

CONDITIONS UPON WHICH GOODS PACKED, MOVED AND/OR WAREHOUSED BY GLENS REMOVALS AND STORAGE**DEFINITIONS:**

- 'Contractor' Means Glens Removals (Pvt) Limited and includes the Contractor's servants, agents and any person or persons carrying any goods forming the subject matter of this contract under a sub-contract with the Contractor.
- 'Customer' Means the owner of the goods or the person having the lawful title to the goods or possession thereof or the duly authorised agent of the owner.
- 'Consignment' means the goods forming the subject matter of the Agreement, whether contained in one or more parcels or packages and whether consigned singly or in parcels or in bulk.
- "Consignee" means the person to whom, or, in the event of no name being given by the Customer, the address to which the goods are to be delivered. In the absence of the person named by the Customer as the consignee, then any person representing him or herself to be duly authorised to accept delivery on behalf of the consignee.

PACKING AND REMOVAL**1. CONDITIONS OF CARRIAGE AND VARIATIONS**

It is agreed that the Contractor shall not be a common carrier in relation to the consignment, and that any goods to be carried are accepted subject to the terms contained herein and that this Agreement is entered into between the parties. No variation of the Agreement shall be of any force or effect unless reduced to writing and signed by the parties.

2. EXCLUSION OF CONTRACTOR'S LIABILITY

The Contractor shall not be liable for any loss or damage to the Customer or consignee, however caused, arising out of this Agreement.

3. AGENT'S AUTHORITY

No agent or any person employed by the Contractor shall have any authority to alter or vary in any way the terms and conditions of this agreement, unless he is expressly authorised by the Contractor in writing to do so.

4. QUOTATIONS

All quotations given by the Contractor are given on the following basis:

- i) the quotation is accepted by the Customer within thirty (30) days;
- ii) the scale of wages and or freight rates, foreign exchange rates and fuel costs in force at the date upon which the quotation is given----
- iii) remain stati throughout the duration of the contract.
- iv) the quantity of the goods to be carried is not increased and the collection and/or delivery addresses are not changed.
- v) the quotation does not include customs dues, storage, clearing charges, fines and or any government or Municipal taxes or levies.
- vi) no delay is caused by the Customer and/or consignee whether by non-production of the necessary licences, permits, customs forms, or otherwise.
- vii) the Contractor is able to carry the goods on the route selected by it and it does not have to deviate therefrom for any reason whatsoever, the decision to deviate being in the sole discretion of the Contractor.
- viii) unless specifically agreed between the Contractor and the Customer if a consignment is to carried as part load it shall be at the Contractor's convenience and discretion and the Customer shall be entitled to change the basis of the agreement and further entitled to raise additional charges to those disclosed in the quotation.

5. PAYMENT OF CONTRACTOR CHARGES

Unless otherwise specifically agreed between the parties, the Contractor's charges shall be paid in advance. Interest at the current Bank overdraft rate will be charged on all overdue accounts.

It is the responsibility of the Customer to:

- i) give instructions to the Contractor in writing relating to the consignment, the address of collection, the address of delivery and all necessary documentation.
- ii) ensure that no goods to be carried by the Contractor remain unloaded or left at the address of collection.
- iii) give to the Contractor a list of the contents of cartons, trunks and other receptacles packed by the Customer.

6. MEANS OF ACCESS

- i) The agreement is subject to and conditional upon there existing at the place where the Contractor is to load and take delivery of the goods, safe and adequate access and loading facilities. It must be possible to gain access by means of ordinary staircases, lifts and doorways without the need for any special or additional tackle, plant, power, labour or equipment. The Contractor's vehicle shall have easy access to the loading point which point shall not be more than thirty-six (36) metres from the door or entrance from which removal is to take place.
- ii) in the event that the Customer fails to meet the conditions referred to in sub-clause (i) the Contractor shall be entitled to rescile from this agreement. In that event the Contractor shall not be liable for any damaged suffered by the Customer. The Contractor may elect to fulfil the Agreement, in which event the Contractor shall have the right to use such additional plant, equipment and labour as it is in its sole discretion considers necessary and the Customer shall be liable for all expenses incurred by the Contractor.
- iii) The Contractor shall not be liable to the Customer in respect of any damage to the consignment arising out of the use of such additional tackle, plant equipment or labour. The Customer shall indemnify the Contractor against loss or damage arising out of any injury to the servant of property of the Contractor or any third party by reason of any defect in such tackle, plant, equipment or the negligence of such labour.

6. APPOINTMENT OF AGENTS

The Contractor shall in its sole discretion be entitled to appoint an agent to perform its obligation under the agreement or part thereof. There shall be no privity of contact between the Customer and the agent. In particular the rights, duties, obligations and liability of the agent to the Customer shall be the same as that of the Contractor in terms of the agreement.

7. TIME OF REMOVAL AND DELIVERY

The Contractor does not undertake to remove or deliver the goods at the time and date requested by the Customer. If the Customer expressly stipulates that the date of removal and delivery is of the essence of the contract, no liability whatsoever shall attach to the Contractor or its servant, agent or sub-contractor for the late removal or late delivery.

