5)	UNSIGNED	Yes	0			
group_web_vars	varchar(255)		Yes				
group_grade	tinyint(2)	UNSIGNED	Yes	1	'	7	
group_type	varchar(1)		Yes	С			

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138 vicidial_inbound_groups

Creation: Apr 20, 2018 at 01:17 PM Last update: Jan 12, 2019 at 04:44 PM Last check: Sep 27, 2018 at 11:34 PM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
group_id	varchar(20)		No				
group_name	varchar(30)		Yes	NULL			
group_color	varchar(7)		Yes	NULL			
active	enum('Y', 'N')		Yes	NULL			
web_form_addr ess	text		Yes	NULL			
voicemail_ext	varchar(10)		Yes	NULL			
next_agent_call	varchar(30)		Yes	longest_wait _time			
fronter_display	enum('Y', 'N')		Yes	Y			
ingroup_script	varchar(20)		Yes	NULL			

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get_call_launch	enum('NON E', 'SCRIPT', 'WEBFORM', 'WEBFORM TWO', 'WEB FORMTHREE ', 'FORM', 'EMAIL')		Yes	NONE		
xferconf_a_dtmf	varchar(50)		Yes	NULL		
xferconf_a_num ber			Yes	NULL	 	
xferconf_b_dtmf	varchar(50)		Yes	NULL		
xferconf_b_num ber	varchar(50)		Yes	NULL		
drop_call_secon ds	smallint(4)	UNSIGNED	Yes	360		
drop_action	enum('HAN GUP', 'MESSAGE', 'VOICEMAIL', 'IN_GROUP', 'CALLMENU', 'VMAIL_NO_ INST')		Yes	MESSAGE		
drop_exten	varchar(20)		Yes	8307	 	
call_time_id	varchar(20)		Yes	24hours		

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after_hours_acti on	GUP', 'MESSAGE', 'EXTENSION' , 'VOICEMAIL', 'IN_GROUP', 'CALLMENU', 'VMAIL_NO_ INST')		Yes	MESSAGE		
after_hours_me ssage_filename	varchar(255)		Yes	vm-goodbye		
after_hours_ext en	varchar(20)		Yes	8300		
after_hours_voi cemail	varchar(20)		Yes	NULL		
welcome_mess age_filename	varchar(255)		Yes	NONE		
moh_context	varchar(50)		Yes	default		
onhold_prompt_ filename	varchar(255)		Yes	generic_hol d		
prompt_interval	smallint(5)	UNSIGNED	Yes	60		
agent_alert_ext en	varchar(100)		Yes	ding		
ay	int(6)		Yes	1000		
default_xfer_gro up	varchar(20)		Yes	NONE		
queue_priority	tinyint(2)		Yes	0		
drop_inbound_g roup	varchar(20)		Yes	NONE		

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	1 (15154	l.v.		DICABLED	T	ı	
ingroup_recordi ng_override	BLED', 'NEVER', 'ONDEMAND ',	Ye	!S	DISABLED			
	'ALLCALLS', 'ALLFORCE')						
ingroup_rec_file name	varchar(50)	Ye	:S	NONE			
afterhours_xfer _group	varchar(20)	Ye	!S	NONE			
qc_enabled	enum('Y', 'N')	Ye	!S	N			
qc_statuses	text	Ye		NULL			
qc_shift_id	varchar(20)	Ye		24HRMIDNI GHT			
qc_get_record_l aunch	enum('NON E', 'SCRIPT', 'WEBFORM', 'QCSCRIPT', 'QCWEBFOR M')	Ye	:S	NONE			
qc_show_record ing	enum('Y', 'N')	Ye	:S	Υ			
qc_web_form_a ddress	varchar(255)	Ye		NULL			
qc_script	varchar(20)	Ye	:S	NULL			
play_place_in_li ne	enum('Y', 'N')	Ye	:S	N			
play_estimate_ hold_time	enum('Y', 'N')	Ye	!S	N			

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hold_time_optio n	varchar(30)		Yes	NONE		
hold_time_optio n_seconds	smallint(5)		Yes	360		
hold_time_optio n_exten	varchar(20)		Yes	8300		
hold_time_optio n_voicemail	varchar(20)		Yes			
hold_time_optio n_xfer_group	varchar(20)		Yes	NONE	 	
hold_time_optio n_callback_filen ame	varchar(255)		Yes	vm-hangup		
hold_time_optio n_callback_list_i d	bigint(14)	UNSIGNED	Yes	999		
hold_recall_xfer _group	varchar(20)		Yes	NONE	 	
no_delay_call_r oute	enum('Y', 'N')		Yes	N		
play_welcome_ message	enum('ALW AYS', 'NEVER', 'IF_ WAIT_ONLY', 'YES_UNLES S_NODELAY')		Yes	ALWAYS		
_rt_stat_one	smallint(5)	UNSIGNED	Yes	20		
answer_sec_pct _rt_stat_two	smallint(5)	UNSIGNED	Yes	30		

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	(20)	Tv.			
default_group_a lias	varchar(30)	Yes			
	(IN)				
	enum('N',	Yes	N		
	'Y', 'NO_PAUSED				
	NO_PAUSED				
	, 'NO_READY')				
		Vaa	MECCACE		
	enum('CALL MENU',	Yes	MESSAGE		
	'INGROUP',				
	'DID',				
	'MESSAGE',				
	'EXTENSION'				
	,				
	'VOICEMAIL',				
	'VMAIL_NO_				
	INST')				
no_agent_actio	varchar(255	Yes	nbdy-avail-t		
n_value)		o-take-call v		
-			m-goodbye		
web_form_addr	text	Yes	NULL		
ess_two					
	varchar(20)	Yes	NONE	 	
timer_action_m	varchar(255	Yes			
essage)			 	
		Yes	-1	 	
	7)			 	
	text	Yes	NULL	 	
	text	Yes	NULL	 	
xferconf_c_num	varchar(50)	Yes			
ber					

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xferconf_d_num ber		Yes			
xferconf_e_num ber		Yes			
ignore_list_scrip t_override	'N')	Yes	N		
extension_appe nded_cidname	enum('Y', 'N', 'Y_USER', 'Y_ WITH_CAMP AIGN', 'Y_US ER_WITH_CA MPAIGN')	Yes	N		
uniqueid_status _display	enum('DISA BLED', 'ENABLED', ' ENABLED_P REFIX', 'ENA BLED_PRESE RVE')	Yes	DISABLED		
uniqueid_status _prefix		Yes			
hold_time_optio n_minimum		Yes	0		
hold_time_optio n_press_filenam e)	Yes	to-be-called- back digits/ 1		
hold_time_optio n_callmenu	varchar(50)	Yes			
hold_time_optio n_no_block	enum('N', 'Y')	Yes	N		

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hold_time_optio n_prompt_seco nds		Yes	10		
onhold_prompt_ no_block	enum('N', 'Y')	Yes	N		
onhold_prompt_ seconds	smallint(5)	Yes	9		
hold_time_seco nd_option	varchar(30)	Yes	NONE		
hold_time_third _option	varchar(30)	Yes	NONE		
wait_hold_optio n_priority	enum('WAIT' , 'HOLD', 'BOTH')	Yes	WAIT		
wait_time_optio n	varchar(30)	Yes	NONE		
wait_time_seco nd_option	varchar(30)	Yes	NONE		
wait_time_third _option	varchar(30)	Yes	NONE		
wait_time_optio n_seconds	smallint(5)	Yes	120		
wait_time_optio n_exten	varchar(20)	Yes	8300		
wait_time_optio n_voicemail	varchar(20)	Yes			
wait_time_optio n_xfer_group	varchar(20)	Yes	NONE		
wait_time_optio n_callmenu	varchar(50)	Yes			

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wait_time_optio n_callback_filen ame	varchar(255)		Yes	vm-hangup		
wait_time_optio n_callback_list_i d	bigint(14)	UNSIGNED	Yes	999		
wait_time_optio n_press_filenam e			Yes	to-be-called- back digits/ 1		
wait_time_optio n_no_block	enum('N', 'Y')		Yes	N		
wait_time_optio n_prompt_seco nds	smallint(5)		Yes	10		
timer_action_de stination	varchar(30)		Yes			
calculate_estim ated_hold_seco nds	smallint(5)	UNSIGNED	Yes	0		
add_lead_url	text		Yes	NULL		
eht_minimum_p rompt_filename	varchar(255)		Yes			
eht_minimum_p rompt_no_block	enum('N', 'Y')		Yes	N		
eht_minimum_p rompt_seconds	smallint(5)		Yes	10		
on_hook_ring_ti me	smallint(5)		Yes	15		
na_call_url	text		Yes	NULL		
on_hook_cid	varchar(30)		Yes	GENERIC		
group_calldate	datetime		Yes	NULL		
action_xfer_cid	varchar(18)		Yes	CUSTOMER		

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		T.			1	
drop_callmenu	varchar(50)		'es			
after_hours_call	varchar(50)	Y	'es			
menu						
user_group	varchar(20)	Y	'es	ALL		
max_calls_meth		Y	'es	DISABLED		
od	L',					
	'IN_QUEUE',					
	'DISABLED')					
max_calls_coun	smallint(5)	Y	'es	0		
t						
max_calls_actio	enum('DROP	Y	'es	NO_AGENT_		
n	', 'AFTERHO			NO_QUEUE		
	URS', 'NO_A					
	GENT_NO_Q					
	UEUE', 'ARE					
	ACODE_FILT					
	ER')					
dial_ingroup_cid	varchar(20)	Y	'es			
group_handling		Y	'es	PHONE		
-	NE', 'EMAIL',					
	'CHAT')					
web_form_addr	text	Y	'es	NULL		
ess_three						
populate_lead_i	enum('ENAB	Y	'es	ENABLED		
ngroup	LED',					
	'DISABLED')					
drop_lead_reset	enum('Y',	Y	'es	N		
'	'N')					
after_hours_lea	enum('Y',	Y	'es	N		
d_reset	'N')					
					1	

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	,				
nanq_lead_rese t	enum('Y', 'N')	Yes	N		
wait_time_lead_ reset	enum('Y', 'N')	 Yes	N	 	
hold_time_lead_ reset	'N')	Yes	N		
status_group_id		 Yes		 	
routing_initiate d_recordings	enum('Y', 'N')	Yes	N		
on_hook_cid_nu mber		Yes			
customer_chat_ screen_colors	varchar(20)	Yes	default		
survey_link	text	 Yes	NULL	 	
customer_chat_ survey_text	text	Yes	NULL		
populate_lead_ province	varchar(20)	Yes	DISABLED		
areacode_filter	enum('DISA BLED', 'ALL OW_ONLY', 'DROP_ONLY ')	Yes	DISABLED		
areacode_filter_ seconds	smallint(5)	Yes	10		

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areacode_filter_ action	enum('CALL MENU', 'INGROUP', 'DID', 'MESSAGE', 'EXTENSION' , 'VOICEMAIL', 'VMAIL_NO_ INST')	Yes	MESSAGE		
areacode_filter_ action_value	varchar(255)	Yes	nbdy-avail-t o-take-call v m-goodbye		
populate_state_ areacode	enum('DISA BLED', 'NEW _LEAD_ONLY ', 'OVERWRI TE_ALWAYS')	Yes	DISABLED		
inbound_survey	BLED', 'ENABLED')	Yes	DISABLED		
inbound_survey _filename		Yes	NULL		
inbound_survey _accept_digit		Yes			
inbound_survey _question_filena me		Yes	NULL		
inbound_survey _callmenu	text	Yes	NULL		

