amie M. Hess

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InComm Incentives Minneapolis, MN

Technical Skills

Proficient: C# .Net **JavaScript** AngularJs Java HTML/CSS SSO

Familiar: **AppDynamics** Oracle IIS Resharper SharePoint Powershell **XML JSON**

Database: MsSql MySQL SQL Server

Experience

Software Engineer I (2019)

- Developed, simplified, and maintained code for various SSO solutions including several unique implementations.
- Trained fellow developers on unique SSO solution for specific clients as well as standardized SAML 2.0 process for the majority of clients
- Assisted in developing and execution of code and data seperation between Hallmark Business Connections and InComm Incentives
- Executed plan for branding transition from Hallmark Business Connections to InComm Incentives
- Planned and executed code deployments, including code changes, sql scripts with ddl and dml changes, and troubleshoot any issues

Software Developer (2014 - 2019)

- Developed user facing incentive applications using AngularJs, C#, and WebApi
- Developed and improved internal administration tools
- Actively monitored for production issues and resolved over 400 incidents ranging from code, DML, DDL, and server hardware/configurations issues
- Developed, improved, and maintained SAML connection handlers for over 30 clients, including key rotations and resets of needed credentials when needed
- Provided evening, overnight, and weekend support for releases, patches, and production issues

Software Applications Developer (2012 - 2014)

- Designed and developed four client prototypes to materialize product vision
- Developed Product Log app for both android and iOS
- Maintained production level apps of both android and iOS
- Provided end user support including mobile tutorials, and personal project macros
- Implemented BravePoint Connector to join Progress server with SmartClient App

Education

Bachelor of Arts (September 2008 – May 2012)

Double Major: Computer Information Systems & Management

Concentration: Software Engineering

Cumulative GPA: 3.95/4.00

Awards & Achievements

Crowning Achievement Nominee 2015 & 2016

Above & Beyond Over 60 individual occurances

United Way Volunteer 2014-2019

Central Lakes College's 75 Outstanding Alumni Award 2014

Affiliations & Interests

Volunteer 2014 - 2019

Volunteer

Contributing Member (2008 – Present)

Upper Lakes Foods

Hallmark Business

Connections Minneapolis, MN

2014 - 2019

Cloquet, MN 2012 - 2014

The College of St. Scholastica

Duluth, MN

Hallmark Business Connections

Minneapolis, MN

HBC Supporting United Way

Minneapolis, MN **Animal Allies**

Duluth, MN Twin Ports WebPros

Greater Duluth, MN