OREOLUWA IYIOLA

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Personal Summary

Analytical and adaptable professional with expertise in data analysis and support. Proficient in leveraging tools such as Power BI, SQL, Python, and Excel to deliver actionable insights and optimize workflows. Adept at collaborating with multidisciplinary teams to enhance client care and operational efficiency. Skilled in data visualization, reporting, and process improvement to drive informed decision-making and exceptional outcomes. Proven ability to excel across diverse industries through a combination of technical proficiency and strong interpersonal skills.

Technical Proficiencies

- Data Analysis
- BI Reporting
- SQL Database Management
- Power BI
- Data Visualization
- Client Care

- Process Optimization
- Problem-Solving
- Teamwork
- Data Modeling
- Documentation
- Python

Work Experience

Healthcare support 05/2024 to Current Class UK Chelmsford, UK

- Accurately documenting daily activities, ensuring all records were up-to-date and easily accessible, enabling seamless transitions and continuous care for service users
- Engaging with service users using clear, empathetic communication, promptly addressing their concerns, and ensuring their needs were fully understood and met, resulting in client satisfaction
- Collaborating effectively with multidisciplinary teams, sharing key updates and information to ensure consistent and well-coordinated care across all service touchpoints
- Delivered precise documentation and thorough communication by focusing on detail-oriented processes, double-checking accuracy and clarity, earning recognition for contributing to superior client outcome

Data Analyst 01/2023 to 12/2023 10alytics Remote

- Created interactive dashboards using Power BI, transforming complex datasets into actionable insights that improved business decision-making by 25%.
- Optimized data querying and extraction processes using SQL, reducing data processing time by 40%.
- Designed data models integrating diverse sources, streamlining workflows and increasing operational efficiency by 15%.
- Collaborated with cross-functional teams to implement data-driven strategies, resulting in a 20% improvement in project turnaround times.
- Delivered high-quality results during onboarding, securing a permanent role through exceptional performance in training.

Data Analyst 03/2020 to 01/2022

Hafytech Solution

- Managed datasets in Excel with 99.9% accuracy, enhancing the reliability of reporting and informed decision-making.
- Monitored key performance indicators (KPIs) and created detailed summaries, contributing to a 30% improvement in business insights.
- Designed and implemented tracking systems, increasing data collection accuracy by 25% and reducing manual errors by 50%.
- Generated detailed reports on trends and patterns, enabling stakeholders to implement targeted strategies that improved outcomes by 20%.
- Conducted in-depth analysis of operational metrics, reducing data processing errors by 15%.

Education and Qualifications

Anglia Ruskin University

bachelor's degree: management science

Ladoke Akintola University