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							,
icbq_expiration _hours	smallint(5)		Yes	96			
tion			Yes	DISABLED			
closing_time_no w_trigger	enum('Y', 'N')		Yes	N	1		
closing_time_fil ename	text		Yes	NULL			
closing_time_en d_filename			Yes	NULL			
closing_time_le ad_reset	enum('Y', 'N')		Yes	N			
tion_exten			Yes	8300			
closing_time_op tion_callmenu			Yes				
closing_time_op tion_voicemail			Yes			 	
tion_xfer_group			Yes	NONE			
closing_time_op tion_callback_lis t_id		UNSIGNED	Yes	999			
add_lead_timez one	enum('SERV ER', 'PHONE _CODE_ARE ACODE')		Yes	SERVER			
icbq_call_time_i d	varchar(20)		Yes	24hours	1		
icbq_dial_filter	varchar(50)		Yes	NONE			

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139 vicidial_inbound_survey_log

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
uniqueid	varchar(50)		No				
lead_id	int(9)	UNSIGNED	No				
campaign_id	varchar(20)		No				
call_date	datetime		Yes	NULL			
participate	enum('N', 'Y')		Yes	N			
played	enum('N', 'R', 'Y')		Yes	N			
dtmf_response	varchar(1)		Yes				
next_call_menu	text		Yes	NULL			

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140 vicidial_inbound_survey_log_archive

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
uniqueid	varchar(50)		No				
lead_id	int(9)	UNSIGNED	No				
campaign_id	varchar(20)		No				
call_date	datetime		Yes	NULL			
participate	enum('N', 'Y')		Yes	N			
played	enum('N', 'R', 'Y')		Yes	N			
dtmf_response	varchar(1)		Yes				
next_call_menu	text		Yes	NULL			

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141 vicidial_ingroup_hour_counts

Creation: Apr 20, 2018 at 01:17 PM Last update: Jan 12, 2019 at 04:45 PM Last check: Jan 12, 2019 at 12:00 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
group_id	varchar(20)		Yes	NULL			
date_hour	datetime		Yes	NULL			
next_hour	datetime		Yes	NULL		,	
last_update	datetime		Yes	NULL		,	
type	varchar(22)		Yes	CALLS			
calls	int(9)	UNSIGNED	Yes	0			
hr	tinyint(2)		Yes	0		,	

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142 vicidial_ingroup_hour_counts_archive

Creation: Apr 20, 2018 at 01:17 PM Last update: Jan 12, 2019 at 12:00 AM Last check: Sep 28, 2018 at 12:00 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
group_id	varchar(20)		Yes	NULL			
date_hour	datetime		Yes	NULL			
next_hour	datetime		Yes	NULL		,	
last_update	datetime		Yes	NULL		,	
type	varchar(22)		Yes	CALLS			
calls	int(9)	UNSIGNED	Yes	0			
hr	tinyint(2)		Yes	0		,	

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143 vicidial_ip_list_entries

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
ip_list_id	varchar(30)		No				
ip_address	varchar(45)		No				

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144 vicidial_ip_lists

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
ip_list_id	varchar(30)		No				
ip_list_name	varchar(100)		Yes	NULL			
active	enum('N', 'Y')		Yes	N			
user_group	varchar(20)		Yes	ALL			

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145 vicidial_ivr

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
ivr_id	int(9)	UNSIGNED	No		auto_increment		
entry_time	datetime		Yes	NULL			
length_in_sec	smallint(5)	UNSIGNED	Yes	0			
inbound_numbe r	varchar(12)		Yes	NULL			
recording_id	int(9)	UNSIGNED	Yes	NULL			
recording_filena me	varchar(50)		Yes	NULL			
company_id	varchar(12)		Yes	NULL			
phone_number	varchar(18)		Yes	NULL			
lead_id	int(9)	UNSIGNED	Yes	NULL			
campaign_id	varchar(20)		Yes	NULL			
product_code	varchar(20)		Yes	NULL			
user	varchar(20)		Yes	NULL			
prompt_audio_1	varchar(20)		Yes	NULL			
prompt_respons e_1	tinyint(1)	UNSIGNED	Yes	0			
prompt_audio_2	varchar(20)		Yes	NULL			
prompt_respons e_2	tinyint(1)	UNSIGNED	Yes	0			
prompt_audio_3	varchar(20)		Yes	NULL			

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	_					
prompt_respons e_3	tinyint(1)	UNSIGNED	Yes	0		
prompt_audio_4	varchar(20)		Yes	NULL		
prompt_respons e_4	tinyint(1)	UNSIGNED	Yes	0		
prompt_audio_5	varchar(20)		Yes	NULL		
prompt_respons e_5	tinyint(1)	UNSIGNED	Yes	0		
prompt_audio_6	varchar(20)		Yes	NULL		
prompt_respons e_6		UNSIGNED	Yes	0		
	varchar(20)		Yes	NULL		
prompt_respons e_7	tinyint(1)	UNSIGNED	Yes	0		
prompt_audio_8	varchar(20)		Yes	NULL		
prompt_respons e_8	tinyint(1)	UNSIGNED	Yes	0		
prompt_audio_9	varchar(20)		Yes	NULL		
prompt_respons e_9	tinyint(1)	UNSIGNED	Yes	0		
prompt_audio_1 0	varchar(20)		Yes	NULL		
prompt_respons e_10	tinyint(1)	UNSIGNED	Yes	0		
1	varchar(20)		Yes	NULL		
prompt_respons e_11	tinyint(1)	UNSIGNED	Yes	0		
prompt_audio_1 2	varchar(20)		Yes	NULL		
prompt_respons e_12	tinyint(1)	UNSIGNED	Yes	0		

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	1		T	1		I
prompt_audio_1 3			Yes	NULL		
prompt_respons e_13	tinyint(1)	UNSIGNED	Yes	0		
prompt_audio_1 4	varchar(20)		Yes	NULL		
prompt_respons e_14	tinyint(1)	UNSIGNED	Yes	0		
prompt_audio_1 5			Yes	NULL		
prompt_respons e_15		UNSIGNED	Yes	0		
prompt_audio_1 6	varchar(20)		Yes	NULL		
prompt_respons e_16	tinyint(1)	UNSIGNED	Yes	0		
prompt_audio_1 7	varchar(20)		Yes	NULL		
prompt_respons e_17	tinyint(1)	UNSIGNED	Yes	0		
prompt_audio_1 8	varchar(20)		Yes	NULL		
prompt_respons e_18		UNSIGNED	Yes	0		
prompt_audio_1 9			Yes	NULL		
prompt_respons e_19		UNSIGNED	Yes	0		
prompt_audio_2 0			Yes	NULL		
prompt_respons e_20	tinyint(1)	UNSIGNED	Yes	0		

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146 vicidial_ivr_response

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
id	int(11)	UNSIGNED	No		auto_increment		
btn	varchar(10)		Yes	NULL			
lead_id	int(10)	UNSIGNED	Yes	NULL			
created	timestamp		No	current_tim estamp()	on update curre nt_timestamp()		
question	int(11)		Yes	NULL			
response	varchar(10)		Yes	NULL			
uniqueid	varchar(50)		Yes	NULL			
campaign	varchar(20)		Yes	NULL			

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147 vicidial_language_phrases

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
phrase_id	int(10)	UNSIGNED	No		auto_increment		
language_id	varchar(100		No				
english_text	varchar(100 00)		Yes				
translated_text	text		Yes	NULL			
source	varchar(20)		Yes				
modify_date	timestamp		No	current_tim estamp()	on update curre nt_timestamp()		

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148 vicidial_languages

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
language_id	varchar(100)		No				
language_code	varchar(20)		Yes				
language_descr iption	varchar(255)		Yes				
user_group	varchar(20)		Yes	ALL			
modify_date	timestamp		No	current_tim estamp()	on update curre nt_timestamp()		
active	enum('Y', 'N')		Yes	N			

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149 vicidial_lead_filters

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
lead_filter_id	varchar(20)		No				
lead_filter_nam	varchar(30)		No				
е	1		1	'		'	
lead_filter_com ments	varchar(255)		Yes	NULL			
lead_filter_sql	text		Yes	NULL			
user_group	varchar(20)		Yes	ALL			

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150 vicidial_lead_recycle

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: Jul 12, 2018 at 01:13 PM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
recycle_id	int(9)	UNSIGNED	No		auto_increment		
campaign_id	varchar(8)		Yes	NULL			
status	varchar(6)		No				
attempt_delay	smallint(5)	UNSIGNED	Yes	1800			
attempt_maxim	tinyint(3)	UNSIGNED	Yes	2			
um							
active	enum('Y', 'N')		Yes	N			

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151 vicidial_lead_search_log

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
search_log_id	int(9)	UNSIGNED	No		auto_increment		
user	varchar(20)		No				
event_date	datetime		No				
source	varchar(10)		Yes				
search_query	text		Yes	NULL			
results	int(9)	UNSIGNED	Yes	0			
seconds	mediumint(7)	UNSIGNED	Yes	0			

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152 vicidial_lead_search_log_archive

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
search_log_id	int(9)	UNSIGNED	No				
user	varchar(20)		No				
event_date	datetime		No				
source	varchar(10)		Yes				
search_query	text		Yes	NULL			
results	int(9)	UNSIGNED	Yes	0			
seconds	mediumint(7)	UNSIGNED	Yes	0			

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153 vicidial_list

Creation: Apr 20, 2018 at 01:17 PM Last update: Jan 12, 2019 at 04:45 PM Last check: Jan 12, 2019 at 01:03 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
lead_id	int(9)	UNSIGNED	No		auto_increment		
entry_date	datetime		Yes	NULL			
modify_date	timestamp		No	current_tim	on update curre		
				estamp()	nt_timestamp()		
status	varchar(6)		Yes	NULL			
user	varchar(20)		Yes	NULL			
vendor_lead_co de	varchar(20)		Yes	NULL			
source_id	varchar(50)		Yes	NULL			
list_id	bigint(14)	UNSIGNED	No	0			
gmt_offset_now			Yes	0.00			
called_since_las t_reset	enum('Y', 'N', 'Y1', 'Y2', 'Y3', 'Y4', 'Y5', 'Y6', 'Y7', 'Y8', 'Y9', 'Y10')		Yes	N			
phone_code	varchar(10)		Yes	NULL			
phone_number	varchar(18)		No				

