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# ELOM MAXIME AGBEZOUHLON

BACK-END DEVELOPER

eagbezou@yahoo.com

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## OBJECTIVE

A Junior Developer capable of creating web applications for various platforms to make your business run more smoothly. Capable of app creation, and the development of tools for testing functionality, scheduling, analyzing data, resolving information issues, and more.

## EXPERIENCE

**2020 – 2021**

**Sherbrooke, Canada**

**Cashier and Customer Service**

Provided exceptional customer service by addressing customer inquiries, resolving issues, and ensuring a positive shopping experience for all customers. Processed cash and credit card transactions accurately and efficiently, resulting in a reduction in errors and increased customer satisfaction.

Implemented efficient cash handling procedures, including balancing the cash drawer at the end of each shift, resulting in 100% accuracy in cash transactions.

Trained and mentored new cashiers in customer service techniques, cash handling procedures, and store policies.

**07/2020 – 11/2020**

**Sherbrooke, Canada**

**Restaurant server**

Demonstrated strong knowledge of the menu, including daily specials and beverage options, resulting in accurate recommendations and up-selling of high-profit items. Ensured efficient dining experience by taking accurate food and beverage orders and relaying them to the kitchen staff in a timely manner, resulting in reduced wait times and increased customer satisfaction. Effectively handled cash transactions and processed payments.

**2015 – 2018**

**Lomé, TOGO**

**Assistant manager-stock control**

Implemented a streamlined stock control system, resulting in a 50% reduction in inventory discrepancies and a more efficient allocation of resources.

Trained and supervised a team of stock control associates, ensuring accurate inventory counts and timely stock replenishment, resulting in improved customer satisfaction and increased sales. Conducted regular audits of stock levels, identifying and resolving discrepancies. Developed and maintained strong relationships with suppliers, negotiating favorable pricing and terms to optimize stock availability.

## EDUCATION

2021 – present

Lome, Togo

Computer Science | Bachelor

Institute Polytechnique Defitech

Specialty Application Development

2019 – 2021

Sherbrooke, Canada

Accounting | Technique

Cégep de Sherbrooke

unfinished course

2018 – 2019

Accra, Ghana

English | Certification course

Ghana Institute of Languages

Certificate B1

Certificate B2

Certificate C1

2017 – 2018

Lome, Togo

Economy and Social | High School diploma

Lycée Français de Lomé

## LANGUAGES

- FRENCH
- ENGLISH

## TECHNICAL SKILLS

- PYTHON
- JAVA
- KOTLIN
- C
- HTML
- CSS
- JavaScript
- PHP
- SQL
- PostgreSQL
- C++

## PROFESSIONAL SKILLS

- COLLABORATION & TEAMWORK COMMUNICATION
- TIME MANAGEMENT
- ADAPTABILITY
- LEADERSHIP
- EMOTIONAL INTELLIGENCE

## CERTIFICATES & COMPLETE COURSES

05/2023

CCNA: INTRODUCTION TO NETWORKS  
CISCO

07/2023

JAVASCRIPT ESSENTIALS 1  
CISCO