Problem-Solution Fit

Date	01 Nov. 25
Team Id	NM2025TMID05247
Project Name	Optimizing User, Group, and Role Management with Access Control and Workflows
Maximum Marks	4 Marks

Problem:

Manual management of user permissions and task approvals results in inefficiency and data inconsistency.

Solution:

A ServiceNow-based framework with automated user management, access control, and approval workflow.

Validation:

By mapping roles (Project Manager and Team Member) to ACLs and Flow Designer triggers, the proposed system ensures accurate, secure, and automated task management.