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first_name varchar(30) Yes NULL		4					
middle_initial varchar(3) Yes NULL last_name varchar(30) Yes NULL address1 varchar(100) Yes NULL address2 varchar(100) Yes NULL address3 varchar(100) Yes NULL city varchar(50) Yes NULL state varchar(2) Yes NULL province varchar(10) Yes NULL postal_code varchar(3) Yes NULL gender varchar(3) Yes NULL gender enum('M', 'F', 'U') Yes NULL date_of_birth date Yes NULL alt_phone varchar(12) Yes NULL email varchar(10) Yes NULL security_phrase varchar(10) Yes NULL comments varchar(10) Yes NULL called_count smallint(5) UNSIGNED Yes NULL	title	varchar(4)		Yes	NULL		
State				Yes			
address1 varchar(100 varchar(100 varchar(100 varchar(100 varchar(100 varchar(100 varchar(100 varchar(50) varchar(50) varchar(50) varchar(50) varchar(50 varchar(50) varchar(50) varchar(50 varchar(50 varchar(50) varchar(50 varchar(50 varchar(50) varchar(50 varchar(50 varchar(50) varchar(50 varchar(50 varchar(50 varchar(50) varchar(50 v	middle_initial	varchar(1)		Yes	NULL		
Security_phrase Security_p	last_name			Yes			
Address3 Varchar(100 Ves NULL Ves NULL Ves NULL Varchar(50) Ves NULL Varchar(100 Varchar(10) Ves NULL Varchar(50) Ves NULL Varchar(50) Ves NULL Varchar(50) Ves NULL Varchar(50) Varchar(50) Ves NULL Varchar(50) Varchar(50) Ves NULL Varchar(50) Varchar(50) Ves NULL Varchar(50) Varchar(50) Varchar(50) Ves NULL Varchar(50) Var	address1	varchar(100		Yes	NULL		
City	address2)		Yes			
state varchar(2) Yes NULL MULL province varchar(50) Yes NULL MULL MULL postal_code varchar(10) Yes NULL MULL MULL country_code varchar(3) Yes NULL MULL MULL gender enum('M', 'F', 'U') Yes NULL MULL MULL date_of_birth date Yes NULL MULL MULL alt_phone varchar(12) Yes NULL MULL MULL email varchar(70) Yes NULL MULL MULL security_phrase varchar(100) Yes NULL MULL MULL MULL called_count smallint(5) UNSIGNED Yes NULL MULL MULL MULL rank smallint(5) No 0 MULL	address3	varchar(100		Yes	NULL		
province varchar(50) Yes NULL postal_code varchar(10) Yes NULL country_code varchar(3) Yes NULL gender enum('M', 'F', 'U') Yes U date_of_birth date Yes NULL alt_phone varchar(12) Yes NULL email varchar(70) Yes NULL security_phrase varchar(100) Yes NULL comments varchar(255) Yes NULL called_count smallint(5) UNSIGNED Yes NULL last_local_call_ti datetime Yes NULL NULL rank smallint(5) No 0 O owner varchar(20) Yes Incomplete the control of t	city	varchar(50)		Yes	NULL		
postal_code varchar(10) Yes NULL MULL country_code varchar(3) Yes NULL MULL gender enum('M', 'F', 'U') Yes U WILL date_of_birth date Yes NULL MULL alt_phone varchar(12) Yes NULL MULL email varchar(70) Yes NULL MULL security_phrase varchar(100) Yes NULL MULL comments varchar(255) Yes NULL MULL called_count smallint(5) UNSIGNED Yes NULL last_local_call_time Yes NULL MULL MULL rank smallint(5) No 0 MULL MULL owner varchar(20) Yes NULL MULL MULL MULL	state			Yes	NULL		
country_code varchar(3) Yes NULL MULL MULL <td></td> <td></td> <td></td> <td>Yes</td> <td></td> <td></td> <td></td>				Yes			
gender enum('M', 'F', 'U') Yes U Image: Comments of the property of	postal_code			Yes			
Tell				Yes	NULL		
alt_phone varchar(12) Yes NULL Security_phrase varchar(70) Yes NULL Security_phrase varchar(100) Yes NULL Security_phrase varchar(255) Yes NULL Security_phrase varchar(255) Yes NULL Security_phrase varchar(255) Yes NULL Security_phrase varchar(255) Yes NULL Security_phrase Security_phrase NULL Security_phrase Security_phrase NULL Security_phrase Security_phrase NULL Security_phrase Security_phrase Security_phrase Security_phrase NULL Security_phrase Security_phrase </td <td>gender</td> <td></td> <td></td> <td>Yes</td> <td>U</td> <td></td> <td></td>	gender			Yes	U		
email varchar(70) Yes NULL Security_phrase varchar(100) Yes NULL Security_phrase varchar(255) Yes NULL Security_phrase varchar(255) Yes NULL Security_phrase varchar(255) Yes NULL Security_phrase Security_phrase NULL Security_phrase Security_phrase NULL Security_phrase Security_phrase NULL Security_phrase	date_of_birth	date		Yes	NULL		
security_phrase varchar(100) Yes NULL comments varchar(255) Yes NULL called_count smallint(5) UNSIGNED Yes 0 last_local_call_ti me datetime Yes NULL rank smallint(5) No 0 owner varchar(20) Yes Image: No	alt_phone			Yes	NULL		
Comments		varchar(70)		Yes	-		
Called_count Smallint(5) UNSIGNED Yes 0	security_phrase)		Yes			
last_local_call_ti me datetime Yes NULL rank smallint(5) No 0 owner varchar(20) Yes -)					
me Smallint(5) No 0 owner varchar(20) Yes Smallint(5) Yes			UNSIGNED	Yes	-		
owner varchar(20) Yes See See See See See See See See See S		datetime		Yes	NULL		
	rank	smallint(5)		No	0		
entry list id bigint(14) UNSIGNED No 0	owner	varchar(20)		Yes			
	entry_list_id	bigint(14)	UNSIGNED	No	0		

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154 vicidial_list_alt_phones

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
alt_phone_id	int(9)	UNSIGNED	No		auto_increment		
lead_id	int(9)	UNSIGNED	No		1		
phone_code	varchar(10)		Yes	NULL			
phone_number	varchar(18)		Yes	NULL			
alt_phone_note	varchar(30)		Yes	NULL			
alt_phone_coun t	smallint(5)	UNSIGNED	Yes	NULL			
active	enum('Y', 'N')		Yes	Υ			

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155 vicidial_list_pins

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
pins_id	int(9)	UNSIGNED	No		auto_increment		
entry_time	datetime		Yes	NULL			
phone_number	varchar(18)		Yes	NULL			
lead_id	int(9)	UNSIGNED	Yes	NULL			
campaign_id	varchar(20)		Yes	NULL			
product_code	varchar(20)		Yes	NULL			
user	varchar(20)		Yes	NULL			
digits	varchar(20)		Yes	NULL			

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156 vicidial_list_update_log

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
event_date	datetime		Yes	NULL			
lead_id	varchar(255)		Yes	NULL			
vendor_id	varchar(255)		Yes	NULL			
phone_number	varchar(255)		Yes	NULL			
status	varchar(6)		Yes	NULL			
old_status	varchar(255)		Yes	NULL			
filename	varchar(255)		Yes				
result	varchar(20)		Yes	NULL			
result_rows	smallint(3)	UNSIGNED	Yes	0			
list_id	varchar(255)		Yes	NULL			

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157 vicidial_lists

Creation: Apr 20, 2018 at 01:17 PM Last update: Jan 12, 2019 at 04:40 PM Last check: Jan 12, 2019 at 04:11 PM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
list_id	bigint(14)	UNSIGNED	No				
list_name	varchar(30)		Yes	NULL			
campaign_id	varchar(8)		Yes	NULL			
active	enum('Y', 'N')		Yes	NULL			
list_description	varchar(255)		Yes	NULL			
list_changedate	datetime		Yes	NULL			
list_lastcalldate	datetime		Yes	NULL			
reset_time	varchar(100)		Yes				
agent_script_ov erride	varchar(20)		Yes				
campaign_cid_o verride	varchar(20)		Yes				
am_message_e xten_override	varchar(100)		Yes				
drop_inbound_g roup_override	varchar(20)		Yes				
xferconf_a_num ber	varchar(50)		Yes				

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xferconf_b_num ber	varchar(50)	Yes			
xferconf_c_num ber	varchar(50)	Yes			
xferconf_d_num ber		Yes		 _	
xferconf_e_num ber	varchar(50)	Yes			
ess	text	Yes	NULL		
ess_two	text	Yes	NULL		
time_zone_setti ng	NTRY_AND_ AREA_CODE' , 'POSTAL_C ODE', 'NANP A_PREFIX', ' OWNER_TIM E_ZONE_CO DE')	Yes	COUNTRY_A ND_AREA_C ODE		
inventory_repor t	'N')	Yes	Y		
expiration_date	date	Yes	2099-12-31		
na_call_url	text	Yes	NULL		
local_call_time	varchar(10)	No	campaign		
ess_three	text	Yes	NULL		
status_group_id	varchar(20)	Yes			

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				1		
user_new_lead_	smallint(5)		Yes	l-1		
				-		
limit	1					
inbound_list_scr	varchar(20)		Yes	NULL		
	varchar(20)		1 03	INOLL		
ipt_override						
ipt_override						
default_xfer_gro	varchar(20)		Yes	NONE		
delauit_xiei_gio	vai Cilai (20)		162	INOINL		
un	1		1	1		
up	1	1	I	1		

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158 vicidial_lists_custom

Creation: Apr 20, 2018 at 01:17 PM Last update: Jul 12, 2018 at 01:11 PM Last check: Aug 17, 2018 at 09:22 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
list_id	bigint(14)	UNSIGNED	No				
audit_comment	tinyint(1)		Yes	NULL			visible
S							
audit_comment s_enabled	tinyint(1)		Yes	NULL			invisible

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159 vicidial_lists_fields

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
field_id	int(9)	UNSIGNED	No		auto_increment		'
list_id	bigint(14)	UNSIGNED	No	0	<u> </u>		
field_label	varchar(50)		Yes	NULL			
field_name	varchar(500 0)		Yes	NULL			
field_descriptio n	varchar(100)		Yes	NULL			
field_rank	smallint(5)		Yes	NULL	1		
field_help	varchar(100 0)		Yes	NULL			

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[¬	1	T	Г		I
field_type	enum('TEXT'	Yes	TEXT			
	, 'AREA',					
	'SELECT',					
	'MULTI',					
	'RADIO',					
	'CHECKBOX'					
	, 'DATE',					
	'TIME',					
	'DISPLAY',					
	'SCRIPT',					
	'HIDDEN',					
	'READONLY',					
	'HIDEBLOB')					
field_options	varchar(500	Yes	NULL			
	0)					
field_size	smallint(5)	Yes	NULL			
field_max	smallint(5)	Yes	NULL			
field_default	varchar(255	Yes	NULL			
)					
field_cost	smallint(5)	Yes	NULL			
field_required	enum('Y',	Yes	N			
	'N', 'INBOUN					
	D_ONLY')					
name_position	enum('LEFT'	Yes	LEFT			
	, 'TOP')					
multi_position	enum('HORI	Yes	HORIZONTA			
_'	ZONTAL',		L			
	'VERTICAL')					
field_order	smallint(5)	Yes	1			
field_encrypt	enum('Y',	Yes	N			
	'N')					
		<u> </u>				

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field_show_hide	enum('DISA		Yes	DISABLED		
	BLED',		ł			
	'X_OUT_ALL'		ł			
	, 'LAST_1',					
	'LAST_2',					
	'LAST_3',					
	'LAST_4', 'FI					
	RST_1_LAST					1
	_4')					
			L			
field_duplicate	enum('Y',		Yes	N		
	'N')		ł			

160 vicidial_live_agents

Creation: Apr 20, 2018 at 01:17 PM Last update: Jan 12, 2019 at 04:45 PM Last check: Jan 12, 2019 at 04:11 PM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
live_agent_id	int(9)	UNSIGNED	No		auto_increment		
user	varchar(20)		Yes	NULL			
server_ip	varchar(15)		No				
conf_exten	varchar(20)		Yes	NULL			
extension	varchar(100		Yes	NULL			
status	enum('READ Y', 'QUEUE', 'INCALL', 'PAUSED', 'CLOSER', 'MQUEUE')		Yes	PAUSED			
lead_id	int(9)	UNSIGNED	No				
campaign_id	varchar(8)		Yes	NULL			
uniqueid	varchar(20)		Yes	NULL			
callerid	varchar(20)		Yes	NULL			
channel	varchar(100)		Yes	NULL			
random_id	int(8)	UNSIGNED	Yes	NULL			
last_call_time	datetime		Yes	NULL			

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	1		T	1	T	
last_update_tim	timestamp		No	current_tim	on update curre	
е				estamp()	nt_timestamp()	
last_call_finish	datetime		Yes	NULL		
closer_campaig	text		Yes	NULL		
ns						
call_server_ip	varchar(15)		Yes	NULL		
user_level	tinyint(3)	UNSIGNED	Yes	0		
comments	varchar(20)		Yes	NULL		
campaign_weig	tinyint(1)		Yes	0		
ht						
calls_today	smallint(5)	UNSIGNED	Yes	0		
external_hangu	varchar(1)		Yes			
р						
external status	varchar(255		Yes			
_)					
external_pause	varchar(20)		Yes			
external_dial	varchar(100		Yes			
)					
external_ingrou	text		Yes	NULL		
ps						
external_blende	enum('0',		Yes	0		
d	'1')					
external_igb_se	varchar(20)		Yes			
t_user						
external_updat	enum('0',		Yes	0		
e_fields	'1')					
external_updat	varchar(255		Yes			
e_fields_data)					
external_timer_	varchar(20)		Yes			
action						
	I	1		1	1	

