

In case the payment due by you is indicated as immediate in the statement, we may seek assistance of collections agencies. In case of any overdue payment on your account, you may be contacted by our partners to facilitate clearance of the dues. Please check for the authority letter issued by the bank from anyone contacting you on the bank's behalf and note that our partners are not authorised to collect any payment from you in cash.

Please refer to the reverse of the statement for the Grievance redrassal process. PTO for some important sounding stuff.