



## PROFILE

I specialize in Data Analysis, Web Development, Multimedia Design, and Customer Service, consistently delivering high-quality results across these fields. I am committed to continuously expanding my expertise and adapting to the evolving landscape of technology and service.

## EDUCATION

### KENYATTA UNIVERSITY

Bachelor of Economics & Statistics  
2020 – 2024

## RELEVANT COURSES

- Advanced SPSS | Udemy
- Web Development | The Odin Project
- WordPress | LinkedIn | Udemy
- Google Analytics 4 | LinkedIn
- Leadership Development and Mentorship | Kenyatta University
- Responsive Web Development | FreeCodeCamp
- JavaScript Algorithm and Data Structures | FreeCodeCamp
- STATA | Udemy | Kenyatta University
- PowerPoint Presentation | LinkedIn

## CERTIFICATIONS & ACHIEVEMENTS

- Responsive Web Design
- JavaScript Algorithm and Data Structures
- Certificate in Leadership Development and Mentorship
- CSS and PowerPoint badges | LinkedIn

## EXPERIENCE

### ONLINE EVENTS

#### Global Citizenship Foundation, India | May 2024 - October 2024 (Remote)

- Developed and maintained a comprehensive database of event speakers for various programs, ensuring accuracy and up-to-date information.
- Conducted retrospective reports, including in-depth analysis and market comparisons, providing insights and actionable recommendations for event improvement.
- Identified potential speakers and strategic partners, conducting outreach to foster collaboration and partnerships.

### CUSTOMER SERVICE TECHNICIAN

#### Kenyatta University Students | 2020 - 2024

- Provided expert consultations, addressing diverse PC issues for enhanced performance and user satisfaction.
- Conducted thorough cleaning and maintenance services for laptops and PCs, ensuring prolonged functionality.
- Installed and upgraded software and drivers.

## REFERENCES

**Shalom Koronge Mulinge**  
Imani Consultancy