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		_				
varchar(255		Yes				
)						
mediumint(Yes	-1			
7)						
int(9)	UNSIGNED	Yes	0			
datetime		Yes	NULL			
text		Yes	NULL			
		Yes	N			
		Yes	N			
'N', 'SET')						
varchar(20)		Yes				
varchar(100		Yes				
)						
varchar(100		Yes				
)						
varchar(120		Yes				
)						
varchar(40)		Yes				
varchar(100		Yes				
)						
enum('Y',		Yes	N			
'N')						
smallint(5)		Yes	15			
varchar(20)		Yes				
datetime		Yes	NULL			
	mediumint(7) int(9) datetime text enum('Y', 'N') enum('Y', 'N', 'SET') varchar(20) varchar(100) varchar(120) varchar(40) varchar(100) enum('Y', 'N') smallint(5)) mediumint(7) int(9) UNSIGNED datetime text enum('Y', 'N') enum('Y', 'N', 'SET') varchar(20) varchar(100) varchar(120) varchar(40) varchar(100) enum('Y', 'N') smallint(5) varchar(20)) mediumint(Yes 7) int(9) UNSIGNED Yes datetime Yes Yes text Yes Yes enum('Y', 'N') Yes Yes 'N', 'SET') Yes Yes varchar(20) Yes Yes varchar(100) Yes Yes varchar(120) Yes Yes varchar(100) Yes Yes enum('Y', 'N') Yes Yes varchar(20) Yes Yes) mediumint(Yes -1 7) int(9) UNSIGNED Yes 0 datetime Yes NULL text Yes NULL enum('Y', 'N') Yes N 'N', 'SET') Yes N varchar(20) Yes Yes varchar(100) Yes Yes varchar(120) Yes Yes varchar(40) Yes Yes varchar(100) Yes N enum('Y', 'N') Yes N 'N') Yes 15 varchar(20) Yes Yes	mediumint(Yes -1 int(9) UNSIGNED Yes 0 datetime Yes NULL text Yes NULL enum('Y', 'N') Yes N enum('Y', 'N', 'SET') Yes N varchar(20) Yes Varchar(100) varchar(100) Yes Varchar(100) varchar(40) Yes Varchar(100) varchar(100) Yes N varchar(100) Yes N varchar(100) Yes N smallint(5) Yes 15 varchar(20) Yes 15	Mediumint Yes -1

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last_inbound_ca ll_finish	datetime		Yes	NULL		
campaign_grad e	tinyint(2)	UNSIGNED	Yes	1		
external_record ing	varchar(20)		Yes			
external_pause _code	varchar(6)		Yes			
pause_code	varchar(6)		Yes			
preview_lead_id	int(9)	UNSIGNED	Yes	0		
external_lead_i d	int(9)	UNSIGNED	Yes	0		

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161 vicidial_live_chats

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
chat_id	int(9)	UNSIGNED	No		auto_increment		
chat_start_time	datetime		Yes	NULL			
status	varchar(20)		Yes	NULL			
chat_creator	varchar(20)		Yes	NULL			
group_id	varchar(20)		Yes	NULL			
lead_id	int(9)	UNSIGNED	Yes	NULL			
transferring_ag ent	varchar(20)		Yes	NULL			
user_direct	varchar(20)		Yes	NULL			
user_direct_gro up_id	varchar(20)		Yes	NULL			

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162 vicidial_live_inbound_agents

Creation: Apr 20, 2018 at 01:17 PM Last update: Jan 12, 2019 at 04:45 PM Last check: Jan 12, 2019 at 12:00 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
user	varchar(20)		Yes	NULL			
group_id	varchar(20)		Yes	NULL			
group_weight	tinyint(1)		Yes	0			
calls_today	smallint(5)	UNSIGNED	Yes	0			
last_call_time	datetime		Yes	NULL			
last_call_finish	datetime		Yes	NULL			
group_grade	tinyint(2)	UNSIGNED	Yes	1	'		

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163 vicidial_log

Creation: Apr 20, 2018 at 01:17 PM Last update: Jan 12, 2019 at 04:41 PM Last check: Jan 12, 2019 at 01:03 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
uniqueid	varchar(20)		No				
lead_id	int(9)	UNSIGNED	No				
list_id	bigint(14)	UNSIGNED	Yes	NULL			
campaign_id	varchar(8)		Yes	NULL			
call_date	datetime		Yes	NULL			
start_epoch	int(10)	UNSIGNED	Yes	NULL			
end_epoch	int(10)	UNSIGNED	Yes	NULL			
length_in_sec	int(10)		Yes	NULL			
status	varchar(6)		Yes	NULL			
phone_code	varchar(10)		Yes	NULL			
phone_number	varchar(18)		Yes	NULL			
user	varchar(20)		Yes	NULL			
comments	varchar(255)		Yes	NULL			
processed	enum('Y', 'N')		Yes	NULL			
user_group	varchar(20)		Yes	NULL			

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term_reason	enum('CALL ER', 'AGENT', 'Q UEUETIMEO UT', 'ABANDON', 'AFTERHOU		Yes	NONE		
	RS', 'NONE')					
alt_dial	varchar(6)		Yes	NONE		
called count	smallint(5)	UNSIGNED	Yes	0		

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164 vicidial_log_archive

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
uniqueid	varchar(20)		No		1		1
lead_id	int(9)	UNSIGNED	No				
list_id	bigint(14)	UNSIGNED	Yes	NULL			
campaign_id	varchar(8)		Yes	NULL			
call_date	datetime		Yes	NULL			
start_epoch	int(10)	UNSIGNED	Yes	NULL			
end_epoch	int(10)	UNSIGNED	Yes	NULL			
length_in_sec	int(10)		Yes	NULL			
status	varchar(6)		Yes	NULL			
phone_code	varchar(10)		Yes	NULL	1		
phone_number	varchar(18)		Yes	NULL			
user	varchar(20)		Yes	NULL			
comments	varchar(255)		Yes	NULL			
processed	enum('Y', 'N')		Yes	NULL			
user_group	varchar(20)		Yes	NULL			

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term_reason	enum('CALL		Yes	NONE		
	ER',			'		
	'AGENT', 'Q			'		
	UEUETIMEO			'		
	UT',			'		
	'ABANDON',			'		
	'AFTERHOU			'		
	RS', 'NONE')			'		
	<u> </u>			<u> </u> '		
alt_dial	varchar(6)		Yes	NONE		
called count	smallint(5)	UNSIGNED	Yes	0		

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165 vicidial_log_extended

Creation: Apr 20, 2018 at 01:17 PM Last update: Jan 12, 2019 at 04:44 PM Last check: Sep 27, 2018 at 11:36 PM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
uniqueid	varchar(50)		No				
server_ip	varchar(15)		Yes	NULL			
call_date	datetime		Yes	NULL			
lead_id	int(9)	UNSIGNED	Yes	NULL			
caller_code	varchar(30)		No				
custom_call_id	varchar(100)		Yes	NULL			
start_url_proces sed	enum('N', 'Y', 'U')		Yes	N			
dispo_url_proce ssed	enum('N', 'Y', 'U', 'XY', 'XU')		Yes	N			
multi_alt_proce ssed	enum('N', 'Y', 'U')		Yes	N			
noanswer_proc essed	enum('N', 'Y', 'U')		Yes	N			

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166 vicidial_log_extended_archive

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
uniqueid	varchar(50)		No				
server_ip	varchar(15)		Yes	NULL			
call_date	datetime		Yes	NULL			
lead_id	int(9)	UNSIGNED	Yes	NULL			
caller_code	varchar(30)		No				
custom_call_id	varchar(100)		Yes	NULL			
start_url_proces sed	enum('N', 'Y', 'U')		Yes	N			
dispo_url_proce ssed	enum('N', 'Y', 'U', 'XY', 'XU')		Yes	N			
multi_alt_proce ssed	enum('N', 'Y', 'U')		Yes	N			
noanswer_proc essed	enum('N', 'Y', 'U')		Yes	N			

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167 vicidial_log_noanswer

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
uniqueid	varchar(20)		No				
lead_id	int(9)	UNSIGNED	No				
list_id	bigint(14)	UNSIGNED	Yes	NULL			
campaign_id	varchar(8)		Yes	NULL			
call_date	datetime		Yes	NULL			
start_epoch	int(10)	UNSIGNED	Yes	NULL			
end_epoch	int(10)	UNSIGNED	Yes	NULL			
length_in_sec	int(10)		Yes	NULL			
status	varchar(6)		Yes	NULL			
phone_code	varchar(10)		Yes	NULL			
phone_number	varchar(18)		Yes	NULL			
user	varchar(20)		Yes	NULL			
comments	varchar(255)		Yes	NULL			
processed	enum('Y', 'N')		Yes	NULL			
user_group	varchar(20)		Yes	NULL			

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term_reason	enum('CALL	Yes	NONE		
	ER',				
	'AGENT', 'Q				
	UEUETIMEO				
	UT',				
	'ABANDON',				
	'AFTERHOU				
	RS', 'NONE')				
alt_dial	varchar(6)	Yes	NONE		
caller code	varchar(30)	No			

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168 vicidial_log_noanswer_archive

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
uniqueid	varchar(20)		No				
lead_id	int(9)	UNSIGNED	No				
list_id	bigint(14)	UNSIGNED	Yes	NULL			
campaign_id	varchar(8)		Yes	NULL			
call_date	datetime		Yes	NULL			
start_epoch	int(10)	UNSIGNED	Yes	NULL			
end_epoch	int(10)	UNSIGNED	Yes	NULL			
length_in_sec	int(10)		Yes	NULL			
status	varchar(6)		Yes	NULL			
phone_code	varchar(10)		Yes	NULL			
phone_number	varchar(18)		Yes	NULL			
user	varchar(20)		Yes	NULL			
comments	varchar(255)		Yes	NULL			
processed	enum('Y', 'N')		Yes	NULL			
user_group	varchar(20)		Yes	NULL			

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term_reason	enum('CALL	Yes	NONE		
	ER',				
	'AGENT', 'Q				
	UEUETIMEO				
	UT',				
	'ABANDON',				
	'AFTERHOU				
	RS', 'NONE')				
alt_dial	varchar(6)	Yes	NONE		
caller code	varchar(30)	No			

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169 vicidial_manager

Creation: Apr 20, 2018 at 01:17 PM Last update: Jan 12, 2019 at 04:45 PM Last check: Jan 12, 2019 at 04:11 PM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
man_id	int(9)	UNSIGNED	No		auto_increment		
uniqueid	varchar(20)		Yes	NULL			
entry_date	datetime		Yes	NULL			
status	enum('NEW' , 'QUEUE', 'SENT', 'UPDATED', 'DEAD')		Yes	NULL			
response	enum('Y', 'N')		Yes	NULL			
server_ip	varchar(15)		No				
channel	varchar(100)		Yes	NULL			
action	varchar(20)		Yes	NULL			
callerid	varchar(20)		Yes	NULL			
cmd_line_b	varchar(100)		Yes	NULL			
cmd_line_c	varchar(100)		Yes	NULL			
cmd_line_d	varchar(100)		Yes	NULL			

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cmd_line_e	varchar(100		Yes	NULL		
)					
cmd_line_f	varchar(100	,	Yes	NULL		
)					
cmd_line_g	varchar(100	,	Yes	NULL		
)					
cmd_line_h	varchar(100	,	Yes	NULL		
)					
cmd_line_i	varchar(100	,	Yes	NULL		
)					
cmd_line_j	varchar(100	,	Yes	NULL		
)					
cmd_line_k	varchar(100	,	Yes	NULL		
)					

