

Non-Conformance Report (NCR) issue 1:

Problem: The line graph's date for email traffic per day/week/ month were not readable as the data is too large. Thus, it appeared like a thick line.

Severity: Medium

Impact: Dates were not readable which makes analysis less accurate

How it occurred: it occurs when the data from the Enron database is too large

Non-Conformance Report (NCR) issue 2:

Problem: Some of the variables that were not defined when the codes were run.

Severity: High

Impact: Data were not able to be retrieved from the Enron.db

How it occurred: Variables were not written properly

How to prevent it: Double check variables and check if there is any error. Re-run the codes.

Non-Conformance Report (NCR) issue 3:

Problem: Too much data in the database

Severity: high

Impact: all data are not able to be analysed

How it occurred: no use of specific codes to retrieve all data

How to prevent it: use of specific codes for specific requirements.