9. CONTENTS OF CONSIGNMENT

The Customer undertakes that no consignment containing firearms, ammunition, inflammable, perishable, dangerous goods or any article that may cause vermin or pests or cause infection unless a special arrangement is entered into between the Contractor and the Customer in respect of such goods. The Customer hereby indemnifies the Contractor against all claims made against the Contractor for any loss damage caused to the Contractor or third party by presence of such articles belonging to the Customer. The Customer hereby gives to the Contractor authority to dispose of any article belonging to the Customer that falls within the above classes and categories and undertakes to reimburse the Contractor for its expenses in respect of such disposal.

10. LIABILITY OF CONTRACTOR FOR DAMAGE CAUSED

The Contractor shall not be liable for any damage howsoever caused to any building, doors, walls, staircases, landings, windows, private roads, drains, bridges, culverts, pictures, brackets, lamps or any other objects projecting from walls or hanging from ceilings or any other objects projecting from walls or hanging from ceilings or any other objects.

11. EXEMPTION FROM CONTRACT

The agreement does not include the following:

- a) dismantling or erecting of fitments and fixtures,
- b) dismantling or erecting gas, electrical or other fittings,
- c) dismantling or erecting billiard tables or abnormal pieces of furniture,
- d) the relaying or fitting of wall to wall carpets or floor covers,
- e) the fixing of blinds, curtains, mirrors, cornices or other fittings or the rehanging of pictures.

Should any such work be done by the Contractor, the terms of this agreement shall apply thereto and the Contractor shall be entitled to make additional charges therefor.

12. CONTRACTOR'S LIEN

The Contractor shall have a lien over all the goods. In the event of non-payment of the monies due to the Contractor within fourteen (14) days after tender of delivery of the goods, the Contractor shall have the right to open and examine any part of the goods, the Contractor shall have the right to open and examine any part of the goods. The Contractor shall at its option sell the whole or part thereof either by public auction or private treaty and apply the proceeds of any such sale, after deducting expenses, towards any sum due to the Contractor by the Customer.

13. STORAGE**13. CONDITIONS OF STORAGE**

It is agreed between the Contractor and the Customer that all the terms and conditions of the agreement relating to 'PACKING AND REMOVAL' (which terms and conditions are numbered 1 to 14) shall mutatis mutandis apply to this agreement of storage. The Contractor shall not be liable to the Customer for any damage to or loss of the goods, howsoever, caused.

14. GOODS STORED

The goods stored shall be those set out in the inventory attached hereto and signed by the Customer.

15. CHARGES FOR STORAGE

All charges for storage shall be for a calendar month and the minimum charge shall be one month. The charges shall be exclusive of the cost of removing, packing, stowing away and/or unstowing. The goods shall be removed from storage unless all charges in relation thereto have been settled in full.

16. NOTICE FOR ACCESS AND REMOVAL OF STORED GOODS

The customer shall give the Contractor a minimum of three (3) days notice should the Customer require access to the goods held in store and three (3) days notice should the Customer require access to the goods held in store and three (3) days notice should the Customer require delivery of the goods out of store.

17. TERMINATING OF STORAGE

The Customer may terminate the contract at any time by giving to the Contractor thirty (30) days notice of its intention to do so and the Customer shall within such period of thirty (30) days remove his goods from the store after paying all charges relating thereto. Should the Customer fail to remove his goods within such period of thirty (30) days Contractor shall be entitled to sell the goods either by public auction or private treaty or after deduction of expenses to recover from the proceeds all sums owing to it by the Customer. It is specifically agreed that the Contractor has at all times a lien over all goods belonging to the customer in the possession of the Contractor for all monies owing to the customer.

18. AUTHORISATION FOR CONTRACTOR TO PAY CHARGES

It is specifically agreed by the Customer that the Contractor shall be entitled in its sole discretion to pay charges claimed against the Customer by reason of previous storage or packing and to pay the charges of other Contractors, carriers, forwarding agents or any other charges whatsoever. The Customer undertakes to repay such payment made by the Contractor on demand.

19. DOMICILIUM CITANDI ET EXECUTANDI

The Customer hereby appoints his address as given in the adverse side hereof as his domicilium citandi for all purposes relating to this agreement. No variation thereof shall be binding on the Contractor unless it receives notification in writing under the signature of the Customer.

20. DISPUTES

Any dispute that may arise out of Agreement shall be determined in accordance with the Arbitration Act of the Zimbabwe.

21. LAW GOVERNING THE CONTRACT

This Agreement shall be interpreted according to the law of Zimbabwe.

ADVICE TO CUSTOMER: THE CONTRACTOR HAS CONTRACTED OUT OF ANY DAMAGE OR LOSS CAUSED TO THE GOODS. THE CUSTOMER IS ADVISED TO INSURE THE GOODS AGAINST SUCH DAMAGE OR LOSS.