170 vicidial_manager_chat_log

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
manager_chat_ message_id	int(10)	UNSIGNED	No		auto_increment		
manager_chat_i d	int(10)	UNSIGNED	Yes	NULL			
manager_chat_ subid	tinyint(3)	UNSIGNED	Yes	NULL			
manager	varchar(20)		Yes	NULL			
user	varchar(20)		Yes	NULL			
message	mediumtext		Yes	NULL			
message_id	varchar(20)		Yes	NULL			
message_date	datetime		Yes	NULL			
message_viewe d_date	datetime		Yes	NULL			
message_poste d_by	varchar(20)		Yes	NULL			
audio_alerted	enum('Y', 'N')		Yes	N			

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171 vicidial_manager_chat_log_archive

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
manager_chat_ message_id	int(10)	UNSIGNED	No		auto_increment		
manager_chat_i d	int(10)	UNSIGNED	Yes	NULL			
manager_chat_ subid	tinyint(3)	UNSIGNED	Yes	NULL			
manager	varchar(20)		Yes	NULL			
user	varchar(20)		Yes	NULL			
message	mediumtext		Yes	NULL			
message_id	varchar(20)		Yes	NULL			
message_date	datetime		Yes	NULL			
message_viewe d_date	datetime		Yes	NULL			
message_poste d_by	varchar(20)		Yes	NULL			
audio_alerted	enum('Y', 'N')		Yes	N			

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172 vicidial_manager_chats

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
manager_chat_i d	int(10)	UNSIGNED	No		auto_increment		
internal_chat_ty pe	enum('AGEN T', 'MANAGER')		Yes	MANAGER			
chat_start_date	datetime		Yes	NULL	'		
manager	varchar(20)		Yes	NULL	'		
selected_agents	mediumtext		Yes	NULL	'		
selected_user_g roups	mediumtext		Yes	NULL			
selected_campa igns	mediumtext		Yes	NULL			
allow_replies	enum('Y', 'N')		Yes	N			

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173 vicidial_manager_chats_archive

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
manager_chat_i d	int(10)	UNSIGNED	No		auto_increment		
internal_chat_ty pe	enum('AGEN T', 'MANAGER')		Yes	MANAGER			
chat_start_date	datetime		Yes	NULL			
manager	varchar(20)		Yes	NULL			
selected_agents	mediumtext		Yes	NULL			
selected_user_g roups	mediumtext		Yes	NULL			
selected_campa igns	mediumtext		Yes	NULL			
allow_replies	enum('Y', 'N')		Yes	N			

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174 vicidial_manual_dial_queue

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
mdq_id	int(9)	UNSIGNED	No		auto_increment		
user	varchar(20)		Yes	NULL			
phone_number	varchar(100)		Yes				
entry_time	datetime		Yes	NULL			
status	enum('READ Y', 'QUEUE')		Yes	READY			
external_dial	varchar(100)		Yes				

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175 vicidial_monitor_calls

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 21, 2018 at 12:00 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
monitor_call_id	int(9)	UNSIGNED	No		auto_increment		
server_ip	varchar(15)		No				
callerid	varchar(20)		Yes	NULL			
channel	varchar(100		Yes	NULL			
context	varchar(100)		Yes	NULL			
uniqueid	varchar(20)		Yes	NULL			
monitor_time	datetime		Yes	NULL			
user_phone	varchar(10)		Yes	USER			
api_log	enum('Y', 'N')		Yes	N			
barge_listen	enum('LISTE N', 'BARGE')		Yes	LISTEN			
prepop_id	varchar(100)		Yes				
campaigns_limi t	varchar(100 0)		Yes				
users_list	enum('Y', 'N')		Yes	N			

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176 vicidial_monitor_log

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
server_ip	varchar(15)		No				
callerid	varchar(20)		Yes	NULL			
channel	varchar(100)		Yes	NULL			
context	varchar(100		Yes	NULL			
uniqueid	varchar(20)		Yes	NULL			
monitor_time	datetime		Yes	NULL			
user	varchar(20)		Yes	NULL			
campaign_id	varchar(8)		Yes	NULL			

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177 vicidial_music_on_hold

Creation: Apr 20, 2018 at 01:17 PM Last update: Aug 20, 2018 at 11:00 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
moh_id	varchar(100)		No				
moh_name	varchar(255)		Yes	NULL			
active	enum('Y', 'N')		Yes	N			
random	enum('Y', 'N')		Yes	N			
remove	enum('Y', 'N')		Yes	N			
user_group	varchar(20)		Yes	ALL			

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178 vicidial_music_on_hold_files

Creation: Apr 20, 2018 at 01:17 PM Last update: Aug 20, 2018 at 12:08 PM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
filename	varchar(100)		No				
moh_id	varchar(100		No				
rank	smallint(5)		Yes	NULL			

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179 vicidial_nanpa_filter_log

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
output_code	varchar(30)		No				
status	varchar(20)		Yes	BEGIN			
server_ip	varchar(15)		Yes				
list_id	text		Yes	NULL			
start_time	datetime		Yes	NULL			
update_time	datetime		Yes	NULL			
user	varchar(20)		Yes				
leads_count	bigint(14)		Yes	0			
filter_count	bigint(14)		Yes	0			
status_line	varchar(255)		Yes				
script_output	text		Yes	NULL			

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180 vicidial_nanpa_prefix_codes

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
areacode	char(3)		Yes	NULL			
prefix	char(3)		Yes	NULL			
GMT_offset	varchar(6)		Yes	NULL			
DST	enum('Y', 'N')		Yes	NULL			
latitude	varchar(17)		Yes	NULL			
longitude	varchar(17)		Yes	NULL			
city	varchar(50)		Yes				
state	varchar(2)		Yes				
postal_code	varchar(10)		Yes				
country	varchar(2)		Yes				
lata_type	varchar(1)		Yes				

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181 vicidial_outbound_ivr_log

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
uniqueid	varchar(50)		No				
caller_code	varchar(30)		No				
event_date	datetime		Yes	NULL			
campaign_id	varchar(20)		Yes				
lead_id	int(9)	UNSIGNED	Yes	NULL			
menu_id	varchar(50)		Yes				
menu_action	varchar(50)		Yes				

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182 vicidial_outbound_ivr_log_archive

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
uniqueid	varchar(50)		No				
caller_code	varchar(30)		No				
event_date	datetime		Yes	NULL			
campaign_id	varchar(20)		Yes				
lead_id	int(9)	UNSIGNED	Yes	NULL			
menu_id	varchar(50)		Yes				
menu_action	varchar(50)		Yes				

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183 vicidial_override_ids

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
id_table	varchar(50)		No				
active	enum('0', '1')		Yes	1			
value	int(9)		Yes	0			

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184 vicidial_pause_codes

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: Jul 12, 2018 at 01:13 PM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
pause_code	varchar(6)		No				
pause_code_na me	varchar(30)		Yes	NULL			
billable	enum('NO', 'YES', 'HALF')		Yes	NO			
campaign_id	varchar(8)		Yes	NULL			
time_limit	smallint(5)	UNSIGNED	Yes	65000			
require_mgr_ap proval	enum('NO', 'YES')		Yes	NO			

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185 vicidial_phone_codes

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
country_code	smallint(5)	UNSIGNED	Yes	NULL			
country	char(3)		Yes	NULL			
areacode	char(3)		Yes	NULL			
state	varchar(4)		Yes	NULL			
GMT_offset	varchar(6)		Yes	NULL			
DST	enum('Y', 'N')		Yes	NULL			
DST_range	varchar(8)		Yes	NULL			
geographic_des cription	varchar(100)		Yes	NULL			
tz_code	varchar(4)		Yes				

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186 vicidial_postal_codes

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
postal_code	varchar(10)		No				
state	varchar(4)		Yes	NULL			
GMT_offset	varchar(6)		Yes	NULL			
DST	enum('Y', 'N')		Yes	NULL			
DST_range	varchar(8)		Yes	NULL			
country	char(3)		Yes	NULL			
country_code	smallint(5)	UNSIGNED	Yes	NULL			

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187 vicidial_process_log

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
serial_id	varchar(20)		No				
run_time	datetime		Yes	NULL			
run_sec	int(11)		Yes	NULL			
server_ip	varchar(15)		No				
script	varchar(100		Yes	NULL			
process	varchar(100		Yes	NULL			
output_lines	mediumtext		Yes	NULL			

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188 vicidial_process_trigger_log

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
trigger_id	varchar(20)		No				
server_ip	varchar(15)		No				
trigger_time	datetime		Yes	NULL			
user	varchar(20)		Yes	NULL			
trigger_lines	text		Yes	NULL			
trigger_results	mediumtext		Yes	NULL			

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189 vicidial_process_triggers

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
trigger_id	varchar(20)		No				
trigger_name	varchar(100)		Yes	NULL		,	
server_ip	varchar(15)		No				
trigger_time	datetime		Yes	NULL			
trigger_run	enum('0', '1')		Yes	0			
user	varchar(20)		Yes	NULL	'	,	
trigger_lines	text		Yes	NULL			

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190 vicidial_qc_agent_log

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
qc_agent_log_id	int(9)	UNSIGNED	No		auto_increment		
qc_user	varchar(20)		No				
qc_user_group	varchar(20)		No				
qc_user_ip	varchar(15)		No				
lead_user	varchar(20)		No				
web_server_ip	varchar(15)		No				
view_datetime	datetime		No				
save_datetime	datetime		Yes	NULL			
view_epoch	int(10)	UNSIGNED	No				
save_epoch	int(10)	UNSIGNED	Yes	NULL			
elapsed_second	smallint(5)	UNSIGNED	Yes	NULL			
S							
lead_id	int(9)	UNSIGNED	No				
list_id	bigint(14)	UNSIGNED	No				
campaign_id	varchar(8)		No				
old_status	varchar(6)		Yes	NULL			
new_status	varchar(6)		Yes	NULL			
details	text		Yes	NULL			
processed	enum('Y',		No				
	'N')						

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191 vicidial_qc_codes

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
code	varchar(8)		No				
code_name	varchar(30)		Yes	NULL			
qc_result_type	enum('PASS' , 'FAIL', 'CANCEL', 'COMMIT')		No				

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192 vicidial_recording_access_log

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
recording_acces s_log_id	int(10)	UNSIGNED	No		auto_increment		
recording_id	int(10)	UNSIGNED	Yes	NULL			
lead_id	int(10)	UNSIGNED	Yes	NULL			
user	varchar(20)		Yes	NULL			
access_datetim e	datetime		Yes	NULL			
access_result	enum('ACCE SSED', 'INVALID USER', 'INVALID PE RMISSIONS', 'NO RECORDING', 'RECORDING UNAVAILAB LE')		Yes	NULL			
ip	varchar(15)		Yes				

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193 vicidial_remote_agent_log

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
uniqueid	varchar(20)		Yes				
callerid	varchar(20)		Yes				
ra_user	varchar(20)		Yes	NULL			
user	varchar(20)		Yes	NULL			
call_time	datetime		Yes	NULL			
extension	varchar(100)		Yes				
lead_id	int(9)	UNSIGNED	Yes	0			
phone_number	varchar(18)		Yes				
campaign_id	varchar(20)		Yes				
processed	enum('Y', 'N')		Yes	N			
comment	varchar(255)		Yes				

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194 vicidial_remote_agents

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
remote_agent_i d	int(9)	UNSIGNED	No		auto_increment		
user_start	varchar(20)		Yes	NULL			
number_of_line s	tinyint(3)	UNSIGNED	Yes	1			
server_ip	varchar(15)		No				
conf_exten	varchar(20)		Yes	NULL			
status	enum('ACTI VE', 'INACTIVE')		Yes	INACTIVE			
campaign_id	varchar(8)		Yes	NULL	1		
closer_campaig ns	text		Yes	NULL			
extension_grou p	varchar(20)		Yes	NONE			
extension_grou p_order	varchar(20)		Yes	NONE			
on_hook_agent	enum('Y', 'N')		Yes	N			
on_hook_ring_ti me	smallint(5)		Yes	15			

