

MUCHAMAD SUPRIYANTO

DEVOPS ENGINEER | L2 APPLICATION SUPPORT

+6285739470773
msurpi29@gmail.com
linkedin.com/in/muchamad-supriyanto
Jakarta Barat, Jakarta

SUMMARY

Over one year of experience in DevOps, with an active role as a Level 2 Application Support Engineer. Skilled in direct incident handling, log analysis, backend troubleshooting, and application-level investigations. Proficient in building efficient and automated environments, with strong knowledge of CI/CD practices and containerization (Docker). Highly motivated to learn, adaptable to fast-paced environments, and eager to contribute to innovative teams with a strong collaborative culture.

EXPERIENCE

DevOps Engineer & L2 Application Support 03/2024 - 05/2025
PT Phincon ↗

Project: Mytelkomsel Apps

Responsibilities:

- Handled level 2 incidents related to the MyTelkomsel application, including error investigation, log analysis, and escalation to development teams when needed.
- Performed in-depth troubleshooting of backend and functional issues in both staging and production environments.
- Collaborated closely with developers to integrate JavaScript-based applications into automated CI/CD pipelines, accelerating delivery timelines.
- Managed CI/CD pipelines using Jenkins and GitLab, ensuring seamless automation for build, test, and deployment processes.
- Configured and maintained Kong API Gateway to manage routing and traffic control within a microservices architecture.
- Administered Kubernetes clusters for containerized workloads, implementing auto-scaling and maintaining service availability.
- Utilized Splunk for centralized log monitoring, observability, and operational troubleshooting.
- Authored technical documentation and contributed to internal knowledge sharing sessions regarding DevOps tools and best practices.
- Conducted Proof of Concept (PoC) evaluations for emerging tools to assess feasibility for current and future projects.

AWS re/start 07/2024 - 09/2024
Orbit Future Academy ↗

Project: AWS re/Start Program

Responsibilities:

- Provide an overview of AWS features and services to improve team awareness and adoption.
- Manage and optimize the use of AWS services to ensure operational costs remain efficient and do not burden the company.
- Train teams on AWS services to enhance their understanding and capabilities in managing cloud infrastructure.

Freelance 08/2023 - 08/2023
Freelance

Project: SIGEOTANGAN(Sistem Geografis dan Ketahanan Pangan)

Responsibilities:

- Developed a master dashboard system using the CRUD (Create, Read, Update, Delete) concept.
- Added a feature to capture and manage longitude and latitude data for location-based functionality.

Trainee – Cloud

Chairos Academy

Project: Cloud Computing

Responsibilities:

- learning Fundamental of Cloud Computing
- Introduced AWS features and their practical applications, guiding participants from basic usage to completing a final project.

08/2022 - 12/2022

EDUCATION

Teknik Informatika

Universitas Pamulang - Bachelor's Degree

IPK : 3.59

09/2019 - 12/2023

CERTIFICATES

CERTIFICATE OF COMPLETION ↗

Orbit Skills

10/2024 - 02/2025

AWS re/Start Program ↗

Orbit Academy

07/2024 - 09/2025

Belajar Membuat Aplikasi Back-End untuk Pemula ↗

Dicoding

05/2023 - 05/2023

Belajar Dasar-Dasar DevOps ↗

Dicoding

03/2023 - 03/2023

MSIB - Cloud Computing ↗

MSIB

08/2022 - 12/2022

SKILLS

IaC: Ansible

Operating System: Linux(Ubuntu), Microsoft Windows

API : Postman, JMeter, Kong API Gateway

Coding: JavaScript, bash script

Database: Mysql, NoSql

Logging: Splunk

Monitoring: Grafana, Dynatrace, Datadog

CI/CD (Continuous Integration and Continuous Delivery/Deployment): Jenkins, Github Actions

Containerization: Docker,Docker Swarm, Kubernetes

LANGUAGES

English

Indonesia