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195 vicidial_report_log

Creation: Apr 20, 2018 at 01:17 PM Last update: Jan 12, 2019 at 04:44 PM Last check: Sep 28, 2018 at 12:00 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
report_log_id	int(9)	UNSIGNED	No		auto_increment		
event_date	datetime		No				
user	varchar(20)		No				
ip_address	varchar(15)		No				
report_name	varchar(50)		No				
browser	text		Yes	NULL			
referer	text		Yes	NULL			
notes	text		Yes	NULL			
url	text		Yes	NULL			
run_time	varchar(20)		Yes	0			
webserver	smallint(5)	UNSIGNED	Yes	0			

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196 vicidial_rt_monitor_log

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
manager_user	varchar(20)		No				
manager_serve	varchar(15)		No				
r_ip							
manager_phone	varchar(20)		No				
manager_ip	varchar(15)		Yes	NULL			
agent_user	varchar(20)		Yes	NULL			
agent_server_ip	varchar(15)		Yes	NULL			
agent_status	varchar(10)		Yes	NULL			
agent_session	varchar(10)		Yes	NULL			
lead_id	int(9)	UNSIGNED	Yes	NULL			
campaign_id	varchar(8)		Yes	NULL			
caller_code	varchar(20)		Yes	NULL			
monitor_start_ti	datetime		Yes	NULL			
me							
monitor_end_ti	datetime		Yes	NULL			
me							
monitor_sec	int(9)	UNSIGNED	Yes	0			
monitor_type	enum('LISTE		Yes	LISTEN			
	N', 'BARGE',						
	'HIJACK',						
	'WHISPER')						

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197 vicidial_rt_monitor_log_archive

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
manager_user	varchar(20)		No				
manager_serve	varchar(15)		No				
r_ip							
manager_phone	varchar(20)		No				
manager_ip	varchar(15)		Yes	NULL			
agent_user	varchar(20)		Yes	NULL			
agent_server_ip	varchar(15)		Yes	NULL			
agent_status	varchar(10)		Yes	NULL			
agent_session	varchar(10)		Yes	NULL			
lead_id	int(9)	UNSIGNED	Yes	NULL			
campaign_id	varchar(8)		Yes	NULL			
caller_code	varchar(20)		Yes	NULL			
monitor_start_ti me	datetime		Yes	NULL			
_	datation a		Vaa	NULL			
monitor_end_ti me	datetime		Yes	NULL			
monitor_sec	int(9)	UNSIGNED	Yes	0			
monitor_type	enum('LISTE N', 'BARGE', 'HIJACK', 'WHISPER')		Yes	LISTEN			

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198 vicidial_screen_colors

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
colors_id	varchar(20)		No				
colors_name	varchar(100)		Yes	NULL			
active	enum('Y', 'N')		Yes	N			
menu_backgrou nd			Yes	015B91			
frame_backgrou nd			Yes	D9E6FE			
std_row1_backg round	varchar(6)		Yes	9BB9FB			
std_row2_backg round			Yes	B9CBFD			
std_row3_backg round	varchar(6)		Yes	8EBCFD			
std_row4_backg round	varchar(6)		Yes	B6D3FC			
std_row5_backg round	varchar(6)		Yes	A3C3D6			
alt_row1_backg round	varchar(6)		Yes	BDFFBD			

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alt_row2_backg	varchar(6)	Yes	99FF99		
round					
alt_row3_backg	varchar(6)	Yes	CCFFCC		
round					
user_group	varchar(20)	Yes	ALL		
web_logo	varchar(100	Yes	default_new		
)				

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199 vicidial_screen_labels

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
label_id	varchar(20)		No				
label_name	varchar(100)		Yes	NULL			
active	enum('Y', 'N')		Yes	N			
label_hide_field _logs	varchar(6)		Yes	Υ			
label_title	varchar(60)		Yes				
label_first_nam e	varchar(60)		Yes				
label_middle_ini tial	varchar(60)		Yes				
label_last_name	varchar(60)		Yes				
label_address1	varchar(60)		Yes				
label_address2	varchar(60)		Yes				
label_address3	varchar(60)		Yes				
label_city	varchar(60)		Yes				
label_state	varchar(60)		Yes				
label_province	varchar(60)		Yes				
label_postal_co de	varchar(60)		Yes				

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label_vendor_le ad_code	varchar(60)	Yes		
label_gender	varchar(60)	Yes		
label_phone_nu mber	varchar(60)	Yes		
label_phone_co de	varchar(60)	Yes		
label_alt_phone	varchar(60)	Yes		
label_security_p hrase	varchar(60)	Yes		
label_email	varchar(60)	Yes		
label_comment s	varchar(60)	Yes		
user_group	varchar(20)	YesALL		

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200 vicidial_scripts

Creation: Apr 20, 2018 at 01:17 PM Last update: Nov 26, 2018 at 05:32 PM Last check: Aug 17, 2018 at 05:27 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
script_id	varchar(20)		No				
script_name	varchar(50)		Yes	NULL			
script_comment	varchar(255		Yes	NULL	'		
S) '	<u> </u>		<u> </u>	<u> </u>		
script_text	text		Yes	NULL			
active	enum('Y', 'N')		Yes	NULL			
user_group	varchar(20)		Yes	ALL	'	,	
script_color	varchar(7)	'	Yes	white	'	,	

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201 vicidial_server_carriers

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
carrier_id	varchar(15)		No				
carrier_name	varchar(50)		No				
registration_stri	varchar(255		Yes	NULL			
ng)						
template_id	varchar(15)		No				
account_entry	text		Yes	NULL			
protocol	enum('SIP', 'Zap', 'IAX2', 'EXTERNAL')		Yes	SIP			
globals_string	varchar(255)		Yes	NULL			
dialplan_entry	text		Yes	NULL			
server_ip	varchar(15)		No				
active	enum('Y', 'N')		Yes	Y			
carrier_descripti on	varchar(255)		Yes	NULL			
user_group	varchar(20)		Yes	ALL			

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202 vicidial_server_trunks

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
server_ip	varchar(15)		No				
campaign_id	varchar(20)		No				
dedicated_trunk s	smallint(5)	UNSIGNED	Yes	0			
trunk_restrictio n	enum('MAXI MUM_LIMIT', 'OVERFLOW _ALLOWED')		Yes	OVERFLOW_ ALLOWED			

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203 vicidial_session_data

Creation: Apr 20, 2018 at 01:17 PM Last update: Jan 12, 2019 at 04:40 PM Last check: Jan 12, 2019 at 12:00 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
session_name	varchar(40)		No				
user	varchar(20)		Yes	NULL			
campaign_id	varchar(8)		Yes	NULL			
server_ip	varchar(15)		No				
conf_exten	varchar(20)		Yes	NULL			
extension	varchar(100		No				
login_time	datetime		No				
webphone_url	text		Yes	NULL			
agent_login_call	text		Yes	NULL			

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204 vicidial_settings_containers

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
container_id	varchar(40)		No		1		
container_notes	varchar(255		Yes				
container_type	varchar(40)		Yes	OTHER			
user_group	varchar(20)		Yes	ALL	1		
container_entry	mediumtext		Yes	NULL	'		

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205 vicidial_shifts

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
shift_id	varchar(20)		No				
shift_name	varchar(50)		Yes	NULL			
shift_start_time	varchar(4)		Yes	0900			
shift_length	varchar(5)		Yes	16:00			
shift_weekdays	varchar(7)		Yes	0123456			
report_option	enum('Y', 'N')		Yes	N		1	
user_group	varchar(20)		Yes	ALL			
report_rank	smallint(5)		Yes	1		,	

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206 vicidial_state_call_times

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
state_call_time_ id	varchar(10)		No				
state_call_time_ state	varchar(2)		No				
state_call_time_ name	varchar(30)		No				
state_call_time_ comments	varchar(255)		Yes				
sct_default_star t	smallint(4)	UNSIGNED	No	900			
sct_default_stop	smallint(4)	UNSIGNED	No	2100			
sct_sunday_star t	smallint(4)	UNSIGNED	Yes	0			
sct_sunday_sto p	smallint(4)	UNSIGNED	Yes	0			
sct_monday_sta rt	smallint(4)	UNSIGNED	Yes	0			
sct_monday_sto p	smallint(4)	UNSIGNED	Yes	0			
sct_tuesday_sta rt	smallint(4)	UNSIGNED	Yes	0			

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sct_tuesday_sto	smallint(4)	UNSIGNED	Yes	0		
р						
sct_wednesday_	smallint(4)	UNSIGNED	Yes	0		
start				<u> </u>		
sct_wednesday_	smallint(4)	UNSIGNED	Yes	0		
stop			l	·	 	
sct_thursday_st	smallint(4)	UNSIGNED	Yes	0		
art						
sct_thursday_st	smallint(4)	UNSIGNED	Yes	0		
ор			l	<u> </u>	 	
sct_friday_start	smallint(4)	UNSIGNED	Yes	0		
sct_friday_stop	smallint(4)	UNSIGNED	Yes	0		
sct_saturday_st	smallint(4)	UNSIGNED	Yes	0		
art				'		
sct_saturday_st	smallint(4)	UNSIGNED	Yes	0		
op				'		
user_group	varchar(20)		Yes	ALL		
ct_holidays	text		Yes	NULL		

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207 vicidial_stations

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
agent_station	varchar(10)		No				
phone_channel	varchar(100)		Yes	NULL			
computer_ip	varchar(15)		No				
server_ip	varchar(15)		No				
DB_server_ip	varchar(15)		No				
DB_user	varchar(15)		Yes	NULL			
DB_pass	varchar(15)		Yes	NULL			
DB_port	varchar(6)		Yes	NULL			

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208 vicidial_status_categories

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
vsc_id	varchar(20)		No				
vsc_name	varchar(50)		Yes	NULL			
vsc_description	varchar(255)		Yes	NULL			
tovdad_display	enum('Y', 'N')		Yes	N			
sale_category	enum('Y', 'N')		Yes	N			
dead_lead_cate gory	enum('Y', 'N')		Yes	N			

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209 vicidial_status_groups

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
status_group_id	varchar(20)		No				
status_group_n	varchar(255		Yes				
otes)						
user_group	varchar(20)		Yes	ALL			

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210 vicidial_statuses

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
status	varchar(6)		No				
status_name	varchar(30)		Yes	NULL			
selectable	enum('Y', 'N')		Yes	N			
human_answer ed	enum('Y', 'N')		Yes	N			
category	varchar(20)		Yes	UNDEFINED			
sale	enum('Y', 'N')		Yes	N			
dnc	enum('Y', 'N')		Yes	N			
customer_conta ct	enum('Y', 'N')		Yes	N			
not_interested	enum('Y', 'N')		Yes	N			
unworkable	enum('Y', 'N')		Yes	N			
scheduled_callb ack	'N')		Yes	N			
completed	enum('Y', 'N')		Yes	N			

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min_sec	int(5)	UNSIGNED	Yes	0		
max_sec	int(5)	UNSIGNED	Yes	0		
answering_mac	enum('Y',		Yes	N		
hine	'N')					

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211 vicidial_territories

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
territory_id	mediumint(8)	UNSIGNED	No		auto_increment		
territory	varchar(100)		Yes				
territory_descri ption	varchar(255)		Yes				

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212 vicidial_timeclock_audit_log

Creation: Apr 20, 2018 at 01:17 PM Last update: Jan 07, 2019 at 09:32 AM Last check: Sep 28, 2018 at 12:00 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
timeclock_id	int(9)	UNSIGNED	No				
event_epoch	int(10)	UNSIGNED	No				
event_date	datetime		No				
login_sec	int(10)	UNSIGNED	Yes	NULL			
event	varchar(50)		No				
user	varchar(20)		No				
user_group	varchar(20)		No				
ip_address	varchar(15)		Yes	NULL			
shift_id	varchar(20)		Yes	NULL			
event_datestam	timestamp		No	current_tim	on update curre		
р				estamp()	nt_timestamp()		
tcid_link	int(9)	UNSIGNED	Yes	NULL			

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213 vicidial_timeclock_log

Creation: Apr 20, 2018 at 01:17 PM Last update: Jan 07, 2019 at 09:32 AM Last check: Jan 08, 2019 at 01:03 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
timeclock_id	int(9)	UNSIGNED	No		auto_increment		
event_epoch	int(10)	UNSIGNED	No				
event_date	datetime		No				
login_sec	int(10)	UNSIGNED	Yes	NULL			
event	varchar(50)		No				
user	varchar(20)		No				
user_group	varchar(20)		No				
ip_address	varchar(15)		Yes	NULL			
shift_id	varchar(20)		Yes	NULL			
notes	varchar(255)		Yes	NULL			
manager_user	varchar(20)		Yes	NULL			
manager_ip	varchar(15)		Yes	NULL			
event_datestam	timestamp		No	current_tim	on update curre		
p				estamp()	nt_timestamp()		
tcid_link	int(9)	UNSIGNED	Yes	NULL			

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214 vicidial_timeclock_status

Creation: Apr 20, 2018 at 01:17 PM Last update: Jan 07, 2019 at 09:32 AM Last check: Jan 08, 2019 at 01:03 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
user	varchar(20)		No				
user_group	varchar(20)		No				
event_epoch	int(10)	UNSIGNED	Yes	NULL			
event_date	timestamp		No	current_tim estamp()	on update curre nt_timestamp()		
status	varchar(50)		Yes	NULL			
ip_address	varchar(15)		Yes	NULL			
shift_id	varchar(20)		Yes	NULL			

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215 vicidial_tts_prompts

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
tts_id	varchar(50)		No	1			
tts_name	varchar(100		Yes	NULL			
active	enum('Y', 'N')		Yes	NULL			
tts_text	text		Yes	NULL			
tts_voice	varchar(100		Yes	Allison-8kHz			
user_group	varchar(20)		Yes	ALL			

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216 vicidial_url_log

Creation: Apr 20, 2018 at 01:17 PM Last update: Jan 12, 2019 at 04:44 PM Last check: Sep 27, 2018 at 11:36 PM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
url_log_id	int(9)	UNSIGNED	No		auto_increment		
uniqueid	varchar(50)		No				
url_date	datetime		Yes	NULL			
url_type	varchar(10)		Yes				
response_sec	smallint(5)	UNSIGNED	Yes	0			
url	text		Yes	NULL			
url_response	text		Yes	NULL			

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217 vicidial_url_multi

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
url_id	int(9)	UNSIGNED	No		auto_increment		
campaign_id	varchar(20)		No				
entry_type	enum('camp aign', 'ingroup', 'list', '')		Yes				
active	enum('Y', 'N')		Yes	N			
url_type	enum('dispo ', 'start', 'addlead', 'noagent', '')		Yes				
url_rank	smallint(5)		Yes	1			
url_statuses	varchar(100 0)		Yes				
url_description	varchar(255)		Yes				
url_address	text		Yes	NULL			
url_lists	varchar(100 0)		Yes				

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218 vicidial_urls

Creation: Apr 20, 2018 at 01:17 PM Last update: Aug 15, 2018 at 06:57 AM Last check: Aug 17, 2018 at 05:27 AM

	Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
ι	ırl_id	int(9)	UNSIGNED	No		auto_increment		
ι	ırl	varchar(255)		Yes				

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219 vicidial_user_closer_log

Creation: Apr 20, 2018 at 01:17 PM Last update: Jan 12, 2019 at 04:40 PM Last check: Sep 27, 2018 at 11:35 PM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
user	varchar(20)		Yes	NULL			
campaign_id	varchar(20)		Yes	NULL			
event_date	datetime		Yes	NULL			
blended	enum('1', '0')		Yes	0			
closer_campaig ns	text		Yes	NULL			
manager_chang e	varchar(20)		Yes				

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220 vicidial_user_groups

Creation: Apr 20, 2018 at 01:17 PM Last update: Aug 19, 2018 at 12:27 PM Last check: Aug 17, 2018 at 05:27 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
user_group	varchar(20)		No				
group_name	varchar(40)		No				
allowed_campai gns	text		Yes	NULL			
qc_allowed_ca mpaigns	text		Yes	NULL			
qc_allowed_inb ound_groups	text		Yes	NULL			
group_shifts	text		Yes	NULL			
forced_timecloc k_login	enum('Y', 'N', 'ADMIN_ EXEMPT')		Yes	N			
shift_enforceme nt	enum('OFF', 'START', 'ALL', 'ADMI N_EXEMPT')		Yes	OFF			
agent_status_vi ewable_groups	text		Yes	NULL			

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agent_status_vi	enum('Y',	Yes	N		
ew_time	'N')				
agent_call_log_	enum('Y',	Yes	N		
view	'N')				
agent_xfer_con	enum('Y',	Yes	Υ		
sultative	'N')				
agent xfer dial	enum('Y',	Yes	Υ		
_override	'N')				
agent_xfer_vm_	enum('Y',	Yes	Υ		
transfer	'N')				
agent_xfer_blin	enum('Y',	Yes	Υ		
d_transfer	'N')				
agent_xfer_dial	enum('Y',	Yes	Υ		
_with_customer	'N')				
agent_xfer_park	enum('Y',	Yes	Υ		
_customer_dial	'N')				
agent_fullscree	enum('Y',	Yes	N		
n	'N')				
allowed_reports	varchar(200	Yes	ALL		
	0)		REPORTS		
webphone_url_o	varchar(255	Yes			
verride)				
webphone_syst	varchar(100	Yes			
emkey_override)				
webphone_dialp		Yes	DISABLED		
ad_override	BLED', 'Y',				
	'N',				
	'TOGGLE', 'T				
	OGGLE_OFF'				
)				
admin_viewable	text	Yes	NULL		
_groups					

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admin_viewable _call_times	text	Yes	NULL		
allowed_custom _reports	varchar(200 0)	Yes			
chat_groups	text	 Yes	NULL	 	
agent_xfer_park _3way	enum('Y', 'N')	Yes	Υ		
admin_ip_list	varchar(30)	 Yes		 	
agent_ip_list	varchar(30)	Yes			
api_ip_list	varchar(30)	Yes			
webphone_layo ut	varchar(255)	Yes			

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221 vicidial_user_list_new_lead

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 21, 2018 at 12:00 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
user	varchar(20)		No				
list_id	bigint(14)	UNSIGNED	Yes	999			
user_override	smallint(5)		Yes	-1			
new_count	mediumint(8)	UNSIGNED	Yes	0			

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222 vicidial_user_log

Creation: Apr 20, 2018 at 01:17 PM Last update: Jan 12, 2019 at 04:40 PM Last check: Sep 27, 2018 at 11:35 PM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
user_log_id	int(9)	UNSIGNED	No		auto_increment		
user	varchar(20)		Yes	NULL			
event	varchar(50)		Yes	NULL			
campaign_id	varchar(8)		Yes	NULL			
event_date	datetime		Yes	NULL			
event_epoch	int(10)	UNSIGNED	Yes	NULL			
user_group	varchar(20)		Yes	NULL			
session_id	varchar(20)		Yes	NULL			
server_ip	varchar(15)		Yes	NULL			
extension	varchar(50)		Yes	NULL			
computer_ip	varchar(15)		Yes	NULL			
browser	varchar(255		Yes	NULL			
data	varchar(255)		Yes	NULL			
phone_login	varchar(15)		Yes				
server_phone	varchar(15)		Yes				
phone_ip	varchar(15)		Yes				
webserver	smallint(5)	UNSIGNED	Yes	0			
login_url	int(9)	UNSIGNED	Yes	0			
browser_width	smallint(5)	UNSIGNED	Yes	0			

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browser_height smallint(5) UNSIGNED Yes 0

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223 vicidial_user_territories

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
user	varchar(20)		No				
territory	varchar(100)		Yes				
level	enum('TOP_ AGENT', 'ST ANDARD_AG ENT', 'BOTT OM_AGENT')		Yes	STANDARD_ AGENT			

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224 vicidial_user_territory_log

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
user	varchar(20)		Yes	NULL			
campaign_id	varchar(20)		Yes	NULL			
event_date	datetime		Yes	NULL			
agent_territorie	text		Yes	NULL			
S							

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225 vicidial_users

Creation: Apr 20, 2018 at 01:17 PM Last update: Jan 12, 2019 at 04:44 PM Last check: Jan 12, 2019 at 12:00 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
user_id	int(9)	UNSIGNED	No		auto_increment		
user	varchar(20)		No				
pass	varchar(100)		No				
full_name	varchar(50)		Yes	NULL			
user_level	tinyint(3)	UNSIGNED	Yes	1			
user_group	varchar(20)		Yes	NULL			
phone_login	varchar(20)		Yes	NULL			
phone_pass	varchar(100)		Yes	NULL			
delete_users	enum('0', '1')		Yes	0			
delete_user_gro ups	enum('0', '1')		Yes	0			
delete_lists	enum('0', '1')		Yes	0			
delete_campaig ns	enum('0', '1')		Yes	0			
delete_ingroups	enum('0', '1')		Yes	0			

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delete_remote_ agents	enum('0', '1')	Yes	0		
load_leads	enum('0', '1')	Yes	0		
campaign_detai	enum('0', '1')	Yes	0		
ast_admin_acce ss	enum('0', '1')	Yes	0		
ast_delete_pho nes	enum('0', '1')	Yes	0		
delete_scripts	enum('0', '1')	Yes	0		
modify_leads	enum('0', '1')	Yes	0		
hotkeys_active	enum('0', '1')	Yes	0		
change_agent_c ampaign	enum('0', '1')	Yes	0		
agent_choose_i ngroups	enum('0', '1')	Yes	1		
closer_campaig ns	text	Yes	NULL		
scheduled_callb acks	enum('0', '1')	Yes	1		
agentonly_callb acks	enum('0', '1')	Yes	0		
agentcall_manu al	enum('0', '1')	Yes	0		
vicidial_recordin g	enum('0', '1')	Yes	1		
vicidial_transfer s	enum('0', '1')	Yes	1		

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	1 //	I	- 1 -	T	1	
delete_filters	enum('0', '1')	Yes	0	 	_	
alter_agent_inte	enum('0',	Yes	0			
rface_options	'1')					
closer_default_b	enum('0',	Yes	0			
lended	'1')					
delete_call_time	enum('0',	Yes	0			
S	'1')					
modify_call_tim	enum('0',	Yes	0			
es	'1')					
modify_users	enum('0',	Yes	0			
	'1')					
modify_campai	enum('0',	Yes	0			
gns	'1')					
modify_lists	enum('0',	Yes	0			
	'1')					
modify_scripts	enum('0',	Yes	0			
	'1')					
modify_filters	enum('0',	Yes	0			
	'1')					
modify_ingroup	enum('0',	Yes	0			
S	'1')					
modify_usergro	enum('0',	Yes	0			
ups	'1')					
modify_remote	enum('0',	Yes	0			
agents	'1')					
modify_servers	enum('0',	Yes	0			
_	'1')					
view reports	enum('0',	Yes	0			
	'1')					
		l	_			

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vicidial_recordin	enum('DISA	Yes	DISABLED		
g_override	BLED',				
	'NEVER',				
	'ONDEMAND				
	1.				
	'ALLCALLS',				
	'ALLFORCE')				
	•				
alter_custdata_	enum('NOT_	Yes	NOT_ACTIVE		
override	ACTIVE', 'AL				
	LOW_ALTER'				
)				
qc_enabled	enum('0',	Yes	0		
' -	'1')				
qc_user_level	int(2)	Yes	1		
qc_pass	enum('0',	Yes	0		
-	'1')				
qc_finish	enum('0',	Yes	0		
' -	'1')				
qc_commit	enum('0',	Yes	0		
1	'1')				
add_timeclock_l	enum('0',	Yes	0		
og	'1')				
modify_timeclo	enum('0',	Yes	0		
ck_log	'1')				
delete_timecloc		Yes	0		
k_log	'1')				
alter_custphone	enum('NOT	Yes	NOT_ACTIVE		
_override	ACTIVE', 'AL		_		
_	LOW ALTER'				
) –				
vdc_agent_api_	enum('0',	Yes	0		
access	'1')	. 00			
40000	- /				

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modify_inbound _dids	'1')	Yes	0		
delete_inbound _dids	enum('0', '1')	Yes	0		
active	enum('Y', 'N')	Yes	Y		
alert_enabled	enum('0', '1')	Yes	0		
download_lists	enum('0', '1')	Yes	0		
agent_shift_enf orcement_overr ide	enum('DISA BLED', 'OFF', 'START', 'ALL')	Yes	DISABLED		
manager_shift_ enforcement_ov erride	enum('0', '1')	Yes	0		
shift_override_fl ag	enum('0', '1')	Yes	0		
export_reports	enum('0', '1')	Yes	0		
delete_from_dn c	'1')	Yes	0		
email	varchar(100	Yes			
user_code	varchar(100)	Yes			
territory	varchar(100)	Yes			
allow_alerts	enum('0', '1')	Yes	0		

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enum('0', '1')		Yes	1				
varchar(100)		Yes					
varchar(100)	,	Yes					
varchar(100)		Yes					
varchar(100)	Ì	Yes					
varchar(100)		Yes					
varchar(10)	,	Yes	NULL				
enum('DISA BLED', 'Y', 'N')		Yes	DISABLED				
enum('1', '0')		Yes	0				
enum('0', '1')		Yes	1				
'1')		Yes	0				
enum('0', '1')		Yes	0				
enum('Y', 'N')	,	Yes	N				
	'1') varchar(100) varchar(100) varchar(100) varchar(100) varchar(100) varchar(10) enum('DISA BLED', 'Y', 'N') enum('1', '0') enum('0', '1') enum('0', '1') enum('0', '1') enum('Y',	'1') varchar(100) varchar(100) varchar(100) varchar(100) varchar(100) varchar(10) enum('DISA BLED', 'Y', 'N') enum('1', '0') enum('0', '1') enum('0', '1') enum('0', '1') enum('Y',	'1') varchar(100) varchar(10) enum('DISA BLED', 'Y', 'N') enum('1', '0') enum('0', '1') enum('0', '1') enum('0', '1') enum('0', '1') enum('Y', Yes Yes	'1') Yes varchar(100) Yes varchar(100) Yes varchar(100) Yes varchar(100) Yes varchar(10) Yes varchar(10) Yes NULL DISABLED enum('DISA BLED', 'Y', 'N') Yes 'N') Yes enum('1', '0') Yes enum('0', '1') Yes enum('0', '1') Yes enum('Y', Yes N	'1') Yes varchar(100 Yes varchar(100 Yes varchar(100 Yes varchar(100 Yes varchar(100) Yes varchar(10) Yes NULL NULL enum('DISA BLED', 'Y', 'N') Yes N') Pes enum('1', '0') Yes enum('0', '1') Yes enum('0', '1') Yes enum('0', '1') Yes enum('Y', Yes N	'1') varchar(100) varchar(10) enum('DISA BLED', 'Y', 'N') enum('1', '0') enum('0', '1') enum('0', '1') enum('0', '1') enum('0', '1') enum('Y', Yes Ves Ves N	'1')

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agent_lead_sea rch_override	enum('NOT_ ACTIVE', 'ENABLED', ' LIVE_CALL_I NBOUND', 'L IVE_CALL_IN BOUND_AN D_MANUAL', 'DISABLED')		Yes	NOT_ACTIVE		
modify_shifts	enum('1', '0')		Yes	0		
modify_phones	enum('1', '0')	,	Yes	0		
modify_carriers	enum('1', '0')		Yes	0	 	
modify_labels	enum('1', '0')		Yes	0		
modify_statuse s	enum('1', '0')		Yes	0		
modify_voicem ail	enum('1', '0')		Yes	0		
modify_audiost ore	enum('1', '0')		Yes	0		
modify_moh	enum('1', '0')		Yes	0	 	
modify_tts	enum('1', '0')		Yes	0	 	
preset_contact_ search	enum('NOT_ ACTIVE', 'ENABLED', 'DISABLED')		Yes	NOT_ACTIVE		

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		1	T	T -		
modify_contact s	'0')		Yes	0		
modify_same_u ser_level	enum('0', '1')		Yes	1		
admin_hide_lea d_data	enum('0', '1')		Yes	0		
admin_hide_ph one_data	enum('0', '1', '2_DIGITS', '3_DIGITS', '4_DIGITS')		Yes	0		
agentcall_email	'1')		Yes	0		
modify_email_a ccounts	enum('0', '1')		Yes	0		
failed_login_cou nt	tinyint(3)	UNSIGNED	Yes	0		
last_login_date	datetime		Yes	2001-01-01 00:00:01		
last_ip	varchar(15)		Yes			
pass_hash	varchar(500)		Yes			
alter_admin_int erface_options	'1')		Yes	1		
max_inbound_c alls	smallint(5)	UNSIGNED	Yes	0		
modify_custom_ dialplans	enum('1', '0')		Yes	0		
wrapup_second s_override	smallint(4)		Yes	-1		
modify_languag es	enum('1', '0')		Yes	0		

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selected_langua	varchar(100	Yes	default		
ge)		English		
user_choose_la	enum('1',	Yes	0		
nguage	'0')				
ignore_group_o	enum('1',	Yes	0		
n_search	'0')				
api_list_restrict	enum('1',	Yes	0		
	'0')				
api_allowed_fun	varchar(100	Yes	ALL_FUNCTI		
ctions	0)		ONS		
lead_filter_id	varchar(20)	Yes	NONE		
admin_cf_show_	enum('1',	Yes	0		
hidden	'0')				
agentcall_chat	enum('1',	Yes	0		
	'0')				
user_hide_realti	enum('1',	Yes	0		
me	'0')				
access_recordin	enum('0',	Yes	0		
gs	'1')				
modify_colors	enum('1',	Yes	0		
	'0')				
user_nickname	varchar(50)	Yes			
user_new_lead_	smallint(5)	Yes	-1		
limit					
api_only_user	enum('0',	Yes	0		
	'1')				
modify_auto_re	enum('1',	Yes	0		
ports	'0')				
modify_ip_lists	enum('1',	Yes	0		
	'0')				

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ignore_ip_list	enum('1',	Yes	0		
	'0')				
ready_max_log	mediumint(Yes	-1		
out	7)				
export_gdpr_lea	enum('0',	Yes	0		
ds	'1', '2')	l			
pause_code_ap	enum('1',	Yes	0		
proval	'0')	l			

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226 vicidial_vdad_log

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 21, 2018 at 12:00 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
caller_code	varchar(30)		No				
server_ip	varchar(15)		Yes	NULL			
call_date	datetime		Yes	NULL			
epoch_micro	varchar(20)		Yes				
db_time	datetime		No				
run_time	varchar(20)		Yes	0			
vdad_script	varchar(40)		No				
lead_id	int(10)	UNSIGNED	Yes	0			
stage	varchar(100)		Yes				
step	smallint(5)	UNSIGNED	Yes	0			

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227 vicidial_voicemail

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
voicemail_id	varchar(10)		No				
active	enum('Y', 'N')		Yes	Y			
pass	varchar(10)		No				
fullname	varchar(100)		No				
messages	int(4)		Yes	0			
old_messages	int(4)		Yes	0			
email	varchar(100)		Yes	NULL			
delete_vm_after _email	enum('N', 'Y')		Yes	N			
voicemail_timez one	varchar(30)		Yes	eastern			
voicemail_options	varchar(255)		Yes				
user_group	varchar(20)		Yes	ALL			
voicemail_greet ing	varchar(100)		Yes				
on_login_report	enum('Y', 'N')		No	N			

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228 vicidial_webservers

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
webserver_id	smallint(5)	UNSIGNED	No		auto_increment		
webserver	varchar(125)		Yes				
hostname	varchar(125		Yes				

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229 vicidial_xfer_log

Creation: Apr 20, 2018 at 01:17 PM Last update: Nov 09, 2018 at 10:18 AM Last check: Nov 10, 2018 at 01:03 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
xfercallid	int(9)	UNSIGNED	No		auto_increment		
lead_id	int(9)	UNSIGNED	No				
list_id	bigint(14)	UNSIGNED	Yes	NULL			
campaign_id	varchar(20)		Yes	NULL			
call_date	datetime		Yes	NULL			
phone_code	varchar(10)		Yes	NULL			
phone_number	varchar(18)		Yes	NULL			
user	varchar(20)		Yes	NULL			
closer	varchar(20)		Yes	NULL			
front_uniqueid	varchar(50)		Yes				
close_uniqueid	varchar(50)		Yes				

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230 vicidial_xfer_log_archive

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
xfercallid	int(9)	UNSIGNED	No				
lead_id	int(9)	UNSIGNED	No				
list_id	bigint(14)	UNSIGNED	Yes	NULL			
campaign_id	varchar(20)		Yes	NULL			
call_date	datetime		Yes	NULL			
phone_code	varchar(10)		Yes	NULL			
phone_number	varchar(18)		Yes	NULL			
user	varchar(20)		Yes	NULL			
closer	varchar(20)		Yes	NULL			
front_uniqueid	varchar(50)		Yes				
close_uniqueid	varchar(50)		Yes				

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231 vicidial_xfer_presets

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: Jul 12, 2018 at 01:13 PM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
campaign_id	varchar(20)		No				
preset_name	varchar(40)		No				
preset_number	varchar(50)		No				
preset_dtmf	varchar(50)		Yes				
preset_hide_nu	enum('Y',		Yes	N			
mber	'N')						

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232 vicidial_xfer_stats

Creation: Apr 20, 2018 at 01:17 PM Last update: Dec 30, 2018 at 12:00 AM Last check: Dec 30, 2018 at 12:00 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
campaign_id	varchar(20)		No				
preset_name	varchar(40)		No				
xfer_count	smallint(5)	UNSIGNED	Yes	0			

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233 vtiger_rank_data

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
account	varchar(20)		No	1			
seqacct	varchar(20)		No				
last_attempt_da	smallint(5)	UNSIGNED	No				
ys			'				
orders	smallint(5)		No				
net_sales	smallint(5)		No				
net_sales_ly	smallint(5)		No				
percent_varianc	varchar(10)		No				
е			'				
imu	varchar(10)		No	1			
aov	smallint(5)		No				
returns	smallint(5)		No				
rank	smallint(5)		No				

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234 vtiger_rank_parameters

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
parameter_id	int(9)	UNSIGNED	No		auto_increment		
parameter	varchar(20)	'	No		'		
lower_range	varchar(20)		No		'		
upper_range	varchar(20)		No		'		
points	smallint(5)		No		'		

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235 vtiger_vicidial_roles

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
user_level	tinyint(2)		Yes	NULL			
vtiger_role	varchar(5)		Yes	NULL			

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236 web_client_sessions

Creation: Jan 12, 2019 at 12:00 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
extension	varchar(100)		No				
server_ip	varchar(15)		No				
program	enum('agc', 'vicidial', 'monitor', 'other')		Yes	agc			
start_time	datetime		No				
session_name	varchar(40)		No				

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237 www_phrases

Creation: Apr 20, 2018 at 01:17 PM Last update: May 20, 2018 at 10:47 AM Last check: May 20, 2018 at 10:47 AM

Column	Туре	Attributes	Null	Default	Extra	Links to	Comments
phrase_id	int(10)	UNSIGNED	No		auto_increment		
phrase_text	varchar(100 00)		Yes				
php_filename	varchar(255)		No				
php_directory	varchar(255)		Yes				
source	varchar(20)		Yes				
insert_date	datetime		Yes	NULL			

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